

# Minutes Appendices

# **Ordinary Meeting**

Thursday, 13 November 2025

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# Minutes

**Ordinary Meeting** 

**Thursday, 16 October 2025** 

Sunshine Coast City Hall Chamber, 54 First Avenue, Maroochydore



**16 OCTOBER 2025** 

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**16 OCTOBER 2025** 

### 1 **DECLARATION OF OPENING**

The Chair declared the meeting open at 9:00am.

#### WELCOME AND OPENING 2

Councillor D Law acknowledged the Traditional Custodians of the land on which the meeting took place.

Dylan Asmus from Stella Maris Catholic Parish read a prayer.

The Chief Executive Officer, John Baker, acknowledged the recent passing of Council Employee, Ken Jones.

#### 3 RECORD OF ATTENDANCE AND LEAVE OF ABSENCE

### **COUNCILLORS**

Councillor R Natoli Mayor (Chair) Councillor J Broderick Division 1 Division 2 Councillor T Landsberg Division 3 Councillor T Burns Councillor J Natoli Division 4

Councillor W Johnston OAM Division 5 (via Teams) (Absent 8.1, 8.3-9, 11-13)

Councillor C Dickson Division 6 Councillor E Hungerford Division 7 Division 8 Councillor T Bunnag

Division 9 (Deputy Mayor) Councillor M Suarez

Councillor D Law Division 10

### **COUNCIL OFFICERS**

Chief Executive Officer Chief Financial Officer

Director Business Transformation and Performance

Director Community Strengthening

Director Infrastructure and Natural Assets

Acting Director Sustainable Growth and Planning

Manager Governance and Executive Services

Coordinator Coastal, Lakes and Wetlands

Coastal Conservation & Planning Team Leader

Contracts Manager (Holiday Parks)

Manager Sport & Community Venues

Senior Property Officer

Coordinator Financial Services

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

4 **RECEIPT AND CONFIRMATION OF MINUTES** 

**Council Resolution** 

**Councillor C Dickson** Moved: Seconded: **Councillor T Burns** 

That the Minutes of the Ordinary Meeting held on 18 September 2025 be received and confirmed.

Carried unanimously.

5 **MAYORAL MINUTE** 

NIL

- 6 INFORMING OF CONFLICTS OF INTEREST
- PRESCRIBED CONFLICTS OF INTEREST 6.1

NIL

**DECLARABLE CONFLICTS OF INTEREST** 6.2

NIL

7 PRESENTATIONS / COUNCILLOR REPORTS

NIL

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

### **PROCEDURAL MOTION**

**Council Resolution** 

Moved: Councillor T Landsberg Seconded: Councillor T Bunnag

That Council suspend standing orders to consider Item 10 - Petitions next on the agenda followed by Item 8.2 - Residential Tenancy Agreements - Sunshine Coast Holiday Parks due to public interest.

Carried unanimously.

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### **ORDINARY MEETING MINUTES**

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Carried unanimously.

- **TABLING OF PETITIONS** 10
- 10.1 **PETITION - DICKY BEACH HOLIDAY PARK PERMANENT RESIDENTS CONCERNS**

**Council Resolution** (OM25/89)

Moved: **Councillor T Landsberg** Seconded: **Councillor M Suarez** 

That the petition tabled by Councillor T Landsberg relating to the concerns of the Dicky Beach Holiday Park Permanent Residents be received and referred to the Chief Executive Officer to determine appropriate action.



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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

### PETITION - PROVIDE A SUITABLE SITE FOR RELOCATION OF 10.2 **CALOUNDRA COMMUNITY INFORMATION CENTRE**

**Council Resolution** (OM25/90)

Moved: **Councillor T Landsberg** Seconded: **Councillor T Burns** 

That the petition tabled by Councillor T Landsberg relating to the request to provide a suitable site for the relocation of Caloundra Community Information Centre be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

### 10.3 PETITION - LAMKIN LANE ESPRESSO BAR OUTDOOR DINING AREA

**Council Resolution** (OM25/91)

Moved: **Councillor T Landsberg** Seconded: **Councillor T Burns** 

That the petition tabled by Councillor T Landsberg relating to the request for the continuation of Lamkin Lane Espresso Bar outdoor dining area be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

### **PETITION - TRAFFIC CONCERNS TULIP LANE BUDERIM** 10.4

**Council Resolution** (OM25/92)

Moved: **Councillor E Hungerford** Seconded: **Councillor C Dickson** 

That the petition tabled by Councillor E Hungerford relating to the request for traffic calmers to be installed in Tulip Lane, Buderim be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

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**16 OCTOBER 2025** 

### REPORTS DIRECT TO COUNCIL 8

### **RESIDENTIAL TENANCY AGREEMENTS - SUNSHINE COAST HOLIDAY** 8.2 **PARKS**

File No: **Council Meetings** 

Author: **Contracts Manager (Holiday Parks)** 

**Community Strengthening** 

Attachments: Att 1 - Sunshine Coast Holiday Parks Human Rights Assessment -

**Long Term Residents** 

Att 2 - Dicky Beach Holiday Park Resident Fact Sheet

### **MOTION**

**Councillor T Landsberg** Moved: **Councillor J Natoli** Seconded:

That Council:

- receive and note the report titled "Residential Tenancy Agreements Sunshine Coast Holiday Parks"
- recognise the unique legacy, social value, and community contribution of the long-term residents at the Dicky Beach Holiday Park, and affirm Council's intent to support their continued residence, subject to planning and land management processes
- do not apply the natural attrition approach to Dicky Beach Holiday Park, acknowledging that the site serves a distinct and valuable role in providing affordable housing and community stability, and should be considered separately from the other Sunshine Coast Holiday Parks
- request the Chief Executive Officer to develop a Management Plan for Dicky Beach Holiday Park, that:
  - enables ongoing residential use at Dicky Beach Holiday Park, within the current State leased area and
  - recognises the park's contribution to affordable housing and community wellbeing and
- in development of the Management Plan, ensure compliance with the Land Act 1994, Human Rights Act 2019, Sunshine Coast Planning Scheme 2014 and relevant trust land guidelines.

Councillor R Natoli, Councillor T Landsberg, Councillor J Natoli and For:

Councillor C Dickson.

Councillor J Broderick, Councillor T Burns, Councillor E Hungerford, Against:

Councillor T Bunnag, Councillor M Suarez and Councillor D Law.

Lost.

Councillor W Johnston was absent for the vote on this motion.

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### **ORDINARY MEETING MINUTES**

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**Council Resolution** (OM25/93)

Moved: **Councillor T Bunnag Councillor E Hungerford** Seconded:

That Council:

- receive and note the report titled "Residential Tenancy Agreements Sunshine Coast Holiday Parks" and
- endorse the application of the natural attrition approach for residential sites across all Sunshine Coast Holiday Parks.

For: Councillor J Broderick, Councillor T Burns, Councillor E Hungerford,

Councillor T Bunnag, Councillor M Suarez and Councillor D Law.

Against: Councillor R Natoli, Councillor T Landsberg, Councillor J Natoli and

Councillor C Dickson.

Carried.

Councillor W Johnston was absent for the discussion and vote on this motion.

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

### **SHOREBIRD CONSERVATION PLAN 2025-30** 8.1

File No: **Council Meetings** 

**Authors:** Coordinator Coastal, Lakes and Wetlands

**Infrastructure and Natural Assets** 

Coastal Conservation & Planning Team Leader

**Infrastructure and Natural Assets** 

**Appendices:** App A - Shorebird Conservation Plan 2025-30

### **Council Resolution** (OM25/94)

**Councillor M Suarez** Moved: **Councillor J Natoli** Seconded:

That Council:

- receive and note the report titled "Shorebird Conservation Plan 2025-30"
- endorse the Shorebird Conservation Plan 2025-30 (Appendix A) and
- note the Chief Executive Officer will use delegated authority to implement operational actions for the Shorebird Conservation Plan 2025-30.

For: Councillor R Natoli, Councillor J Broderick, Councillor T Burns, Councillor

J Natoli, Councillor C Dickson, Councillor E Hungerford, Councillor T

Bunnag, Councillor M Suarez and Councillor D Law.

Against: Councillor T Landsberg.

Carried.

Councillor W Johnston was absent for the discussion and vote on this item.

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

### **DISPOSAL (EASEMENT) PART OF COUNCIL FREEHOLD LAND WITHIN** 8.3 TWIN WATERS AND PALMWOODS

File No:

F2025/55135

**Author:** 

**Senior Property Officer** 

**Finance and Commercial Partnerships** 

**Attachments:** 

Att 1 - Easement Survey Plan (Twin Waters)

Att 2 - Easement Survey Plan (Palmwoods)

### **Council Resolution** (OM25/95)

Moved: **Councillor T Bunnag** Seconded: **Councillor E Hungerford** 

That Council:

- receive and note the report titled "Disposal (easement) Part of Council Freehold Land within Twin Waters and Palmwoods"
- resolve, to dispose of an interest in land by way of easement (for sewerage infrastructure) over Lot 861 on SP115786 and Lot 901 on SP 324774 and
- resolve, pursuant to section 236(2) of the Local Government Regulation 2012, that an exception to dispose of an interest in the land other than by tender or auction applies, as Unitywater is a government agency.

Carried unanimously.

Councillor W Johnston was absent for the discussion and vote on this item.

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### **ORDINARY MEETING MINUTES**

**16 OCTOBER 2025** 

8.4 SEPTEMBER 2025 FINANCIAL PERFORMANCE REPORT

File No:

**Council Meetings** 

Author:

**Coordinator Financial Services** 

**Finance and Commercial Partnerships** 

**Attachments:** 

Att 1 - September 2025 Financial Performance Report

Att 2 - September 2025 Capital Grant Funded Project Report

Council Resolution (OM25/96)

Moved:

**Councillor E Hungerford** 

Seconded: Councillor J Broderick

That Council receive and note the report titled "September 2025 Financial Performance Report".

Carried unanimously.

Councillor W Johnston was absent for the discussion and vote on this item.

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Item 1.1

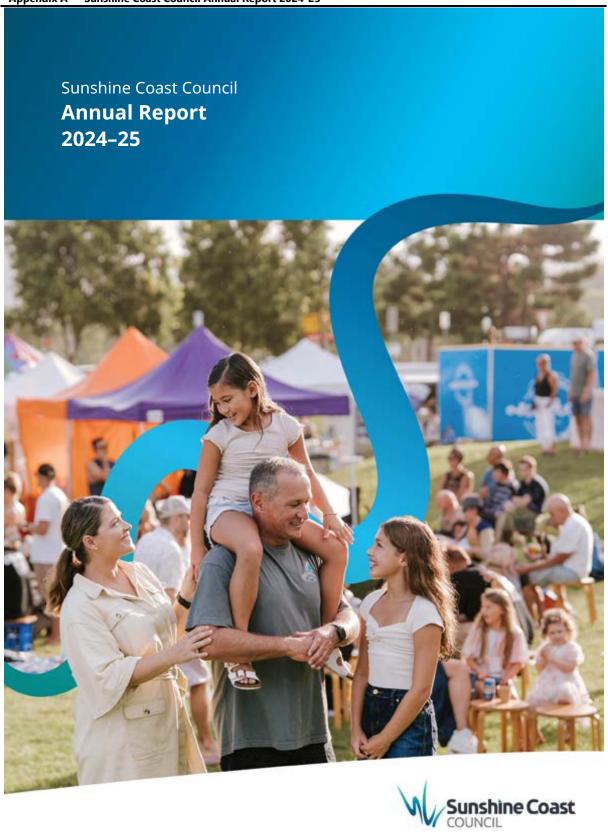
Appendix A Signed

# **16 OCTOBER 2025 ORDINARY MEETING MINUTES** 9 **NOTIFIED MOTIONS** NIL **CONFIDENTIAL SESSION** 11 NIL 12 **NEXT MEETING** The next Ordinary Meeting will be held on 13 November 2025 in the Sunshine Coast City Hall Chamber, 54 First Avenue, Maroochydore 13 **MEETING CLOSURE** The meeting closed at 12:03pm. Confirmed 13 November 2025. **CHAIR**

**Sunshine Coast Regional Council** 

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Item 8.1Sunshine Coast Council Annual ReportingAppendix ASunshine Coast Council Annual Report 2024-25



### Traditional acknowledgement

Sunshine Coast Council acknowledges the Sunshine Coast Country, home of the Kabi Kabi peoples and the Jinibara peoples, the Traditional Custodians, whose lands and waters we all now share.

We recognise that these have always been places of cultural, spiritual, social and economic significance. The Traditional Custodians' unique values, and ancient and enduring cultures, deepen and enrich the life of our community.

We commit to working in partnership with the Traditional Custodians and the broader First Nations (Aboriginal and Torres Strait Islander) communities to support self-determination through economic and community development.

Truth telling is a significant part of our journey. We are committed to better understanding the collective histories of the Sunshine Coast and the experiences of First Nations peoples. Legacy issues resulting from colonisation are still experienced by Traditional Custodians and First Nations peoples.

We recognise our shared history and will continue to work in partnership to provide a foundation for building a shared future with the Kabi Kabi peoples and the Jinibara peoples.

We wish to pay respect to their Elders – past, present and emerging, and acknowledge the important role First Nations peoples continue to play within the Sunshine Coast community.

Together, we are all stronger.

Edition November 2025

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### Acknowledgements

Council wishes to thank all contributors and stakeholders involved in the development of this document.

### Reference document

This document should be cited as follows: Sunshine Coast Council Annual Report 2024–25

### Disclaimer

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Item 8.1 Sunshine Coast Council Annual Reporting
Appendix A Sunshine Coast Council Annual Report 2024-25





### Message from the Mayor

Listening, collaborating and delivering for our community now, while carefully shaping the future of our wonderful region - your Council is working for you.

It is an enormous honour and privilege to serve you as Mayor and present the Sunshine Coast Annual Report 2024-25.

The Annual Report is more than a document, it speaks to what Council has been doing for you, and for the places and spaces that you love.

The report highlights the programs, people and actions that have made a difference over the past financial year as Council strives to create a liveable, more connected and thriving environment for residents and the visitors who contribute so much to our prosperity. Focussing on this, while also achieving sustainability, is vital.

As we know, the region is experiencing strong population growth. More than 375,000 people now call the Sunshine Coast home, and this continues to grow at an annual rate of approximately 2.5 per cent. If predictions are right, we will be home to almost 520,000 people by 2041, which, of course, presents both opportunities and challenges.

With the added momentum generated by the excitement of the Brisbane 2032 Olympic and Paralympic Games, and the significant role we will play in this global event, the Sunshine Coast is entering what will surely be a golden era.

Thanks to the Games, and our relentless advocacy, we have already seen massive wins, such as the announcement of the long-awaited Direct Sunshine Coast Rail link from the hinterland to the coast, high-frequency bus connections that

are part of The Wave, and legacy projects like the Olympic Village in the Maroochydore City Centre, expansion of the Sunshine Coast Stadium and a new, purpose-built mountain bike centre at Parklands.

So, what have we been doing?

Better connecting with those we serve has been a major focus. After all, our community is at the heart of everything we do. I love our region. Regularly engaging with the people who live here allows me to hear many different perspectives - and this informs good decision-making.

What you are telling us is that, above all, we need to continue to protect our natural assets and lifestyle, and care for our Biosphere.

Council adopted a new Corporate Plan 2025-30 in February, and this came into effect on July 1, 2025.

The new Plan was informed by about 17,000 community engagement responses which were analysed as part of setting the priorities for the region over the next 5 years. You spoke - and we listened.

The adoption of the new Plan guided the development of 2025-26 Budget and Operational Plan which will translate our strategic priorities into an annual program of activities and services.

Financial transparency and efficiency have also been a key focus, and I'm pleased to say we have taken important steps to strengthen our financial foundations and ensure greater accountability moving forward.

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Levy contributions from the community play a vital role in supporting key initiatives and delivering meaningful outcomes. Levy contributions have supported the following:

- The Environment Levy funded the acquisition of an additional 141 hectares of land, including extensions to East Mt Mellum Nature Refuge, Annie Hehir Road Environment Reserve and Upper Coochin Hills Environment Reserve: Rupari Hill Section.
- The Arts and Heritage Levy supported a range of programs across the region including providing funding of \$450,000 to 26 arts and heritage groups and events.
- The Transport Levy continues to fund important projects to support the region's transport needs today, and into the future. There has been a focus on trialing new bus services, improving the safety for our most vulnerable pedestrians, reducing our reliance on cars through our ThinkChange and trial RideScore Active Schools programs, and increasing connectivity and accessibility to bus stops across the Sunshine Coast.

Other achievements include:

- The unveiling of a unique affordable housing project at Marcoola aimed at keeping low-income key workers in our community. Council delivered this project with support from the Queensland Government's \$2 billion Housing Investment Fund.
- The allocation of \$5.6 million to community groups and individuals through more than 1,150 grants across multiple funding programs.
- Securing \$152 million in grant funding for key infrastructure and

- economic development projects across the Sunshine Coast.
- Support for 57 major events through the Sunshine Coast Major Events Strategy 2018-2028 (2023 refresh) with an estimated economic return of \$106 million, exceeding the target of \$86 million and reinforcing the value of strategic investment in major events.
- Guiding, supporting and leading our community through the disaster response and recovery phase after Tropical Cyclone Alfred.
- Formal recognition of the Kabi Kabi Peoples Aboriginal Corporation as an equal partner to help deliver Australia's first registered blue carbon farming trial, to establish 165 hectares of estuarine wetland, through the Blue Heart Sunshine Coast partnership.
- Hosting the Board of Brisbane 2032 for their meeting and providing tours of prospective Olympic and Paralympic venues.

I am genuinely excited about what the future holds for our region and the opportunities ahead, as we forge towards a Sunshine Coast that is connected, liveable and thriving across all sectors.

We are a strong, united and innovative Council with a shared commitment to listening to our community, caring for our environment, and delivering outcomes for current and future generations.

I would like to thank our CEO John Baker, our leadership team and our passionate and hard-working Councillors, Council staff, partners and volunteers.

I can't wait to see what we can achieve next!

Mayor Rosanna Natoli



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### Message from the Chief Executive Officer

This is my first Annual Report with Sunshine Coast Council, and also the first time that the Annual Report brings together, the Transport, Arts and Heritage and Environment Levy Annual Reports offering our community a more complete and transparent view of Council's work.

As of 30 June 2025, the majority of our progress indicators and targets demonstrate that we have successfully advanced our strategic priorities from the Corporate Plan 2024-2028. Throughout the year we delivered 87 per cent of our Operational Plan 2024-25 activities which include:

- Upgraded 12 public facilities with technology to support access and inclusion.
- · Completed the Critical Infrastructure Failure Project reducing cascading climate risks on Council infrastructure and services when disaster strikes.
- Supported 57 major events that had an estimated economic return of \$106 million, exceeding the target of \$86 million.
- Assisted more than 289,000 customers through Council's customer contact centres and customer satisfaction with Council We are committed to ensuring we services being a notable 7.2 out

Despite significant rainfall and the impacts of Ex-Tropical Cyclone Alfred, the Capital Works Program achieved 94 per cent completion which included delivery of the:

- Kawana Aquatic Centre Stage 2 building
- · Seib Road Bridge and major streetscape works in Eumundi
- Stringybark Road Pedestrian and Cycle Bridge, Sippy Downs.

We have also progressed a significant organisational realignment, to improve efficiency and focus on the strategic priorities for the next 5 years as outlined in the Corporate Plan 2025-30 which was adopted in February 2025 and shaped the 2025-26 Budget.

Together we are building a future for our region that is innovative, resilient and connected to the people we serve. I am optimistic about the future - we know there are challenges, but we remain committed to working collaboratively, prioritising what our community needs most and aligning our resources to make a positive impact.

I would like to take the opportunity to recognise the dedication and hard work of our Council, employees, contractors and thousands of volunteers who have helped deliver the outcomes in this Annual Report. continue to work together with the community at the heart of everything

I invite you to explore our Annual Report to find out how together we have advanced the vision and goals over the financial year.

John Baker Chief Executive Officer

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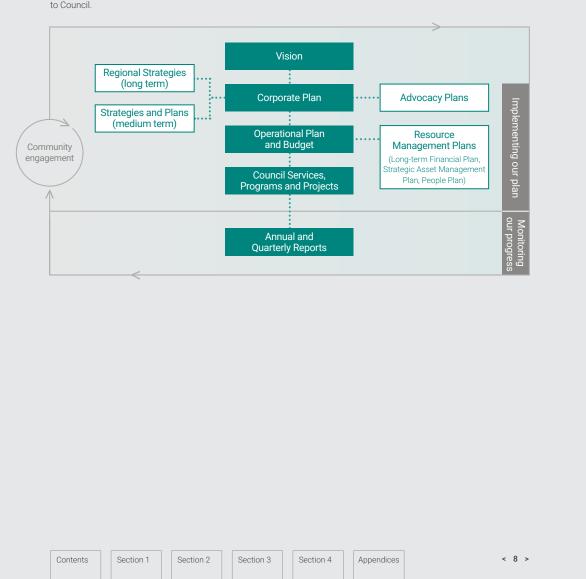
### **Purpose**

The Sunshine Coast Council (Council) Annual Report 2024-25 (Annual Report) has been developed in line with the requirements of the *Local Government Act 2009* (Qld) and the *Local Government Regulations 2012* (Qld).

The Annual Report is one of the ways Council provides transparency and accountability to our Council and community on progress towards achieving our Corporate Plan goals.

### Integrated planning and performance

Council's Integrated Planning and Performance Framework below helps to connect strategy with delivery, taking our long-term vision from our Corporate Plan, to prioritise activities for delivery through the annual Operational Plan. Progress towards achieving our strategy and progress on delivery is monitored through annual and quarterly reports to Council.





### **Our Councillors**

Sunshine Coast Council is served by 11 elected representatives comprising the Mayor and 10 Divisional Councillors who represent the community. They make decisions that benefit their divisions as well as the whole Sunshine Coast region, now and into the future.

As the community's elected representatives, Councillors are responsible for making decisions in the best interest of the region, while considering the needs of both current and future residents.

Mayor Rosanna Natoli

**Cr Jenny Broderick**Division 1

**Cr Terry Landsberg**Division 2

**Cr Tim Burns**Division 3

**Cr Joe Natoli** Division 4

**Cr Winston Johnston**Division 5

**Cr Christian Dickson** Division 6

**Cr Ted Hungerford**Division 7

**Cr Taylor Bunnag** Division 8

**Cr Maria Suarez**Division 9

**Cr David Law**Division 10

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### People

Council's workforce comprises of approximately 1,980 employees, including contingent workers, who operate from administration buildings, depots, libraries, and arts, environmental and heritage precincts across the region.

Our strength lies in our people - their passion, professionalism and commitment to serving the community. The following statistics provide insight into our diverse workforce:

- 51% male
- · 49% female
- 55% of leadership roles are held by women
- 2.1% of staff identify as Aboriginal and/or Torres
   Strait Islander
- 46 years average age and 9 years average tenure.

### Council services

In addition to delivering on our strategic priorities, Council provides a wide range of services for the region.

Below are just some of the statistics on our services delivered during the 2024–25 financial year:

- More than 1.4 million patrons attended Council's 9 aquatic centres.
- Council awarded 1,152 community grants, distributing more than \$5.6 million to support community initiatives.
- More than 6.6 million beachgoers attended Sunshine Coast beaches, with 552 rescues performed by lifeguards.
- Council's Landfill Renewable Energy Facility generated 6,106 megawatt hours of power.
- Council protected and maintained 8,423 hectares of environmental reserves.
- 2,159 parks and open spaces were maintained for community use and enjoyment, with 18,120 hectares of mowing sites and 5,113 hectares of garden beds.
- Sunshine Coast holiday parks generated \$22.8 million in revenue, with an average 72% occupancy rate
- 1,172 community land permits were issued for a range of business and community activities.
- Council maintained 3,192 kilometres of sealed and unsealed roads and 1,578 kilometres of pathways.
- 289,356 customers were assisted through Council's development and customer contact centres.
- 102% of Council's electricity consumption was offset by the Sunshine Coast Solar Farm.

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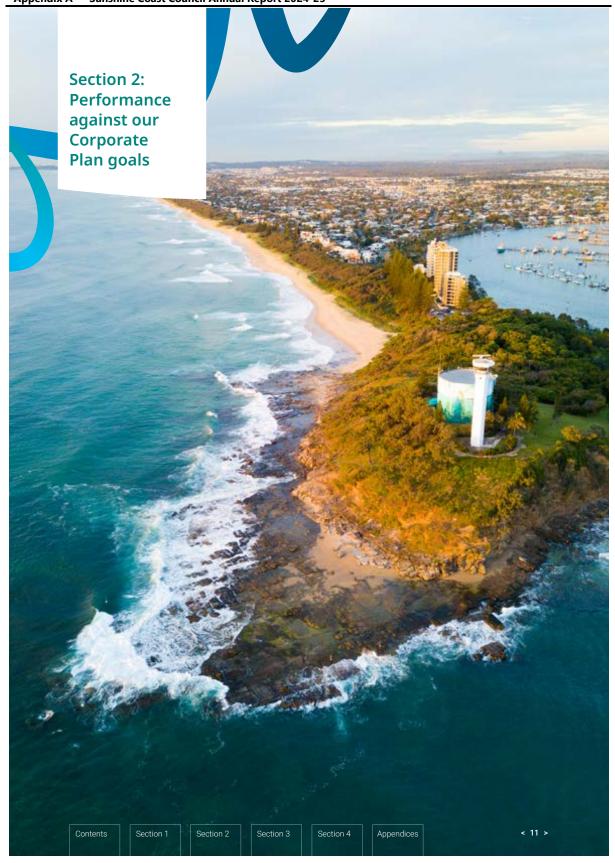
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## Reading the annual report

The table below provides definitions for the wording and symbols used throughout this section.

Name	Definition
Corporate Plan goal	Defines the strategic direction for Council to progress our vision as outlined in our Corporate Plan 2024-2028.
Corporate Plan progress indicators	Monitor progress towards achievement of the goals, delivered through the strategic pathways and priorities.
Measure	A specific, quantifiable measure used to monitor progress towards achieving the Corporate Plan progress indicator.
Target	Defines the target Council is aiming to achieve.
Baseline	A starting point for measuring our progress towards achieving the target.
Result	The result that was achieved at the end of the 2024-25 financial year.
Result status	The progress indicator is on track.
	The progress indicator is behind target and action is required.

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### Our Corporate Plan 2024-2028 on a page

### Our vision

Australia's most sustainable region. Healthy. Smart. Creative.

### Our purpose

To serve our community with excellence, to respect our past, and position our region for the future.

### Our goals

# Strong community



- Strategic pathways:
- Healthy and active communities
- Vibrant community places and spaces that are inclusive, accessible and adaptable
- An inclusive community, with opportunities for everyone
- Connected, resilient communities, with the capacity to respond to local issues
- Creative and innovative approaches to building a strong community.

# Environment and liveability



### Strategic pathways:

- A resilient region shaped by clever planning and good design
- Protection and enhancement of our natural assets and distinctive landscapes
- Responsive, accessible and well managed assets and infrastructure
- Transitioning to a sustainable and affordable way of living
- A reputation for innovation and sustainability.

# Resilient economy



### Strategic pathways:

- Strong economic leadership, collaboration and identity
- New capital investment in the region
- Investment and growth in highvalue industries, innovation and entrepreneurship
- Strong local to global connections
- A natural, major and regional event destination
- Encourage investment in talent and skills.

### Service Excellence



### Strategic pathways:

- Engage with our customers to design inclusive, contemporary and sustainable community services
- Deliver consistent services that provide positive experiences for our community
- Assess service performance using data driven insights to inform sustainable service delivery
- Optimise our services through operational excellence, digital enablement and agile delivery models.

## Outstanding Organisation



### Strategic pathways:

- Maintain a sustainable organisation that is well placed to respond to the needs of our growing region
- Embrace a safe, values based workplace culture that attracts and retains high performing and engaged people
- Maintain a contemporary governance framework that inspires trust and confidence in the operations of Council
- Partner with community, business and other tiers of government to fulfil the needs of our region.

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# **Our Strong Community**

Our communities are connected, thriving places where people are included, treated with respect and opportunities are available for all.

### Corporate Plan performance

The table below presents performance against our Corporate Plan 2024-2028 progress indicators.

Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
The Sunshine Coast local government area is one of the healthiest regional communities in Queensland	Percentage of the community who report being in good health	82%	83.5%	•	Council's initiatives and infrastructure (such as the Healthy Sunshine Coast Program and investment in sport facilities, walking paths, trail networks and active transport infrastructure), along with support for community and sporting organisations through grants and subsidised leases, all contribute to promoting active and healthy lifestyles.
Residents agree that Council's community infrastructure meets the needs of their community	Percentage of residents who are neutral, agree or strongly agree that Council's community infrastructure meets the needs of their community	80%	79.7%	•	Council continues to invest in infrastructure across the region, including libraries, green spaces, and active transport networks. Enhancements during the year included new developments and upgrades to existing infrastructure, and ongoing maintenance of parks and civic areas.
Improving social and economic opportunities relative to other South East Queensland local government areas.	Overall liveability index score	63.9 (by 2026)	60.50	•	The delivery of infrastructure, access to natural spaces, economic development, activations and events and community engagement continue to contribute to the liveability score of the Sunshine Coast. The Sunshine Coast's liveability score remains higher than South East Queensland (58.3), Queensland (58.1) and Australia (59.5). Key challenges such as housing affordability, traffic flow and public transport are largely influenced by other tiers of government which limits Council's impact in these areas.



Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Residents agree they can get help from friends, family, neighbours or community organisations when they need it	Percentage of residents who agree that they can get help from friends, family, neighbours or community organisations when they need it	Greater than or equal to 85%	79%	•	Broader interconnected factors such as social isolation, cost-of-living pressures, declining community participation, population growth and change, and declining trust are impacting this result. Council continues to provide opportunities for social connection through inclusive public spaces, community development programs and events, library activities, volunteering and grants to community organisations.
Growth in social enterprises operating in the Sunshine Coast local government area	Number of social enterprises operating in the Sunshine Coast local government area	22 social enterprises by 2025	18	•	Council engages in a number of initiatives to support innovation and business growth across multiple sectors. The measure relies on voluntary registration with the Queensland Social Enterprise Council, which may not capture all active enterprises. Uncertain business conditions and reduced momentum from other tiers of government in the sector may have contributed to this decline.
Influence the shift of transport mode share through increased passenger vehicle occupancy and use of active and public transport	Percentage of trips using private vehicles, active transport and passenger transport	Less than 85% Private vehicle (PV) trips Greater than 12% Active transport (AT) trips Greater than 3% Passenger transport (PT) trips (by 2041)	PV: 88.7% AT: 9.7% PT: 1.5%	•	The region continues to have a high reliance on the private car as the primary mode of travel. Council is actively planning and advocating for infrastructure and services that support a shift to active and public transport. Key initiatives underway include The Wave being delivered by the Queensland Government that will enhance our public transport network and Council's Draft Active Transport Plan, aimed to guide advocacy, programs, planning and infrastructure over the next 10 years.



## Operational Plan delivery

Below is a snapshot of our performance against delivery of our Operational Plan 2024-25 under Our Strong Community goal.



Figure 1: Delivery snapshot as at 30 June 2025.

## Challenges identified

- The Brisbane 2032 Olympic and Paralympic Games venue planning was impacted due to the Queensland Government's 100-day review of all new, upgraded and temporary venues. Planning for delivery will recommence in the 2025-26 financial year.
- Wet weather has impacted progress of the Honey Farm Road Sports Complex civil and wetlands works. The Project is still on track to meet agreed sports activation time frames.

# Key activities completed

- The Healthy Sunshine Coast Program delivered nearly 90 health and wellbeing activities across the region, with close to 7,000 registered participants and an expanding online community of over 4,000 Facebook members. A participant survey indicates that 86 per cent of respondents reported improved health and wellbeing, and 90 per cent said the program's affordability enabled their participation.
- Stage 2 of the Kawana Aquatic Centre upgrade was completed in July 2025 and includes a new
- administration building, change rooms and amenities, enhancing access and services for our community.
- The former Caloundra Administration Building was transformed into Library+ Caloundra - the region's first integrated library, community and corporate facility. The new facility features interactive zones, quiet reading areas, vibrant children's spaces, and outdoor activity areas, all designed to support diverse community needs.

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- Eight new prefabricated homes in Marcoola were completed providing affordable housing for low-income key workers with support from the Queensland Government's \$2 billion Housing Investment Fund.
- Twelve Council venues were upgraded with technologies focused on improving access and inclusion at public facilities, community events and on digital platforms to assist people with a disability.
- Council allocated \$5.6 million to the community through more than 1,152 grants across multiple funding programs.
- The Queensland Government's review of Brisbane 2032 Olympic and Paralympic Games infrastructure approved key competition venues to proceed including the Sunshine Coast Stadium, Mountain Bike Centre and an integrated village and arena
- The 2025 Horizon Festival delivered over 50 events across 10 locations, attracting an audience of more than 20,000 attendees and delivering a regional economic impact of over \$1.4 million.

## Alignment to United Nations Sustainable Development Goals

Our Strong Community goal aligns to the following United Nations Sustainable Development Goals.























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# Our Environment and Liveability

Our natural assets, healthy environment and liveability credentials are maintained and enhanced.

## Corporate Plan performance

The table below presents performance against our Corporate Plan 2024-2028 progress indicators.

Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Maintain the size of the Regional Inter-urban Break to its 2017 extent	Size of the Regional Inter-urban Break to its 2017 extent	Equal to 32,031 hectares (baseline)	32,031 hectares	•	This result is on target, with no change to the extent of the Regional Inter-urban Break. Council continues to advocate for the long-term protection of the Regional Inter-Urban Break to preserve the Sunshine Coast's unique identity, environment and lifestyle.
Hectares of land per 1000 residents acquired through the Environment Levy for conservation and preservation purposes maintained	Hectares of land per 1,000 residents acquired through the Environment Levy for conservation and preservation purposes maintained	9.60 hectares per 1,000 residents (by 2041)	11.41 hectares per 1000 residents^	•	This result reflects successful land acquisitions over the past 2 financial years supported by Council's Environment Levy Land Acquisition Program. In the 2024–25 financial year, 4 new properties were acquired (totalling 141 hectares), including extensions to East Mt Mellum Nature Refuge, Annie Hehir Road Environment Reserve and Upper Coochin Hills Environment Reserve: Rupari Hill Section.
Hectares of land per 1000 residents for sport and recreation purposes maintained	1000 residents land per 1,000 hectares sport and residents for per 1,000 per 1000 reation purposes sport and residents residents				This is a long-term target and key initiatives in achieving the target are Council's strategic land acquisition program and land secured for sport and recreation purposes through development contributions. While the total hectares of land increased in the 2024-25 financial year by 2.67 hectares, it was not rapid enough to achieve the per resident target due to the increase in population.
The region's renewable energy capacity increased	Installed renewable energy capacity (megawatts)	Greater than 497.50 megawatts (MW)	560.3 MW	•	Solar energy offers opportunities for individuals and industry to reduce reliance on traditional electricity sources. Activities that Council delivered during the 2024-25 financial year included the installation of solar at 6 community facilities and assets, and 3 Council buildings.



Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Council's greenhouse gas emissions reduced	Total greenhouse gas emissions per resident	Less than 167,317† tCO <sub>2</sub> -e* total/ 0.45 tCO <sub>2</sub> -e per resident	169,210 tCO <sub>2</sub> -e/ 0.44 tCO <sub>2</sub> -e per resident <sup>^</sup>	•	The region's growing population is applying upward pressure on our organisational emissions footprint. Despite mitigation action including increased flaring at landfill sites and reduced electricity use in Council facilities and streetlighting, increased waste volumes and fuel consumption have contributed to an increase in emissions. Council continues to implement measures to reduce emissions and improve sustainability performance.
Waste diversion from landfill	Percentage of total waste collected diverted from landfill	45%	35%	•	Waste diversion from landfill continues to be impacted by the Queensland Government's Container Refund Scheme through reduction in recyclable materials collected at a local government level thereby negatively affecting local diversion targets. Conversely, landfill bound residual waste volumes continue to increase each year due to population growth. Council's progress towards establishing a local Food Organics Garden Organics (FOGO) Processing Facility has been delayed due to uncertainty regarding PFAS limits the Queensland Government has placed on compost products and recommendations to defer roll out of kerbside FOGO collection services outlined in the South-East Queensland Organics Roadmap.

- ^ Per resident based on estimated resident population of 383,498.
- † Methodology update: The organisational emissions footprint result in 2023-24 was 168,281 tCO<sub>2</sub>-e. Due to a change in the methodology for waste emissions modelling and correcting an error in the electricity data, the results for the previous years have been updated and corrected. The result for 2023-24 has been updated to 167,317 tCO<sub>2</sub>-e.
- \* tCO<sub>2</sub>-e = tonnes of carbon dioxide equivalent.

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## Operational Plan delivery

Below is a snapshot of our performance against delivery of our Operational Plan 2024-25 under Our Environment and Liveability goal.



Figure 2: Delivery snapshot as at 30 June 2025.

# Challenges identified

- The final draft Shorebird Conservation Plan is progressing with the view to present it to Council for consideration in the 2025-26 financial year.
- Due to difficulties in finding suitable locations, the implementation of large-scale battery energy storage was not finalised and investigations for potential locations are continuing.

## Key activities completed

- The Design Guide for Apartments and Townhouses
  was launched providing design guidance to
  designers, developers, planners and the community
  to ensure high quality multi-unit dwellings for the
  Sunshine Coast and support the Sunshine Coast
  Planning Scheme with important design advocacy.
- Completion of the Queensland Government's State Interest Review for the proposed planning scheme confirmed Council may proceed to public consultation - subject to changes being made to the draft scheme - scheduled to begin in mid-July 2025.
- Completion of the detailed design for the Resource Recovery Centre hardstand area at the Nambour waste precinct, providing an enhanced recycling and reuse facility.
- Funded through the Environment Levy, Council's
  Invasive Weeds Project contributed to planting of
  35,000 native plants, multiple weed treatment trials,
  and 19 community information days to engage
  the community and advance new approaches to
  invasive plant identification, management, and
  monitoring.

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- Completed the Critical Infrastructure Failure Project that aims to identify and reduce cascading climate risks on Council services associated with failures in critical infrastructure.
- The Blue Heart Sunshine Coast partnership formally recognised the Kabi Kabi Peoples Aboriginal Corporation as an equal partner in the project to help deliver Australia's first registered blue carbon
- farming trial, to establish 165 hectares of estuarine wetland.
- The Sunshine Coast Biosphere partnership network expanded, and the region gained international recognition through formal membership in the World Network of Island and Coastal Biosphere Reserves.

## Alignment to United Nations Sustainable Development Goals

Our Environment and Liveability goal aligns to the following United Nations Sustainable Development Goals.



















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# **Our Resilient Economy**

Our resilient, high-value economy of choice drives business performance, investment and enduring employment.

## Corporate Plan performance

The table below presents performance against our Corporate Plan 2024-2028 progress indicators.

Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Percentage of Council's available procurement spend awarded to local businesses	Percentage of Council's available procurement spend awarded to local businesses	70%	75.9%	•	This result reflects a \$16.7 million increase in spend with local suppliers supported by an increase in procurement threshold amounts for local only invitations from \$250,000 to \$500,000.
Growth in Gross Regional Product	Total value of goods and services produced in the region	\$24.76 billion	\$26.33 billion*	•	The Gross Regional Product growth rate is 5.1%, well above the Queensland average of 2.9% highlighting the region's economic resilience and its ability to attract and support new businesses and residents.
Growth in international and domestic exports	Percentage increase in international and domestic exports	Greater than 18.3%	21.5%*	•	Council's support through industry development and trade initiatives has contributed to growth across key sectors including Transport, Postal and Warehousing, Health Care and Social Assistance, Retail Trade, Financial and Insurance Services, and Manufacturing.
Rebuild and grow direct economic benefit from major events	Direct economic benefit from sponsored major events	\$86 million	\$106 million†	•	The positive result is due to a strong calendar of 57 sponsored major events and strategic event selection, attracting high-value events and boosting the local visitor economy.
Growth in jobs is equal to or greater than growth in population	Percentage of jobs is equal to or greater than the growth in population	Greater than or equal to 0%	3.5%*	•	Sunshine Coast's population grew by 2.5%, while employment increased by 6% reflecting a strong labour market and a diverse economy, with 16 out of 18 industry sectors reporting employment growth. Council continues to support activities that strengthen the region's ability to attract and retain talent.

<sup>\*</sup> This metric is always reported one financial year in arears.

<sup>†</sup> The major event outcomes for the 2024-25 financial year have been calculated from event acquittal reports where available. In the absence of an acquittal report, the result has been assessed against sponsorship application data or past performance.

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Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Household income levels relative to the Queensland average	Percentage difference between the Sunshine Coast average and the Queensland average household income	Less than 9.3%	4.77%	•	This result is using data from the 2021 Census. Council continues to support initiatives that contribute to economic opportunity and income growth across the region.

## Operational Plan delivery

Below is a snapshot of our performance against delivery of our Operational Plan 2024-25 under Our Resilient Economy goal.

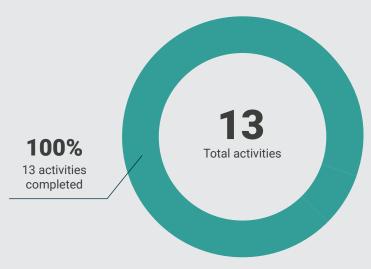


Figure 3: Delivery snapshot as at 30 June 2025.

## Challenges identified

• All Operational Plan activities were completed for this goal.

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## Key activities completed

- Secured Queensland Government funding for the Sunshine Coast Manufacturing Hub and the Turbine Food and Beverage Manufacturing Precinct.
- Invest Sunshine Coast digital marketing activity generated 3.47 million impressions on user's screens, 38,828 engagements and 914 new investment leads, supporting regional business attraction.
- Major construction contract for Stage 2 of the Mooloolaba Foreshore Revitalisation was awarded with construction works commencing mid-2025, providing a revitalised foreshore precinct with improved beachfront parkland, new community facilities, enhanced accessibility and a climate resilient seawall.
- The Local Business Support Program delivered specialist advice and support to 1,045 businesses and delivered 23 events with 2,251 participants, increasing networking opportunities and enhancing resilience across our local business community.
- Attracted investment opportunities that contributed to an estimated \$161.4 million in economic impact and the creation of 564 new jobs.
- The first Mayor's Telstra Innovation Masterclass Series: Future Entrepreneurial Leaders, brought together 100 students from years 8 to 10, representing 17 local secondary schools, focused on leadership, creativity and connection.

## Alignment to United Nations Sustainable Development Goals

Our Resilient Economy goal aligns to the following United Nations Sustainable Development Goals.





















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## **Our Service Excellence**

Our services are inclusive and responsive to the needs of our community and deliver positive experiences for our customers.

## Corporate Plan performance

The table below presents performance against our Corporate Plan 2024-2028 progress indicators.

Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary	
Deliver positive customer experiences	Score of ease of business with Council	4.40	4.47	•	Performance remained relatively stable despite the 9% increase in contact volumes from the integration of Development Services calls and weather-related events such as Ex-Tropical Cyclone Alfred.	
Delivery of the capital works program	Percentage delivered of the adopted annual capital works budget	90% to 95%	94.2%	•	Despite the region being exposed to an extended period of wet weather, including the impact of Ex-Tropical Cyclone Alfred, major projects progressed, such as Library+ at Caloundra, the Honey Farm Road Sport and Recreation Precinct, Stringybark Road Bridge, Nambour Landfill Expansion, and the Kawana Waters Regional Aquatic Centre Project.	
Development assessments undertaken within statutory timeframes	Percentage of development assessments undertaken within statutory timeframes	90%	94%	•	A total of 4,642 applications were assessed within the statutory timeframes, representing an increase of 1% from the 2023-24 financial year. The result reflects the value of ongoing business improvement initiatives, including the provision of upfront early advice and the introduction of a Priority Residential Assessment Service, focussing on quicker decisions for low-risk residential development applications.	
Asset sustainability ratio	The extent to which the infrastructure assets managed by Council are being replaced as they reach the end of their useful lives	More than 60%	63.3%		This positive result reflects Council strong commitment to renewal of its community assets. Council will continue to enhance its asset management planning to inform the Capital Renewal Program and support long-term sustainability. Refer to Section 4 Financial Information for more detail.	



Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Customer satisfaction with Council services	Customer satisfaction score	6.90	7.20	•	This strong performance reflects Council's ongoing commitment to improving customer experience, supported by operational enhancements, including refined digital channels, self-service options and the Sunshine Coast Council mobile application (SCC App).

# Operational Plan delivery

Below is a snapshot of our performance against delivery of our Operational Plan 2024-25 Our Service Excellence goal.



Figure 4: Delivery snapshot as at 30 June 2025.

## Challenges identified

- Plan to prioritise the development of individual Asset Management Plans is expected to be completed in the 2025-26 financial year.
- $\bullet \ \ \, \text{The finalisation of the Strategic Asset Management} \quad \, \bullet \ \, \text{The Service Review Program has focused on the}$ analysis of the service architecture with the 2 active service reviews now anticipated for completion in the 2025-26 financial year.

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## Key activities completed

- Achieved 94.2 per cent delivery performance outcome for the Capital Works Program. Key achievements included:
  - Completion of the Kawana Aquatic Centre Stage 2 Building.
  - Completion of major streetscape works and the Seib Road Bridge in Eumundi.
  - Completion of the Stringybark Road Pedestrian and Cycle Bridge, Sippy Downs.
  - Significant progress on the Honey Farm Road Sports and Recreation Precinct works.
- Customer excellence training was delivered to

- support service improvement and the development of a Customer Experience Policy commenced to reinforce Council's commitment to putting customers at the heart of everything we do.
- Refined digital customer service channels were launched including new self-service options, online Pension Concession form and the Sunshine Coast Council mobile application (SCC App).
- Council's service architecture was reviewed to provide a full cost of each service, along with the people, assets and service levels involved in delivery to improve planning and information to support resourcing and budget decision making.

## Alignment to United Nations Sustainable Development Goals

Our Service Excellence goal aligns to the following United Nations Sustainable Development Goals.













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# **Our Outstanding Organisation**

Our organisation lives its values and is high performing, sustainable, innovative and community focused, marked by great people, good governance and regional leadership.

## Corporate Plan performance

The table below presents performance against our Corporate Plan 2024-2028 progress indicators.

Corporate Plan progress indicate	Meas ors	ure	Target	Result	Result status	Progres	s commentary	
Operating surplus ratio	opera	ues cover ting	More than 0%	-5.5%	•	signification followin 2023-24 is closel of depresoperation budgets financia	ult is primarily due to a ant increase in depreciation g asset revaluations in the financial year. Council y monitoring the impact eciation expense on the ag results and adjusting as needed to support I sustainability. Refer to 4 Financial Information for etail.	
Security of syster and data		ble data	0	0	•	No notifiable data breaches we recorded during the financial year and no incidents required escalation to the Office of the Information Commissioner or the Australian Cyber Security Centr Continued investment in Counc Cyber Security Program has he maintain a strong security position and ensured Council remains wits acceptable governance risk thresholds.		
Lost time due to workplace injurie		me injury ency rate	8.96	8.78	•	This result reflects Council's effective implementation of safety protocols, proactive incident prevention and efficient rehabilitation support.		
Positive commur sentiment with Council's busines	people or stro that th trust S Coast as a lo	ntage of e who agree ongly agree ney can Sunshine Council ocal nment.	Greater than or equal to 42%	41.9%		Council continues to strengthen trust through open communication, clear processes and transparent access to information. Every interaction residents have with Council through services, programs, or engagement with staff contributes to building trust.		



Corporate Plan progress indicators	Measure	Target	Result	Result status	Progress commentary
Participation in community engagement activities.	Percentage of the community who believe there are opportunities to have a say on community issues that are important to them.	70%	46%	•	Council is actively improving its approach through the Excellence in Engagement Framework, which sets best practice standards. Perceptions around engagement are influenced by broader sentiment and declining trust in government institutions and critical media coverage.

## Operational Plan delivery

Below is a snapshot of our performance against delivery of our Operational Plan 2024-25 under Our Outstanding Organisation goal.



Figure 5: Delivery snapshot as at 30 June 2025.

## Challenges identified

- The final Organisational Excellence Strategy was delayed so that it could capture employee survey feedback (released in July 2025), and input from the new Executive Leadership Team (formed in July 2025). It is anticipated to be completed in the first half of the 2025-26 financial year.
- The Long-Term Financial Plan has identified budget challenges that are not able to be resolved by 30 June 2025. An independent review was commissioned in June 2025 to support the development of the 2025-26 Budget, with recommendations accepted for implementation over the next 6-12 months.

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- The review of Council's approach to procurement had minor delays to confirm the scope and resourcing requirements, progressing towards completion in the 2025-26 financial year.
- The Depot and Satellite Sites Strategy refresh was paused through Quarter 4 and will remain paused
- pending future organisation and service review planning.
- The 2024-25 Internal Audit Program was 80 per cent complete at the end of Quarter 4, with items carried forward into the 2025 work program for completion.

## Key activities completed

- The Critical Control Management Phase 2 Mowing Pilot introduced:
  - Risk mapping.
  - Engineering improvements.
  - Verification processes built into the safety system.
- Council secured more than \$152 million in grant funding for key infrastructure and economic development projects across the Sunshine Coast including:
  - \$82.8 million through the Queensland Government's Residential Activation Fund for Maroochydore City Centre East Trunk Infrastructure
- \$11.9 million and \$13.6 million through the
  Australian Government's Growing Regions Fund
  for First Avenue Streetscape and Honey Farm
  Road Sport and Recreation Precinct.
- Council's advocacy to the Australian and Queensland governments has assisted in commitments for critical, region-shaping infrastructure:
  - Direct Sunshine Coast Rail Project (The Wave)
  - Sunshine Coast Public Transport Detailed Business Case
  - Mooloolah River Interchange improvements
  - Caloundra Transport Corridor Upgrade.

# Alignment to United Nations Sustainable Development Goals

Our Outstanding Organisation aligns to the United Nations Sustainable Development Goals.



















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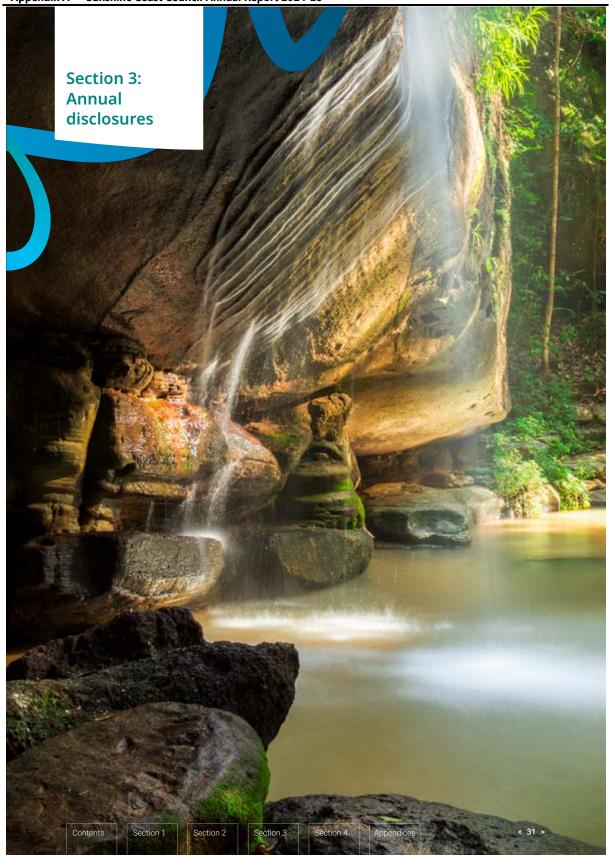
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# Organisational governance

Council operates in accordance with legislation, with a focus on ensuring ethical operations which meet reasonable community expectation.

Our Governance Framework, in conjunction with education and training programs, focuses on:

- · Accountable leadership that promotes transparency.
- Decision-making that is evidence based and responsive to strategic risks and changing community needs.
- Building and maintaining awareness of organisational responsibilities and accountabilities.
- · Strong financial stewardship and fiscal responsibility.
- Compliance with legislation, policy, standards and controls.
- · Processes that enable ethical decision-making.
- Continuous improvement activities and transparent reporting.
- Engaging with the community to inform decisionmaking and achieving collaborative outcomes.

#### Public sector ethics

Council's administrative procedures and management practices have proper regard to the *Public Sector Ethics Act 1994*. Council's Employee Code of Conduct, policies, procedures and delegations of authority are monitored and regularly reviewed.

## **Employee Code of Conduct**

Council's Employee Code of Conduct (the Code) is a foundation for our shared understanding and is based on the 4 ethics principles outlined in the *Public Sector Ethics Act 1994* and the local government principles set out in the *Local Government Act 2009*. The Code guides the work we do for the Sunshine Coast community and reflects our values and culture. Everyone plays a part in creating our organisational culture, by living behaviours aligned with our values of caring for people and place, respect, trust, being curious and exploring possibilities and connecting. All employees complete regular compulsory training and are expected to be accountable and adhere to Council's core values and comply with the behavioural standards outlined in the Code.

## Legislative obligations

Council maintains a current and informed understanding of legislative obligations, which are subject to ongoing

change. During the current reporting period, particular emphasis has been placed on emerging obligations relating to records management and information privacy laws.

## **Policy Framework**

Currency and relevance of Council policies are managed through a systematic review process and regular reporting mechanisms with 11 policy reviews completed this year. Council is committed to policy settings which support legislative and regulatory compliance, enable efficient and effective decision-making, and establish clear accountabilities and responsibilities.

#### Education and training

Council offers employees up-to-date and relevant training designed to ensure employees can undertake their roles and perform to high standards. Delivery of training related to governance is an essential component and emphasises the importance of working together to build a culture of ethical practice, openness, transparency, and integrity. Governance training encompasses the following topics - Code of Conduct (including Public Sector Ethics), Delegations, Human Rights, Information Privacy, Conflicts of Interest, and Authorised Persons.

## Risk management

Council operates within a dynamic and continually evolving environment. The region's rapid development, increasing complexities, rising service and project delivery costs, and heightened community expectations make it essential for Council to foster a culture where risk awareness and opportunity assessment are embedded in everyday practices.

To manage risk effectively, Council engages in ongoing research, monitoring, testing, and implementation of control measures and mitigation strategies. It routinely evaluates and adjusts its risk tolerance to ensure operations remain efficient and confident. This proactive approach is underpinned by a comprehensive risk management framework, policy, manual, and a maturing risk-aware culture that supports strong governance.

Risks are consistently reviewed, monitored, updated, and reported to Council, the Audit Committee and the Executive Leadership Team on a regular and continuous basis.

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## **Councillor information**

#### Councillor remuneration

The Mayor and Councillors were remunerated in accordance with section 247 of the *Local Government Regulation 2012*. In December each year, the Local Government Remuneration Commission determines the maximum remuneration payable to mayors, deputy mayors and Councillors for the following financial year. The table below sets out the remuneration paid to Sunshine Coast Councillors during the period 1 July 2024 to 30 June 2025.\*

## Councillors - 1 July 2024 to 30 June 2025

Councillors	Salary	Superannuation
Mayor Rosanna Natoli	\$252,091	\$28,990
Cr Jenny Broderick	\$153,055	\$18,366
Cr Terry Landsberg	\$153,055	\$18,366
Cr Tim Burns	\$153,055	\$18,366
Cr Joe Natoli	\$153,055	\$18,366
Cr Winston Johnston OAM	\$153,055	\$18,366
Cr Christian Dickson	\$153,055	\$18,366
Cr Ted Hungerford	\$153,055	\$18,366
Cr Taylor Bunnag	\$153,055	\$18,366
Cr Maria Suarez (Deputy Mayor)	\$174,663	\$20,959
Cr David Law	\$153,055	\$18,366

<sup>\*</sup> The remuneration rates paid were in accordance with the Local Government Remuneration Commission's applicable determinations, however, the above amounts vary slightly from the determined amounts because beginning and end of financial year pay periods do not fall precisely on 1 July and 30 June.

## Councillor expenses and facilities

In accordance with section 250 (1) of the *Local Government Regulation 2012*, the Councillor Expenses and Resources Policy (the Policy) provides for the payment of reasonable expenses incurred, or to be incurred by Councillors for discharging their duties and responsibilities as Councillors and for undertaking Council business.

Council business is described as activities conducted on behalf of Council where a Councillor is required to undertake certain tasks to satisfy a legislative requirement, perform ceremonial activities or achieve the business objectives of Council. Council business should result in a

benefit being achieved either for the local government and/ or the local community.

Reasonable expenses include, but are not limited to, costs for professional development and hospitality, including travel and other costs associated with undertaking these activities.

The following table shows the total expenses incurred by Councillors under the Policy in the 2024-25 financial year.

## Councillors - 1 July 2024 to 30 June 2025

Councillors	Expenses
Mayor Rosanna Natoli	\$2,670
Cr Jenny Broderick	\$3,473
Cr Terry Landsberg	\$4,908
Cr Tim Burns	\$4,684
Cr Joe Natoli	\$4,137
Cr Winston Johnston OAM	\$844
Cr Christian Dickson	\$589
Cr Ted Hungerford	\$1,864
Cr Taylor Bunnag	\$2,554
Cr Maria Suarez (Deputy Mayor)	\$1,640
Cr David Law	\$406

The Policy also outlines the facilities provided to Councillors to assist them in carrying out their duties, efficiently and effectively. Councillors were provided with the following facilities and resources to enable them to perform their duties and undertake Council business:

- · Operational support.
- Office accommodation, meeting rooms and a reserved car park located in Council operated premises.
- · Business and communication tools.
- Vehicle, subject to personal use contribution or alternative arrangement.\*\*
- · Access to Council's Employee assistance service.

\*\*It is recognised that demands on the Mayor are such that a private use contribution for the provision of a vehicle will not be sought from the Mayor, unless the Mayor takes personal leave for a period of more than 2 weeks.

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## Councillor meeting attendance

In the 2024-25 financial year, there were a total of 12 Ordinary Meetings of Council.

The table below shows meeting attendance for all Councillors and the Mayor.

Continuing Councillors	Ordinary Meeting attendance
Total number of meetings held between 1 July 2024 to 30 June 2025	12
Mayor Rosanna Natoli	12
Cr Jenny Broderick	12
Cr Terry Landsberg	12
Cr Tim Burns	12
Cr Joe Natoli	12
Cr Winston Johnston OAM	9
Cr Christian Dickson	12
Cr Ted Hungerford	12
Cr Taylor Bunnag	12
Cr Maria Suarez (Deputy Mayor)	12
Cr David Law	12

Note: Councillors are required to notify any absences and reasons for such which may include competing diary commitments, medical leave, annual leave, professional development and personal commitments.

# Conduct and performance of Councillors

The Local Government Act 2009 sets out the roles, responsibilities, and obligations of Councillors. The following table discloses matters relating to the conduct of Councillors that were raised during the financial year.

Conduct and performance of Councillors	
Orders made under section 150I(2) of the Act	Nil
Orders made under section 150IA(2)(b) of the Act	Nil
Orders made under section 150AH(1) of the Act	Nil
Decisions, orders and recommendations made under section 150AR(1) of the Act	Nil
The name of each Councillor for whom a decision, order or recommendation under sections 150I(2), 150AH(1) or 150AR(1) of the Act was made	N/A

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by each of the Councillors	N/A
A summary of the decision, order or recommendation made for each Councillor	N/A
Complaints referred to the assessor under section 150P(2)(a) of the Act by the local government entities for the local government	Nil
Matters, mentioned in section 150P(3) of the Act, notified to the Crime and Corruption Commission	2
Notices given under section 150R(2) of the Act	Nil
Notices given under section 150S(2)(a) of the Act	Nil
Decisions made under section 150W(1)(a), (b) and (e) of the Act	1
Occasions information was given under section 150AF(3)(a) of the Act	Nil
Occasions the local government asked another entity to investigate, under chapter 5A, part 3, division 5 of the Act for the local government, the suspected conduct breach of a Councillor	Nil
Applications heard by the conduct tribunal under chapter 5A, part 3, division 6 of the Act about whether a Councillor engaged in misconduct or a conduct breach	Nil
The total number of referral notices given to the local government under section 150AC(1) of the LGA during the financial year	Nil
The total number of suspected conduct breaches for which an investigation was not started or was discontinued under section 150AEA of the LGA	Nil
The number of decisions made by the local government under section 150AG(1) of the LGA during the financial year	Nil
The number of matters not decided by the end of the financial year under section 150AG(1) of the LGA	Nil
The average time taken by the local government in making a decision under section 150AG(1) of the LGA	Nil

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## **Disclosures**

#### **Audit Committee**

The Audit Committee is established under Section 105 (2) of the *Local Government Act 2009*, to assist the Council and the Chief Executive Officer to discharge their duties. In particular, the Audit Committee monitors and reviews:

- The integrity of Council's financial documents and reporting.
- · The internal audit function.
- The effectiveness and objectivity of Council's internal auditors.
- The Audit Committee makes recommendations to Council about any matters that the Committee considers need action or improvement.

The Committee typically meets 5 times a year with membership comprised of the following:

- · Councillor Ted Hungerford
- · Councillor Jenny Broderick
- Mr Mitchell Petrie (Independent Chair)
- Mr Pat McCallum (Independent Member)
- Ms Sue Tindal (Independent Member)

Five meetings were held within the financial year. The table below shows meeting attendance for the Councillors who are members of the Audit Committee.

Councillors	Audit Committee attendance
Meetings held 1 July 2024 to 30	June 2025
Cr Jenny Broderick	5
Cr Ted Hungerford	5

Activities undertaken during the 2024-25 financial year by the Audit Committee included:

- Monitoring the annual preparation of Financial Statements, process and reviewed the draft Financial Statements prior to certification.
- Overseeing governance reporting, including risk management and workplace health and safety.
- Reviewing both external and internal audit plans, reports and recommendations.
- Actively contributing to Council's culture of continuous improvement.

#### Audit and assurance

Audit and assurance activities were conducted in accordance with best practice principles, including guidance issued by the Institute of Internal Auditors.

Internal audit activities for the period 1 July 2024 to 30 June 2025 included the following:

- Transport Levy Audit Report.
- · Contract Management Audit Report.
- · Cash Handling Audit Report.
- · Grants Audit report.

#### **Ethical standards**

In February 2025, Council approved the revised Administrative Action Complaints Management Policy, which outlines the guiding principles and processes for Council and its employees to effectively manage complaints about administrative actions or decisions.

A key feature of the updated Administrative Action Complaints Management Policy is enhanced guidance for the public regarding the types of matters covered and explicitly outlines what issues fall within the policy's scope as well as those which are excluded, providing greater certainty and reducing confusion.

# Remuneration packages to senior management

During the 2024-25 financial year, Council's senior executive management, (comprising direct reports to the Chief Executive Officer, with senior management responsibilities), consisted of:

- 1 July 2024 to 25 May 2025
- · Chief Executive Officer
- · 6 Group Executives.

26 May 2025 to 30 June 2025

- · Chief Executive Officer
- 7 Group Executives.\*

\*This consisted of the Chief Financial Officer - a new role within the organisation. From 28 July 2025, Council's senior executive team consists of a Chief Executive Officer and 5 Directors.

Total remuneration for these positions (including vehicles) from 1 July 2024 to 30 June 2025 was \$3,156,500.

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Senior Executive Management (number)	Total remuneration value range
7	\$300,001 - \$400,000
1	\$500,001-\$600,001

## National competition policy

Council conducted the following business activities during the 2024-25 financial year:

- · Aquatic centres.
- · Caloundra Indoor Stadium.
- · Caloundra Regional Gallery.
- Cemeteries.
- Festivals.
- · Multisport complexes and showgrounds.
- · Off-street parking.
- Ouarries
- · Retail electricity and the Sunshine Coast Solar Farm.
- · Sunshine Coast Holiday Parks.
- Sunshine Coast International Broadband Network.
- Sunshine Coast Stadium and Kawana Sports Precinct.
- · Venue 114 and community spaces.
- · Waste and resource management.

Waste and resources management was a significant business activity and applied the competitive neutrality principle. There were no new significant business activities.

Note: No investigation notices were issued in the 2024-25 financial year by the Queensland Competition Authority for competitive neutrality complaints.

#### Registers

Council maintains a number of registers. These include:

- · Accommodation parks register.
- · Asbestos register.
- Asset register (Confirm Asset Management Information System).
- Biosecurity invasive plants property inspections register.
- Building site delivery noise register.
- Business activities to which the competitive neutrality principle applies.
- · Contract register.
- · Councillor conduct register.

- Delegation of Authority Appendix A Financial Authority Limits.
- · Delegations register.
- · Development Applications register (Development.i).
- · Environmentally relevant activities register.
- · Extraordinary building work noise register.
- · Financial asset register.
- · Fleet asset register (Maximo).
- · Food business registers fixed, mobile, temporary.
- · Gifts and disclosures register.
- · Local Laws register.
- · Personal appearance services register.
- Register of general cost recovery fees and commercial charges 2024-25.
- · Registered cat register.
- · Registered dog register.
- · Registers of interests.
- · Related Parties register.
- · Roads register.
- Temporary homes register.
- · Information Asset register.

#### Beneficial enterprises

Council participated in beneficial enterprises with 4 entities during the 2024-25 financial year.

Beneficial enterprises are entities that Council engages in or helps them to benefit the whole or part of the local government area. These entities were:

- · SunCentral Maroochydore Pty Ltd.
- Sunshine Coast Events Centre Pty Ltd.
- Sunshine Coast Arts Foundation Ltd.
- Visit Sunshine Coast Ltd.

## Service, facility or activity

There are no details to report for the 2024-25 financial year under section 190(d) of the *Local Government Regulation 2012*, on action taken for, and expenditure on, a service, facility or activity:

- supplied by another local government under an agreement for conducting a joint government activity, and
- for which the local government levied special rates or charges for the financial year.

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## Administrative action complaints

Council applies its Administrative Action Complaints Management Policy to effectively manage complaints in a fair, prompt, confidential and respectful manner.

As required under section 187(2) of the Local Government Regulation 2012, the table below summarises the administrative action complaint outcomes for the 2024-25 financial year.

Administrative action complaints	
Number of complaints made in 2024-25	49
Number of complaints completed*	52
Number of complaints not resolved (outstanding) by 30 June 2024	5
Number of administrative action complaints not resolved that were made in the previous financial year	0

<sup>\*</sup>Council dealt with 91% of complaint matters within the agreed timeframes identified to meet the legislative performance reporting requirements. This includes complaints received in the previous financial year.

## Overseas travel

Under section 188 of the Local Government Regulation 2012, Council must provide information about any overseas travel made in a financial year by a Councillor or local government employee in an official capacity.

The below table shows overseas travel undertaken by a Councillor or Council employee during the financial year 2024-25.

Attendee	Destination	Purpose	Month	Cost
Mayor Rosanna Natoli	Paris, France	Mayor Natoli was invited to Paris as part of the official International Olympic Committee (IOC) Family program. Participation in this program allowed access to a range of competition and training venues and the opening ceremony and facilitated engagement with key Games officials and dignitaries. Mayor Natoli also participated in the Paris City Council host city experience program, allowing insight into key roles and responsibilities for local governments during both the Olympic and Paralympic Games.	July - August 2024	\$7,557
David Moore, Manager Environment and Sustainability Policy Branch	Paris, France	Attendance at the Paris 2024 Olympic Games Olympic Observer Program (first half of program), which consisted of learning sessions facilitated by Paris 2024, the International Olympic Committee and Paris City Council on operational delivery aspects of the Paris 2024 Games. This program was specifically designed for operational staff with responsibility for Games delivery functions and provided invaluable insights for planning for the 2032 Games.	July - August 2024	\$8,737

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Attendee	Destination	Purpose	Month	Cost
Grantley Switzer, Sunshine Coast Program Lead - Brisbane 2032	Paris, France	Attendance at the Paris 2024 Games Olympic Observer Program (entire program), which consisted of learning sessions facilitated by Paris 2024, the International Olympic Committee and Paris City Council on operational delivery aspects of the Paris 2024 Games. This program was specifically designed for operational staff with responsibility for Games delivery functions and provided invaluable insights for planning for the Brisbane 2032 Olympic and Paralympic Games.	July - August 2024	\$22,965
Simon Ball, Venue Manager Sunshine Coast Stadium	Paris, France	Attendance at the Paris 2024 Games Olympic Observer Program (second half of program), which consisted of learning sessions facilitated by Paris 2024, the International Olympic Committee and Paris City Council on operational delivery aspects of the Paris 2024 Games. This program was specifically designed for operational staff with responsibility for Games delivery functions and provided invaluable insights for planning for the Brisbane 2032 Olympic and Paralympic Games.	July - August 2024	\$10,110
Stacee Sherriff, Senior Project Officer - Brisbane 2032	Paris, France and London, England	Attendance at the Paris 2024 Paralympic Future Organising Committee for the Olympic and Paralympic Games Activities and Learning Program, which consisted of sessions facilitated by Paris 2024, the International Paralympic Committee and Paris City Council on operational delivery aspects for the Paris 2024 Paralympic Games. This program was specifically designed for operational staff with responsibility for Games delivery functions and provided invaluable insights for planning for the Brisbane 2032 Olympic and Paralympic Games.	August - September 2024	\$11,250
Stephen Patey, Manager Strategic Planning Branch	London, England	Attendance at Property Council of Australia London Study Tour, aimed to provide insights into global best practices in urban development, sustainability, and innovative design through visits to key projects and meetings with industry leaders. Participants viewed new and emerging models of housing, including market and affordable build to rent projects and integrated affordable cooperative housing projects; visited legacy urban regeneration, transport and community infrastructure projects associated with the 2012 London Olympic Games and 2 modern stadiums and learn how well-planned stadium precincts can support broader economic and community development objectives; and learned about an alternative regional planning governance model for a major metropolitan area comparable to South East		\$14,529

Attendee	Destination	Purpos	se			Month	Cost
David Moore, Manager Environment and Sustainability Policy Branch	Jeju Island, Republic of Korea	of which of which of which of which of which of the pure and but adapting developed engages to netwoether to show the which of wh	k of Island and the Sunshine rpose of the trailed the capacition of the climate o	aining is to share es of biosphere nange and delive	nere Reserves, re is a member. e experiences managers for ering sustainable cussed on youth an opportunity biospheres and ere projects,	November 2024	\$35*
Mayor Rosanna Natoli	Singapore, United Kingdom and France	South I leaders South I 2032 B beyond The mi engage across Key ob be app for the and be infrastr	East Queenslar and examine les and examine les ast Queenslar risbane Olymp les assion undertocements, briefing three internations and lied to South Earlisbane 2032 yond, including ructure develop y development		eet with global ities to keep during the cic Games, and  ral I site visits in eight days. rged that may in preparation aralympic Games or collaboration, gagement,	February 2025	\$0†
Debra Robinson, Director Sustainable Growth and Planning	Singapore, United Kingdom and France	on a 10 and ex- keep Si the 203 beyond officers and wa emergi major i Games success	and the structure and the second of the seco	East Queenslan on meet with gloi pportunities that ensland moving I Paralympic Galon, which includensport, urban reent opportunitie f legacies delivend events such how these cityde public-private e delivery progra	pal leaders at will help now, during mes, and ed Council newal, housing s, as well as ered through as the Paris 24 regions have partnerships to	February 2025	\$10,259
* Participation in the a World Network of Is † All costs associated	land and Coastal	Biosphere	Reserves.	·		,	etariat of the

Item 8.1

## Differential general rate concession

Council grants a general rates concession to land identified in section 120(1)(b) of the *Local Government Regulation 2012* to the extent Council is satisfied the land is owned and directly used by an entity whose objectives do not include making a profit, or an entity that provides assistance or encouragement for arts or cultural development, and the entity meets the specific criteria detailed in the 2024-25 Revenue Statement.

## Deferral of differential general rate

In accordance with sections 120 and 121 of the *Local Government Regulation 2012*, Council will allow deferment of up to 50 per cent of the differential general rate to assist eligible pensioner ratepayers residing in their principal place of residence. The deferment is subject to the ratepayer meeting the eligibility criteria detailed in the 2024-25 Revenue Statement.

## Rates and charges debt concession

In accordance with sections 120 and 121 of the *Local Government Regulation 2012*, Council may grant property owners a concession by way of an agreement to pay rates and charges by instalments over a period of up to 12 months. This concession may be granted to property owners that satisfy Council that payment of rates and charges for their principal place of residence will cause them hardship. The concession is granted subject to the ratepayers meeting the eligibility criteria detailed in the 2024-25 Revenue Statement.

## Pensioner rate concession

In accordance with section 120 of the *Local Government Regulation 2012*, Council grants a pensioner rate concession to property owners who are in receipt of either a part or full pension who meet the eligibility criteria detailed in the Queensland Government's Rate Subsidy Scheme and the additional criteria in the 2024-25 Revenue Statement. The concession is a maximum of 25 per cent of the differential general rate up to the maximum amounts detailed in the table below:

p	roperty	property
	304 per annum naximum	\$238 per annum maximum
	152 per annum naximum	\$87 per annum maximum

#### Changes to tenders

Item No.	Contract No.	Contract title	Details of changes
1	ITT2410	Supply and Install Shelving, Equipment, Fixtures and Provide Collection Relocation for Library+ Caloundra.	Revision of scope (additional products).
2	ITT2350	Audio Visual Services for Library + Caloundra.	Clarification of scope requirements (additional drawings).
3	ITT2343	Caloundra Administration Building Library Plus Furniture Package.	Revision of scope (design scope change for items within a separable portion).
4	ITT2339	Repurposing Sports Fields and Associated Infrastructure at Meridan Sports Complex.	Revision of scope (reduction of scope).

# Grants to community organisations and discretionary funds

The total allocation of grant funding for the financial year was \$5,623,102 including \$272,859 in Councillor discretionary funding.

Council's discretionary funding for 2024-25 was as

- The prescribed amount \$276,595 (defined in section 201B(5) of the Local Government Regulation 2012 to mean 0.1 per cent of Council's revenue from general rates for the previous financial year).
- Budgeted amount \$276,595 (each financial year Council may determine a budget allocation for discretionary funds, not exceeding the prescribed amount, for use by the Mayor and Councillors for the purpose of allocating it for community purposes).

Each Councillor had a budget of \$25,145 to allocate to community organisations for community purposes within the financial year. Funding allocated is detailed in the tables over the following pages.

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# Regional Mayor Rosanna Natoli

Applicant	Project / Purpose	Date Allocated	Amount Funded
Arts Connect Inc	Funding towards videography fee for 2024 Sculpture on the Edge at Flaxton Gardens.	4 September 2024	\$1,000
endED Ltd	Funding towards fencing for Nurture Festival 2024 at Kawana Sports Precinct.	4 September 2024	\$1,000
IFYS Limited	Contribution towards venue hire for youth festival, scheduled for 13 September 2024.	4 September 2024	\$1,000
Chenrezig Inc.	Contribution towards medical services at Big Love Festival, scheduled for 28 September 2024.	24 September 2024	\$701
Sunshine Coast Riding for the Disabled (RDA) Inc	First Aid and CPR training for 12 Volunteer Coaches.	24 September 2024	\$1,260
Housing Older Women Movement	Purchase of catering and venue hire costs for a seminar, workshop and networking event supporting housing older women.	14 October 2024	\$1,000
Suncoast Gem and Fossicking Club Inc	Maintenance of Faceting Machines.	16 October 2024	\$750
Sunshine Coast Choral Society Inc	Contribution towards event costs for choir's final concert of the year.	28 November 2024	\$1,000
The Sunshine Coast Official Food Truck Association	Contribution towards State Emergency 5 December 2024 Service, face painting and movie costs for Caloundra New Years Eve celebrations.		\$2,000
Range of Life Pty Ltd	Contribution towards band and DJ costs for a Valentine's Day ball for adults living with a disability.	4 February 2025	\$1,000
Our Mate-Ship Limited	Purchase of 8 inflatable life jackets for onboard vessel.	7 May 2025	\$960
Rotary Club of Alexandra Headland Inc	Contribution towards corflutes, brochures and promotional items for annual Swim Event.	13 May 2025	\$2,000
endED Ltd	Contribution towards venue hire, lighting and stage hire for fashion and high tea event.	19 May 2025	\$2,000
Queensland Air Museum Inc	Purchase of packaging, stationery and information items for attendees of Women in Aerospace event.	27 May 2025	\$1,500
Island Swim-Mudjimba to Mooloolaba Inc	Portable toilet hire and facepainting costs for swim event, held at Mooloolaba Spit on 14 June 2025.	27 May 2025	\$974
Maroochy Neighbourhood Centre Inc	First aid, Suicide prevention and trauma- informed training of Sunny Coast Sleeper's volunteers.	11 June 2025	\$6,000
Multicap Limited	Costs for filming the opening of the Buddina Ocean Chair for the documentary.	11 June 2025	\$1,000

Division 1 Councillor Jenny Broderick

Applicant	Project / Purpose	Date Allocated	Amount Funded
Blue Light Queensland - Caloundra / Beerwah Branch	Contribution towards hiring of hall and catering supplies for Beerwah Blue Light Parties.	27 August 2024	\$1,000
Nirimba Rugby League Club Incorporated	Purchase of tackle bags and rings.	17 September 2024	\$1,193
Glasshouse Country Toastmasters Club Inc.	Venue hire for Toastmasters contest and conference.	19 September 2024	\$200
IFYS Limited	Contribution towards marketing and entertainment for youth event held at the Ability Collective, scheduled for 28 March 2025.	3 February 2025	\$2,500
Rhythm Initiative Limited	Contribution towards toys and food for Christmas hampers for families in need.	4 February 2025	\$1,000
Baringa Football Club Inc.	Purchase of 2 mobile goals.	20 February 2025	\$5,990
Glasshouse Districts Cricket Club Inc.	Purchase of Pitch Covers.	21 February 2025	\$2,270
Glasshouse Hinterland Australian Football Club Inc.	Purchase and installation of Club Honour Board for Glasshouse AFL Club.	3 March 2025	\$2,684
Glass House District Tennis Club	Fees for affiliation with Tennis Queensland.	12 March 2025	\$1,500
Glasshouse Mountains Sports Club Inc.	Purchase and installation of security camera system.	17 March 2025	\$3,928
Beerwah Writers Group	Contribution towards printing and postage of anthology publication.	27 May 2025	\$1,200
Queensland Air Museum Inc.	Contribution towards wireless microphone system for event.	4 June 2025	\$500
Bells Reach Community Garden	Contribution towards material for composting area upgrade at community garden in Bells Reach.	5 June 2025	\$600

# Division 2 Councillor Terry Landsberg

Applicant	Project / Purpose	Date Allocated	Amount Funded
Pelican Waters Caloundra Swimming Club Inc.	Contribution to the purchase of 8 new diving blocks.	29 July 2024	\$1,000
Rotary Club of Caloundra Pacific	Contribution towards performer fees for annual event held at Queensland Air Museum.	29 July 2024	\$1,000
Blue Light Queensland - Caloundra / Beerwah Branch	Contribution towards hiring of music and video system for Caloundra Blue Light Parties.	8 August 2024	\$1,000
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Division 2 Councillor Terry Landsberg continued

Applicant	Project / Pur	pose		Date Allo	cated	Amount Funded
Trinity Youth and Community Services		towards costs assoc ng community event		8 August	2024	\$1,500
QCWA Branch Calound	a Funding for v	ehicle crossover.		19 Augus	st 2024	\$2,950
Caloundra Power Boat Ltd	card printing,	towards BBQ caterin bait, lures and fishho shing Day event.		18 Septe 2024	mber	\$1,000
Youturn Limited		towards hiring of fen irs for sensory space		27 Septe 2024	mber	\$1,000
Queensland Police-Citi: Youth Welfare Associa	on program enco	catering for youth recouraging a positive recouraging a positive reducts and the Caloun outh Police Divisions.	elationship dra and	10 Octob	er 2024	\$1,000
Roofs to Recovery Inc.		ood for participants ep-out in cars to raise ness.		25 Octob	er 2024	\$350
Queensland Justices Association		r Justice of the Peac sioner of Declaration		14 Nover 2024	nber	\$476
Caloundra State Emerg Services (SES) Support Group Inc.	and ice for 2	sausages, onions, co BBQs in Caloundra to ducation regarding p	o support	29 Nover 2024	mber	\$800
The Sunshine Coast Of Food Truck Association	0 1 1	Contribution towards event planner fees for Caloundra New Years Eve celebrations.		29 Nover 2024	mber	\$2,000
Caloundra Business Alliance Inc.		ment costs and char ty Christmas carols, l BD.		10 Decer 2024	nber	\$2,000
Caloundra Committee Service to the Ageing	f Purchase of r	replacement laptop.		11 Decer 2024	nber	\$1,000
Caloundra RSL Womer Auxiliary	Contribution for group's ou	towards entry fees a	nd bus hire	30 Janua	iry 2025	\$2,000
Sparkly Aliens Inc.		towards Mental Heal oup's team member		30 Janua	iry 2025	\$1,000
Maroochy Sea Serpent	Inc. Contribution boat paddle	towards food items f event.	for dragon	11 March	2025	\$500
The Waves Bowls Club Caloundra Inc.	Contribution clubhouse.	towards awning at ne	ew	19 March	2025	\$1,000
Caloundra City Boxing Association Inc.	Contribution towards club uniforms.		11 April 2	2025	\$500	
Caloundra Business Alliance Inc.	entertainmen	workshop material ar It for community bak rk, Bulcock Street Ca	e sale, held	7 May 20	25	\$1,069
Queensland Air Museur	Inc. Contribution	towards a PA system	n for event.	4 June 20	025	\$1,000

## Division 3 Councillor Tim Burns

Applicant	Project / Purpose	Date Allocated	Amount Funded
Parent to Parent Association Qld Inc.	Contribution towards bands and performers for all-abilities self advocacy conference and concert.	12 August 2024	\$3,000
IFYS Limited	Contribution towards marketing and promotion for youth festival, scheduled for 13 September 2024.	14 August 2024	\$3,000
Bamboo Projects Education Ltd.	Purchase of custom boarding platform.	20 August 2024	\$1,364
Sunshine Coast Dragon Boat & Outrigger Canoe Club Inc.	Contribution towards pontoon blocks to extend club's dock.	3 September 2024	\$2,000
endED Ltd	Funding towards venue hire for 2024 Nurture Festival at Kawana Sports Precinct.	5 September 2024	\$3,000
The Stensholm Foundation Ltd	Funding to deliver four-week early intervention mentoring program for local young people aged between 12 and 25 years old at Lookout 07.	5 September 2024	\$5,000
Currimundi Catchment Care Group Inc.	Contribution towards hire of light tower and generator to provide power for performers, food vendors and patrons at Lights on the Lake 2024.	9 October 2024	\$1,000
Roofs to Recovery Inc.	The Coalition of Community Boards facilitator fees and refreshment cost for group planning workshop.	9 October 2024	\$900
Sunshine Coast Indoor Rowing Club Inc.	Contribution towards event costs for rowing championship, held at O2 Performance, Bokarina.	3 February 2025	\$1,000
Kawana Park Junior Australian Football Club Inc.	Contribution towards CCTV, recorder and monitoring costs at facility.	11 June 2025	\$4,881

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# Division 4 Councillor Joe Natoli

Applicant	Project / Purpose	Date Allocated	Amount Funded
Bamboo Projects Education Ltd.	Purchase of marine radio, mat, rods and upholstery.	21 August 2024	\$2,245
IFYS Limited	Contribution towards roaming entertainment and DJ for youth festival, scheduled for 13 September 2024.	22 August 2024	\$2,500
Mooloolaba Surf Life Saving Club Inc.	Contribution towards first aid and water safety requirements for the 2024 Kozii Iron Challenge.	22 August 2024	\$1,500
Rotary Club of Mooloolaba Inc.	Contribution towards printed t-shirts for annual walk and talk fundraiser for mental health.	22 August 2024	\$2,500
Arts Connect Inc.	Funding towards event photography fee for Sculpture on the Edge 2024 at Flaxton Gardens.	9 September 2024	\$2,500
Connect Rugby League Pty Ltd	Hiring of entertainment and printing costs for community awards, held at Caloundra RSL.	20 September 2024	\$650
The Creche and Kindergarten Association Limited	Contribution towards Gubbi Gubbi Cultural Education Program for young children at Kuluin Kindergarten.	23 September 2024	\$300
Sunshine Coast Chinese Association Inc.	The welcome performance costs at the Xiamen delegation visit.	9 October 2024	\$400
Sunshine Coast Chinese Association Inc.	Contribution towards performers and marketing costs for a free multicultural event celebrating Chinese Culture, scheduled for 14 September 2024.	9 October 2024	\$5,000
Hair Aid Inc.	Purchase of cutting combs, scissors, capes, neck brushes, clips, rechargeable clippers and neck trimmers for community cuts in Cotton Tree.	22 October 2024	\$740
Kawana Island Residents Association	Contribution towards event costs for family friendly event, scheduled for 10 November 2024.	6 November 2024	\$3,528
Allocation adjustment	Funds returned from Kawana Island Residents Assoc due to underspend.	30 January 2025	(\$1,077)
4 Paws Animal Rescue	Funding of tree removal and purchase promotional material.	19 March 2025	\$1,200
Rotary Club of Alexandra Headland Inc.	Contribution towards Multi-Sport Registration Platform for annual Swim Event.	9 May 2025	\$2,000
Sunshine Coast Orchid Society Caloundra Inc.	Purchase of a laptop, case and mouse for organisation's secretary.	22 May 2025	\$649
	Contribution towards catering for guest	12 June 2025	\$500

Division 5 Councillor Winston Johnston OAM

Applicant	Project / Purpose	Date Allocated	Amount Funded
Returned & Services League of Australia (Queensland Branch) Maleny Sub-Branch Inc.	Contributions towards paint for the completion of exterior painting project.	18 July 2024	\$1,000
Arts Connect Inc.	Funding towards cost of purchasing t-shirts for volunteers and sculptors to wear during the 9 days of the event for promotion and identification.	26 July 2024	\$2,500
Maleny Garden Club Inc.	Contribution towards the Maleny showgrounds pavilion hire for garden expo and trail.	20 August 2024	\$1,000
Lions Club of Maleny Blackall Range Inc.	Contribution towards welcome booklets printing costs for new Maleny residents.	27 August 2024	\$1,500
Chenrezig Inc.	Contribution towards three disability toilets at Big Love Festival, scheduled for 28 September 2024.	20 September 2024	\$701
Hunchy Community Association Inc.	Contribution Towards Hunchy Annual Community Christmas Celebration.	20 September 2024	\$1,500
Woombye Writers Group	Hiring venue, Acknowledgement of Country artwork, promotional material and book printing costs for the book "Footprints" launching event that showcases the collaborative talents of local authors and artists from the Sunshine Coast.	20 September 2024	\$2,000
Maleny & District Chamber of Commerce and Industry Inc.	Contribution to 4 x Authors Attendance at Inaugural Event.	1 October 2024	\$1,000
Youturn Limited	Contribution towards hiring of deck chairs and tent including delivery costs for sensory space.	1 October 2024	\$1,630
Maleny Street Gardeners' Alliance Inc.	Funding towards the 2024 Hanging Basket Competition in Maleny.	23 October 2024	\$1,500
Maleny and District Chamber of Commerce and Industry Inc.	Contribution towards traffic management services for community Christmas event, held at Maple Street Maleny.	15 November 2024	\$1,000
Maleny Music and Performing Arts Incorporated	Purchase of lanyards and wristbands for volunteers and skip bin hiring costs for 3-day music and camping weekend.	21 November 2024	\$1,750
Mooloolah Valley Community Association Inc.	Contribution to festive decoration and lighting of tree in Martin Rungert Park.	21 November 2024	\$2,500

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Division 5 Councillor Winston Johnston OAM continued

Applicant	Project / Purpose	Date Allocated	Amount Funded
Palmwoods Community and Business Association Inc.	Purchase of items for community garden including water pump, tools, PA system, plants and seedling raising mix.	28 November 2024	\$1,250
Open Way Zen Buddhist Cultural Association Inc.	Purchase of Buddha Statue.	13 December 2024	\$800
Woombye Community & Business Association Inc.	Production and purchase of promotional banners and flags for 1950's and 1960's themed community event, held in Woombye.	18 March 2025	\$1,960
Queensland Air Museum Inc.	Purchase of refreshments for attendees of Women in Aerospace event.	27 May 2025	\$500
Blackall Range Woodcrafters Guild Inc.	Purchase of laptop, software and accessories.	5 June 2025	\$1,054

# Division 6 Councillor Christian Dickson

Applicant	Project / Purpose	Date Allocated	Amount Funded
Mountain Creek Neighbourhood Watch Inc.	Purchase of 1000 Neighbourhood Watch branded recyclable shopping bags.	12 July 2024	\$1,507
Sunshine Coast Art Group Inc.	Purchase of a cover stitch machine.	12 July 2024	\$1,049
4 Paws Animal Rescue	Funding towards waste management and First Aid Officer expenses for Santa Paws in the Park 2024.	24 July 2024	\$500
Chancellor Park Soccer Club Inc.	Purchase of replacement Bain Marie.	29 July 2024	\$2,295
Headland Buderim Croquet Club Inc.	Contribution to painting of mural on clubhouse wall.	29 July 2024	\$5,000
Bamboo Projects Education Ltd.	Contribution towards the purchase of Garmin maps and sounder.	22 August 2024	\$3,637
Buderim Water Polo Club	Purchase of training equipment.	23 September 2024	\$993
Sunshine Coast Riding for the Disabled (RDA) Inc.	Purchase of 2 filing cabinets.	23 September 2024	\$1,792
The Silverfox Initiative Inc.	Costs of providing 100 free coffees on Mental Health Day to increase community access to mental health support in Sippy Downs.	27 September 2024	\$500
Hair Aid Inc.	Purchase of recharger clippers, hairdressing scissors, hairdressing capes and mirror for community cuts in Nambour.	3 October 2024	\$750
Youturn Limited	Contribution towards hiring of bean bags and delivery costs for sensory space.	3 October 2024	\$500
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Division 6 Councillor Christian Dickson continued

Maroochydore Eagles Basketball Association Inc.	Engagement of consultant for Geotech report.	7 November 2024	\$1,200
Buderim Library Association Inc.	Purchase of 35 large print books.	28 November 2024	\$1,000
Our Mate-Ship Limited	Contribution towards a marine grade defibrillator.	25 March 2025	\$422
Mountain Creek Junior Australian Football Club Inc.	Purchase of uniforms and coaching costs for young girls playing AFL.	11 April 2025	\$4,000

# Division 7 Councillor Ted Hungerford

Applicant	Project / Purpose	Date Allocated	Amount Funded
Vietnam Veterans Association of Australia Sunshine Coast Sub-branch Inc.	Contribution towards 2024 Vietnam Veterans Day Ceremony.	12 August 2024	\$2,500
endED Ltd	Funding towards venue hire for an Elton John Experience event open to broader community to showcase and raise funds for endED.	22 August 2024	\$2,000
Buderim Garden Club Inc.	Funding towards security, publicity and photography display panels for 2024 Buderim Garden Festival.	5 September 2024	\$2,500
Buderim War Memorial Community Association Inc.	Funding towards band performance and PA sound system fees for 100 Year Celebration Supper Dance in November 2024.	5 September 2024	\$1,800
Diddillibah Community Hall and Progress Association nc.	Purchase of sausages, lolly bags, event public liability and band hire for Christmas event, held at Diddillibah Community Hall.	5 December 2024	\$1,500
Calisthenics Buderim Inc.	Contribution towards venue hire and lighting costs for three-day Calisthenics Eisteddfod event.	20 January 2025	\$2,000
Buderim War Memorial Community Association Inc.	Funding for AV and waste bins for community event.	12 February 2025	\$1,721
Buderim Garden Club Inc.	Contribution towards event security and public and media relation costs for weekend garden festival, held in Buderim.	3 March 2025	\$2,500
The Leukaemia Foundation of Australia Limited t/a Bloomhill Cancer Care	Contribution towards resurfacing costs to enhance accessibility for visits at Wellness Centre and Buderim Open Gardens' Weekend.	21 May 2025	\$2,000
Vietnam Veterans Association of Australia Sunshine Coast Subbranch Inc.	Contribution towards first aid volunteers, Air Force Cadet Units and chair and bus hiring costs.	3 June 2025	\$2,000
Playgroup Queensland	Contribution towards installation of epoxy flooring to undercover area at playgroup.	4 June 2025	\$2,500

# Division 8 Councillor Taylor Bunnag

Applicant	Project / Purpose	Date Allocated	Amount Funded
Seaside Shores Community Association Inc.	Contribution towards kid's entertainment at annual Christmas event held in Marcoola.	24 July 2024	\$700
Seaside Shores Community Association Inc.	Purchase of gardening equipment for community garden.	12 August 2024	\$500
Maroochy Canal Action Group Inc.	Contribution to Spring Event of Maroochy Canal Action Group Inc.	16 August 2024	\$600
Twin Waters Residents' Association Inc.	Purchase of cake stall supplies, kids glow products and hire of music entertainment and face painters for annual party in the park, scheduled for 20 October 2024.	19 August 2024	\$2,000
Twin Waters Residents' Association Inc.	Purchase of event supplies and printing costs for garden competition.	22 August 2024	\$500
North Shore Community Centre Inc.	Purchase of Wireless Access Point.	27 August 2024	\$2,000
Millwell Road Community Centre Association Inc.	Logo design and website development.	18 September 2024	\$2,000
Sunshine Cove Residents' Association	Purchase of event insurance and marquee hire costs for community Christmas event.	18 September 2024	\$1,879
Zonta Club of Maroochy Inc.	Contribution towards keynote guest speaker costs at event raising awareness of family and domestic violence.	18 September 2024	\$1,000
Twin Waters Residents' Association Inc.	Contribution towards fireworks and flyer costs for Christmas carols at Moorings Circuit Park, scheduled for 15 December 2024.	29 September 2024	\$1,900
Coolum District Coast Care Group Inc.	Purchase of cane toad traps, equipment and stationery costs for a cane toad tadpole trapping trial.	17 October 2024	\$500
Coastal Community Native Nursery Inc.	Purchase of 2 trolleys for volunteers.	14 November 2024	\$1,000
Mudjimba Residents' Association Inc.	Popcorn machine hire including 100 bags of popcorn, and film and screen costs for a community outdoor movie night, held at Power Park Mudjimba.	14 November 2024	\$1,692
Maroochy Canal Action Group Inc.	Purchase of Iollies and bags for Santa to hand-out to children along Maroochy Canal.	10 December 2024	\$400
Range of Life Pty Ltd	Costs to enable 10 support workers to accompany and assist participants during a Valentine's Day ball for adults living with a disability.	23 January 2025	\$719

Division 8 Councillor Taylor Bunnag continued

Applicant	Project / Purpose	Date Allocated	Amount Funded
Mudjimba Community Garden Incorporated	Purchase and installation of water tank for community garden.	10 February 2025	\$2,000
Sunshine Cove Residents Association Inc.	Contribution towards DJ costs for Easter event, held at Sunrise Drive Park.	13 March 2025	\$400
Sunshine Coast Chinese Association Inc.	Contribution towards equipment hire and transport costs for social table tennis event bringing together businesses and the multicultural community.	19 March 2025	\$500
Allocation adjustment	Funds returned from Twin Waters Residents' Association due to underspend.	7 April 2025	(\$179)
Twin Waters Residents Association Inc.	Contribution towards catering and entertainment costs for meet and greet for Twin Waters residents.	16 April 2025	\$1,179
North Shore Football Club Inc.	Purchase and installation of new soccer goal nets.	8 May 2025	\$750
Friends of Yaroomba Inc.	Purchase of relocatable garden beds, seeds and soil for community garden.	16 May 2025	\$600
Maroochy North Shore Lions Club Inc.	Purchase of food supplies to provide school students with a breakfast to set them up for the day.	21 May 2025	\$500
North Shore Junior Australian Football Club Inc.	Purchase of water bottles for match days and training sessions.	21 May 2025	\$1,000
Yaroomba Boardriders Club Inc.	Contribution towards replacement custom marquee roof.	27 May 2025	\$1,000

# Division 9 Councillor Maria Suarez

Applicant	Project / Purpose	Date Allocated	Amount Funded
Coolum HeARTs Inc.	Purchase of security camera.	21 August 2024	\$396
Coolum Beach Junior Rugby League Club Inc.	Purchase of golf cart and tray for use by club volunteers.	10 September 2024	\$2,000
Coolum Wedge Inc.	Purchase of large marquee.	4 October 2024	\$2,000
Youturn Limited	Contribution towards hiring of umbrellas for sensory space.	4 October 2024	\$300
Coolum Football Club Inc.	Replacement of damaged canteen roller doors.	9 October 2024	\$2,000
Coolum Common Community Garden Inc.	Concrete slab for the water tank.	20 November 2024	\$2,000
Coolum Residents Association Inc.	Temporary image installation showcasing changes in the local area.	10 December 2024	\$500
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Division 9 Councillor Maria Suarez continued

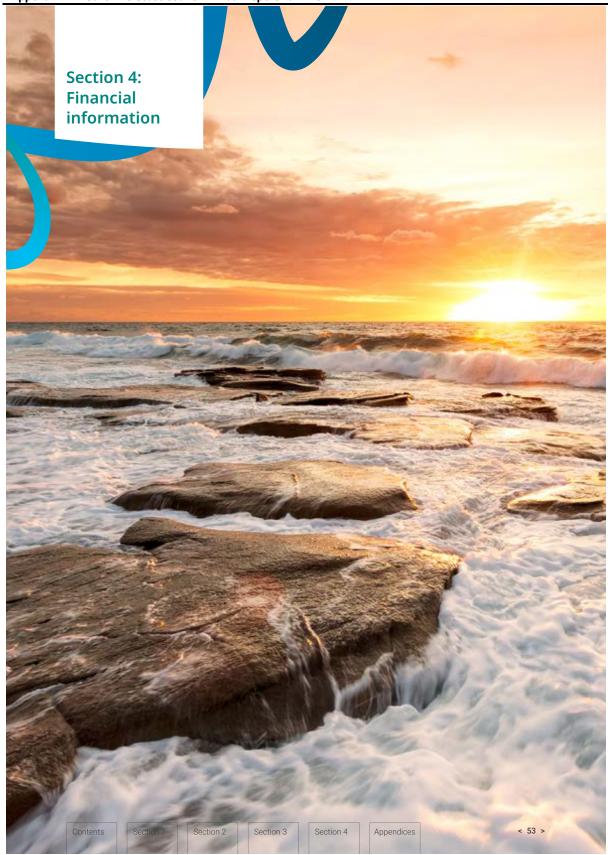
Applicant	Project / Purpose	Date Allocated	Amount Funded
Coolum Beach District Senior Citizens Club Inc.	Purchase of a new bingo machine for weekly seniors meeting.	14 January 2025	\$1,148
Range of Life Pty Ltd	Costs to enable 10 support workers to accompany and assist participants during a Valentine's Day ball for adults living with a disability.	28 January 2025	\$719
Coolum Beach Meals on Wheels Inc.	Purchase of PC to upgrade IT and increase cyber security and privacy.	24 February 2025	\$1,673
The North Coast Aboriginal Corporation for Community Health	First Nations performer fees at youth event held at Jack Morgan Park, scheduled for 5 April 2025.	3 March 2025	\$2,000
Coolum Art Group Inc.	Contribution towards event costs for Easter and October Art Expo.	19 March 2025	\$400
The Sunshine Coast Official Food Truck Association Inc.	Legal fees associated with Vendor Application and Indemnity.	21 March 2025	\$1,320
Coolum Residents Association Inc.	Artist fees and print costings for exhibition in the Galley Art Space.	7 April 2025	\$1,500
Coolum Beach Junior Australian Football Club Inc.	Contribution to purchase of mower.	17 April 2025	\$2,000
Eumundi School of Rock Incorporated	Contribution towards volunteer t-shirts and marquee for ten-week schedule of events for young musicians.	22 April 2025	\$1,000
Bli Bli Tennis Club Inc.	Purchase of tennis balls and racquets for club.	5 June 2025	\$1,360
Queensland Air Museum Inc.	Event hiring costs including staging, AV and water cooler.	6 June 2025	\$500
Lakeside Veterans Group	Purchase of timber wood for garden bed edging at Avenue of Honour, Parklakes Drive Bli Bli.		\$2,073
Bli Bli Public Hall and Community Association Inc.	Purchase of plants and mulch for community garden.	6 June 2025	\$256

### Division 10 Councillor David Law

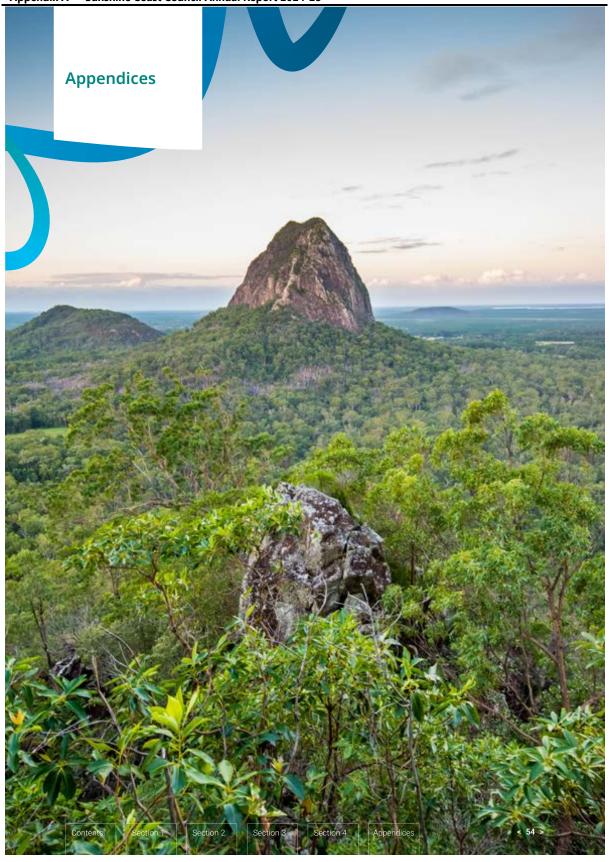
Applicant	Project / Purpose	Date Allocated	Amount Funded
Nambour Men's Shed Inc.	Two men's shed members will undertake online course in Test and Tag accreditation.	19 July 2024	\$478
Wuthering Heights of Mapleton	Purchase of PA system and equipment for event held in Mapleton.	19 July 2024	\$2,426
The Range Community Kindergarten Association Inc.	Replacement of shade sail.	22 July 2024	\$2,659
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Division 10 Councillor David Law continued

Applicant	Project / Purpose	Date Allocated	Amount Funded	
Probus Club of North Blackall Range Inc.	Funding for coach hire to transport Club members from Mapleton to Brisbane for 2024 Probus Day (the International Day for Senior Citizens) activity.	24 July 2024	\$775	
Yandina & District Historical Society Inc.	Funding towards venue hire, street stall fees and hire of display boards for En Plein Air Paint Out exhibition as part of the 2024 Yandina Street Fair.	24 July 2024	\$1,000	
Nambour and Maroochy District Band Inc.	Purchase of uniforms for band (50 polo shirts).	25 July 2024	\$2,508	
Eumundi Magpies Futsal Club Inc.	Purchase of aluminium portable goal.	9 August 2024	\$1,700	
Mapleton Hall & Sportsground Trust	Contribution towards hosting costs for Festival of Small Halls.	16 August 2024	\$750	
Nambour Rugby League Club Inc.	Contribution towards entertainment at Discobility dance event.	16 August 2024	\$700	
Sunshine Coast Creative Alliance	D : IN I 0005		\$2,500	
The Silverfox Initiative Inc.	erfox Initiative Inc.  Costs of providing 100 free coffees on Mental Health Day to increase community access to mental health support in Nambour.		\$500	
Hair Aid Inc.	Purchase of haircutting scissors, capes, neck brushes, razors, clips, neck trimmers, extension cord and tripod light for community cuts in Nambour.	2 October 2024	\$1,000	
Kenilworth Hall Show and Recreation Ground Association Inc.	Hire of waste bins for 2024 Kenilworth Show & Rodeo.	11 October 2024	\$1,892	
Restoring Hope Parkinson's Therapy	The recording, editing and production costs for a speech practice video assisting people with Parkinson's Disease.	11 October 2024	\$480	
Nambour Junior Rugby League Inc.	Purchase of interlocking training mats.	13 November 2024	\$1,500	
Sunshine Coast Riding for the Disabled (RDA) Inc.	Purchase of 9 retractable barriers.	28 November 2024	\$900	
Yandina Community Christmas Carols Committee	Hire of extra bins for community Christmas event.	29 November 2024	\$200	
Yandina Chamber of Commerce Inc.	Printing costs of Yandina Heritage Trail Brochure.	24 January 2025	\$1,000	
Mapleton Bowls Club Inc.	Purchase of stainless-steel shelving for kitchen upgrade.	14 March 2025	\$2,160	



Item 8.1 Sunshine Coast Council Annual Reporting
Appendix A Sunshine Coast Council Annual Report 2024-25



### Appendix A - Arts and Heritage Levy

### Purpose

The Arts and Heritage Levy significantly enhances Council's ability to support arts and cultural heritage outcomes in the community, through mentoring and development initiatives, programs, events, and targeted projects. Council recognises the important role that both sectors and industries play in shaping and influencing our sense of community, belonging, cultural vitality and identity in a time of unprecedented growth and change.

The Arts and Heritage Levy enabled Council to deliver a suite of programs to achieve the outcomes articulated in the Sunshine Coast Creative Arts Plan 2023-2038 and the Sunshine Coast Heritage Plan 2021-2031.

### Arts and Heritage Levy revenue

In 2024-25 the Arts and Heritage Levy was \$20 per annum per rateable property. The levy is charged per household and is included in the rates payment.

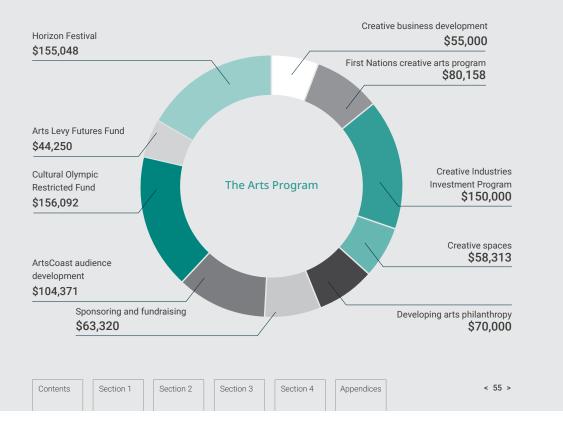
The total Arts and Heritage Levy revenue in 2024-25 was \*\$3,121,842.

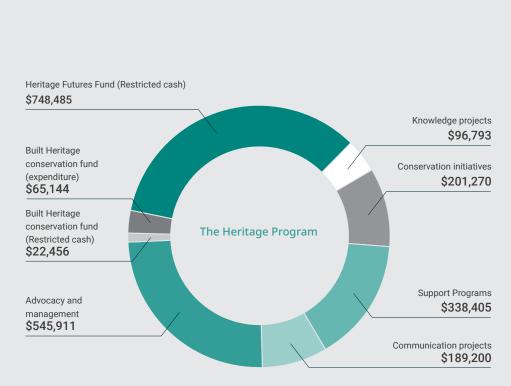
# Your Arts and Heritage Levy at work 2024-25

The Arts and Heritage Levy funds 2 programs of work:

- 1. The Arts program, at \$6 per household:
  - aims to develop local artists and local content, grow local participation and audiences, and embed art and creativity into the identity and experience of the Sunshine Coast
  - will be used to achieve the goals within the Sunshine Coast Creative Arts Plan 2023-2038.
- 2. The Heritage program, at \$14 per household:
  - aims to document, research, conserve, protect, promote and provide access to those tangible and intangible items, places, facilities and events that define the stories, history and values of the people, communities and culture of the Sunshine Coast
  - will be used to achieve the 5 key heritage outcome areas and goals, as identified in the <u>Sunshine Coast</u> Heritage Plan 2021-2031.

The expenditure for each program is outlined in the graphics below:





<sup>\* \$11,686</sup> was transferred from the Heritage Levy Fund (restricted cash) for projects from the previous financial year; additional non-Levy funding of \$10,688 was secured for the Heritage Program through sales, donations and hire. Total additional revenue \$22,374. Unspent or unallocated Arts and Heritage Levy funds at the financial year's end are directed towards the restricted cash funds and can be accessed in future years to support the delivery of Arts and Heritage Levy initiatives.

### How your levy reached the community in 2024-25

Key metrics from the Arts and Heritage Levy-funded programs in 2024–25 are:

rts and Heritage Levy Initiative	Key Statistics					
arts Program	399 artists/arts workers engaged					
	- 169 First Nations artists/ arts workers engaged					
	• 287 volunteers					
	18 initiatives supported/delivered					
	- 4,189 participants in initiatives					
	- 21,837 audience of initiatives					
	93% rated the funded projects as good to excellent					
leritage Program	191 events and programs delivered					
	• 12,865 attendees					
	1,537 digital attendees					
	109,538 website visitors					
	• 24 volunteers, contributing 3,575 hours					
	Bankfoot House 5,072 visitors, including 31 school groups (1,527 attendees) experiencing our curriculum-aligned education programs					
	Landsborough Museum 6,022 visitors					
	Satisfaction 94% of attendees rated their heritage experience as good to					
	excellent					

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What your levy helped deliver in 2024-25

The Arts Program supported the following key initiatives:



### **Creative business** development

 Supported delivery of the Refinery Creative Incubator a 10-week intensive program engaging 30 industry leaders and creatives as mentors, facilitators and presenters.



### **First Nations creative** arts programs

- 6 First Nations events delivered featuring 155 First Nations artists attracting 4.000 attendees.
- 2 First Nations visual art exhibitions at Caloundra Regional Gallery attracting 6,000 visitors with 95% satisfied to very satisfied.
- 164 First Nations participants in development programs.



### **Horizon Festival**

- Audience of 21,837, of which 58% were first time visitors, attended over 211 events and activities across 10 locations, with 89% rating their experience as good to excellent.
- Featured 557 artists and arts workers, of which 428 were Sunshine Coast-based.
- · Attracted over 30% of attendees from outside the region contributing \$1,439,316 in economic impact.
- 169 media stories with a reach of 4 million people and value of \$337,000.



### **Creative Spaces**

- In 2024-25 12 artist residencies were delivered that supported 190 artists.
- Each residency culminated in a public showing, with a total valuable opportunities for artists to share works-inprogress, engage audiences and build visibility for their practice.



### **Creative Industries Investment Program**

- IN | artist run initiative -IN | SITE Program at the Old Lock Up, Maroochydore.
- Munimba-ja Blak Creatives: Indigenous led professional development opportunities embedding cultural safety to support First Nations artistic endeavours on the Sunshine
- · Sunshine Coast Chamber
- · Sunshine Coast Creative Alliance's annual creative development program.
- · Eumundi School of Rock
- · Red Chair The Compass Project.
- The Old Ambo TAKEOVER Project.
- · Anywhere Festival.
- · Sunshine Coast Film Festival.
- Arts Connect Inc. Open Studios Sunshine Coast.

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The Heritage Program supported or delivered the following initiatives:



### Knowledge

- 2 professional Historians completed research and delivered a series of public programs on their topics through the Historian in Residence program - Dr Martina Muller "Iconic Pubs that shaped the Sunshine Coast" and Dr Kate Kirby "Bounce, sprint and spirit: three stories of Sunshine Coast sport history".
- · The digitisation of over 20,000 photographs by local photographer Bill Robinson, held by the Heritage Library. Documenting the Sunshine Coast's cultural and social history, and the natural and built environment, from the 1950s through to Bill's retirement in 1984.



### Advocacy and Management

 The provision of expert advice for a number of heritage listed places and projects including capital projects at Landsborough Museum, Conservation Management Plans for Mooloolah, Buderim and Yandina Cemeteries, Fairview (Maleny), and Kings Beach Pavilion



### Support

- More than \$175,000 in grants supported 11 heritage projects and operational support of 14 organisations.
- Museums and heritage organisations received support through training, strategic partnerships, and targeted workshops covering a wide range of topics including volunteer engagement and retention, marketing and museum operations.



### Communication

- Several interpretive projects and digital stories were delivered and are online
- Support for tertiary students and early-career heritage professionals through annual UniSC Cultural Heritage Prizes (4), and 2 internship positions through Council's My Summer Workplace Program.



### Conservation

- · Restoration, preservation, and collection management projects at **Bankfoot House Heritage Precinct** and Landsborough Museum.
- · Activation at Council's heritage facilities through diverse programming, with highlights
  - The annual First Nations Family Fun Day at Bankfoot House in April, delivered in partnership with GATHAA First Nations Markets. Showcasing First Nations culture and offering a range of cultural learning programs and activities, the event supported 18 local businesses and had 557 attendees.
  - The Landsborough Street Festival in May brought the community together to celebrate the relaunch of the Museum with a vibrant mix of live music, classic cars, and family-friendly fun, with 790
  - A new sporting display 'Bounce! A Grassroots to Glory Exhibition' opened at Landsborough Museum. Part of an ongoing series leading up to the Brisbane 2032 Olympic and Paralympic Games, the exhibition celebrated the region's passion for ball sports through community curated stories and memorabilia.

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### **Appendix B - Environment Levy**

### Purpose

The Environment Levy plays a crucial role in protecting the Sunshine Coast's natural assets by funding a wide range of environmental projects and programs.

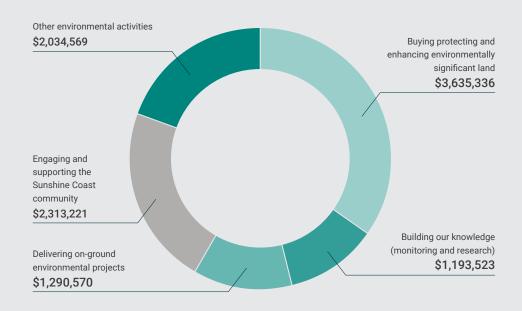
Our region's natural beauty is one of its most defining features, and the health of our environment is central to our recognition as a UNESCO Biosphere. The Environment Levy Program is a key funding mechanism supporting the implementation of the Environment and Liveability Strategy, which provides long-term direction to guide sustainable growth and shape a healthy, liveable Sunshine Coast for future generations. Through this program, we are advancing our vision to become Australia's most sustainable region and building a lasting legacy of environmental stewardship.

### **Environment Levy revenue**

- In 2024-25 the Environment Levy was \$82 per annum per rateable property.
- The total Environment Levy revenue in 2024-25 was \$12,827,178\*.

### Your Environment Levy at work

The Levy enables Council and the community to collaborate on a range of strategic projects, programs, and initiatives that protect and enhance our natural environment – particularly our biodiversity, waterways and wetlands, and coastal ecosystems. These efforts are vital to sustaining healthy ecosystems and ensuring the long-term survival of the Sunshine Coast's unique biodiversity.



\* The total expenditure on projects varies from year to year and in 2024-25, \$10,467,219 was invested. Unspent funds are restricted for investment in future Environment Levy projects

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### What your levy helped deliver in 2024-25



# Protecting habitat for threatened species

The Levy supports the Strategic Land Acquisition Program, which strengthens the protection of significant habitat for a diverse range of threatened animal and plant species. To date 117 properties, totalling 4,376 hectares, have been purchased through the levy, which includes four new properties in 2024-25. This includes an extension to the East Mount Mellum Nature Refuge and 2 new properties:

- 108 hectares at Wootha
   expanding Annie Hehir
   Road Environment Reserve
   to over 170 hectares and
   consolidating a critical link
   to Glass House Mountains
   National Park. The site
   contains significant koala
   habitat as well as threatened
  flora species.
- 11 hectares at Beerwah expanding Upper Coochin Creek Environment Reserve to 14.45 hectares, including Rupari Hill, and enhancing connectivity with Mount Coochin and Glass House Mountains National Park. This is one of only 2 sites in the world for the critically endangered Coochin Hills Grevillea (Grevillea hodgei).



# Supporting community conservation efforts

The Levy serves as a key mechanism for engaging and empowering the Sunshine Coast community through collaborative initiatives that deliver tangible environmental outcomes. In 2024-25, the Levy funded:

- 27,000 seedlings and 74 nest boxes installed on Land for Wildlife properties.
- \$635,500 to 22 community partnership groups.
- \$323,000 to 86 landholders through the Landholder Environment Grants Program.
- 83 Voluntary Conservation Agreements supporting ecological protection on private land.



# Fostering Environmental Stewardship

The Levy promotes environmental stewardship by supporting initiatives that foster community engagement, education, and shared responsibility. In 2024-25, the Levy supported:

- 230 students from 18 schools in the Kids in Action Program.
- 135 community members monitoring 200 nest boxes across 16 Environment Reserves through NatureWatch Sunshine Coast.
- 1,000 attendees at the Shorebird Festival.
- More than 4,000 visits to the Coastal Discovery Van.
- 850 attendees at the 10th annual Australasian Bat Night.
- 840 citizen scientists contributing more than 2,000 observations during the Marine Bioblitz.
- 260 volunteers attending the Sunshine Coast Our Environment Forum.

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### What your levy helped deliver in 2024-25



# Protecting our waterways and coast

The Levy provides essential support for the protection and enhancement of coastal areas and waterways. In 2024-25, the Levy supported:

- \$1 million for dune and rocky headland revegetation and restoration.
- \$214,000 for erosion and sediment control education and engagement.
- Long term monitoring through the Coastal Health Monitoring Program.
- Riparian rainforest restoration in priority areas along the Maroochy River.
- \$148,000 for waterway health monitoring through the Healthy Land and Water Partnership.
- Water quality and biodiversity monitoring through the Mary River Water Quality Monitoring Program.



# Protecting against invasive species

The Levy supports targeted efforts to manage invasive species, protecting native ecosystems and biodiversity. Biosecurity education and engagement further strengthen these efforts by raising awareness and promoting preventative action. In 2024-25, the Levy supported:

- Invasive plant control as part of the management of our Environment Reserves network.
- \$1 million in invasive species research, action and community engagement including:
- Innovative research into Al weed detection, eDNA analysis, and herbicide trials to inform future invasive plant management.
- Targeted invasive plant and animal management at key sites, engagement and education.
- Education and knowledge sharing through workshops, event stalls, school visits, and demonstration sites showcasing invasive plant management.



# Conserving our vulnerable species

The Environment Levy funds the protection and management of the Sunshine Coast's rich variety of native fauna, including koalas, kangaroos, flying foxes, and shorebirds. In 2024-25, the Levy supported:

- Research to inform disease management, climate risk planning, and habitat restoration.
- Studies to identify future risks to macropods and guide future management planning.
- Installation of road signage at wildlife collision hotspots and interpretive signage to educate and inform the public.
- Stakeholder and community engagement through multiple events focused on species conservation and management.
- Ongoing habitat restoration projects for vulnerable species at key sites across the Sunshine Coast.

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### **Appendix C - Transport Levy**

### Purpose

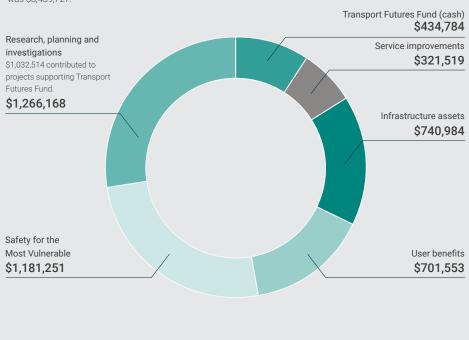
The Transport Levy assists Council in meeting its responsibilities for the future transport needs of the Sunshine Coast. The Levy plays an important role in funding key projects across the Sunshine Coast that supports Council's strategic transport goals for today and for the future. It supports Council to plan and shape a smarter, healthier, more sustainable approach to how we travel and connect people across our region.

### Transport Levy revenue

- In 2024-25 the Transport Levy was \$47 per annum per rateable property.
- The total Transport Levy revenue in 2024-25 was \$8.085.986\*.
- Unspent Transport Levy revenue transferred to Transport Levy Restricted Cash at 30 June 2025 was \$3,439,727.

# Where did your Transport Levy go in 2024-25?

In 2024-25 the Transport Levy introduced a new subprogram Safety for the Most Vulnerable which strengthened Council's commitment to improve connectivity and provide sustainable transport options. The Transport Levy also continued to fund the 5 key areas that have the primary goal of improving transport connectivity across the Sunshine Coast: Service Improvements, Infrastructure Assets, User Benefits, Research, Planning and Investigation and the Transport Futures Fund. The funding spend for each subprogram that occurred in 2024-25 are described in the graphic below.





\* This included additional funding leveraged from other sources of \$749,500



Transport Levy Restricted Cash balance as of 30 June 2025 is \$4,312,750



Transport Futures Fund balance as of 30 June 2025 is \$31,470,186

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### **Transport Levy statistics**

Key investments of the Levy in 2024-25:

Transport Levy Initiative	Key Statistics
Council Link	<ul> <li>4,255 passenger bookings</li> <li>Over 2,920 passenger trips</li> <li>More than 15,790 km travelled</li> <li>136 passenger trips averaged per week.</li> </ul>
Flexilink Trial Services (Trial Peachester to Beerwah and Conondale to Maleny Services)	<ul> <li>Over 4,480 passenger trips</li> <li>More than 34,418 km travelled</li> <li>373 passenger trips averaged per month across both services.</li> </ul>
Kenilworth Community Transport Service	<ul><li>292 registered passengers</li><li>Eight volunteer drivers</li><li>17.5 trips averaged per month.</li></ul>
RideScore Program	<ul> <li>11 schools participating</li> <li>1,516 students participating as of 30 June 2025</li> <li>110,374 cycling and scootering trips</li> <li>189,858 km travelled by participants reducing private vehicle trips to school</li> <li>31.69 tonnes of CO<sub>2</sub> emissions saved.</li> </ul>
Pedestrian Vulnerable Program	<ul> <li>1,313 metres of missing paths delivered</li> <li>9 pedestrian crossings constructed</li> <li>19 kerb ramps built</li> <li>23 designs for raised pedestrian crossings in progress or completed.</li> </ul>
Inclusive Network Mapping	<ul> <li>Council's transport model was updated to include more detailed walking and riding data.</li> <li>Over 7,000 km of paths and cycling routes (including on-road and off-road routes) reviewed to determine opportunities to improve the network across the region.</li> </ul>

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### Transport Levy highlights

The following highlights were delivered across the 5 Transport Levy sub programs in 2024-25.



### Service improvements

Trialling new bus services: The successful two-year trial of an extension to Route 631 to Yandina Ginger Factory, has encouraged Translink to continue servicing this extension beyond the conclusion of the trial period.

Connecting our community:
Initiatives including the Trial
Flexilink and Trial Council Link
services provided essential
transport options for seniors,
people with mobility issues
and those in areas without any
public transport available. These
services supported people to
connect to their nearest centres
making it easier for them to
access shopping centres, medical
appointments and other public
transport options.



### Safety for the Most Vulnerable

Improving pedestrian mobility and safety for the most vulnerable: Initiatives that prioritised our most vulnerable pedestrians were delivered. Investing in paths and crossings to make walking safer, more accessible and inclusive for the region's children, elderly and vision and mobility impaired were prioritised to foster a healthier and more connected community.



### Infrastructure assets

Increasing accessibility to public transport: Accessibility to public transport was supported through the delivery of improved paths to connect selected bus stops with their immediate surrounding environment. The early provision of bus shelters also supported accessibility goals making the bus stops more inclusive and comfortable in all weather conditions.



# Research, planning and investigation

Developing smart digital tools: Walking and riding data was assessed and mapped to identify where the network is working well and where there are opportunities to improve safety and support our lesser confident riders to use active transport. These tools will assist decision making for future investment in active transport that will encourage people of all ages, genders, and abilities to feel safe to walk and ride.

Future-proofing public transport:
The continued planning and
advocacy for the delivery and
integration of major public
transport projects within the
region was supported. Ensuring
the Sunshine Coast is ready for
future growth, and well positioned
to leverage the benefits of future
public transport projects is

necessary to support reducing the region's reliance on private car use.

Travel surveys to monitor the transport network:
Understanding how the
Sunshine Coast community travels is important to ensure future planning delivers the right transport modes, services and infrastructure for the region. Council continued to contribute to the Queensland Government's Household Travel Survey supporting additional interviews in the region and enable greater confidence in the data used for decision on the Sunshine Coast.



### User benefits

Empowering our next generation:
The Trial RideScore Active
Schools program continued
to expand. The program was
delivered at 11 primary schools
and encouraged safe riding and
scootering to school, promoting
healthy habits, reducing traffic
congestion and reassuring
parents and care givers that
students were arriving and leaving
school.

Reducing car dependence: The ThinkChange program continued to help residents rethink their travel habits, encouraging the use of public and active transport and reducing the number of car trips.

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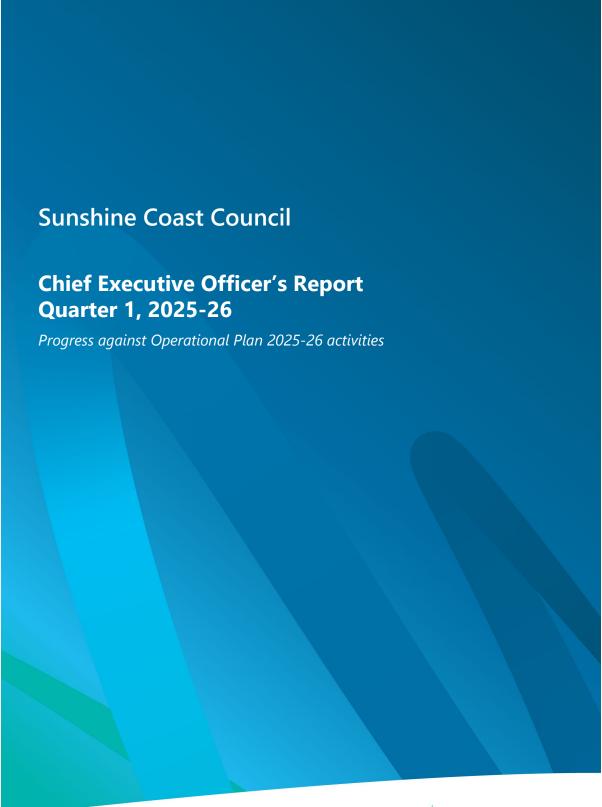
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### **Traditional acknowledgement**

Sunshine Coast Council acknowledges the Sunshine Coast Country, home of the Kabi Kabi peoples and the Jinibara peoples, the Traditional Custodians, whose lands and waters we all now share.

We recognise that these have always been places of cultural, spiritual, social and economic significance. The Traditional Custodians' unique values, and ancient and enduring cultures, deepen and enrich the life of our community.

We commit to working in partnership with the Traditional Custodians and the broader First Nations (Aboriginal and Torres Strait Islander) communities to support self-determination through economic and community development.

Truth telling is a significant part of our journey. We are committed to better understanding the collective histories of the Sunshine Coast and the experiences of First Nations peoples. Legacy issues resulting from colonisation are still experienced by Traditional Custodians and First Nations people.

We recognise our shared history and will continue to work in partnership to provide a foundation for building a shared future with the Kabi Kabi and the Jinibara peoples.

We wish to pay respect to their Elders – past, present and emerging, and acknowledge the important role First Nations people continue to play within the Sunshine Coast community.

Together, we are all stronger.

### **Message from the Chief Executive Officer**

Welcome to the first quarterly progress report for the 2025-26 financial year, outlining the progress of activities for the period 1 July to 30 September 2025 in Council's Operational Plan 2025-26.

I am pleased to report that the year is off to a strong start, with 96 per cent of our Operational Plan 2025-26 activities progressing as planned, with only 2 activities experiencing minor delays to their expected delivery timeframes, and one activity is currently under review.

A snapshot of the progress of activities against Council's Corporate Plan 2025-30 goals is provided below, with detailed commentary on each activity included within this Report.



### **OPERATIONAL PLAN 2025-26 SNAPSHOT**



During the quarter, Council launched the Sunshine Coast's first Citizens' Panel, bringing together 53 residents who reflect the different backgrounds and characteristics of our community. The first meet and greet session was held in September, marking an important step in strengthening our engagement with the community. The Panel provides an additional way for Council to listen, learn and make informed decisions on the issues that matter to our region.

Another significant milestone was the official opening of the new Library+ Caloundra in September. This marks the transformation of the former Caloundra administration building into a vibrant, inclusive and future-focused community space - one that responds to the needs of a growing population and evolving community expectations. The facility features a state-of-the-art district library that reimagines how our community accesses and experiences library services and includes community meeting spaces, a modern customer contact centre, and Council administration offices accommodating around 130 staff.

These are just a sample of the many activities delivered during this first quarter and I invite you to read on to find out more about the work Council is doing with and for our community.

I thank Madam Mayor, Councillors, staff, volunteers and contractors who continue to actively support the work of our Council as we seek to make the Sunshine Coast Australia's most sustainable region. Connected. Liveable. Thriving.

John Baker Chief Executive Officer

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Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

# Summary

Operational Plan activities

Quarter 1, 2025-26



### Strong community

Goal: Communities thrive through connection with people, places and spaces and staying true to our principles as a welcoming, caring and vibrant community, with opportunities to participate for all.

### Operational Plan 2025-26 delivery

	Progressing as planned				Challenges identified		
Operational Activities:	Completed		On Track		Time	Budget	
20	-		20		-	-	

### Key activity highlights

### Library+ Caloundra opening

- The new <u>Library+ Caloundra</u> officially opened to the public on 22 September 2025, attracting more than 2,700 visitors on opening day. The facility includes:
  - o a state-of-the-art district library
  - o community meeting spaces,
  - o a modern customer contact centre
  - o Council administration offices accommodating around 130 staff
  - o a visitor liaison service ensuring customers seeking assistance are connected to the most appropriate services for their specific needs.

### Affordable housing and support for homelessness

- Council continued to take practical steps to increase access to affordable housing and support people experiencing homelessness including:
  - o Completion of the Marcoola Affordable Housing Project delivering the final 14 (of 22) dwellings for eligible low-income key worker households.
  - o Established the Nambour Homelessness Response Forum, bringing together key government and community stakeholders to strengthen collaboration and develop coordinated solutions for people experiencing homelessness.
  - Supported The Shack's monthly homelessness camp clean-ups and coordinated a 2-day clean-up of flood-affected sites, improving safety, amenity, and waste management for people living rough and the wider community.

### Stretch Reconciliation Action Plan 2025-2028

- Council adopted its <u>Stretch Reconciliation Action Plan 2025-2028</u> on 24 July 2025, following an 18month development process shaped by feedback from stakeholders and First Nations community partners which includes:
  - 18 actions and 89 deliverables aimed at strengthening partnerships with Traditional Custodians and First Nations community stakeholders, driving tangible social and economic change, and creating inclusive workplaces and communities that value First Nations cultures.

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### **Environment and liveability**

Goal: Natural assets are preserved and enhanced as we continue to create a built environment and living practices that support a sustainable community.

### Operational Plan 2025-26 delivery

	Progressing as planned				Challenges identified		
Operational Activities:	Completed		On Track		Time		Budget
19	-		18		1		-

### Key activity highlights

### **Medium Density Demonstration Project**

- Council's Medium Density Demonstration Project is setting a benchmark for future development
  in the region. It continues to progress through the feasibility investigation stage including
  internal workshops and targeted research exploring potential sites, design requirements,
  planning considerations and insights from similar projects across Queensland.
- The study is exploring delivery models and funding strategies to ensure the project is both viable and impactful.

### Development of the Sunshine Coast Landscape Design Guide

- Development of the Sunshine Coast Landscape Design Guide is progressing with strong engagement across internal teams and industry stakeholders which includes:
  - o information to celebrate the region's unique landscape identity and highlight the critical design elements such as front boundaries and setbacks to deliver shade and greening in our neighbourhoods
  - a series of workshops, to focus on creating cool, green, walkable streets, with practical guidance on planting strategies that support climate resilience and liveability in new developments.

### Planning for regional trails and tracks

- The region's recreational tracks and trails network planning is being progressed in alignment with the Queensland Government's Destination 2045 Plan and Council's Environment and Liveability Strategy.
   Key projects include:
  - o Sugar Bag Mountain Bike Trails, Caloundra
  - o Parklands Conservation Reserve and Mountain Bike Olympic facility
  - o Glass House Mountains 7 Peaks Trail
  - o Nambour to Coolum Trail.



### **Resilient economy**

Goal: Resilient, high-value economy of choice drives business performance, investment and enduring employment.

### Operational Plan 2025-26 delivery

	Progressing	as planned		Challenges	identified
Operational Activities:	Completed	On Track		Time	Budget
10	-	10		-	-

### Key activity highlights

### Mooloolaba Foreshore Revitalisation Project

- Construction of Stage 2 of the Mooloolaba Foreshore Revitalisation Project commenced on 14 July 2025, which includes.
  - a Central Meeting Place and Southern Parklands Seawall, designed to make way for new, improved public spaces
  - o the demolition of the existing amenities building and section of the old seawall
  - o ongoing stakeholder communication with the community and recommendations from the Business Activation Group, support local businesses during construction.

### Sunshine Coast Innovation Ecosystem Development Project

- Council continued to drive innovation and business development through the Innovation Ecosystem Development Project, supporting collaboration, capability and knowledge across the region. Key initiatives included:
  - o Something Tech 2025
  - o Sunshine Coast HealthTech Ideation Session
  - o Manufacturing Excellence Forum
  - o Support for Silicon Coast to deliver an Innovation Powerhouse Roadmap session
  - Sunshine Coast Screen Collective hosted global entertainment industry strategist, David Gouge, to explore the impact of artificial intelligence on the screen, marketing and advertising sectors
  - o Food and Agribusiness Network delivered Meet the Makers 2025.

### Council-sponsored major events

- Council supported the delivery of 20 major events, contributing to regional tourism, economic activity and community connection. Key events included:
  - o The Curated Plate
  - o Sunshine Coast Marathon
  - o IRONMAN 70.3
  - o Queensland Garden Show
  - o International Mathematical Olympiad
  - o Australian Wearable Art Festival
  - o Brisbane Bullets verse Melbourne United National Basketball League pre-season game
  - o Queensland Oztag All Schools Championships.

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### Managing for growth

Goal: Growth is well managed, connecting urban and transport planning, to maintain our region's unique characteristics and support sustainable development.

### Operational Plan 2025-26 delivery

Progressing as planned				Challenges identified			
Operational Activities:	Completed	On Track		Time		Budget	
17	-	15		2		1	

### Key activity highlights

### **Transport Levy Program**

- Delivery of Transport Levy initiatives are underway and support improved transport options for the community, including:
  - commencement of the late-night transport trial in partnership with Translink, providing services between the Maroochydore Entertainment Precinct with Palmview via the University of the Sunshine Coast
  - o preparation of contract documentation to procure a provider for the similar trial to support the Nambour Special Entertainment Precinct
  - o commencement of the safety for the most vulnerable program of projects
  - o preparations to expand the RideScore Active Schools Program at 3 new schools in 2026.

### Proposed planning scheme update

 Council completed formal public consultation for the proposed Sunshine Coast Planning Scheme and associated planning scheme policies between 15 July and 19 September 2025 including 26 in-person events held across the region to inform the future of the proposal.

### Road safety initiatives

- Council continues to deliver a range of initiatives to improve safety and efficiency across the Sunshine Coast's road network including:
  - received 460 road safety requests, with 437 completed, resulting in 85 work orders aimed at improving road safety in key locations
  - o implemented 5 speed limit reductions across targeted areas to improve driver and pedestrian safety
  - o rotated 4 speed awareness monitoring signs to address community concerns and promote safer driving behaviour
  - o reviewed 8 crash locations, with applications for Australian Government Black Spot funding submitted for 5 priority sites.



### Organisational excellence

Goal: An agile organisation that achieves high performance by being community centred, building trust and providing a great place to work.

### Operational Plan 2025-26 delivery

	Progressing as planned			Challenges identified			
Operational Activities:	Completed	On Track		Time		Budge	t
11	-	11		-		-	

### Key activity highlights

### Critical infrastructure and cascading climate risks

- Council successfully completed the 2-year project examining how critical infrastructure systems
  are likely to be disrupted during future climate events to inform how Council prepares for and
  boosts our resilience to the changing climate.
- Project outcomes were shared with the Queensland Reconstruction Authority, and Council is
  now in the process of embedding climate risk reduction actions across a range of its business
  processes and forms a core component of creating a climate ready organisation and region.

### Customer experience

- Council continues to place a strong focus on customer experience and this quarter a range of initiatives were implemented to enhance accessibility, responsiveness, and operational readiness including:
  - upgrades to critical customer-facing systems, supporting seamless and scalable service delivery
  - o foundational customer experience training delivered through corporate orientation to embed service principles across the organisation.
- During the rates and animal registration periods, Council assisted more than 87,000 and maintained strong service standards with 94% of customers reporting ease of contact.

### Development of a service catalogue

A Service Catalogue has been progressed to provide greater awareness of the services Council
delivers to the community. This will be used to inform a Councillor workshop to discuss the priority of
Council services; and will be used as an input into the Citizens' Panel on service delivery and budgets
that will help shape future work programs and resource allocations based on community priorities.

### **Council services**

Council services are the foundation of our daily operations and provide essential support for the wellbeing and functionality for the community we serve. Through our services and operational plan activities, we provide a holistic approach to meeting the needs of our community and continue to progress towards our vision as Australia's most sustainable region. Connected. Liveable. Thriving.

### **Service statistics**

The list below presents key service statistics for the quarter, highlighting the scope and impact of our services across the region.

- 413 community grant applications awarded, worth more than \$3.2 million
- 175,634 people attended community events at Council's venues
- 935 street trees planted as part of the Street Tree Master Plan
- 4,245 hectares of landscape and garden beds maintained
- 27,517 tonnes of greenhouse gases flared or combusted for power generation
- \$93.2 million spent with local businesses through procurement activities, representing 72% of the available of procurement spend
- 3,988 businesses accessed specialist advice and information
- 20 sponsored major events generated an estimated economic impact of \$47.9 million
- 305 community land permits issued
- \$7.8 million invested in rehabilitating 9 kilometres of roads for the safety of our community
- 87,052 customers assisted through our customer contact centres
- 7.3 out of 10 rating for experience with Council services
- 7.1 out of 10 rating customers trust Council to act in the community's best interest

# Operational Plan Activities Progress Report Quarter 1, 2025-26



**Corporate Plan Goal: Strong Community** 

Goal: Communities thrive through connection with people, places and spaces and staying true to our principles as a welcoming, caring and vibrant community, with opportunities to participate for all.

Strategic pathway: Healthy, active communities

Code	Activity	Progress	On Time	On Budget	Activity Update
1.1.1	Deliver a broad range of inclusive health and well being events and initiatives as part of the Healthy Sunshine Coast Program.	25%			The Healthy Sunshine Coast Program continues to deliver a diverse and inclusive range of health and wellbeing activities across the region. With over 90 regular holistic sessions available, the program supports community members of all ages and abilities to stay active, connected, and well. The program has expanded its reach with recent activity additions including Chair Yoga sessions tailored for all abilities, Mum and Bubs Fitness, Kid's Yoga and Meditation, and Dance Exercise Movement. A total of 6,144 people attended sessions this quarter, which reflects Council's ongoing commitment to creating healthier, more connected communities through inclusive and accessible wellbeing opportunities.
1.1.2	Deliver a winter lifeguard service at Coolum North and additional resourcing at Marcoola, Mudjimba and Discovery Beaches as outlined in the Lifeguard Service Plan 2023-2028. Commence review of remaining activities recommended for future years.	25%			Sunshine Coast lifeguards responded to challenging conditions, with August seeing a significant increase in rescues and decreased attendance due to unseasonal surf and weather. Training initiatives included the onboarding of 22 new recruits, enhancing readiness and critical incident capability across the service. The quarter also marked the launch of the volunteer lifesaving season, with volunteer patrols commencing on 20 September 2025 and continuing through to May 2026. The 2025 season enhancements began with the introduction of a roving lifeguard north of the Maroochy River and the implementation of a winter lifeguard service at Coolum North. Additional lifeguard support will gradually roll out across Marcoola, Mudjimba, and Discovery Beaches during peak holiday periods. Due to budget constraints, plans for further service increases under the Lifeguard Service Plan are currently under review and are anticipated to be finalised by the end of 2025.

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

Strategic pathway: Vibrant communities

Code	Activity	Progress	On Time	On Budget	Activity Update
1.2.1	Identify and secure an enduring legacy for the Sunshine Coast as a key delivery partner in the Brisbane 2032 Olympic and Paralympic Games and work collaboratively with our key partners to identify and implement Sunshine Coast specific themes, opportunities and challenges.	25%			Council continues to advocate for the delivery of legacy outcomes through current infrastructure projects relating to venues and transport and other associated initiatives including Brisbane 2032 procurement opportunities. Council has an endorsed 2032 Legacy Vision which is in the process of being developed into a 2032 Legacy Action Plan. This work is being undertaken with input from Sunshine Coast Legacy Community Reference Group, with a view of being presented to Council for adoption in the first half of 2026.
1.2.2	Partner in the planning, design and delivery of the Sunshine Coast Stadium expansion project and Sunshine Coast Mountain Bike Centre as part of the region's Brisbane 2032 Olympic and Paralympic Games venues.	25%			Council continues to be active in the planning of the region's 2032 Games venues. In respect to the Sunshine Coast Stadium, the Games Independent Infrastructure Coordination Authority (GIICA) has responsibility for the delivery of this project and has completed an expression of interest process for design services for the project. On ground project delivery for the Sunshine Coast Mountain Bike Centre will be overseen by Council. Council is currently awaiting to be presented with a Project Framework Agreement and Funding Deed by GIICA which will enable commencement of the project.
1.2.3	Deliver prioritised actions from the Sunshine Coast Sport and Active Recreation Plan 2011-2026 and the Sunshine Coast Aquatic Plan 2011-2026:  • review the Aquatic Plan for regional network planning  • finalise the Sunshine Coast Indoor Sports Plan  • develop operational plans for the activation and use of the Honey Farm Sport and Recreation Precinct, and  • activate the Nirimba Rugby League Grounds and Baringa Sports Complex.	25%			Review of the Sunshine Coast Aquatic Plan has commenced with operators of local aquatic centres informed, noting there will be further review and feedback engagement opportunities. The Sunshine Coast Indoor Sports Network Plan is nearing finalisation and is scheduled to be presented to Council's Ordinary Meeting in December 2025. Draft Management Plan and User Agreements are currently being developed for use at the Honey Farm Sport and Recreation Precinct, and proposed user groups will be consulted on these. Tenure documents for the Nirimba Rugby League Grounds and Baringa Sports Complex have been finalised and sent to proposed users for review.
1.2.4	Finalise the Sunshine Coast Library Services Plan 2025-2035 and deliver priority projects in the Sunshine Coast Library Network Plan, including the opening of the new Library+ Caloundra and ongoing operations.	25%			The Draft Library Services Plan is in review after stakeholder engagement was completed in September 2025. Library+ Caloundra was officially opened on 22 September with more than 2,700 visitors to the building on opening day. The library, community spaces and meeting rooms, Customer Service Centre and workspaces are now fully operational. Libraries continue to explore opportunities for community activation and partnerships for the maker space. A visitor liaison service is established, and new digital direction displays have been built and installed to support "No Wrong" door approach at Library+ Caloundra.

Item 8.2 Quarterly Progress Report, Quarter 1 2025-26

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

Code	Activity	Progress	On Time	On Budget	Activity Update
1.2.5	Identify opportunities to develop and attract events at Council venues including Caloundra Indoor Stadium, Maroochydore Multi Sports Complex, Nambour Showgrounds, Sunshine Coast Stadium and Venue 114 and other community spaces.	25%			Nambour Showgrounds hosted key regional and state level events including the Queensland Garden Show, Let's Go Sunshine Coast Caravan & Camping Expo, and the Nambour Monster Trucks - Mayhem, Thrills and Stunts Show. Favourable weather and attendances for the majority of events ensured positive experiences.  Venue 114 hosted a variety of events including the Australian Wearable Art Festival, National Travel Expo, Sunshine Coast Citizenship Ceremony, Business Women's Awards, Orchid Festival, Hidden Disability Sunflower Initiative and Women in Workforce Network launch at Altitude Nine. Attendance at all events across Council's sport and community venues increased by 15% from the same quarter last year, with 288,728 attendances this quarter.
1.2.6	Deliver initiatives in collaboration with community organisations and government agencies that raise awareness, enhance people's understanding, and support improved outcomes for people experiencing homelessness	25%			In collaboration with community organisations and government agencies, several initiatives have been delivered to improve outcomes for individuals experiencing homelessness. The Nambour Homelessness Response Forum was established this quarter, bringing together key government and community stakeholders, and fostering active collaboration on solutions for people experiencing homelessness in Nambour. Community-led responses continued in Nambour, including ongoing patrols and engagement to connect people with services, support for The Shack's monthly homelessness camp clean-up and coordination of a 2-day clean-up of flood-affected sites. These efforts have enhanced waste management and improved safety and amenity for those living rough and the community. Council also remains an active partner in 'Advance to Zero' a national initiative to end homelessness.
1.2.7	Deliver prioritised projects that achieve affordable housing outcomes as outlined in the Sunshine Coast Housing and Homelessness Action Plan 2023.	25%			The delivery of the remaining 14 dwellings as part of Marcoola Affordable Housing Project were completed and Coast2Bay Housing Group will manage these tenancies to eligible low-income key worker households.

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

### Strategic pathway: Inclusive communities

Code	Activity	Progress	On Time	On Budget	Activity Update
1.3.1	Deliver prioritised actions set out in the Sunshine Coast Stretch Reconciliation Action Plan in partnership with Traditional Custodians and the First Nations community.	25%			The Stretch Reconciliation Action Plan 2025-2028 was adopted by Council on 24 July 2025. The plan was developed over 18 months, informed by input from Council officers, stakeholders, and First Nations community partners. It outlines 18 actions, and 89 deliverables focused on strengthening partnerships with Traditional Custodians and First Nations community stakeholders, driving tangible social and economic change, and creating inclusive workplaces and communities that value First Nations cultures. NAIDOC Week was also celebrated across the region this quarter from 6 to 13 July, with over 10 community events hosted. Council's annual NAIDOC Flag Raising was held on 8 July 2025, with First Nations young people leading the event in line with the 2025 theme "The Next Generation: Strength, Vision & Legacy". Council refreshed its First Nations training provider panel to deliver cultural awareness training to employees over the next 3 years. The panel will deliver on-Country and formal training and includes both Kabi Kabi and Jinibara training providers. A meet and greet was held between Council's Executive Leadership Team and Jinibara and Kabi Kabi Traditional Custodians, providing a valuable opportunity for connection and setting a foundation for ongoing partnership and collaboration.
1.3.2	Deliver on the prioritised actions set out in the All Abilities Action Plan 2024-2028 that educate and raise awareness of, and provide support for disability in the community.	25%			Council continues to deliver on priority actions under the All Abilities Action Plan 2024-2028, with a strong focus on education, awareness, and inclusive community engagement. A second Realistic Race simulation was held in partnership with Spinal Life, welcoming broader participation from organisations including Headspace and Visit Sunshine Coast, helping to understand the barriers faced by people with disability in workplaces and communities. The Hidden Disabilities Sunflower initiative was launched at Council venues to support individuals with invisible disabilities to feel welcomed, respected and understood when accessing Council services. Planning and collaboration have also been a key focus this quarter, with collaborative and co-design efforts commencing to deliver a dynamic campaign for Disability Action Week to be held from 23 to 30 November 2025.

Item 8.2 Quarterly Progress Report, Quarter 1 2025-26

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Code	Activity	Progress	On Time	On Budget	Activity Update
1.3.3	Develop a Youth Action Plan for youth led initiatives as part of the Young Leaders Academy Program that fosters civic engagement and participatory leadership practices.	60%			The initial phase of engagement to inform drafting of a Sunshine Coast Youth Plan was completed in July 2025, following a 6-week consultation period. Council heard from approximately 1,100 young people, equating to around 2% of our young residents. More than 580 young people completed the online survey, 450 young people participated at pop-ups and 85 young people attended the Youth Forum. These engagement activities were delivered with significant input from members of the Young Leaders Academy who codesigned and facilitated the Youth Forum, talked with young people at pop-up engagements, and input into the online survey development and tested the Have your Say Sunshine Coast webpage. The Young Leaders also engaged in early discussions around proposed actions for the plan, with amendments made in response to their feedback. This process has been instrumental in ensuring the plan reflects youth-led perspectives and supports civic engagement and participatory leadership, in line with the objectives of the Young Leaders Academy Program.
1.3.4	Deliver the Shine a Light on Racism Campaign, migrant employment and business opportunities and other key initiatives that foster a welcoming, inclusive and culturally diverse community.	25%			Council continues to deliver initiatives that foster a welcoming, inclusive, and culturally diverse community. Activities have aligned with national events including Welcoming Week and Multicultural Queensland Month. A highlight was the Welcoming Week Multicultural Picnic at Cotton Tree Park hosted on 21 September 2025 - a family-friendly event which brought together 80 residents to celebrate diversity. Council also participated in FESTURI, Thriving for Change, and International Allyship Day, promoting inclusive initiatives such as the Shine a Light on Racism campaign and Migrant Business Ready program. The Multicultural Advisory Group continued to meet regularly to provide input on the challenges and opportunities facing multicultural communities, helping to make the Sunshine Coast a welcoming place where everyone is included, respected and has equal opportunities. The Employer Peer Network - a local initiative that brings employers together to share ideas and practical strategies for hiring and keeping migrant and multicultural workers, held its first official meeting in July 2025, with 12 companies represented. Council is now recognised as a Premium Member of the national Welcoming Cities network and commencing accreditation against the Welcoming Cities Standard.

**13 NOVEMBER 2025** 

Item 8.2 Quarterly Progress Report, Quarter 1 2025-26

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С	ode	Activity	Progress	On Time	On Budget	Activity Update
1	.3.5	Implement the Excellence in Engagement Framework and commence a review to further embed best practice community engagement.	25%			Hearing from the community about the future growth of the region was a key engagement focus this quarter with the Proposed Planning Scheme engagement commencing from 15 July and running for a 10-week period until 19 September 2025. During this formal consultation phase, residents could have their say via a range of methods, including an online survey on the Have your Say Sunshine Coast web hub created with various information, maps and resources. There was also opportunity to attend one of 26 in-person events, to drop in to Council's Sunshine Coast City Hall foyer, or by emailing the project team, or requesting a call back. Council also launched the Sunshine Coast's first Citizens' Panel, bringing together 53 residents, who represent the different backgrounds and characteristics of our community, to share advice on important issues facing our region. The first Meet and Greet session took place on 17 September 2025. The panel is an additional engagement tool for Council to listen, learn and make better-informed decisions.

### Strategic pathway: Connected, resilient communities

Code	Activity	Progress	On Time	On Budget	Activity Update
1.4.1	Deliver the Horizon Festival, citizenship ceremonies, community awards, the festive season program and other community events that contribute to connected and resilient communities.	25%			Planning for the 2026 Horizon Festival is underway, with program development, sponsorship, ticketing and artist contract reviews in progress. The Sky Whales show (postponed from the 2025 festival due to weather) was delivered in August to 1,500 attendees. New Year's Eve planning is progressing with pyrotechnic procurement complete and the communications strategy and stakeholder engagement underway. This quarter, 14 applications were approved for funding under the Festive and Commemorative Events Grants program. A total of 1,054 new citizens were conferred across 4 citizenship ceremonies this quarter with 1,200 guests in attendance. Planning for the 2026 Sunshine Coast Australia Day Community Awards is underway with a media launch to take place on 2 October 2025.

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Code	Activity	Progress	On Time	On Budget	Activity Update
1.4.2	Deliver the Community Grants Program to support community organisations deliver projects, events and operate facilities that meet community's need.	25%			A total of \$3,223,217, was allocated to the community through 413 funding applications. This included 150 multi-year allocations through the Community Partnership Funding Program, 22 multi-year allocations through the Environment Levy Funding Program, 49 through Sports Field Maintenance Funding and 35 multi-year allocations through Festive and Commemorative Events Grants. An additional 14 Festive and Commemorative Events Grants were awarded to single-year grant recipients. Six grants were also awarded through Emergency Grants, 45 Individual Development Grants and 88 Councillor Discretionary Funding Program grants for one-off projects. This is an increase of 89 applications compared to 324 applications received in the same quarter last year.
1.4.3	Deliver coordinated planning, preparedness, response and recovery for the region in response to disaster events and undertake a review of Council's Local Disaster Management Plan.	25%			Council's Local Disaster Management Plan has been refreshed and is ready for distribution. Community resilience building workshops and Get Ready Schools visits progressed across the region.
1.4.4	Deliver initiatives that raise awareness and understanding of domestic and family violence in collaboration with community organisations and government agencies.	25%			Council continues to collaborate with key stakeholders and community partners to support initiatives that raise awareness and understanding of domestic and family violence. A dedicated men's group meets monthly and continues to focus on initiatives that support men's wellbeing, connection, and positive mental health. Through open dialogue and supporting initiatives that engage men, the group aims to promote respectful relationships and challenge harmful behaviours. In the lead-up to the 16 Days of Activism campaign, several impactful activities are underway, including Council partnering with Caloundra Community Centre, Integrated Family and Youth Service and Zonta on a community education project to support the sharing of lived experiences to build awareness and understanding of domestic and family violence. These efforts are an important part of Council's broader commitment to addressing domestic and family violence by engaging all members of the community in prevention and education.

### Strategic pathway: Creative, innovative communities

Code	Activity	Progress	On Time	On Budget	Activity Update
1.5.1	Deliver prioritised actions from the Sunshine Coast Creative Arts Plan 2023-2038, including:  • an annual program of development opportunities for the creative sector  • the Regional Arts Development Fund  •the Regional Public Art Strategy and a broad program of exhibitions and events for the Regional Gallery  • Council's annual Arts Levy Program including a First Nations Arts Strategy  • Creative Industries competitive investment and business development programs, and  • arts philanthropy in the region.	25%			Two development programs for artists, creative businesses and arts organisations, FutureNOW and MadeSC, are underway. Consultation on the draft First Nations Strategic Arts Plan is underway. A public art cross-council working group was established and their first quarterly meeting was held. The group will ensure public art activity across the region is planned, shared and in line with the Regional Public Arts Plan. Caloundra Regional Gallery recorded more than 2,000 visitors a month to exhibitions including a NAIDOC exhibit featuring six local Kabi Kabi and Jinibara artists, the Gallery's 25-year jubilee showcase, and the annual Sunshine Coast National Art Prize launch.
1.5.2	Deliver priority projects as outlined in the Sunshine Coast Heritage Plan 2021-2031 and annual Heritage Levy Program, including:  • a Regional Collections store and managing Council's museums and cultural collections  • programming of Landsborough Museum and Bankfoot House, and  • deliver grants for the heritage sector and our First Nations traditional owners.	25%			Staff and volunteers are currently systematically documenting the Landsborough Museum collection, gifted to Council in 2022. Bankfoot House featured a range of exhibitions and markets and hosted 20 school groups. Total visitation for the quarter totalled 2,383 people, an increase of 38% from the same quarter last year. Landsborough Museum showcased Bounce! and Transformations exhibitions, story times and talks, with 1,853 visitors this quarter, an increase of 6% from the same quarter last year. Applications were called for the Arts & Heritage Levy funded Heritage grants this quarter, with a total of \$200,000 in funding available.

### **Corporate Plan Goal: Environment and Liveability**

Goal: Natural assets are preserved and enhanced as we continue to create a built environment and living practices that support a sustainable community.

### Strategic pathway: Clever planning and good design

Code	Activity	Progress	On Time	On Budget	Activity Update
2.1.1	Deliver feasibility research and approach relevant stakeholders regarding a potential partnership to deliver a Medium Density Demonstration Project in a growth area of the Sunshine Coast.	25%			The feasibility investigation for a Medium Density Demonstration Project is progressing well, supported by internal workshops and targeted research into potential sites, design requirements, planning considerations, and insights from similar projects across Queensland. The study is exploring ideas for delivery models and funding strategies to ensure the project is both viable and impactful, with the overarching goal of showcasing well-designed medium density housing that raises awareness and sets a benchmark for similar future development in the region.
2.1.2	Deliver tree planting initiatives as part of the Annual Street Trees Program within urban areas to provide shade and cool our neighbourhoods.	25%			A total of 900 trees were planted during the quarter, keeping the Program slightly ahead of the quarterly target of 800. The Program is currently on track to meet the annual target of 3,200 trees.
2.1.3	Develop a Sunshine Coast Landscape Design Guide to assist consultants, designers, the development industry and local residents and encourage a greener Sunshine Coast region.	25%			Progress is tracking well on the development of a Landscape Design Guide for the Sunshine Coast, aimed at showcasing the region's unique landscape identity and the critical role of front boundaries and setbacks in delivering shade and greening. Through internal and external workshops, the Guide is being shaped to focus on creating cool, green, walkable streets, with practical guidance on planting strategies that support climate resilience and liveability in new developments.

### Strategic pathway: Natural assets, distinctive landscapes

Code	Activity	Progress	On Time	On Budget	Activity Update
2.2.1	Review the Shorebird Conservation Plan to support the recovery and conservation of Shorebird populations on the Sunshine Coast.	100%			The review of the Shorebird Conservation Plan has been finalised and will be considered at a future Council Ordinary Meeting.
2.2.2	Deliver the priority programs, projects and activities funded through the Environment Levy including the Strategic Land Acquisition Program, partnerships and grants.	25%			The 2025-26 Environment Levy Program was supported by Council in the recently endorsed budget. New properties continue to be considered as part of the Strategic Environment Levy Land Acquisition Program. The first year of investment into the Regional Resilient Rivers Partnership is providing onground outcomes with restoration activities along key Sunshine Coast waterways.

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Strategic pathway: Sustainable living

Code	Activity	Progress	On Time	On Budget	Activity Update
2.3.1	Progress the staged design of the Caloundra Community and Creative Hub precinct, commencing with the new Town Square and new Regional Gallery concept design.	25%			The Caloundra Community and Creative Hub precinct achieved a significant milestone in Quarter 1 with the official opening of Library+ Caloundra to the public. The community was welcomed into the new integrated library, community and corporate facility on 22 September 2025.  Procurement for detail design of the town square was finalised in Quarter 1 with Urbis engaged following an open market tender.
2.3.2	Deliver prioritised actions to repurpose the Nambour administration buildings.	25%			Asset intervention works were scoped for the Eddie De Vere building, with open market procurement underway. These works are focused on roof and glazing upgrades to improve the building's condition and usability. In parallel, an options analysis for the medium-term activation of both the Fred Murray and Eddie De Vere buildings progressed.
2.3.3	Progress the implementation of the First Avenue streetscape by confirming the design and proceeding to construction commencement, satisfying the key milestones and deliverables of the approved grant funding agreement.	20%			The tender package for the First Avenue streetscape has now been released. It is anticipated that the contract will be awarded by late 2025, with construction expected to commence in early 2026. Key milestones and deliverables are within funding agreements.
2.3.4	Deliver strategic actions outlined in the Recreation Parks Plan, including:  • finalise the Play Opportunities Plan  • develop guidelines for park trees which meet urban forest objectives, and  • provide additional opportunities for community tree planting in recreation parks.	25%			The Play Opportunities Plan has been endorsed and is now being actively used to provide strategic direction for Council managed open space in the region. The vision is ensuring 'everyone on the Sunshine Coast has access to quality, unstructured, outdoor play every day'.  The refresh of the Street Tree Master Plan is progressing which will see a review of species selection, adding park trees and the inclusion of canopy coverage targets for footpaths and cycleways. Community engagement is scheduled for October 2025.
2.3.5	Deliver the Dog Exercise Area Regional Plan and Network Blueprint that will guide the future provision of dog exercise areas and support the health and lifestyle needs of our region's communities.	75%			The development of the Dog Exercise Area Regional Plan and Network Update is progressing as scheduled and is on track to be presented at a future Council Ordinary Meeting.
2.3.6	Deliver coastal hazard adaptation precinct planning at Golden Beach, Caloundra, Maroochydore and Mooloolaba as part of the Integrated Coastal Management Program.	25%			Coastal hazard adaptation precinct planning has continued and is being coordinated through the Coastal Planning and Hazard Management Project Steering Group, which met on 6 August 2025. Planning for the second phase of community engagement on the Golden Beach coastal hazard adaptation precinct plan is underway and scheduled for Quarter 2.

Item 8.2 Quarterly Progress Report, Quarter 1 2025-26

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

Code	Activity	Progress	On Time	On Budget	Activity Update
2.3.7	Deliver critical coastal seawall reconstruction projects for Moffat Beach and TS Onslow, Golden Beach.	40%			The western section of the Moffat Beach seawall - funded by the Queensland Reconstruction Authority - is currently 53% complete. Council funded central and eastern sections are currently at 2% complete due to challenging site conditions, unfavourable swell and beach conditions and material availability. Amendments to construction methodology, additional construction hours, application of learnings from works completed to-date and ongoing monitoring of progress against milestones is being undertaken to manage any project delays.  The TS Onslow seawall at Golden Beach is 32% complete. Demolition and removal of the hardstand area, boat ramp and concrete beach structures is completed with the material being sent for recycling. The concreting for new bleachers is progressing. This seawall is progressing from the southern end with rock bags installed for scour protection.
2.3.8	Investigate and commence establishment of a regional tracks and trails network that provides world-class experiences and builds on existing discreet trail experiences, including commencing recreation trail planning and implementation as part of Blue Heart Sunshine Coast.	25%			The region's recreational tracks and trails network planning is being progressed in alignment with the Queensland Government's Destination 2045 plan and Council's Environment and Liveability Strategy. The key projects currently being investigated, in planning, or underway are:  • Management and improvements to the Sugar Bag Mountain Bike Trails, Caloundra  • Parklands Conservation Reserve and Mountain Bike Olympic Venue legacy facility for a nature-based recreation precinct  • Glass House Mountains 7 Peaks trail development  • Nambour to Coolum Trail Joint Working Group, including investigating opportunities for sections of the Nambour to Coolum trail to be delivered through the \$5 million City Deal funding for Sunshine Coast Blue Heart recreation outcomes.  Council is developing a trail usage monitoring system to inform maintenance schedules and are developing a whole of life asset maintenance schedule and renewal planning.

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Code	Activity	Progress	On Time	On Budget	Activity Update
2.3.9	Deliver design initiatives as outlined in the Sunshine Coast Ecological Park Masterplan and explore strategic and financial partnerships.	25%			The Sunshine Coast Ecological Park's focus remains on delivering design initiatives outlined in the park's masterplan and progressing strategic and financial partnership opportunities to support the project's long-term success. Activities included hosting a Walk on Country with the Jinibara People to strengthen cultural connections and embed Traditional Owner knowledge into the planning. Engagement with Queensland Government departments explored collaborative opportunities. Site surveys and investigations advanced, including baseline water monitoring and seasonal ecological surveys, to inform sustainable design and management. Community activation featured the launch of the "T Years to Grow" Olympic Legacy initiative. In partnership with Friends of Mary Cairncross Association, early revegetation efforts advanced with 500 native plants established in priority areas.

## Strategic pathway: Well-planned infrastructure

Code	Activity	Progress	On Time	On Budget	Activity Update
2.4.1	Partner with the community to deliver initiatives that raise community awareness and understanding of the Sunshine Coast Biosphere and how they can play a role.	25%			Sunshine Coast Biosphere was represented at the 5th World Congress of Biosphere Reserves, which convenes once every ten years to evaluate progress, share experiences and learnings, and set future directions for the UNESCO Man and the Biosphere Programme.  Sunshine Coast Biosphere outreach activities continued and included a family friendly activation at the Curated Plate 'Picnic on Kings' event, as well as Biosphere presentations at a range of external events and meetings to raise awareness across sectors.

## Strategic pathway: Innovation and sustainable

Code	Activity	Progress	On Time	On Budget	Activity Update
2.5.1	Develop a Master Plan for the Sustainability Park at Corbould Park to support the establishment of a new waste management precinct in order to prepare for the region's future growth and waste recovery requirements.	100%			The Master Plan for Sustainability Park has been completed.
2.5.2	Finalise the procurement process for a Food Organics and Garden Organics Facility which would support achieving landfill diversion targets and improve emissions reductions.	25%			Tenders have closed and are being assessed.

Item 8.2 Quarterly Progress Report, Quarter 1 2025-26

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

Cod	Activity Activity	Progress	On Time	On Budget	Activity Update
2.5.	Construct a new Resource Recovery Centre within the Nambour waste precinct to support ongoing modernisation of Council's waste management facilities.	25%			The construction of a new hardstand area to support ongoing waste management operations has been successfully completed and opened to the public on 8 September 2025. This new hardstand provides a durable and stable surface for vehicle access, equipment handling, and operational efficiency, helping improve safety, reduce environmental impact, and support the long-term functionality of the site. In addition, the detailed design for a new primary sorting infrastructure (for sorting items) is currently underway.
2.5.	Investigate and engage with our community regarding opportunities and the costs to introduce alternative large items waste services such as kerbside collection, vouchers and skip bag collection.	25%			As part of the ongoing improvements to waste management facilities, a Consultants Options and Costing Report has been prepared. This Report outlines potential infrastructure solutions, associated costs, and the estimated financial impact on the waste utility charge.

## **Corporate Plan Goal: Resilient Economy**

Goal: Resilient, high-value economy of choice drives business performance, investment and enduring employment.

## Strategic pathway: Leadership, sustainability and equity

Code	Activity	Progress	On Time	On Budget	Activity Update
3.1.1	Manage Council's statutory governance and contractual responsibilities and leverage the economic opportunities associated with the Maroochydore City Centre project.	25%			Council has continued to work with SunCentral Maroochydore Pty Ltd and Walker Maroochydore Developments Pty Ltd to further develop the Maroochydore City Centre. Projects in the Maroochydore City Centre Priority Development Area continue to progress, including Maroochy Private Hospital, the 50 First Avenue commercial building by Walker and the residential development, Sol by Walker (on Lots 600+50). Sol by Walker continues with strong pre-sales and early works has commenced on the site. Development of the Sunshine Coast Athletes Village for Brisbane 2032 is being considered.

## Strategic pathway: Investment and growth

Code	Activity	Progress	On Time	On Budget	Activity Update
3.2.1	Leverage current and emerging key infrastructure including Sunshine Coast Airport, Maroochydore City Centre and the Sunshine Coast's digital assets to enable economic investment and growth for the region.	25%			Council delivered the following activities:  Launched Australia's only "Data Connect" invest service alongside Google & NEXTDC "Tech in Paradise - The Google Factor".  Hotel attraction progressed via The Urban Developer promotion.  The Geospatial Intelligence workshop attracted 57 stakeholders, with ecosystem mapping, skills development, and data use cases progressing.  The Sunshine Coast Industrial Park Stage 2 investment support program advanced with 16 development applications submitted across 25 lots.  Export and international engagement continued with Fraser Isle Spanner Crabs securing new orders from United Arab Emirates, Hong Kong and the United States of America following the Council and Trade Investment Queensland Singapore seafood showcase. Silver Sea Seafoods also won new contracts.  Inbound delegations hosted from Tatebayashi, Izumisano and Australian Government strengthening international relationships in the lead up to the Brisbane 2032 Olympic and Paralympic Games.

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Code	Activity	Progress	On Time	On Budget	Activity Update
3.2.2	Commence construction of the Mooloolaba Foreshore Revitalisation Project, Stage 2 - Central Meeting Place and Southern Seawall - in line with funding agreements and the Mooloolaba Master Plan.	20%			Stage 2 of the Mooloolaba Foreshore Revitalisation construction commenced on 14 July 2025 including the Central Meeting Place and Southern Parklands Seawall construction. As part of this stage, the existing amenities building and much of the existing seawall have been demolished to make way for new, improved public spaces.  Stakeholder communication continues in line with the approved communications plan, primarily through:  Emailed construction notifications  Webpage updates  Face-to-face meetings.  In response to recommendations from the Business Activation Group, the Mooloolaba Business Activation Plan has been revised to reflect updated priorities and implementation strategies. The amended plan is currently awaiting formal endorsement.  Meanwhile, Stage 4 of the Mooloolaba Transport Corridor remains on hold.
3.2.3	Progress Stage 1 of the Caloundra Aerodrome Master Plan 2042 to transform the aerodrome into a modern aerospace and innovation hub through significant infrastructure investment and strategic land development.	25%			The Stage 1 implementation will be a multi-year project. The expansion area is currently at 60% Preliminary Design. When further developed, release to the market for leasing opportunities can occur. Negotiations are progressing with earlier respondents.

## Strategic pathway: Business retention and expansion

Code	Activity	Progress	On Time	On Budget	Activity Update
3.3.1	Identify key priority initiatives in collaboration with Chambers of Commerce and industry associations that support local business to build capability and resilience.	25%			Council delivered specialist advice and support to 1,158 small businesses across the region, in collaboration with chambers of commerce, industry groups and other key partners. These initiatives included the Thriving Through Change Business Expo, the Sunshine Coast Business Woman of the Year Awards, the Sunshine Coast Supplier Briefing, and workshops on supply chain development, carbon accounting and doing business with Council.
3.3.2	Review the Local preference, Social Benefit and First Nations Procurement Guidelines and deliver priority procurement activities identified in the Stretch Reconciliation Action Plan.	25%			Review of the Procurement Guidelines has been completed and metrics including percentage of spend with local companies and First Nations businesses continue to be measured and monitored to ensure the Guidelines continue to meet their intended objectives. Priority procurement activities for the 2025-26 financial year identified in the Stretch Reconciliation Action Plan are the development and implementation of a First Nations procurement strategy and working towards achieving 2% of procurement spend from First Nations owned businesses.

## Strategic pathway: Innovation, technological advancement and scaling up

Code	Activity	Progress	On Time	On Budget	Activity Update
3.4.1	Deliver an Artificial Intelligence Planning Assistant Tool to assist employees and customers with queries relating to residential development.	25%			Development of the Artificial Intelligence Planning Assistant Tool, in collaboration with an external vendor and funded by the Australian Government, is meeting all identified milestones and contractual agreements. A soft launch external release is planned for 1 October 2025.
3.4.2	Deliver the Sunshine Coast Innovation Ecosystem Development Project and grow the region's innovation and business capacity.	25%			Council progressed a number of initiatives regarding the Development Project and growing the regions innovation and business capacity, these included:  Something Tech 2025  Sunshine Coast HealthTech Ideation Session  Manufacturing Excellence Forum.  Silicon Coast supported to deliver an Innovation Powerhouse Roadmap session  Sunshine Coast Screen Collective hosted David Gouge, a global entertainment industry strategist to explore the impact of artificial intelligence on the screen, marketing, and advertising sectors  The Food and Agribusiness Network (FAN) delivered Meet the Makers 2025.

## Strategic pathway: Talent and skills

Code	Activity	Progress	On Time	On Budget	Activity Update
3.5.1	Deliver initiatives that support the attraction of talent and international students to the region through Study Sunshine Coast.	25%			A Study Sunshine Coast Industry Connection event was held at The MET, with 40 students from UniSC and TAFE attending. The event was delivered in collaboration with the Sunshine Coast Tech Industry Alliance to connect students with industry.  Study Sunshine Coast welcomed over 600 students at the University of the Sunshine Coast Orientation Week.  The Sunshine Coast International Education and Training Network came together for an energising industry program, welcoming Assistant Minister for Multicultural Affairs and International Student Attraction Mr Hermann Vorster.

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

## Strategic pathway: A major and regional event destination

Code	Activity	Progress	On Time	On Budget	Activity Update
3.6.1	Review the portfolio of major events sponsorships and work with key partners to ensure economic benefits are maximised.	25%			Council advanced delivery of the refreshed Major Events Strategy 2018-2028, with a focus on maintaining a balanced calendar, planning for Olympic legacy opportunities, and supporting emerging events.  A total of 20 sponsored major events were delivered, contributing to regional tourism, economic activity, and community engagement. Key events included The Curated Plate, Sunshine Coast Marathon, IRONMAN 70.3, Queensland Garden Show, International Mathematical Olympiad, and the Australian Wearable Art Festival. Additional highlights such as the Pacific Club Championships, Brisbane Bullets verse Melbourne United National Basketball League pre-season game, and Queensland Oztag All Schools Championships further showcased the region's diversity and capacity in hosting high-impact events.

**Corporate Plan Goal: Managing for Growth** 

Goal: Growth is well managed, connecting urban and transport planning, to maintain our region's unique characteristics and support sustainable development.

Strategic pathway: A safe, efficient and integrated transport network

Code	Activity	Progress	On Time	On Budget	Activity Update
4.1.1	Develop the scope to review the Integrated Transport Strategy and modal shift targets to reflect proposed changes in the transport network, including the Direct Sunshine Coast Rail Line and the Sunshine Coast Public Transport Project.	25%			Initial scoping activities have commenced to identify where the Integrated Transport Strategy remains relevant and where it has been influenced by time or other factors.
4.1.2	Finalise the tender and progress construction of section 1 of the Caloundra Transport Corridor Upgrade Project and advocate for funding of Section 2 to provide safer and more direct road and active transport access to Caloundra.	10%			Design of the new transport corridor (Section One: Omrah Avenue to Arthur Street and Section Two: Arthur Street to Nicklin Way/Industrial Avenue) is complete. Construction documents, including specifications and environmental management plans are being finalised. A public tender for the construction works for Section 1 and Section 2 is expected to be released in late-2025, with construction commencement pending the Australian Government's approval of the controlled action under the Environment Protection and Biodiversity Conservation Act 1999. Council has received funding confirmation from the Queensland Government for the delivery of Section 2 of the project. Council has previously committed to funding Section 1.
4.1.3	Deliver input and advice to the Queensland Government's detailed business case and early works investigation for the Sunshine Coast Public Transport Project.	25%			Council is currently awaiting advice from the Queensland Government as to the finalisation of the detailed business case and how it is to be progressed for an investment decision.
4.1.4	Maximise project and community benefits through partnering with the Department of Transport and Main Roads on the planning and delivery of Direct Sunshine Coast Rail Line.	25%			Council has continued to provide extensive input into various aspects of the Direct Sunshine Coast Rail Line project including input into the project scope and technical requirements documentation, preparation of land agreements and an interface deed to ensure assets to be returned to Council meet our requirements and to ensure financial arrangements between parties have been agreed.
4.1.5	Deliver planning, stakeholder consultation and community engagement for the major corridor upgrade projects including the Maud Street and Sugar Road transport corridor upgrade and the extension of South Coolum Road and Suncoast Beach Drive to the Sunshine Motorway.	25%			The tender has been prepared and advertised to engage consultants for the detailed design of the Sugar Road and Maud Street upgrade.  Council and the Department of Transport and Main Roads are continuing to collaborate regarding the delivery of the Sunshine Motorway connection to the extension of the Suncoast Beach Drive.

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Code	Activity	Progress	On Time	On Budget	Activity Update
4.1.6	Deliver key road safety initiatives that support a safe road network, including usage of speed awareness monitoring signs, review of crash data, undertaking a bi-annual Australian Road Assessment, and review safety and transport mode choice at 5 schools.	25%			The following initiatives were completed to support a safe road network:  460 road safety requests were received with 437 now completed, resulting in  85 work orders aimed at improving road safety.  5 speed limit reductions were implemented, aimed at improving safety across targeted areas.  4 speed awareness monitoring signs were rotated to address community concerns and promote safer driving behaviour.  8 crash locations were reviewed, with applications submitted for Australian Government Black Spot funding for 5 crash locations.

## Strategic pathway: Smart and sustainable mobility

Code	Activity	Progress	On Time	On Budget	Activity Update
4.2.1	Review the Active Transport Plan to emphasise walking and riding as an essential part of an integrated transport system by offering greater transport options and improved liveability, safety and wellbeing benefits.	25%			Community engagement for the Draft Active Transport Plan will commence in Quarter 2. Community engagement will be undertaken using Council's Have Your Say platform and 6 pop-ups across the region. A survey has been developed to collect feedback from the community on the Draft Plan and the draft mapping. It is proposed to publish the findings from the community engagement prior to the conclusion of 2025.
4.2.2	Deliver priority projects as identified in the Transport Levy Program that encourages sustainable travel and supports major public transport enhancements, travel behaviour change programs, safety for the most vulnerable and connecting our local communities with trial transport services.	25%			The delivery of Transport Levy initiatives is currently underway. The late-night transport trial in partnership with Translink, which connects the Maroochydore Entertainment Precinct with Palmview (via the University of the Sunshine Coast) has commenced. The contract documentation is being prepared to go to the market to procure a provider for the late-night transport trial to support the Nambour Special Entertainment Precinct. Delivery of the safety for the most vulnerable program of projects has commenced. Preparations have begun to deliver the RideScore Active Schools program at 3 new schools in 2026.
4.2.3	Deliver a Strategic Parking Framework that optimises parking solutions and supports sustainable growth and economic activity.	0%			The Strategic Parking Framework has not commenced in Quarter 1, and prioritisation of delivery of this activity is currently under review.

Appendix A Chief Executive Officer's Quarterly Progress Report - Quarter 1, 2025-26

Strategic pathway: Well-managed community assets

Code	Activity	Progress	On Time	On Budget	Activity Update
4.3.1	Review the 12 Asset Management Plans against service performance measures to assist renewal planning, forecasting and investment in new and upgraded infrastructure.	75%			A series of stakeholder meetings were held, resulting in a comprehensive level of service and risk matrix. This has allowed Council forecast requirements and risk assessments for multiple level of service scenarios across new and upgrade, and renewal lifecycle costs. The major review of the asset management plans focused on improved infrastructure service prioritisation. The documents are considered a 'living document' - a document that will be continually edited and updated as new information becomes available - therefore the review and update will be ongoing. Council will continue to refine our processes and communication strategy.
4.3.2	Develop and implement an Asset Management Plan for tenanted community buildings, focusing on consolidation and optimisation to support financial sustainability.	25%			Foundational work has been completed to support the development of the Asset Management Plan. A 10-year capital planning framework has been finalised, with the 2025-26 Capital Works Program currently in progress for delivery within the financial year. Asset capture manuals are under review to ensure consistency in data collection and asset condition reporting. Collaboration is underway with the internal and external stakeholders, to align asset maintenance standards with the requirements of various state sporting bodies or regional community organisations. A preliminary assessment has identified 10 community assets nearing end-of-useful-life. Council is actively working with tenants to facilitate relocation and plan for decommissioning of these facilities subject to an assessment against regional network needs. The activity remains budget neutral, with the majority of development being undertaken in-house, ensuring the program is on budget and progressing on schedule.
4.3.3	Deliver priority stormwater upgrade projects as part of the Capital Works Program to address existing network deficiencies.	25%			The major stormwater inlet upgrade at Suncoast Beach Drive has been completed. Work has now commenced on the rehabilitation of a failed retaining wall in Forestwood Drive Buderim, which will prevent blockage of a major drainage channel and possible flooding to a number of private properties.
4.3.4	Deliver the Capital Works Program based on robust scopes, cost and risk assessment with well sequenced delivery schedules aligned to corporate priorities and long-term financial plans.	15%			Adjustments were made to incorporate a range of carry-over works from the previous financial year, alongside the commencement of new projects for the 2025-26 financial year. A number of significant infrastructure projects are continuing, including:  • Honey Farm Road upgrades  • Mooloolaba Foreshore revitalisation  • Seawall improvements at Moffat Beach and Golden Beach  • Black Spot road safety projects.  Additionally, the Nambour Landfill expansion has reached a key milestone, with the new cell now open and receiving landfill.

## Strategic pathway: Well-defined land use and settlement patterns

Code	Activity	Progress	On Time	On Budget	Activity Update
4.4.1	Undertake community consultation to inform the proposed planning scheme in line with the Queensland Government's processes and deliver the final planning scheme for consideration and approval.	25%			Between 15 July and 19 September, Council conducted 10 weeks of formal public consultation on the Proposed Sunshine Coast Planning Scheme and associated planning scheme policies. The consultation program achieved high levels of community awareness and engagement, and included 26 inperson events held across the region. With public consultation completed, attention will now turn to consideration of submissions. This process will help Council determine whether to proceed with the proposed planning scheme and what changes may be required in response to community feedback.
4.4.2	Deliver input and advice to contribute to the delivery, and any review of, the South East Queensland Regional Plan, ensuring Council's key growth management positions for the Sunshine Coast are appropriately considered in the Regional Planning Framework.	25%			Council continues to engage with the Queensland Government on the implementation priority actions for the South East Queensland Regional Plan (ShapingSEQ 2023), on an 'as needed' basis. Council has also commenced engagement with the Queensland Government on the scope of the ShapingSEQ 2023 review.
4.4.3	Advocate for the protection of the Regional Inter-urban Break to secure environmental, production and recreation values through its retention at the current extent and identify and acquire strategic land.	25%			Council continues to advocate for the protection of the Regional Inter-urban Break by providing accessible online information highlighting its role in preserving the Sunshine Coast's distinct character, identity, and lifestyle. The Regional Inter-urban Break is recognised in the proposed Sunshine Coast Planning Scheme which was out for community consultation, as a key component of the region's green frame, reinforcing Council's commitment to preserving its environmental, cultural, and landscape values.
4.4.4	Manage and monitor the delivery of infrastructure obligations for existing and future growth areas within the region.	25%			Infrastructure obligations for Caloundra South, Maroochydore City Centre, Kawana Waters and Palmview are being monitored to ensure compliance with the timing/triggers specified in their respective Infrastructure Agreements.

**Corporate Plan Goal: Organisational Excellence** 

Goal: An agile organisation that achieves high performance by being community centred, building trust and providing a great place to work.

## Strategic pathway: Sustainable service delivery

Code	Activity	Progress	On Time	On Budget	Activity Update
5.1.1	Review and implement the Financial Sustainability Plan to guide Council's decision making and ensure our services and resources are sustainable now and into the future.	25%			Review of the Financial Sustainability Plan has commenced.
5.1.2	Develop a Council service catalogue that describes the service outputs and activities, associated resourcing, and service levels.	25%			The draft service catalogue was improved through internal consultation and was used to inform a Councillor workshop in August 2025 to discuss the priority of Council services delivered to our community. It will be an input into the Citizens' Panel on service delivery and budgets that will help shape future work programs and resource allocations.
5.1.3	Deliver a program of service performance reviews across Council to assess service levels to ensure the budget investment is appropriate and service delivery to our community is efficient and effective.	30%			Service reviews have progressed and are nearing completion for:  1) Procurement, and 2) Communications, Marketing, Community Engagement and Advocacy. The review processes to date have included desktop analysis, benchmarking, staff workshops and development of draft reports that will go through a final stakeholder engagement process to consider options and develop final recommendations.

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	Code	Activity	Progress	On Time	On Budget	Activity Update
	5.1.4	Deliver prioritised actions as outlined in the Digital Plan, including managing core systems and data, establishing artificial intelligence capabilities, and protection of Council services through strong cyber security.	25%			<ul> <li>The Digital Plan implementation has progressed this quarter, and highlights included:</li> <li>Council's Cyber Security program supporting zero reportable cyber security breaches.</li> <li>Rationalising duplicate or redundant services supporting Council financial sustainability targets</li> <li>A 2-year Property and Rating Program streamlining over 360 business processes improving the customer experience for the community by 2026. d) Successful delivery of the new Caloundra Library+ precinct in September 2025.</li> <li>Implemented Microsoft Artificial Intellegence Copilot Chat to all staff with 220+ active users realising significant efficiencies. A Proof Of Value is underway with CoPilot Microsoft 365 with staff.</li> <li>Digitising and classifying physical records in Council to streamline business processes contributing to Council financial sustainability targets whilst providing the community with greater access and transparency to public records.</li> <li>A geospatial environment was delivered in support of the Planning Scheme consultation.</li> <li>A geospatial tool for mowing contract management was deployed.</li> </ul>
	5.1.5	Advocate to Queensland and Australian governments to secure investments for major infrastructure and key projects across the region.	25%			There have been limited new opportunities during the quarter. Applications have progressed for Blackspot and Safer Local Roads and Infrastructure Program. Council has a number of live applications currently under assessment and is delivering projects that successfully attracted funding in previous years.

## Strategic pathway: Build community trust

Code	Activity	Progress	On Time	On Budget	Activity Update
5.2.1	Develop and implement the Customer Experience Plan to support Council's communication, responsiveness to customer requests and improved access to services.	20%			Council continued to prioritise customer experience, delivering a range of initiatives that enhance accessibility, responsiveness, and operational readiness: • Council progressed upgrades to critical customer-impacting systems, supporting seamless and scalable service delivery. • Foundational customer experience training was delivered at corporate orientation to embed service principles. • Library+ Caloundra opened as a vibrant hub for learning and engagement, housing our busiest service counter it reinforces our commitment to accessible, responsive service. Council enhanced its customer and service insights capability. Customer experience was rated 7.38 out of 10 and for trust 7.10 out of 10. Customer insights inform targeted service improvements and planning. More than 87,000 customers were assisted during the busy rates and animal registration periods. Strong service standards were maintained, with 94% of customers reporting ease of contact. These actions reflect Council's ongoing commitment to community-focused services and building trust through transparency, responsiveness, and innovation. Work on formalising the Customer Experience Plan will continue throughout the financial year, ensuring these initiatives are embedded and sustained.

## Strategic pathway: Be a great place to work

Code	Activity	Progress	On Time	On Budget	Activity Update
5.3.1	Deliver priority actions in the People Plan, including 5 branch workforce plans, 4 components of the Leadership Development Program and leadership succession planning.	30%			Workforce planning and succession planning are 2 of the high priority deliverables of the People Plan. We are on track to deliver the People Plan priorities in terms of delivery of Branch Workforce Plans and commencement of succession planning activities. There has been pleasing progress to date with one workforce plan complete and actions now underway and positive stakeholder feedback received. Workforce planning for a second branch has begun, building on lessons learnt. Leadership development programs are being delivered across all four cohorts, ranging from Executives to emerging leaders. Succession planning is integrated into both branch workforce plans, with planning for leadership levels 3 and 4 scheduled to commence in early 2026.

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Code	Activity	Progress	On Time	On Budget	Activity Update
5.3.2	Deliver key activities to support a safe, values based workplace, including: the culture calendar which reflects our commitment to fostering a supportive and inclusive workplace and the Voices in Building Engagement (VIBE) employee listening program.	30%			The culture calendar reflects Council's commitment to inclusion, wellbeing, and values-based leadership. Key events delivered since July 2025 include:  Plastic Free July SC Marathon & Run Fest (3 August) Homelessness Week (4-10 August) Ride to Work Day (15 October) Ride to Work Day (15 October). These events were supported by internal communications. The first Culture Health Survey under the VIBE program was conducted from 28 April to 14 May 2025, with key outcomes and actions: Organisational-Level Actions Five key themes identified: wellbeing, values and shared behaviour, systems/processes, professional development, and trust in leadership Action planning includes:  Updating position profiles. Reviewing delegations for consistency across systems. Linking actions to organisational values to reinforce cultural alignment Planning sessions to review results and confirm priorities commenced and a communication plan was developed to promote survey actions.
5.3.3	Deliver priority projects of the Wellbeing Health and Safety Management Plan that commit to our corporate values, provide a healthy workplace for all and deliver critical control standards and systems that support preventing harm.	25%			Delivery of priority projects under the Wellbeing Health and Safety Management Plan continues to reflect our commitment to corporate values and a safe, healthy workplace. The Critical Control Management Project is progressing through Phase 2 - Mowing Pilot with implementation scheduled to commence in Quarter 2 upon arrival of medium risk slope mowers (Cub Cadets). The Psychosocial Risk Management Project is progressing steadily across the organisation, supporting proactive risk identification and mitigation. The Safe Work Method Statement declutter initiative has experienced a delay due to competing operational priorities, with revised timelines under review. The Contractor Safety Management Project has transitioned into active delivery this quarter, with continued development and engagement planned throughout the year.

## Strategic pathway: Climate ready organisation

Code	Activity	Progress	On Time	On Budget	Activity Update
5.5.1	Deliver key climate ready activities for the organisation through emissions reduction and climate risk management, including ongoing collaboration with critical infrastructure providers.	25%			The 2-year collaboration with critical infrastructure providers to better understand how cascading climate risks from critical infrastructure failure impacts Council service delivery has now concluded. The project outcomes have been provided to the Queensland Reconstruction Authority and Council is in the process of embedding climate risk reduction actions across a range of its business processes as a core component of creating a climate ready organisation and region.
5.5.2	Implement large-scale battery energy storage systems to increase utilisation of renewable energy and reduce energy costs.	25%			Commissioning the 100 kilo-volt-amperes (kVA) solar photovoltaic (PV) and 200kVA battery energy storage systems at Library+ Caloundra in August 2025 is a major step forward in delivering Council's Zero Net Emissions Plan. The system provides the opportunity to charge the battery when spot electricity prices are low and export stored energy when spot pricing is high. Planning for the development of a 1.8 megavolt-amperes battery at Nambour landfill is continuing.

Appendix A Minutes of the Audit Committee Meeting of 23 October 2025

# Minutes

## **Audit Committee**

Thursday, 23 October 2025

Teleconference | Eudlo Rooms, Level 1, City Hall

## **AUDIT COMMITTEE MEMBERS**

Councillor J Broderick Division 1
Councillor E Hungerford Division 7

Mr M Petrie External Member (Chair)
Mr P McCallum External Member



Audit Committee Meeting, 23 October 2025 Minutes of the Audit Committee Meeting of 23 October 2025 Appendix A

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Please Note: The resolutions as shown in italics throughout these minutes are the resolutions carried by the Audit Committee.

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#### **23 OCTOBER 2025**

#### 1 DECLARATION OF OPENING

The Chair declared the meeting open at 9:00am.

## 2 RECORD OF ATTENDANCE AND LEAVE OF ABSENCE

#### **AUDIT COMMITTEE MEMBERS**

Councillor J Broderick Division 1 (via Teams)

Councillor E Hungerford Division 7

Mr M Petrie External Member (Chair) (via Teams)
Mr P McCallum External Member (via Teams)

#### **COUNCIL OFFICERS**

Chief Executive Officer

Director Infrastructure and Natural Assets

**Director Community Strengthening** 

Director Sustainable Growth and Planning

**Director Business Transformation and Performance** 

Chief Financial Officer, Finance and Commercial Partnerships

Manager Audit, Assurance and Risk Advisory Services (via Teams)

Coordinator Financial Accounting

Manager Finance

Acting Manager Asset Management

Assistant Accountant

#### **ATTENDEES**

Councillor T LandsbergDivision 2Councillor T BurnsDivision 3Councillor M SuarezDivision 9

Councillor D Law Division 10 (via Teams)
Engagement Manager Queensland Audit Office
Assistant Manager Queensland Audit Office

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## 3 INFORMING OF CONFLICTS OF INTEREST

#### 3.1 PRESCRIBED CONFLICTS OF INTEREST

Pursuant to Section 150EL of the *Local Government Act 2009*, no declarations of prescribed conflicts of interest were made during this meeting.

## 3.2 DECLARABLE CONFLICTS OF INTEREST

Pursuant to Section 150EQ of the *Local Government Act 2009*, no declarations of declarable conflicts of interest were made during this meeting.

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#### 4 REPORTS DIRECT TO AUDIT COMMITTEE

## 4.1 MEETING MINUTES & AUDIT COMMITTEE RESOLUTIONS/ACTION ITEMS

File No: Audit Committee

Author: Manager Audit, Assurance and Risk Advisory Services

**Finance and Commercial Partnerships** 

## **EXECUTIVE SUMMARY**

## **Audit Committee Meeting Minutes**

The items of business considered by the Committee at its 1 September 2025 meeting are summarised in agenda sequence and minutes. The Minutes of this meeting were presented to Council for consideration at its Ordinary Meeting on 18 September 2025.

#### **Audit Committee Resolutions and Action Items**

Resolutions and action items recorded at audit committee meetings refer to specific approvals, recommendations, tasks, actions, or responsibilities assigned to individuals or teams.

Items are documented in meeting minutes and serve as a point of reference to ensure actions agreed are followed through and implemented effectively.

## **Committee Recommendation** (AC25/39)

Moved: Councillor J Broderick

Seconded: P McCallum

That the Audit Committee receive and note the report titled "Meeting Minutes & Audit Committee Resolutions/Action Items".

Carried unanimously.

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## 4.2 DRAFT 2024-25 FINANCIAL STATEMENTS AND CURRENT YEAR FINANCIAL SUSTAINABILITY STATEMENT

File No: Audit Committee

Author: Coordinator Financial Accounting

**Finance and Commercial Partnerships** 

#### **EXECUTIVE SUMMARY**

Council has a statutory obligation to prepare general-purpose Financial Statements on an annual basis, culminating in audit certification later in October, before publication in Council's Annual Report.

The general-purpose Financial Statements and Financial Sustainability Statement for 2024-25 have been audited by external auditors, the Queensland Audit Office, to ensure accounting and legislative compliance.

## Queensland Audit Office expect to issue an unmodified audit opinion for Council's 2024-25 Financial Statements.

A summary of the audit outcome is contained in the Queensland Audit Office Closing Report for the financial year ended 30 June 2025. The Queensland Audit Office's final audit opinion will be provided with the certification of the Financial Statements later in October.

#### Controlled entities

Queensland Audit Office have also completed the audit of Council's controlled entities: SunCentral Maroochydore Pty Ltd, Sunshine Coast Events Centre Pty Ltd and Sunshine Coast Arts Foundation Ltd.

The Queensland Audit Office have also indicated that they expect to issue unmodified audit opinions for these entities.

The Closing Reports, Final Management Reports and audited Financial Statements for these entities will be included in the November 2025 Audit Committee agenda.

## **COMMENTS FOR NOTING**

The Committee has discharged its oversight of the financial statement preparation process through regular meetings, out of session discussions with the Finance team and in-camera discussions with the Queensland Audit Office (QAO). The Committee thanks officers of the QAO and Council management for contributing to this important responsibility that the Committee discharges on behalf of the Council and to support management.

The Committee has previously noted with concern a number of issues that have impacted the timeliness of preparation of the financial statements and the accounting for non-current assets. These issues have continued in the current financial year. A number of deficiencies identified by the QAO in prior years have this year been escalated to the level of significant deficiencies. The Committee endorses the QAO's view that these issues, related to asset accounting and asset management, require immediate attention by management. The

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#### **AUDIT COMMITTEE MINUTES**

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Committee also considers that the remediation of many of these deficiencies will impact not just the Finance team, but all parts of Council involved in the asset management process.

The Committee continues to be of the view that a high standard of financial reporting is important for effective decision making by Council.

The Committee would encourage Council to support management's plan to deal with identified deficiencies with the necessary resources to take the remediation process forward with urgency.

Notwithstanding the significant deficiencies noted by them, the Queensland Audit Office expect to issue an unmodified opinion on the financial statements.

#### **Committee Recommendation** (AC25/40)

Moved: P McCallum

Seconded: Councillor E Hungerford

That the Audit Committee:

- (a) receive and note the report titled "Draft 2024-25 Financial Statements and Current Year Financial Sustainability Statement"
- (b) receive and note the final draft Financial Statements and Current Year Financial
  Sustainability Statement, and the Queensland Audit Office Closing Report about its audit
  of these statements for the financial year 2024-25
- (c) advise that:
  - (i) it has been actively involved in monitoring the preparation process throughout the year and in that process has reviewed previous drafts of these statements,
  - (ii) it has received an update on changes which have occurred in those drafts up to the finalisation of this final draft; and,
- (d) are not aware of any issue which would prevent the Council from adopting this draft and approving the Council's Financial Statements for the year 2024-25, based on the work performed by the Committee.

Carried unanimously.

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## **AUDIT COMMITTEE MINUTES**

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## 5 NEXT MEETING

The next Ordinary Meeting will be held on 20 November 2025 Sunshine Coast City Hall, Level 1, 54 First Avenue, Maroochydore.

## **6** MEETING CLOSURE

The meeting closed at 10:03am.

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