

Minutes Appendices

Ordinary Meeting

Thursday, 21 November 2024

TABLE OF CONTENTS

ITEM	SUBJECT	PAGE NO
1.1	CONFIRMATION OF MINUTES REPORT 24 OCTOBER 2024	
	APPENDIX A SIGNED ORDINARY MEETING MINUTES 24 OCTOBER 2024.....	5
8.1	SUNSHINE COAST COUNCIL ANNUAL REPORT 2023-24	
	APPENDIX A SUNSHINE COAST COUNCIL ANNUAL REPORT 2023-24	35
8.2	QUARTERLY PROGRESS REPORT - QUARTER 1 2024-25	
	APPENDIX A CHIEF EXECUTIVE OFFICER'S QUARTERLY PROGRESS REPORT - QUARTER 1, 2024-25.....	95
8.6	PROPOSED TEMPORARY LOCAL PLANNING INSTRUMENT (ACCOMMODATION HOTEL INCENTIVE MEASURES)	
	APPENDIX A PROPOSED TEMPORARY LOCAL PLANNING INSTRUMENT (ACCOMMODATION HOTEL INCENTIVE MEASURES).....	139
8.9	APPLICATION FOR MINOR CHANGE TO PRELIMINARY APPROVAL FOR MATERIAL CHANGE OF USE OF PREMISES, INCLUDING A VARIATION REQUEST, TO VARY THE EFFECT OF THE SUNSHINE COAST PLANNING SCHEME 2014 – TWIN WATERS WEST RESIDENTIAL COMMUNITY	
	APPENDIX A CHANGES TO CONDITIONS OF APPROVAL.....	151
8.13	AUDIT COMMITTEE MEETING 29 OCTOBER 2024	
	APPENDIX A MINUTES OF THE AUDIT COMMITTEE MEETING OF 29 OCTOBER 2024.....	155

Minutes

Ordinary Meeting

Thursday, 24 October 2024

Sunshine Coast City Hall Chamber, 54 First Avenue, Maroochydore



ORDINARY MEETING MINUTES

24 OCTOBER 2024

TABLE OF CONTENTS

ITEM	SUBJECT	PAGE NO
1	DECLARATION OF OPENING	5
2	WELCOME AND OPENING	5
3	RECORD OF ATTENDANCE AND LEAVE OF ABSENCE	5
4	RECEIPT AND CONFIRMATION OF MINUTES	6
5	MAYORAL MINUTE	7
6	INFORMING OF CONFLICTS OF INTEREST	7
6.1	PREScribed CONFLICTS OF INTEREST	7
6.2	DECLARABLE CONFLICTS OF INTEREST	7
7	PRESENTATIONS / COUNCILLOR REPORTS	8
7.1	PRESENTATION - 2024 INTERNATIONAL ECONOMIC DEVELOPMENT COUNCIL CONFERENCE.....	8
8	REPORTS DIRECT TO COUNCIL	9
8.1	SUNSHINE COAST COMMUNITY STRATEGY ANNUAL REPORT 2023-24.....	9
8.2	SUNSHINE COAST COMMUNITY STRATEGY - REFRESH	10
8.3	SUNSHINE COAST REGIONAL ECONOMIC DEVELOPMENT STRATEGY ANNUAL REPORT 2023-24.....	11
8.4	SUNSHINE COAST ENVIRONMENT AND LIVEABILITY STRATEGY ANNUAL REPORT 2023-24.....	12
8.5	SUNSHINE COAST BIOSECURITY PLAN 2024.....	13
8.6	SUNSHINE COAST STORM TIDE STUDY 2024.....	14
8.7	CALOUNDRA SOUTH PRIORITY DEVELOPMENT AREA - INFRASTRUCTURE AGREEMENT (LOCAL GOVERNMENT INFRASTRUCTURE) - DEED OF VARIATION NO.5.....	15
8.8	SEPTEMBER 2024 FINANCIAL PERFORMANCE REPORT.....	17

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8.9	AUDIT COMMITTEE MEETING OCTOBER 2024	18
9	NOTIFIED MOTIONS.....	19
10	TABLING OF PETITIONS.....	20
10.1	PETITION - REVIEW PARKING RESTRICTIONS ON ALEXANDRA PARADE, MAROOCHYDORE.....	20
10.2	PETITION - OPPOSE THE APPROVAL OF MCU23/0264 TELECOMMUNICATIONS FACILITY, WOOMBIE.....	21
10.3	PETITION - REVIEW THE INTERSECTION AT THE RAILWAY BRIDGE OVERPASS PALMWOODS.....	22
10.4	PETITION - REFUSE APPLICATION NUMBER MCU23/0125, BALD KNOB.....	23
10.5	PETITION - REQUEST FOR A PEDESTRIAN REFUGE ON DIXON ROAD, BUDERIM	24
10.6	PETITION - SUPPORT FOR DEVELOPMENT APPLICATION MCU24/0113.....	25
11	CONFIDENTIAL SESSION	26
11.1	CONFIDENTIAL - NOT FOR PUBLIC RELEASE - STORMWATER UPGRADES - BATTERY HILL	27
11.2	CONFIDENTIAL - NOT FOR PUBLIC RELEASE - PLANNING APPEAL - DIVISION 9.....	28
8	REPORTS DIRECT TO COUNCIL	29
8.10	APPOINTMENT OF THE CHIEF EXECUTIVE OFFICER OF THE SUNSHINE COAST REGIONAL COUNCIL.....	29
12	NEXT MEETING	30
13	MEETING CLOSURE.....	30

Please Note: The resolutions as shown in italics throughout these minutes are the resolutions carried by the Council.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

1 DECLARATION OF OPENING

The Chair declared the meeting open at 9:00am.

2 WELCOME AND OPENING

Councillor T Burns acknowledged the Traditional Custodians of the land on which the meeting took place.

Professor David Chittleborough and Mrs Safaura Chittleborough, representatives of the Bahá'í Faith, provided a blessing.

The Acting Group Executive Customer and Planning Services acknowledged the recent passing of Council employee, Tanya Esser.

The Acting Chief Executive Officer acknowledged the recent passing of Zachary Wilson from Austspray (Contractor).

The Mayor recognised that 25 October 2024 marks the 20th anniversary of Day for Daniel.

3 RECORD OF ATTENDANCE AND LEAVE OF ABSENCE

COUNCILLORS

Councillor R Natoli	Mayor (Chair)
Councillor J Broderick	Division 1
Councillor T Landsberg	Division 2
Councillor T Burns	Division 3
Councillor J Natoli	Division 4
Councillor W Johnston OAM	Division 5
Councillor C Dickson	Division 6
Councillor E Hungerford	Division 7 (Via Teams)
Councillor T Bunnag	Division 8
Councillor M Suarez	Division 9 (Deputy Mayor)
Councillor D Law	Division 10

ORDINARY MEETING MINUTES

24 OCTOBER 2024

COUNCIL OFFICERS

Acting Chief Executive Officer
Acting Group Executive Built Infrastructure
Acting Group Executive Business Performance
Acting Group Executive Civic Governance
Acting Group Executive Customer and Planning Services
Group Executive Economic and Community Development
Group Executive Liveability and Natural Assets
Coordinator Meeting Management
Manager Community Development
Head of Economic Development
Manager Environment and Sustainability Policy
Senior Environment Project Officer
Principal Engineer
Project Manager
Chief Financial Officer
Senior Engineer
Lead Senior Development Planner
Head of Property Management

4 RECEIPT AND CONFIRMATION OF MINUTES

Council Resolution

Moved: Councillor J Natoli
Seconded: Councillor T Bunnag

That the Minutes of the Ordinary Meeting held on 26 September 2024 be received and confirmed.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

5 MAYORAL MINUTE

NIL

6 INFORMING OF CONFLICTS OF INTEREST

6.1 PRESCRIBED CONFLICTS OF INTEREST

NIL

6.2 DECLARABLE CONFLICTS OF INTEREST

NIL

PROCEDURAL MOTION

Council Resolution

Moved: Councillor R Natoli

Seconded: Councillor M Suarez

That Council allow the introduction of a new item of business into the Agenda for the Ordinary Meeting held on Thursday 24 October 2024, namely "Item 8.10 - Appointment of the Chief Executive Officer of the Sunshine Coast Regional Council" to be considered last on the agenda.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

7 PRESENTATIONS / COUNCILLOR REPORTS

**7.1 PRESENTATION - 2024 INTERNATIONAL ECONOMIC DEVELOPMENT
COUNCIL CONFERENCE**

Council Resolution

Moved: Councillor T Landsberg

Seconded: Councillor J Natoli

That Council recognise the achievement of the Investment Attraction Team winning three awards at the 2024 International Economic Development Council Conference.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8 REPORTS DIRECT TO COUNCIL

8.1 SUNSHINE COAST COMMUNITY STRATEGY ANNUAL REPORT 2023-24

File No: Council Meetings

Author: Manager Community Development
Economic & Community Development Group

Attachments: Att 1 - Sunshine Coast Community Strategy Annual Report 2023-24

Council Resolution (OM24/87)

Moved: Councillor D Law

Seconded: Councillor T Bunnag

That Council:

- (a) *receive and note the report titled "Sunshine Coast Community Strategy Annual Report 2023-24" and*
- (b) *note the Sunshine Coast Community Strategy Annual Report 2023-24 for the purpose of promoting the progress and achievements in relation to the Sunshine Coast Community Strategy 2019-2041.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8.2 SUNSHINE COAST COMMUNITY STRATEGY - REFRESH

File No: Council Meetings

Author: Manager Community Development
Economic & Community Development Group

Appendices: App A - Refreshed Sunshine Coast Community Strategy 2019-2041 and Action Plan 2024-2029

Attachments: Att 1 - Community Strategy Refresh 2024 - Targets Information Sheet
Att 2 - Community Strategy Refresh 2024 - Human Rights Assessment

Council Resolution (OM24/88)

Moved: Councillor D Law
Seconded: Councillor T Bunnag

That Council:

- (a) *receive and note the report titled "Sunshine Coast Community Strategy - Refresh" and*
- (b) *adopt the refreshed Sunshine Coast Community Strategy 2019-2041 and integrated Council Action Plan 2024-2029 (Appendix A).*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

**8.3 SUNSHINE COAST REGIONAL ECONOMIC DEVELOPMENT STRATEGY
ANNUAL REPORT 2023-24**

File No: Council Meetings
Author: Head of Economic Development
Economic & Community Development Group
Attachments: Att 1 - Sunshine Coast Regional Economic Development Strategy
Annual Report 2023-24

Council Resolution (OM24/89)

Moved: Councillor T Landsberg
Seconded: Councillor J Natoli

That Council:

- (a) *receive and note the report titled "Sunshine Coast Regional Economic Development Strategy Annual Report 2023-24" and*
- (b) *note the "Sunshine Coast Regional Economic Development Strategy Annual Report 2023-24" for the purpose of promoting the region's economic outcomes.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

**8.4 SUNSHINE COAST ENVIRONMENT AND LIVEABILITY STRATEGY
ANNUAL REPORT 2023-24**

File No: Council Meetings
Author: Manager Environment and Sustainability Policy
Liveability & Natural Assets Group
Attachments: Att 1 - Sunshine Coast Environment and Liveability Strategy
Annual Report 2023-24

Council Resolution (OM24/90)

Moved: Councillor T Burns
Seconded: Councillor W Johnston

That Council:

- (a) *receive and note the report titled "Sunshine Coast Environment and Liveability Strategy Annual Report 2023-24" and*
- (b) *note the Sunshine Coast Environment and Liveability Strategy Annual Report 2023-24 for the purpose of promoting environment, liveability and organisational environmental sustainability outcomes.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8.5 SUNSHINE COAST BIOSECURITY PLAN 2024

File No: Council Meetings
Author: Coordinator Biodiversity & Waterways
Liveability & Natural Assets Group
Appendices: App A - Sunshine Coast Biosecurity Plan 2024
App B - Sunshine Coast Biosecurity Implementation Plan 2024

Council Resolution (OM24/91)

Moved: Councillor M Suarez
Seconded: Councillor T Burns

That Council:

- (a) *receive and note the report titled "Sunshine Coast Biosecurity Plan 2024"*
- (b) *endorse the Sunshine Coast Biosecurity Plan 2024 (Appendix A) and Sunshine Coast Council Biosecurity Implementation Plan 2024 (Appendix B) and*
- (c) *note that the Sunshine Coast Biosecurity Plan 2024 supersedes the Sunshine Coast Council Local Government Area Biosecurity Plan 2017.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8.6 SUNSHINE COAST STORM TIDE STUDY 2024

File No: Council Meetings
Author: Principal Engineer
Customer & Planning Services Group
Appendices: App A - Sunshine Coast Storm Tide Study (JBP, 2024)
App B - Defined Storm Tide Event (Inundation) Map
App C - Defined Storm Tide Event (Wave Action) Maps
App D - Disaster Management Storm Tide Hazard Map

Council Resolution (OM24/92)

Moved: Councillor M Suarez

Seconded: Councillor T Burns

That Council:

- (a) *receive and note the report titled "Sunshine Coast Storm Tide Study 2024"*
- (b) *endorse the Sunshine Coast Storm Tide Study (JBP, 2024) (Appendix A)*
- (c) *endorse the application of an additional 0.4 metre freeboard allowance for building floor levels in wave setup locations and*
- (d) *endorse the revision of Council's public flood mapping products: Defined Storm Tide Event (Inundation) Map (Appendix B); Defined Storm Tide Event (Wave Action) Maps (Appendix C) and Disaster Management Storm Tide Hazard Map (Appendix D).*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

**8.7 CALOUNDRA SOUTH PRIORITY DEVELOPMENT AREA -
INFRASTRUCTURE AGREEMENT (LOCAL GOVERNMENT
INFRASTRUCTURE) - DEED OF VARIATION NO.5**

File No: Council Meetings
Author: Project Manager
Customer & Planning Services Group
Attachments: Att 1 - Open Space Infrastructure Map
Att 2 - People's Place South Master Plan
Att 3 - Aquatic Facility Render
Att 4 - Draft Deed of Variation No. 5 - *Confidential*
Att 5 - People's Place Sinking Fund - *Confidential*
Att 6 - Draft Risk Hazard Management Plan - Phase 1 - Design
and Construction

Councillor T Bunnag raised a point of order in so far as questions raised related to material contained in confidential attachments 4 and 5 of Item 8.7 and the meeting should be closed to continue discussions.

CLOSURE OF THE MEETING TO THE PUBLIC

Council Resolution

Moved: Councillor J Broderick
Seconded: Councillor T Landsberg

That the meeting be closed to the public pursuant to s254J(3)(g) of the Local Government Regulation 2012 to consider Item 8.7 Caloundra South Priority Development Area – Infrastructure Agreement (Local Government Infrastructure) – Deed of Variation No. 5 – Confidential Attachments 4 and 5.

Carried unanimously.

RE-OPENING OF THE MEETING TO THE PUBLIC

Council Resolution

Moved: Councillor J Broderick
Seconded: Councillor M Suarez

That the meeting be re-opened to the public.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

Council Resolution (OM24/93)

Moved: Councillor J Broderick

Seconded: Councillor J Natoli

That Council:

- (a) *receive and note the report titled "Caloundra South Priority Development Area - Infrastructure Agreement (Local Government Infrastructure) - Deed of Variation No.5"*
- (b) *delegate authority to the Chief Executive Officer to finalise and execute Deed of Variation No.5 to the Caloundra South Priority Development Area – Infrastructure Agreement (Local Government Infrastructure) and*
- (c) *authorise the Chief Executive Officer to make available Deed of Variation No. 5 (Attachment 4) following finalisation and execution by all parties.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8.8 SEPTEMBER 2024 FINANCIAL PERFORMANCE REPORT

File No: Council Meetings

Author: Coordinator Financial Services
Business Performance Group

Attachments: Att 1 - September 2024 Financial Performance Report
Att 2 - September 2024 Capital Grant Funded Project Report

Council Resolution (OM24/94)

Moved: Councillor E Hungerford

Seconded: Councillor J Broderick

That Council receive and note the report titled "September 2024 Financial Performance Report".

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8.9 AUDIT COMMITTEE MEETING OCTOBER 2024

File No: Council Meetings

Author: Manager Audit, Assurance and Risk Advisory Services
Civic Governance

This item was withdrawn by the Acting Chief Executive Officer.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

9 NOTIFIED MOTIONS

NIL

ORDINARY MEETING MINUTES

24 OCTOBER 2024

10 TABLING OF PETITIONS

10.1 PETITION - REVIEW PARKING RESTRICTIONS ON ALEXANDRA PARADE,
MAROOCHYDORE

Council Resolution (OM24/95)

Moved: Councillor J Natoli

Seconded: Councillor W Johnston

That the petition tabled by Councillor J Natoli relating to the request to review parking restrictions on Alexandra Parade Maroochydore, be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

**10.2 PETITION - OPPOSE THE APPROVAL OF MCU23/0264
TELECOMMUNICATIONS FACILITY, WOOMBYE**

Council Resolution (OM24/96)

Moved: Councillor W Johnston

Seconded: Councillor C Dickson

That the petition tabled by Councillor W Johnston relating to the request to oppose the approval of MCU23/0264 telecommunications Facility Woombye, be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

**10.3 PETITION - REVIEW THE INTERSECTION AT THE RAILWAY BRIDGE
OVERPASS PALMWOODS**

Council Resolution (OM24/97)

Moved: Councillor W Johnston

Seconded: Councillor C Dickson

That the petition tabled by Councillor W Johnston relating to the request to review the intersection at the Railway Bridge Overpass Palmwoods, be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

10.4 PETITION - REFUSE APPLICATION NUMBER MCU23/0125, BALD KNOB

Council Resolution (OM24/98)

Moved: Councillor W Johnston

Seconded: Councillor T Burns

That the petition tabled by Councillor W Johnston relating to the request to refuse application number MCU23/0125 Bald Knob, be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

**10.5 PETITION - REQUEST FOR A PEDESTRIAN REFUGE ON DIXON ROAD,
BUDERIM**

Council Resolution (OM24/99)

Moved: Councillor E Hungerford

Seconded: Councillor W Johnston

That the petition tabled by Councillor E Hungerford relating to the request for a pedestrian refuge on Dixon Road Buderim, be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

10.6 PETITION - SUPPORT FOR DEVELOPMENT APPLICATION MCU24/0113

Council Resolution (OM24/100)

Moved: Councillor M Suarez

Seconded: Councillor T Bunnag

That the petition tabled by Councillor M Suarez relating to support by Sunshine Coast Model Flyers club for Development Application MCU24/0113, be received and referred to the Chief Executive Officer to determine appropriate action.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

11 CONFIDENTIAL SESSION

CLOSURE OF THE MEETING TO THE PUBLIC

Council Resolution

Moved: Councillor T Landsberg
Seconded: Councillor E Hungerford

That the meeting be closed to the public pursuant to s254J(3)(e) & (h) of the Local Government Regulation 2012 to consider the following items:

- 11.1 Confidential - Not for Public Release - Stormwater Upgrades - Battery Hill
- 11.2 Confidential - Not for Public Release - Planning Appeal - Division 9.

Carried unanimously.

RE-OPENING OF THE MEETING TO THE PUBLIC

Council Resolution

Moved: Councillor W Johnston
Seconded: Councillor J Natoli

That the meeting be re-opened to the public.

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

11.1 CONFIDENTIAL - NOT FOR PUBLIC RELEASE - STORMWATER UPGRADES
- BATTERY HILL

File No: Council Meetings
Author: Senior Engineer
Customer & Planning Services Group

The Chief Executive Officer recommended this report be considered confidential in accordance with Section 254J (3) (h) of the *Local Government Regulation 2012* as it contains information relating to negotiations relating to the taking of land by the local government under the *Acquisition of Land Act 1967* (Qld) (the Act).

This report is confidential in respect to the content and timeframes of negotiations with land owners and recognising that, until a voluntary acquisition is settled or a compulsory land acquisition is gazetted, the acquisition has no certainty.

Public disclosure at this time would potentially impact adversely on the negotiation process and Council's ability to secure the land parcels at market value. Further, it would potentially impact the compulsory land acquisition process under the Act by prematurely releasing sensitive planning information that is still subject to change instead of as part of the resumption process under the Act, which formally commences with the serving of a Notice of Intention to Resume and associated background information, current at that time, to affected land owners.

Council Resolution (OM24/101)

Moved: Councillor T Landsberg
Seconded: Councillor T Burns

That Council:

- (a) *delegate to the Chief Executive Officer authority to negotiate, execute and finalise the negotiated acquisition of the properties in relation to stormwater upgrades at Battery Hill*
- (b) *place property conditions and notations on the properties undergoing acquisition for the stormwater upgrades at Battery Hill and*
- (c) *authorise the Chief Executive Officer to publicly release details in relation to the site locations for the stormwater upgrade at Battery Hill once the negotiations have been finalised and the transfer of ownership of land to Sunshine Coast Regional Council has been registered with Titles Queensland.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

11.2 CONFIDENTIAL - NOT FOR PUBLIC RELEASE - PLANNING APPEAL - DIVISION 9

File No: Council Meetings
Author: Senior Development Planner
 Customer & Planning Services Group

The Chief Executive Officer recommended this report be considered confidential in accordance with Section 254J (3) (e) of the *Local Government Regulation 2012* as it contains information relating to legal advice obtained by the local government or legal proceedings involving the local government including, for example, legal proceedings that may be taken by or against the local government.

Council Resolution (OM24/102)

Moved: Councillor C Dickson
Seconded: Councillor W Johnston

That Council delegate authority to the Chief Executive Officer to attempt to resolve the planning appeal in Division 9.

For: Councillor R Natoli, Councillor J Broderick, Councillor T Landsberg, Councillor T Burns, Councillor J Natoli, Councillor W Johnston, Councillor C Dickson, Councillor E Hungerford and Councillor D Law.

Against: Councillor T Bunnag and Councillor M Suarez.

Carried.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

8 REPORTS DIRECT TO COUNCIL

8.10 APPOINTMENT OF THE CHIEF EXECUTIVE OFFICER OF THE SUNSHINE COAST REGIONAL COUNCIL

File No: Council Meetings
Author: Head of People & Culture
Business Performance Group
Attachments: Att 1 - Chief Executive Officer - Position Profile
Att 2 - Chief Executive Officer – CEO Applicant Pack
Att 3 - Recommended Candidate - Curriculum Vitae - *Confidential*
Att 4 - Chief Executive Officer - Proposed Contract of Employment - *Confidential*

Council Resolution (OM24/103)

Moved: Councillor R Natoli
Seconded: Councillor M Suarez

That Council:

- (a) *receive and note the report titled "Appointment of the Chief Executive Officer of the Sunshine Coast Regional Council"*
- (b) *approve the appointment of the preferred candidate as the Chief Executive Officer of the Sunshine Coast Regional Council under section 194 (1) of the Local Government Act 2009*
- (c) *delegate authority to the Mayor to finalise and execute on behalf of Council, the proposed contract of employment associated with the appointment referred to in (b) above and*
- (d) *authorise the Mayor to make public, the name, qualifications and experience of the appointee to the position of Chief Executive Officer of the Sunshine Coast Regional Council, once the contract of employment has been executed by all parties.*

Carried unanimously.

ORDINARY MEETING MINUTES

24 OCTOBER 2024

12 NEXT MEETING

The next Ordinary Meeting will be held on 21 November 2024 in the Sunshine Coast City Hall Chamber, 54 First Avenue, Maroochydore

13 MEETING CLOSURE

The meeting closed at 3:39pm.

Confirmed 21 November 2024.



CHAIR

Sunshine Coast Council Annual Report 2023-24



October 2024

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Acknowledgements

Council wishes to thank all contributors
 and stakeholders involved in the
 development
 of this document.

Reference document

This document should
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Sunshine Coast Council
 Annual Report 2023-24.

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Traditional acknowledgement

Sunshine Coast Council acknowledges the Sunshine Coast Country, home of
 the Kabi Kabi peoples and the Jinibara peoples, the Traditional Custodians,
 whose lands and waters we all now share.

We recognise that these have always been places of cultural, spiritual, social
 and economic significance. The Traditional Custodians' unique values, and
 ancient and enduring cultures, deepen and enrich the life of our community.

We commit to working in partnership with the Traditional Custodians and the
 broader First Nations (Aboriginal and Torres Strait Islander) communities to
 support self-determination through economic and community development.

Truth telling is a significant part of our journey. We are committed to better
 understanding the collective histories of the Sunshine Coast and the
 experiences of First Nations peoples. Legacy issues resulting from colonisation
 are still experienced by Traditional Custodians and First Nations peoples.

We recognise our shared history and will continue to work in partnership to
 provide a foundation for building a shared future with the Kabi Kabi peoples
 and the Jinibara peoples.

We wish to pay respect to their Elders – past, present and emerging, and
 acknowledge the important role First Nations peoples continue to play within
 the Sunshine Coast community.

Together, we are all stronger.

Contents

Section I: Introduction.....	5
Our Sunshine Coast.....	6
Our Council.....	8
Section II: Performance against our Corporate Plan goals....	11
Goal: Our Strong Community	13
Goal: Our Environment and Liveability.....	18
Goal: Our Resilient Economy	23
Goal: Our Service Excellence	27
Goal: Our Outstanding Organisation	31
Did you know?	34
Our award-winning organisation.....	35
Section III – Annual disclosures.....	37
Organisational governance.....	37
Councillor information	38
Disclosures	41
Section IV – Financial summary	59

Message from the Mayor

Our community is at the heart of everything we do. It is an enormous privilege to serve you as Mayor. As your Council, we have a duty to be open and accountable, and a great example of this is our latest Annual Report, which I am proud to present. It's the first since our new Council was elected in March this year.

The report showcases the programs, people and practices that have contributed to our progress over the past 12 months as Council works to create a healthier, happier and more sustainable environment for residents and visitors.

The region is experiencing extraordinary population growth. More than 374,000 people now call the Sunshine Coast home, and this continues to grow at a rate of 2.6 per cent per annum with a population of more than 518,000 expected by 2041. We also welcome more than 4 million visitors each year, who support our local businesses and contribute greatly to our economy.

I continue to advocate to Australian and Queensland governments to shape an effective, reliable and sustainable public transport network to enhance the liveability of our region. Locally, the Transport Levy continues to support the transport needs and connectivity of the Sunshine Coast, however many of the big-ticket projects require significant investment from the Australian and Queensland governments.

The Caloundra Transport Corridor Upgrade continues to progress and will reduce traffic congestion and improve connectivity. We are also working closely with the Queensland Government to enhance public transport connections with the Sunshine Coast University Hospital.

We continue to work on the infrastructure opportunities that will come our way thanks to the Brisbane 2032 Olympic and Paralympic Games. The Australian and Queensland governments have already committed more than \$287 million in funding to provide high quality sporting facilities. These facilities will deliver gains for our community before, during and long after the Games.

The Sunshine Coast has a reputation for innovation and sustainability and continues to evolve into Australia's most sustainable region. We are blessed with natural assets from the coastline, through the valleys to the hinterland, and protection of our precious environment continues to be a major focus of Council.

I am proud to be part of a region identified as a Biosphere Reserve, where caring for our environment is a way of life. Our Environment Levy supports the delivery of various

transformational actions to protect, enhance and enjoy our natural assets, with nearly \$4 million invested to expand our conservation estate. Council also is working towards an aspirational goal that no waste goes to landfill by 2041.

I know that many members of our community are grappling with cost-of-living challenges, housing affordability and increased levels of homelessness. Council is tackling this head-on through the Sunshine Coast Housing and Homelessness Action Plan, identifying suitable land for housing development and launching a partnership with the Queensland Government to deliver affordable housing for key workers in health, hospitality and social assistance.

We rely heavily on the commitment, generosity and selflessness of our many community and sporting organisations and Council continues to support them through an extensive program of grants. In 2023-24, Council awarded \$5.2 million for 1,071 grants across our region.

One proud moment since becoming Mayor, was meeting our future leaders through Council's Young Leaders Academy, which unearths those who will lead our region through sustainable and positive change in their communities.

This Annual Report shows we are well positioned for a bright future, and I would like to extend a sincere thank you to the residents, community groups, local businesses and volunteers of the Sunshine Coast. Your contribution to our beautiful region is very much appreciated.

I would also like to thank Council staff and my fellow Councillors for their hard work and dedication to serving our community with excellence. I look forward to working with you to focus on the needs of our community and to prepare our region for growth. This is an exciting time in our region's story.

Mayor Rosanna Natoli



Message from the Chief Executive Officer

It has been a privilege to act as the Chief Executive Officer for Sunshine Coast Council and during my time in the role, I have seen first-hand the dedication and devotion of our staff in serving our community with excellence.

I would like to recognise the contribution of the previous Chief Executive Officer, Emma Thomas, in leading our organisation to deliver on community needs and in continuing the work to build a great future for our region.

The Annual Report is an important part of delivering our vision and goals over the financial year. It is an opportunity for us to reflect on our operations, achievements, challenges and plans for the future. It is with great pride that I present the Sunshine Coast Council Annual Report 2023-24.

The hard work of more than 1,900 Council employees, including 335 field-based employees, is evident throughout this Annual Report. The changing needs of our community are at the core of how our services are structured and delivered. Council and our employees have been recognised nationally and internationally for outstanding performance, receiving 21 awards throughout the year.

Our vision to be Australia's most sustainable region underpins a number of strategies focussed on our community, environment and economy. In all of these strategies, we have taken what we have learnt in the past few years and shaped new ways of working, building a culture of continuous improvement to deliver better services and better outcomes for our residents and visitors to our region.

These regional strategies and our corporate plan also provide long term performance targets to guide our priorities and meet our vision. Overall in 2024 we have performed well with many outcome indicators meeting or exceeding target. There are some areas which indicate that we need to provide greater focus to improve results in the coming years as we adapt our plans. The full presentation of results are located within each corporate plan goal section of this annual report. By 30 June 2024, Council achieved 80 per cent of activities outlined in the Operational Plan 2023-24, with 70 operational activities finalised and 17 continuing into the 2024-25 financial year.

Some of the key highlights this year include:

- More than 282,000 customers were assisted by our customer contact centres with a score of 4.52 out of 5 from our customers on the ease of working with Council.
- Around 17,072 hectares of mowing sites were

- maintained along with 5,303 hectares of garden beds.
- A total of 1,254 parks were managed and renewed.
- More than \$13.6 million was allocated for new and upgraded park facilities.
- Our 10-year Capital Works Program supported 3,000 individual, job-creating local infrastructure projects and achieved 98 per cent delivery of the \$332.7 million budget.
- Council continued to deliver the Asset Management Transformation Program with the aim of optimising our 525,000 public assets, with a value of more than \$6.5 billion.
- \$25 million was invested to resurface and/or rehabilitate 62.9 kilometres of sealed roads with a total of 180 road projects completed.
- Our teams implemented a number of key initiatives to promote sustainable travel options and free 'park and ride' shuttle services for major events.
- \$353.8 million was spent with local suppliers in the financial year, representing 71.2 per cent of Council's total available purchasing spend and an increase of \$39.4 million in comparison to the previous year.

There is so much to celebrate in this annual report, and I am so proud of the support, care and spirit shown in our community.

We remain committed to being a truly outstanding organisation and achieving positive outcomes that improve the liveability of our region.

Debra Robinson
Acting Chief Executive Officer



Sunshine Coast Council Annual Report 2023-24

Our Sunshine Coast

Located in South East Queensland, just north of Greater Brisbane, the Sunshine Coast Council (Council) local government area covers an area of 2,291km.

The Sunshine Coast has one of the largest economies (\$23.73billion¹) of all regional areas in Australia and has maintained growth rates above the state average for more than 20 years. The median weekly household income on the Sunshine Coast in 2021 was \$1,595² and the unemployment rate in the March quarter 2024 was 3.6 per cent³, which is the third lowest in South East Queensland⁴.

Our Council serves an estimated population of 374,286⁵ people (as at 30 June 2024) with 153,512 rateable properties.

The average annual population growth for our local government area between 2021 and 2024 was 2.6 per cent, adding more than 9,200⁶ each year. Most residents live within established urban centres along the coast, and while all age groups are well represented within the population, the most common age cohort is people aged between 45 to 54 years and their children.

Our Council manages and protects:



60 kilometres of coastline



3,144 kilometres of sealed and unsealed roads



8,166 hectares of environmental reserves



More than 12,000 kilometres of waterways



1,254 parks



1,537 kilometres of pathways

1. National Institute of Economic and Industry Research (NIEIR) ©2024. Compiled and presented in economy.id by .id (informed decisions)
2. Australian Bureau of Statistics, Census of Population and Housing 2021, General Community Profile
3. Australian Bureau of Statistics, Labour force survey catalogue number 6202.0, and Department of Employment, Small Area Labour Markets. Compiled and presented in economy.id by .id (informed decisions)
4. Jobs and Skills Australia, Small Area Labour Markets, March Quarter 2024
5. Queensland Government population projections, 2023 edition; Australian Bureau of Statistics, Regional population by age and sex, 2024, Sunshine Coast
6. Sunshine Coast Council demographics calculation



In June 2022, our Sunshine Coast local government area was recognised by the United Nations Educational, Scientific and Cultural Organisation (UNESCO) as a biosphere reserve – where responsible development and people living sustainably sit alongside active conservation.

Our region has joined a world-wide network of biosphere reserves to balance the environmental, social, cultural and economic needs of today, without compromising the ability to meet the needs of future generations.

Our region's international recognition as a special place where people are living, working, learning and playing

sustainably highlights the values of our region that we are seeking to protect and enhance, brings new opportunities and a range of possible benefits to our natural environment, community, lifestyle and economy.

Being recognised as a UNESCO Biosphere Reserve and maintaining this credential is our region's commitment to create a positive legacy for future generations. Every resident, visitor, business and government entity has a key role to play in maintaining and enhancing the Sunshine Coast Biosphere reserve for our children, grandchildren and all those who will enjoy the prosperity, beauty and liveability of our region into the future.

United Nations Sustainable Development Goals

As we advance our vision as Australia's most sustainable region – Healthy. Smart. Creative. the environmental, social, cultural and economic activities across the region must be carefully balanced to ensure we advance our vision sustainably.

The United Nations Sustainable Development Goals (UNSDGs) for peace, prosperity, people and planet provide a comprehensive and internationally recognised framework for us to collectively align

the way we each live, work, learn and play every day – and form an important foundation of the performance measurement framework of our Biosphere.

Council is demonstrating regional leadership by committing to embed the UNSDGs in our strategies, plans and associated progress reporting. Each Corporate Plan goal identifies how it contributes to the UNSDGs and, in doing so, assists to progress our Sunshine Coast Biosphere aim and objectives.



Our Council

Sunshine Coast Council is served by 11 elected representatives comprising the Mayor and 10 Divisional Councillors who represent the community. They make decisions that benefit their divisions as well as the whole Sunshine Coast region, now and into the future.

Sunshine Coast local government
area and divisions





Image left to right: Cr Joe Natoli, Cr Terry Landsberg, Cr Christian Dickson, Cr Ted Hungerford, Mayor Rosanna Natoli, Cr Winston Johnston, Cr Taylor Bunnag, Cr Maria Suarez, Cr Jenny Broderick, Cr Tim Burns and Cr David Law.

Our Councillors

Councillors represent the community and make decisions that consider the needs of both current and future residents in the best interest of the region. Councillors are assigned a portfolio aligned to the goals and strategic priorities outlined in Council's corporate plan.

Mayor Rosanna Natoli

Portfolio: Regional Advocacy and Intergovernmental Relations

Cr Jenny Broderick

Division 1
Portfolio: Outstanding Organisation

Cr Terry Landsberg

Division 2
Portfolio: Resilient Economy

Cr Tim Burns

Division 3
Portfolio: Environment and Liveability

Cr Joe Natoli

Division 4
Portfolio: Resilient Economy

Cr Winston Johnston

Division 5
Portfolio: Service Excellence

Cr Christian Dickson

Division 6
Portfolio: Service Excellence

Cr Ted Hungerford

Division 7
Portfolio: Outstanding Organisation

Cr Taylor Bunnag

Division 8
Portfolio: Strong Community

Cr Maria Suarez

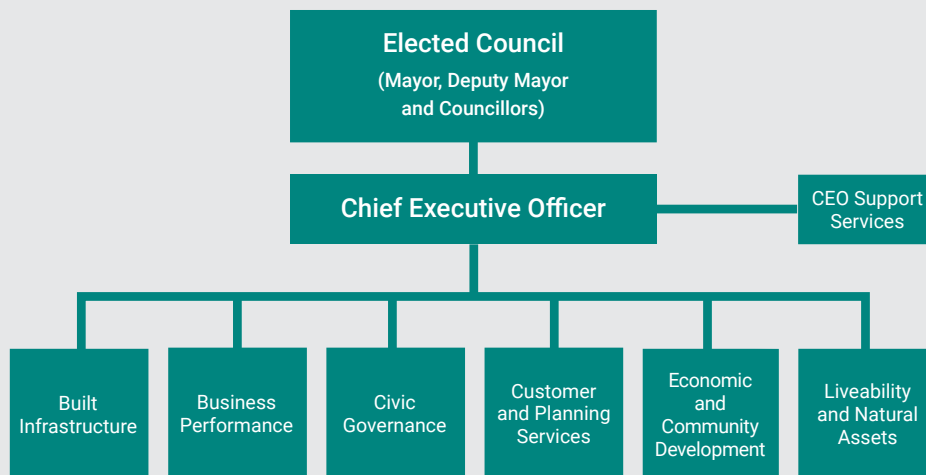
Division 9
Portfolio: Environment and Liveability

Cr David Law

Division 10
Portfolio: Strong Community

Our organisation structure

Council's structure consists of 6 groups each led by a Group Executive, who with the Chief Executive Officer, make up the Executive Leadership Team providing leadership and direction for the Councillors, management and employees.



SECTION II

Section II: Performance against our Corporate Plan goals

Sunshine Coast Council Corporate Plan 2023-2027

Our vision

Australia's most sustainable region.
Healthy. Smart. Creative.

Our purpose

To serve our community with excellence, respect
our past, and position our region for the future.

Our values

Care - We care for people and places

Respect - We respect everyone

Trust - We trust and empower

Curious - We explore possibilities

Connected - We are better together

Our Corporate Plan goals

Our Strong Community

Our communities are connected and thriving places where people are included, treated with respect and opportunities are available for all.

Strategic pathways

- Healthy and active communities
- Vibrant community places and spaces that are inclusive, accessible and adaptable
- An inclusive community, with opportunities for everyone
- Connected, resilient communities, with the capacity to respond to local issues
- Creative and innovative approaches to building a strong community.

Our Service Excellence

Our services are inclusive and responsive to the needs of our community to deliver positive experiences for our customers.

Delivery pathways

- Engage with our customers to design inclusive, contemporary and sustainable community services
- Deliver consistent services that provide positive experiences for our community
- Assess service performance using data driven insights to inform sustainable service delivery
- Optimise our services through operational excellence, digital enablement and agile delivery models.

Our Environment and Liveability

Our natural assets, healthy environment and liveability credentials are maintained and enhanced.

Strategic pathways

- A resilient region shaped by clever planning and good design
- Protection and enhancement of our natural assets and distinctive landscapes
- Responsive, accessible and well managed assets and infrastructure
- Transitioning to a sustainable and affordable way of living
- A reputation for innovation and sustainability.

Our Outstanding Organisation

Our organisation lives its values and is high performing, sustainable, innovative and community focused, marked by great people, good governance and regional leadership.

Delivery pathways

- Maintain a sustainable organisation that is well placed to respond to the needs of our growing region
- Embrace a safe, values based workplace culture that attracts and retains high performing and engaged people
- Maintain a contemporary governance framework that inspires trust and confidence in the operations of Council
- Partner with community, business and other tiers of government to fulfil the needs of our region.

Our Resilient Economy

Our resilient, high-value economy of choice drives business performance, investment and enduring employment.

Strategic pathways

- Strong economic leadership, collaboration and identity
- New capital investment in the region
- Investment and growth in high-value industries, innovation and entrepreneurship
- Strong local to global connections
- A natural, major and regional event destination
- Encourage investment in talent and skills.

Goal: Our Strong Community

Our communities are connected, thriving places where people are included, treated with respect and opportunities are available for all.

Strategic Pathways

This goal is advanced through the following strategic pathways:



1. Healthy and active communities.



2. Vibrant community places and spaces that are inclusive, accessible and adaptable.



3. An inclusive community, with opportunities for everyone.



4. Connected, resilient communities, with the capacity to respond to local issues.



5. Creative and innovative approaches to building a strong community.

2023-24 Progress indicators

Measure	Target	Result
Percentage of the community who report being in good health. [^]	82%	84%
Percentage of residents who are neutral, agree or strongly agree that Council's community infrastructure meets the needs of their community. [^]	80%	82%
Overall liveability index score.	63.9 (by 2026)	60.3*
Percentage of residents who agree that they can get help from friends, family, neighbours or community organisations when they need it. [^]	Greater than or equal to 85%	87%
Growth in the number of social enterprises operating in the Sunshine Coast Local Government Area.	22 social enterprises by 2025	21
Influence the shift of transport mode share through decreased private vehicle trips and increased use of active and passenger transport.	Less than 85% Private vehicle (PV) trips	PV: 87.9%
	Greater than 12% Active transport (AT) trips	AT: 10.0%
	Greater than 03% Passenger transport (PT) trips**	PT: 2.1%

[^] Council's Community Connections Survey is held every 2 years and was last undertaken in 2023. The next survey results will be available in 2025.

* Feeling safe and access to the natural environment contributed most to the regional liveability score, while traffic congestion and affordable housing placed downward pressure on overall liveability for the 2023-24 financial year. While these liveability aspects are not within Council's sole remit, advocacy and/or coordination efforts are undertaken with all stakeholders to respond to these impacts on liveability.

** The 2041 target is 70:20:10 respectively. While transport mode shift is not solely within Council's remit, Council delivers behaviour change programs and advocacy to support progress towards this target.

Community Strategy 2019-2041

Council commenced a review and refresh of the community strategy and action plan to reflect current community needs. Community feedback will be used to finalise the Community Strategy and Action Plan 2024-2029, for Council's consideration towards the end of 2024.

1. Healthy and active communities

Healthy Sunshine Coast program

The Healthy Sunshine Coast program has almost 5,000 registered community members, offering more than 60 regular health and wellbeing activities across the region, facilitated by more than 30 providers through forums, activities and education events.

Brisbane 2032 Olympic and Paralympic Games

As a co-host city for the Brisbane 2032 Olympic and Paralympic Games, the 2032 Sunshine Coast Legacy Community Reference Group is working closely with Games Delivery Partners to develop the Brisbane 2032 Legacy Strategy, Elevate 2042. Elevate 2042 outlines the commitment to deliver benefits to our community before, during and after the games.

Funding of \$287.1 million from the Australian and Queensland Governments has been committed to upgrade sporting facilities at Sunshine Coast Stadium, Kawana Indoor Sports Centre and the Mountain Bike Centre in Parklands.

Capital Works upgrades

Capital works upgrades were delivered to provide functional, accessible, inclusive facilities for all, including:

- \$4.3 million on civil works at the Honey Farm Sport and Recreation Precinct.
- \$2.1 million to complete the North Shore Multi-Sports Complex⁷, including a new clubhouse and new oval lighting.
- \$1.7 million for the Nambour Yandina Football Club, clubhouse upgrade⁸ in partnerships with the Australian and Queensland governments.
- \$750,000 on clubhouse improvements at Palmwoods⁹ to support football activities.

7. North Shore Multi-Sports complex received \$400,000 in funding from the Australian Government's Local Roads and Community Infrastructure Program.

8. Nambour Yandina Football Clubhouse received \$195,000 in funding from the Queensland Government's Minor Infrastructure Fund.

9. Palmwoods Clubhouse received \$450,000 in funding from the Queensland Government's SEQ Community Stimulus Program

Nambour Showgrounds Master Plan 2023-2038

The Nambour Showgrounds Master Plan 2023-2038 guides the use and development of the showgrounds for the next 15 years and beyond.

Improvement works were undertaken at the showgrounds throughout the year to support community uses and events, including an upgrade to energy efficient lighting, accessibility improvements to the trade pavilions and installation of a new whole of grounds personal address system.

ThinkChange

A number of key initiatives were delivered through the Travel Behaviour Change Program, ThinkChange including:

- Sustainable Travel Week focused on promoting sustainable travel for workers, residents and visitors to the new Maroochydore City Centre.
- MoveSafe Pilot Program identified 20 priority projects and inclusions in Council's 10-year Capital Works Program.
- Free Park and Ride shuttle services, as well as valet bike parking, attracting 220 bikes and scooters.
- Move it in May 2024 ThinkChange Workplace Challenge event targeting commuters across Council worksites and the broader Maroochydore City Centre precinct.
- Nirimba State Primary School's Winter Festival Event attracting 115 bikes and scooters utilising the valet bike parking service to encourage sustainable travel to the event.

2. Vibrant community places and spaces that are inclusive, accessible and adaptable



Sunshine Coast All Abilities Action Plan 2024-2028

The Sunshine Coast All Abilities Action Plan 2024-2028 represents Council's commitment to working towards a more inclusive Sunshine Coast for people with disability and outlines detailed actions Council will undertake over the next 5 years to improve inclusion.

Key accessibility initiatives and events undertaken during the year included:

- Accessible beach matting where wheelchair and life jackets were made available at Dicky Beach Surf Lifesaving Club, adding to existing services already provided at Mooloolaba and Coolum.
- Access and equity criteria was included in Council's community land permits application form, taking steps to create more awareness and more accessible community events.
- Mobility Mapping was completed for Coolum, Beerwah and Montville, which identifies footpaths, shared pathways, and trails accessible for people of all abilities.

Sunshine Coast libraries

Our library network comprises 8 branches, a heritage library, an express library and 2 mobile libraries with a membership base of 126,595 people. Throughout the year, 930,259 visitors accessed our libraries with 1,863 face-to-face programs and 125 online programs delivered to 95,840 participants.

This year Caloundra Library hours were extended to 7 days a week and Council's first express library was opened, the Baringa Book Locker located inside the Baringa Community Centre.

Community spaces at Sunshine Coast City Hall

Council opened new community venues within the Sunshine Coast City Hall, Altitude Nine and the Community CoLab. Altitude Nine has attracted 45 events and 4087 attendees since opening last year and the Community CoLab has attracted 29 bookings and 397 attendees.

Transport Levy funded activities

The Transport Levy supports the future transport needs of the Sunshine Coast and is directed to 5 key areas that aim to improve connectivity across the Sunshine Coast:

- \$3.7 million invested in research, monitoring, planning and forecasting to inform strategic priorities including the Sunshine Coast Public Transport Project.
- \$1.8 million for the Transport Futures Fund to secure government investment in strategic transport needs for the region.
- \$1.1 million towards developing initiatives that educate, inform and assist the travel behaviour of users including the RideScore Active Schools Program.
- \$511,000 provided to bus stop upgrades and other improvements in the public transport network.
- \$291,000 to investigate and trial improved public transport services to assist community areas not currently serviced by public transport.

3. An inclusive community, with opportunities for everyone



Housing and Homelessness Action Plan

The Sunshine Coast Housing and Homelessness Action Plan 2023 supports Council's advocacy and facilitation role, investigates opportunities to deliver affordable housing and extend support for homelessness in our community. This includes:

- Securing funding from the Queensland Government for the development of affordable homes for rent in Marcoola due to be completed in August 2025.
- Reduced development application fees and rebates for infrastructure charges to community organisations which deliver affordable housing.
- Waived permit fees for temporary housing.
- Provision of free access to shower facilities at Council aquatic centres.
- A web-based tool – Sunshine Coast Housing Monitor - providing statistics on housing affordability and availability.

First Nations partnerships

The Innovate Reconciliation Action Plan (RAP) 2021-2022 was finalised with input from First Nations stakeholders and guided by a RAP Advisory Group made up of First Nations community members. Actions delivered during the year include:

- National Aborigines' and Islanders' Day Observance Committee (NAIDOC) Week Flag Raising event celebrating the vital role our Elders play in our communities and families as Custodians of cultural knowledge and wisdom.
- First Nations Supplier Networking Kickstarter event, supporting First Nations economic participation on the Sunshine Coast.
- Annual Sunshine Coast National Reconciliation Week launch on 27 May 2024 highlighting this year's theme of 'Now More than Ever.'

Sunshine Coast Young Leaders

Council launched the inaugural Young Leaders Academy in February 2024, comprising of 8 individuals from the Sunshine Coast, aged from 16 to 25 years. The Young Leaders Academy is a year-long program which aims to increase and strengthen civic and participatory leadership and community action, enabling them to drive sustainable and positive change in their communities.

Support for multicultural community

Council facilitates practical support platforms and programs for migrants including the Migrant Business Ready Program and the Diverse Queensland Workforce and Migrant Work Ready Event. Thirteen migrants joined the 10 workshop sessions delivered through the Migrant Business Ready Program, and 44 businesses attended the Diverse Queensland and Migrant Work Ready Event offering employment opportunities to multicultural workers.

4. Connected, resilient communities with the capacity to respond to local issues



Grants to community organisations

More than \$5.2 million was awarded through 1,071 grants for projects, events and partnerships that provide direct benefit to our residents including a new three-year cycle of the Sports Field Maintenance Funding Program. Through this program, 48 sporting organisations received a total of \$895,657 in funding, to assist with maintaining their fields to competition level.

Domestic and family violence prevention

Council is an active participant in helping to address domestic and family violence and throughout the year worked with our community to support those impacted. Key initiatives delivered this year included:

- The Seeds of Hope planting event with 500 native trees planted along the dunes at Alexandra Headland aligned to the global 16 Days of Activism against Gender Based Violence campaign.
- A facilitated event on coercive and conversational control.
- Donation of 40 phones to DV Safe Phone.

Disaster preparedness and leadership

The renewed Sunshine Coast Local Disaster Management Plan was activated to preserve lives and prevent injuries, to mitigate property damage, protect our environment and help Council facilitate a speedy recovery after a disaster.

Caloundra Transport Corridor Upgrade

Council is leading the delivery of the Caloundra Transport Corridor Upgrade to improve connectivity and travel choice for Caloundra. During the year, section one early works and demolition were completed with the construction anticipated to start in early 2025.

Detailed Business Case for the Sunshine Coast Public Transport Project

Substantial work was completed throughout the year to assist the Queensland Government refine options, prepare concept reference designs and finalise various technical reports for the Detailed Business Case for public transport on the Sunshine Coast. It is anticipated the Detailed Business Case for the Sunshine Coast Public Transport Project will be finalised late 2024.

5. Creative and innovative approaches to building a strong community

Sunshine Coast Creative Arts Plan 2023-2038

The Sunshine Coast Creative Arts Plan 2023-2038 was adopted in August 2023, providing a roadmap to guide Council's future priorities, programs and investment in the arts. During the year, more than 740 employment opportunities, including 167 for First Nations artists, were provided to local artists and art workers through projects and programs.

Arts and Heritage Levy funded activities

The Arts and Heritage Levy supports the delivery of the Sunshine Coast Heritage Plan 2021-2031 and Sunshine Coast Creative Arts Plan 2023-2038 and funds a range of programs aligned to Council's strategic priorities as outlined in our corporate plan.

During the year, key arts projects funded included:

- \$135,000 to support established creative arts projects and initiatives via the Creative Industries Investment Program.
- \$100,468 to support First Nations creative and cultural projects and programs.
- \$70,000 build a culture of arts philanthropy in the region.
- \$53,023 to support artist-in-residence programs in under utilised spaces in the region.
- \$60,000 to support the development and presentation of local artist content.
- \$55,000 support sustainable development of creative arts businesses.

Key heritage projects funded included:

- \$316,809 to support programs and grants that assist local heritage organisations, museums and First Nations Peoples.
- \$241,042 for conservation initiatives to support best practice management of heritage assets, from artefacts to heritage listed buildings.
- \$196,089 for communication and education projects, increasing awareness of and engagement with the region's heritage.
- \$133,385 to support knowledge projects which research, record, and share information about the region's heritage.

Goal: Our Environment and Liveability

Our natural assets, healthy environment and liveability credentials are maintained and enhanced.

Strategic Pathways

This goal is advanced through the following strategic pathways:



1. A resilient region shaped by clever planning and good design.



2. Protection and enhancement of our natural assets and distinctive landscapes.



3. Responsive, accessible and well managed assets and infrastructure.



4. Transitioning to a sustainable and affordable way of living.



5. A reputation for innovation and sustainability.

2023-24 Progress indicators

Measure	Target	Result
Maintain the size of the Regional Inter-urban Break to its 2017 extent.	Equal to 32,031 hectares*	32,031 hectares
Hectares of land per 1,000 residents acquired through the Environment Levy for conservation and preservation purposes maintained.	9.60 hectares per 1,000 residents	11.32 hectares**
Hectares of land per 1,000 residents for sport and recreation purposes.	5.00 hectares per 1,000 residents (by 2041)	4.61 hectares***
Region's renewable energy capacity.	Greater than 452.00 Megawatts (MW)	497.50 MW
Council's greenhouse gas emissions [†] (total / per resident).	Less than 176,663 tCO ₂ e [†] total / 0.48 tCO ₂ e per resident	168,281 tCO ₂ e total / 0.45 tCO ₂ e per resident
Percentage of total waste collected diverted from landfill.	Equal to 40%	35% [^]

* In 2023, the baseline for the Regional Inter-urban Break was adjusted from 32,034 hectares to 32,031 hectares, in response to latest cadastral information to new Geocentric Datum of Australia 2020 following the Environment and Liveability Strategy Refresh 2023.

** Tracking above target due to continued successful land acquisitions for Council's Environment Levy Land Acquisition Program over this and previous financial years.

*** This is a 2041 target. Council is progressively working towards this target and acquired 46.5 hectares of land over the 2023-24 financial year.

+ tCO₂e = tonnes of carbon dioxide equivalent

[^] Recyclables continue to be affected by the Queensland Government's Container Refund Scheme and during the year the purchase of garden mulch (from green organic waste) slowed, subsequently adding to our landfill. Council's is progressing a tender process for the design and construction of a Food Organics Garden Organics processing facility and once operational will significantly improve diversion rates.

Environment and Liveability Strategy 2023

The refreshed Environment and Liveability Strategy 2023 was adopted in October 2023 following consultation with community groups across the region. Key changes include the recognition of the Sunshine Coast's Biosphere Reserve status, incorporation of the United Nations Sustainable Development Goals, recognition of the state of climate emergency and strengthening climate change content, recognition of dark skies and associated planning, and a strengthening of our waste strategic directions.

1. A resilient region shaped by clever planning and good design



New Sunshine Coast Planning Scheme

A new Sunshine Coast Planning Scheme informed through community consultation was submitted to the Queensland Government for a State Interest Review setting up for the next stage of the plan-making process.

Protecting our Regional Inter-urban Break

The Queensland Government's South East Queensland Regional Plan 2023 (Shaping SEQ) has, for the first time, defined an official boundary including most of the areas Council has identified as the Regional Inter-urban Break.

Mooloolaba Foreshore Revitalisation

The Mooloolaba Foreshore Revitalisation Project will ensure Mooloolaba remains an attractive and competitive destination providing economic stimulus for the region, while also playing an important role in the Brisbane 2032 Olympic and Paralympic Games. This Project is guided by the Mooloolaba Business Activation Group made up of representatives from the community, business and sporting sectors, and is supported by a \$7.95 million contribution through the Australian Government's Disaster Ready Fund.

Stage 2 of the Project includes a replacement of the existing seawall to help safeguard the community and public infrastructure from risk associated with rising sea levels and more extreme weather events into the future. Construction for Stage 2 is scheduled to commence in early 2025.

Amendments to the Development Scheme for the Maroochydore City Centre Priority Development Area

In March 2024, Council and its partners, SunCentral Maroochydore Pty Ltd and Walker Corporation, welcomed the adoption of Amendment No. 3 to the Development Scheme for the Maroochydore City Centre Priority Development Area. The amendments to the Development Scheme include:

- Combining the waterway and parkland elements to create a central park and lake at the heart of the city centre.
- Moving the proposed exhibition and convention centre to be closer to the transit centre.
- Relocating the amphitheatre to the northern end of the central park.

Point Cartwright and La Balsa Masterplan

Council endorsed the Point Cartwright Reserve and La Balsa Park Master Plan in August 2023, after working closely with the community and independent specialists. Some of the key features of the plan include, enhanced environmental protection, new viewing platforms, improvements to facilities and pathway networks, enhanced accessibility and recreational opportunities.

In December 2023 Council agreed to endorse an amended local law which changes the way our community moves about with their animals at Point Cartwright. The amendment balances the needs of our community, environment and cultural heritage.

Nambour (Namba) Place Plan community engagement

The Nambour Place Plan aims to improve the centres streetscapes, facilitate a diverse range and scale of events, and bring new playful experiences and cultural connections to the community. The plan is informed by history, stories of its people and contemporary aspirations, and suggests 5 key locations for improvement:

- Currie Street.
- Anne Street.
- Howard Street.
- Bury Street.
- Mill Street.

Flood mapping

New flood mapping products were endorsed to inform emergency preparedness, land use planning and to provide our community with access to the most up-to-date information. This includes new mapping of the Caloundra South Priority Development Area, new drainage modelling for Maroochydore South and new overland flow modelling for Eumundi and within small coastal creeks.

Caloundra Community + Creative Hub

Concept drawings for the transformational Caloundra Town Square Project were released creating a unique public space that connects The Events Centre, Caloundra's new Library+, the proposed new Regional Gallery and new Town Square, through to Bulcock Street.

The \$45 million repurposing of the Caloundra administration building provides an integrated community facility that includes a contemporary district library, a customer service centre, community spaces, Council administration and Councillor offices.

Construction works have commenced and are expected to be completed in mid-2025. In line with Council's sustainability targets and the designs Greenstar rating, 90 per cent of all construction waste is aimed for reuse and recycling.

2. Protection and enhancement of our natural assets and distinctive landscapes



Dark sky journey

Planning commenced to establish a Sunshine Coast Dark Sky Reserve through the International Dark Sky Places Program. A Dark Sky Reserve is 1 of 5 designation types offered under the International Dark Sky Places Program which seeks to preserve and protect dark sites through responsible lighting policies and public education. The Dark Sky Reserve will encompass almost 900 square kilometres in the Mary River Catchment and adjoining national parks in our local government area, including Maleny, Mapleton, Montville, Witta, Flaxton and Conondale.

Sunshine Coast and Noosa Regional Coastal Process Model

The Sunshine Coast and Noosa Regional Coastal Process Model Project uses data to model future sand movement and show what our coastline might look like in the future. With funding of \$300,000 from the Australian Government, this Project will inform planning to manage and preserve our beaches and foreshores.

Environment Levy

The Environment Levy supports the delivery of various transformational actions set out within the Environment and Liveability Strategy 2023. During the year a range of initiatives were progressed including:

- Over \$1 million for coastal protection works and dune rehabilitation.
- \$1.1 million for invasive species research, action and community engagement.
- \$610,000 allocated to 19 partnership community environmental groups.
- \$282,000 for Landholder Environment Grants to support landholders to undertake projects.

In addition, Council invested \$3.74 million in the following 3 properties to expand our Sunshine Coast conservation estate:

- 154 hectares at Monak Road, Peregrine Beach in a partnership with the Queensland Government, the property providing a critical link between Doonan Wetland Nature Refuge and Noosa National Park.
- 17 hectares at Wilson Road, Ilkley, expanding Tall Gums Environment Reserve which connects to the Maroochy Bushland Botanic Gardens.
- 14 hectares at Old Gympie Road, Mount Mellum, adding to the East Mount Mellum Nature Refuge.

3. Responsive, accessible and well managed assets and infrastructure



Blue Heart Sunshine Coast

The Blue Heart Sunshine Coast Project protects and manages critical areas of the Maroochy River floodplain by rehabilitating ecosystems and investigating new alternative land uses as the landscape transitions under rising sea levels associated with climate change. During the year a further 120 hectares of land for conservation purposes was secured through the South East Queensland City Deal, a funding partnership between the Australian Government, Queensland Government and Council of Mayors (SEQ).

The Blue Carbon Farming Trial was approved by the Clean Energy Regulator, making this trial the first project in Australia to be registered under the Australian Carbon Credit Unit Scheme and potentially generate blue carbon credits that can be traded.

Strategic land secured for community sport and recreation

Council's strategic land program, which is used to implement our open space network blueprint for sport and recreation, contributes toward delivering Council's long-term target to maintain 5 hectares of sport and recreation land per 1,000 residents, by 2041.

A total of 46.5 hectares was secured within the 2023-24 financial year for sport and recreation including:

- 37.3 hectares at Bli Bli for a future major sport and recreation precinct.
- 8.4 hectares at Palmview for a future regional park and district park.
- 0.8 hectares in Caloundra South (Aura) for a local park.

Sunshine Coast Ecological Park Master Plan

The Sunshine Coast Ecological Park Master Plan delivers places of nature and ecological wonders for our community, and includes walking trails, a forest lookout tower, treetop boardwalks, spaces for events, a community hub, facilities for research and the revegetation of more than 70 per cent of the site from farm land to forest.

Council has continued restoration activities adjacent to Mary Cairncross Scenic Reserve; commenced investigations and baseline assessments to inform ongoing site planning and design; sought potential partnership and funding opportunities; and identified ongoing and future opportunities for the community to be involved.

Our Coastal Health Report

The inaugural Coastal Health Report brings together years of monitoring and analysis in a joint project involving Council and the University of the Sunshine Coast.

The report provides Council with a baseline for the long-term monitoring of our coast with the target to maintain and improve the health of our coast to good or excellent grade by 2041.

4. Transitioning to a sustainable and affordable way of living



Sunshine Coast Biosphere

A wide range of projects and initiatives were delivered to support our Sunshine Coast Biosphere including:

- The annual Kids in Action, Kids Teaching Kids Conference attended by over 200 students from over 20 schools, learning from each other, through workshops, displays and performances under the theme of BiosPHEROs.
- The inaugural 'BiosPHERO Day' attended by more than 1,000 community members celebrating sustainability in our region.
- Council's Biosphere Community Awards recognising 79 dedicated individuals, organisations and businesses that contribute to the sustainability of our region.

5. A reputation for innovation and sustainability



Sunshine Coast Resource Recovery Strategy 2023

The Sunshine Coast Resource Recovery Strategy 2023 was adopted in November 2023 and outlines Council's plan to manage waste into the future and aligns to Australian and Queensland government's waste reduction targets where nothing ends up in landfill by 2041. Through the Strategy, Council will advocate for new and improved product stewardship schemes and collaborate with other South East Queensland Councils for area-wide solutions.

Material Recovery Facility

Council's Material Recovery Facility in Nambour, commenced operations to recover and repurpose glass bottles and jars, plastic containers and steel and aluminium from about 60,000 tonnes of annual household and business recyclable waste. The facility will also sort paper and cardboard at a staggering 98 per cent purity, the highest quality of any Australian facility.

Construction of the facility was funded through an agreement between all levels of government, with \$22 million from the Queensland Government's Recycling and Jobs Fund, \$13.5 million from Council and a \$5.1 million joint contribution from Australian and Queensland governments under the Queensland Recycling Modernisation Fund.

Greenhouse gas emission reduction

Council's total greenhouse gas emissions decreased by 4.7 per cent from the last financial year, and decreased by 0.03 tCO₂e to 0.45 tCO₂e per resident.

Emissions from waste decreased by 6.9 per cent from the previous year. Whilst waste quantities to landfill increased by 9 per cent from the previous financial year, a 26.8 per cent increase in landfill gas capture through flaring and generation of electricity demonstrated the effectiveness of this technology in mitigating emissions.

Emissions from street lighting and electricity contributed to a combined reduction of 1,116 tCO₂e from the previous year by replacing mercury vapour with LED street lights. For electricity usage, Council continues to benefit from the partnership with Diamond Energy in supplying zero emissions energy for electricity supplied under this contract.

Open Data Expo

More than 200 people gathered for the 2024 Sunshine Coast Open Data Expo which attracted more than 200 people to showcase how researchers across the Sunshine Coast are partnering with citizen scientists to increase scientific knowledge, collect data and share stories on many different topics in our natural environment.

Goal: Our Resilient Economy

Our resilient, high-value economy of choice drives business performance, investment and enduring employment.

Strategic Pathways

This goal is advanced through the following strategic pathways:



1. Strong economic leadership, collaboration and identity.



2. New capital investment in the region.



3. Investment and growth in high-value industries, innovation and entrepreneurship.



4. Strong local to global connections.



5. A natural, major and regional event destination.



6. Encourage investment in talent and skills.

2023-24 Progress indicators

Measure	Target	Result
Percentage of Council's available procurement spend awarded to local businesses.	70%	71.2%
Gross Regional Product.	Greater than \$20.96 billion	\$23.73 billion ^{**}
Percentage increase in international and domestic exports.	Greater than 18.00%	18.10% ^{**}
Direct economic benefit from sponsored major events [†] .	\$106 million	\$112 million
Growth in jobs is equal to or greater than the growth in population.	Greater than or equal to 0%	3.77% ^{**}
Percentage difference between the Sunshine Coast average and the Queensland average household income.	Less than 9.33%	4.77% [‡]

[^] This is a 2022-23 financial year target and result due to lag in data availability.

^{*} Local Government Area Result (excludes Noosa Shire Council)

[†] The major event outcomes for 2023-24 financial year have been calculated from event acquittal reports where available. In the absence of an acquittal report, the result has been assessed against sponsorship application data or past performance.

[‡] This is a 2021 Census result. The Census is conducted by the Australian Bureau of Statistics every 5 years, with the next result becoming available following the 2026 Census.

Regional Economic Development Strategy 2013-2033

A refreshed Regional Economic Development Strategy and 5-year implementation plan were adopted in October 2023, providing the framework for the region to actively participate in the global economy and provide the lifestyle and opportunities for the community. The refresh included 6 new and emerging broad economies within the areas of knowledge, digital, production, green, visitor and place-based.

Sunshine Coast Major Events Strategy 2018-2028

The refreshed Sunshine Coast Major Events Strategy 2018-2028 was adopted by Council in August 2023 and provides a 5-year framework to maximise the value of major events to the economy and region, which has grown significantly over the past decade.

1. Strong economic leadership, collaboration and identity.



Procurement support to local suppliers

Council has increased opportunities for local businesses to work with Council by increasing the requirement to engage local suppliers from contracts up to \$250,000 to contracts up to \$500,000.

This has resulted in spending \$353.8 million with local suppliers representing 71.2 per cent of Council's total available purchasing spend and an increase of \$39.4 million in comparison to the previous year.

Local Business Support Program

The Local Business Support Program provided specialist advice to 1,271 businesses with 37 events delivered to 2,357 participants through initiatives such as the Thriving Through Change Business Expo, the Queensland Small Business Commissioner's Small Business Friendly Conference, and the Sunshine Coast Business Awards.

Buy Local Day

Sunshine Coast Buy Local Day was held on 22 June 2024 and was a culmination of an 8-week multifaceted marketing campaign that leveraged social media, traditional media and local networks to inspire consumers to support their favourite local businesses. Businesses were encouraged to get active on Buy Local Day with special offers and store activations. Several Chambers of Commerce activated their business precincts on the day and reported higher than usual foot traffic.

2. New capital investment in the region



Maroochydore City Centre

The Maroochydore City Centre will be the region's primary centre of commerce, technology, innovation, entertainment and inner-city living. Significant milestones include:

- Opening of the 8-storey, ParknGo Lightning Lane car park providing close to 300 paid parking spaces, 39 motorcycle spaces, 28 bicycle spaces, 4 electric vehicle charging stations and end-of-trip facilities.
- Commencement of construction on the Maroochy Private Hospital which will offer multiple surgical specialties alongside multi-disciplinary healthcare services.
- Commencement of construction on the 50 First Avenue commercial office development.

Testing Tech in Paradise

The Testing Tech in Paradise Program attracts technology-focused businesses to the region to drive investment and job growth. During the financial year, the Testing Tech in Paradise Program has created opportunities to work with innovative businesses, both locally and elsewhere, while hosting a series of collaborative events, including ideation sessions and tech summits with tech company representatives from Australia and around the world.

Sunshine Coast Business Investment

New business investment and reinvestment had an estimated economic impact to the Sunshine Coast economy (direct and indirect) of \$623 million and 1,934 ongoing jobs. Highlights during the financial year included:

- Genpact, one of the world's leading professional services companies, established their Australian Global Centre of Excellence on the Sunshine Coast. Genpact's investment is estimated to provide an estimated 558 jobs and generating an economic impact of \$170 million.
- Expansion of Kilcoy Global Foods, providing 982 jobs and a projected economic impact of \$336 million to the economy.
- Oly Homes added an additional site which, over the next 3 years, will provide 49 new jobs and a projected economic impact of \$17.8 million to the economy.
- BFX Furniture expanded their operations with a new \$20 million, 9,000 square metre global distribution facility, bringing their total manufacturing footprint to a massive 22,000 square metres, projected to generate 160 new jobs (direct and indirect) and inject \$39 million into the economy.

3. Investment and growth in high-value industries, innovation and entrepreneurship



The Vitamin SC campaign

The 'Give your business a boost of Vitamin SC (Sunshine Coast)' video series was created to attract businesses to the region and drive investment and jobs growth. The campaign promoted the unique value proposition of the region and was awarded 2 gold 2023 International Economic Development Council Awards for the campaign.

Canntic – therapeutic goods

Through a range of business support measures under Council's Sunshine Coast Economic Resurgence Plan, Canntic has opened a new facility in Coolum Beach which is fully licensed to provide Therapeutic Goods Administration compliant products to any Australian-licensed pharmacy, which can then dispense the products on prescription. It is forecast that Canntic will bring an economic impact to the region of \$9.44 million, generating more than 29 direct and indirect local jobs.

Cure Marine

With the assistance of Council, Cure Marine has built the 'Cure Custom 70' catamaran, the first of its kind in Australia, helping elevate our region by creating more jobs and promotion of the region in national and international markets.

Screen Production on the Sunshine Coast Report

The 'Screen Production on the Sunshine Coast Report' was launched in partnership with the University of the Sunshine Coast, Queensland University of Technology and local screen advocacy body, the Sunshine Coast Screen Collective. It outlines the strategic direction required for the region to foster growth in the screen industry. Key recommendations include supporting and growing this community through professional development and investing in a local production support scheme that develops local screen projects for emerging practitioners making content.

ASPIRE circular economy

The free ASPIRE tool supported significant outcomes for the region this financial year with more than \$2.5 million in savings to local businesses and more than 5,000 tonnes in CO₂ emissions saved, making the Sunshine Coast a clear leader in the roll-out of this nationally relevant program.

Support for technology adaptation and innovation

During the year, Council supported the following events:

- Something Fest, Australia's Digital, Innovation and Technology Festival attended by 12 local industry members to raise the profile of the Sunshine Coast innovation ecosystem.
- Xplore Conference for medical innovators to discuss emerging healthcare trends, particularly in extended reality (XR), which combines virtual and physical realities through the use of technology.
- Forward Fest and the Sunshine Coast Innovation Showcase attracted 780 industry members, education and government delegates from across South East Queensland, to showcase their ingenuity and share unique solutions.

4. Strong local to global connections



Regional Export Program

During the year, Council supported the following events to support local businesses exporting out of the region:

- Facilitated an Intellectual Property Law and Trademark Workshop hosted by the Manufacturing Excellence Forum.
- Artificial Intelligence in Manufacturing Workshop (for manufacturers and exporters) with 17 local businesses in attendance.
- Business site visits for exporters in the region, to share their export journeys and information including upcoming grants and other opportunities available to help local businesses expand into new markets.

5. A natural, major and regional event destination



Sponsored major events in our region

Council's Major Events Sponsorship Program supported a total of 72 sponsored major events on the Sunshine Coast with an economic impact estimated at \$112 million. This is the highest economic impact achieved in a financial year since the program began in 2013.

'The Aussies' 2024 (Signature event)

The Australian Surf Life Saving Championships, better known as 'The Aussies', was held from 13 to 21 April 2024, across 4 Sunshine Coast beaches – Maroochydore, Alexandra Headland, Mooloolaba and Coolum.

More than 8,100 surf sports competitors from 222 surf clubs across Australia participated in the Australian Surf Life Saving Championships bringing approximately \$20.7 million to our economy.

National Youth Touch Football Championships 2023 (Economic driver)

National Youth Touch Football Championships attracted over 7,000 visitors to the region with a record 121 teams participating, bringing in an estimated economic impact of \$2.9 million.

Sunny Coast Showdown Showfest 2024 (Emerging event)

The Sunny Coast Showdown Showfest, provided the opportunity to engage with industry professionals, explore new cinematic works and appreciate the diverse and rich culture within the film industry. This 2-day film festival was one of the first events to be supported under the new 'emerging events' major events sponsorship category.

High performance training

Key activities undertaken during the year to promote our region and attract events and athletes included hosting delegations, advancing strategic relationships to assist in attracting major events with Olympic strategic alignment and ongoing promotion of Council's Train, Play, Stay webpage.

Holiday parks

The 6 Sunshine Coast Holiday Parks experienced high demand, resulting in an average 80 per cent occupancy, generating almost \$23.5 million in revenue.

6. Encourage investment in talent and skills



Sunshine Coast Regional Jobs Committee

The Sunshine Coast Regional Jobs Committee is an initiative funded by the Queensland Government which aims to support workforce and training needs in the region and gather valuable input from industry on workforce challenges and opportunities. The Committee will deliver an action plan in the second half of 2024.

Support for skills development

During the financial year, Council supported the following events:

- RoboRAVE Australia to promote the uptake of robotics and coding through staff and student training days and address youth skill development for future and emerging industries.
- Telstra Innovation Awards - Live Awards and Pitch Night with 13 student teams pitching their ideas to 4 judges in front of 130 people.
- The inaugural Future Skills Summit, in a partnership with Council, TAFE Queensland and Study Sunshine Coast, designed to equip young minds with the critical skills and insights required to thrive.
- BiG Day In science, technology, engineering and maths careers day with over 20 different education providers, companies and organisations attracting 400 Sunshine Coast students, teachers and parents.
- Study Sunshine Coast Program 'Project Global Citizen' providing a 5-week blended learning opportunity to improve cultural competency skills for studying, living and working across diverse cultures, with 25 students graduating from the Program.

Goal: Our Service Excellence

Our services are inclusive and responsive to the needs of our community and deliver positive experiences for our customers.

Delivery Pathways

This goal is advanced through the following delivery pathways:



1. Engage with our customers to design inclusive, contemporary and sustainable community services.



2. Deliver consistent services that provide positive experiences for our community.



3. Assess service performance using data driven insights to inform sustainable service delivery.



4. Optimise our services through operational excellence, digital enablement and agile delivery.

2023-24 Progress indicators

Measure	Target	Result
Ease of business with Council.	4.40	4.52
Percentage delivered of the adopted annual capital works budget.	90% to 95%	98%
Percentage of development assessments undertaken within statutory timeframes.	90%	93%
Asset sustainability ratio*.	More than 60%	72.3%
Customer satisfaction with Council services.	6.90	6.78*

* Refer to Section 4 Financial Information for more detail.

* The annual result reflects ongoing efforts in making it easier for our customers to interact with Council through continuous improvement of our services and customer channels, which has resulted in an increase of 0.18 on the previous year result of 6.60.

1. Engage with our customers to design inclusive, contemporary and sustainable community services



Asset management

During the year, Council continued the Asset Management Transformation Program with the aim to optimise lifecycle planning, respond to external changes and remain financially sustainable for the 525,000 public assets worth more than \$6.5 billion.

Capital Works Program

For the 2023-24 financial year, the Capital Works Program comprised more than 3,000 individual projects, with Council achieving 98 per cent delivery of the \$332.7 million budget.

The Program included delivery of the following projects:

- \$5.5 million towards the new Materials Recovery Facility in Nambour which segregates recyclable materials and prevents more waste going to landfill.
- \$4.3 million to complete Stage 1 works at the Kawana Aquatic Centre¹⁰ which included a new 20-metre, 5-lane heated indoor pool, along with new structures, new plant and equipment.
- \$3.8 million to complete the Outrigger Park boat ramp and carpark¹¹ at Minyama.
- \$3.7 million roof replacement at the Caloundra Indoor Sports Stadium¹² which included 150 kilowatts of solar panels.
- \$3.2 million on the commencement of the 3-metre-wide Stringybark Road pedestrian and cycle bridge¹³ between Buderim and Sippy Downs.

Coastal pathway

The coastal pathway is a critical piece of community infrastructure that, when completed, will provide a 73-kilometre-long safe and accessible pathway from Bells Creek in the south to Coolumb in the north of our region.

Works delivered during the year included:

- \$2.7 million for the Caloundra Headland Boardwalk providing a new 160-metre disability compliant share path with \$980,000 in funding through the Queensland Government's Local Government Grants and Subsidies Program.
- \$2.5 million for 950 metres of beach access completing the 5.5 kilometre coastal pathway between Kathleen McArthur Reserve, Currimundi and Coopers Lookout, Buddina including \$1.15 million in funding through the Queensland Government's Cycling and Walking Local Government Grants program.

10. Kawana Aquatic Centre received \$938,000 in funding from the Australian Government's Local Roads and Community Infrastructure Program.

11. Outrigger Park received \$400,000 in funding from the Australian Government's Local Roads and Community Infrastructure Program.

12. Caloundra Indoor Sports Stadium received \$700,000 in funding from the Queensland Government's SEQ Community Stimulus Program.

13. Stringybark Road received \$2.8 million in funding from the Queensland Government's Cycle Network Local Government Grants Program.

2. Deliver consistent services that provide positive experiences for our community



Development activity on the Sunshine Coast

Council's development advice services recorded 438,866 sessions, 326,000 site reports and 202 advice services for our community and building and development industries. Council exceeded its target of 90 per cent, achieving 93 per cent of development assessment within statutory timeframes.

The value of construction building approvals, increased by \$100 million to a value of \$2.3 billion in comparison to the previous year and a record high for our region. A total of 5,754 development and plumbing applications were lodged to Council for assessment, 782 lots were approved and 1,600 new lots were made available to the market.

Contact with Council and customer experience

This year, Council received a score of 4.52 out of 5 from our customers for ease of business. More than 282,000 customers were assisted by our development and customer contact centres, with an increased use of the digital platform.

Key initiatives undertaken during the year include:

- Council's website homepage was redeveloped to provide a seamless and enriched user experience for customers.
- Transitioning development services related calls to our skilled customer contact team members to support increased service coverage whilst maintaining technical customer support.
- The further streamlining of customer requests to Council's centralised customer contact team to provide a more consistent experience.

Roads rehabilitated and resurfaced

During the year Council invested \$25 million to resurface and/or rehabilitate 62.9 kilometres of its sealed road network with 180 road projects completed within the financial year including significant rehabilitation works on the following roads:

- Mooloolaba Esplanade, Mooloolaba.
- Minchinton Street, Caloundra.

- Junction Drive, Coolumb Beach.
- Petrie Creek Road, Petrie Creek.
- Sara Place, Ilkley.
- Cudgerie and Lawyer Streets, Maleny.
- Philip Street, Kenilworth.

Council received \$3.6 million in funding towards 6 rehabilitation projects through the Australian Government's Roads to Recovery program.

Repairs to assets following flood event

Since the region was hit hard by severe weather events in February and March 2022, Council has been assessing and fixing \$56 million worth of public assets across the region. The most impacted local areas during the weather event being Bald Knob, Wootha, Glenview, Eudlo, Coolumb, Peachester, Montville and Town Mountain.

Council has completed 90 per cent of works required to reconstruct more than 5,400 civil assets damaged including sealed and unsealed roads, drainage and landslip works. Council continues to work with the Queensland Reconstruction Authority to complete the remaining activities and secure the funding with assistance from the jointly funded Australian and Queensland Governments Disaster Recovery Funding Arrangements.

Community parks and open space

During the year, 17,072 hectares of mowing sites were maintained along with 5,303 hectares of garden beds. A total of 1,254 parks were managed and renewed and more than \$13.6 million allocated for new and upgraded park facilities, including:

- \$1 million for a 3-metre-wide foot bridge at Quota Memorial Park, Nambour, improving accessibility and connectivity.
- \$286,000 for playground upgrades including new facilities at North Arm Park.
- \$227,000 on upgrades to Maleny Skate Park to improve functionality.
- \$183,000 for new barbecue shelters at Power Memorial Park, Mudjimba.
- \$180,000 for playground and fencing renewal works at Deloraine Drive Park, Buderim.
- \$153,000 for playground upgrades and improvements to accessibility at Cod Hole Park, Maroochydoore.
- \$105,000 for new playground climbing net and shade sails at Wyanda Park, Bokarina.

3. Assess service performance using data driven insights to inform sustainable service delivery



Smarter ways to meet community needs

The Smart City Framework and Implementation Plan, provided opportunities to deliver social and economic benefits for our region and communities delivered the following initiatives during the year:

- Development, consultation and implementation of the updated Smart Infrastructure Manual 2024.
- Mobile data trailer was used in multiple locations to help inform capital works designs, decision-making and policy decisions.
- Input to major capital and operational plan projects across the region, including the Maroochydore City Centre, Caloundra Community and Creative Hub, Caloundra South (Aura) and Birtinya Town Centre.
- Expansion of telecommunications networks to help save operational costs and drive regional economic development outcomes.
- Completion of telecommunications asset mapping to inform all major future development.

4. Optimise our services through operational excellence, digital enablement and agile delivery



Sustainable service planning for better community outcomes

Council progressed its Sustainable Service Planning program that analyses the 10 trends most likely to impact Council's service delivery over the next 10 years and how service offerings may need to adapt to remain efficient, effective and affordable. The program provides a strong focus on community need and the desired outcomes from each of Council's service outputs.

Throughout the year, work progressed on a sub-set of services to consider whether their current service offerings, levels and delivery models continue to be appropriate or where adjustments may need to be made to provide enhanced community value. Outcomes from the program were embedded within the 2024-25 budget. Additional insights are informing the research and development of the proposed draft Organisational Excellence Strategy.

Goal: Our Outstanding Organisation

Our organisation lives its values and is high performing, sustainable, innovative and community focused, marked by great people, good governance and regional leadership.

Delivery Pathways

This goal is advanced through the following delivery pathways:



1. Maintain a sustainable organisation that is well placed to respond to the needs of our growing region.



2. Embrace a safe, values based workplace culture that attracts and retains high performing and engaged people.



3. Maintain a contemporary governance framework that inspires trust and confidence in the operations of Council.



4. Partner with community, business and other tiers of government to fulfil the needs of our region.

2023-24 Progress indicators

Measure	Target	Result
Operating surplus ratio* (extent to which operating revenues cover operating expenses).	More than 0%	-4.9%
Net financial liabilities ratio* (extent to which Council relies on operating revenues to pay liabilities).	Less than 60%	78.2%
Number of notifiable data breaches.	0	0
Frequency rate of Lost Time Injuries of Sunshine Coast Council employees (excluding contractors).	9.52	9.29
Percentage of people who agree or strongly agree that they can trust Sunshine Coast Council as a local government. [^]	Greater than or equal to 42%	43%
Percentage of the community who believe there are opportunities to have a say on community issues that are important to them. [^]	70%	51%*

* Refer to Section 4 Financial Information for more detail.

[^] Council's Community Connections Survey is held every 2 years and was last undertaken in 2023. The next survey results will be available in 2025.

* 30 per cent of survey respondents neither agreed or disagreed that there are opportunities to have a say. Council consistently offers internal engagement training and during the financial year provided engagement roadshows to Council groups to build awareness and in-house capabilities.

1. Maintain a sustainable organisation that is well placed to respond to the needs of our growing region



Developing capabilities for community engagement

During the financial year, Council provided the following learning opportunities to employees:

- Excellence in Engagement Framework Annual Training Program delivered to 18 employees, building employee knowledge and confidence with planning to deliver best practice community engagement.
- Excellence in Engagement Roadshow with 79 employees to hear experiences, insights, and ideas to inform organisational capacity building.
- Community engagement bite sized learnings sessions delivered quarterly, to educate employees about the engagement initiatives across our organisation.

Enterprise data management and Artificial Intelligence (Ai)

In 2023, Council delivered the new enterprise Digital Plan 2023-2027, optimising our services through operational excellence, digital enablement, and agile delivery models. Key digital information initiatives undertaken during the financial year included:

- A cyber security exchange event with other local government and security agencies, strengthening our cyber security capability.
- Commissioned our data centre disaster recovery site.
- Implemented free WiFi connectivity to Coolumbia Civic Centre, Kawana Island Meeting place, Kawana Community Hall, Bellvista meeting and Place Beerwah Community Hall. Providing community and visitors with seamless internet connectivity during events.
- Established dedicated data and Ai service in support of process efficiency opportunities and more effective customer experience for the community.
- Implemented a new design corporate website that has seen a 21 per cent increase in user engagement and strengthened accessibility standards.

2. Embrace a safe, values based workplace culture that attracts and retains high performing and engaged people



Wellbeing and safety of our workforce

Council provided a range of programs and training offerings to employees during the year to support the health and wellbeing outcomes of our workforce and create a positive culture including:

- a refreshed health and wellbeing intranet page
- enhanced information on services and programs available to employees
- an annual calendar of events, and
- a collection of resources to educate and support employees on their journey to a healthy lifestyle.

A focus for the year was managing our critical risks and improving the safety management system, which comprised field-based observations and insights from end-user experience to develop a suite of training modules to build psychosocial safety capability.

3. Maintain a contemporary governance framework that inspires trust and confidence in the operations of Council



Sunshine Coast Council Policy Framework

A revised Sunshine Coast Council Policy Framework was endorsed by Council in October 2023. The revised Policy Framework facilitates improved currency, consistency and functionality across Council's policy setting, supporting legislative and regulatory compliance, sound risk management and an enhanced ability for the policy set to facilitate the achievement of Council's vision and goals. The framework places a stronger emphasis on evidence based policy development, responsiveness to expectations and best practice and a clearer alignment with the organisation's values.

2024 Council elections

The 2024 Local Government elections for the Sunshine Coast Council local government area were held on Saturday, 16 March 2024 by the Electoral Commission Queensland. The final poll for Sunshine Coast Council was declared on 2 April 2024 with the former Council continuing to be responsible for performing duties until this date.

4. Partner with community, business and other tiers of government to fulfil the needs of our region



Funding and advocacy for our region

During the financial year, Council submitted funding applications through Australian and Queensland government funding programs for a range of projects that benefit our community. Funding partnerships with other tiers of government are an important element to advance the vision for the region and corporate plan goals. This revenue offsets Council's expenditure and is necessary for the future prosperity of the Sunshine Coast as our region grows in the years and decades to come.

Regional Partnership Agreement with the University of the Sunshine Coast

During the financial year, Council maintained its strategic relationship with the University of the Sunshine Coast through the Regional Partnership Agreement 2021-2024, facilitating collaboration and research to enable region-wide benefits. Research projects which came to completion during the financial year included the:

- Optimisation of culvert designs.
- How cool are our urban green forests.
- Living seawalls within a constructed waterbody: ecological monitoring.
- Evaluation of erosion and sediment controls.
- Encouraging early career aspirations in science, engineering, technology and mathematics.

Did you know?

In 2023-24:

- More than 1,300 people became Australian Citizens in ceremonies conducted by Council.
- More than 80,000 people visited our arts and cultural spaces including museums, exhibition spaces and Horizon Festival.
- More than 1.3 million patrons attended our 9 aquatic centres across the region.
- More than 7.1 million beachgoers attended Sunshine Coast beaches with 664 rescues performed by lifeguards.
- More than \$5.2 million was allocated to the community through 1,071 community grants.
- 539,466 people attended community events at Council's venues across the year with an average 93 per cent hirer and customer satisfaction score.
- There were 930,259 visitors to our 8 libraries across the region.
- 124,080 tonnes of greenhouse gases were flared or combusted for power generation at Sunshine Coast landfills.
- 3,957 street trees were planted across the year under Council's Street Tree Master Plan.
- 10,621 hectares were managed for conservation and 1,324 properties registered under the Land for Wildlife program.
- 583 kilograms of rubbish was removed from Sunshine Coast beaches and 13,315 kilograms from Sunshine Coast waterways, through Council organised clean ups with the help of over 1,800 volunteers.
- 12,517 businesses accessed specialist advice and information across the year.
- \$23.5 million in revenue was generated through Sunshine Coast holiday parks with an 80 per cent occupancy rate.
- Business investment attracted by Council delivered an estimated economic impact to the economy (direct and indirect) of \$623 million and 1,934 ongoing jobs.
- \$2.3 billion in building work approvals were issued by private building certifiers.
- 6,562 Megawatt hours of power generated from Council's Landfill Renewable Energy Facility.
- Council issued 1,133 community land permits for a range of business and community uses.
- Waste services were collected on schedule 99 per cent of the time.
- 282,269 customers were assisted through our development and customer contact centres.
- 17,250 hectares were treated through the aerial mosquito control program.
- 93 per cent of Council's electricity consumption was offset by the Sunshine Coast Solar Farm.
- 902 offers for employment with Council were made across the year.
- 3,059 customer requests were raised via the Mayor, Deputy Mayor and Councillor's offices.

Our award-winning organisation

Council and our employees have been recognised both nationally and internationally for outstanding performance by receiving 21 awards throughout the year.

- Council, as one of 13 local governments participating in the **Land for Wildlife South East Queensland program**, won the 2024 Local Government Managers Australia (Qld) Awards for Excellence in the Collaboration category.
- The **Sunshine Coast Ecological Park** master plan was the winner of 2 categories at the Australian Institute of Landscape Architects Queensland 2024 Awards:
 - Landscape Architecture Award for Landscape Planning.
 - Excellence Award for Parks and Open Space.
- Three awards and a commendation were received at the Parks and Leisure Australia Queensland Regional Awards:
 - **Buderim Village Park** won Park of the Year Award.
 - **Sunshine Coast Ecological Park** won the Strategic and Master Planning Award.
 - **Employee, Stacey Bentley** won the David Aldous Emerging Leader Award.
 - **Sugar Bag Recreation Reserve** received a commendation in the Community Facility of the Year Award.
- The **'Give your Business a Boost of Vitamin SC (Sunshine Coast) Video Series'** won 2 Gold awards at the International Economic Development Council (IEDC) Excellence in Economic Development Awards 2023 for:
 - Multimedia/Video Promotion Award.
 - Paid Advertising Campaign Award.
- **Cotton Tree Holiday Park** was recognised in the Gold List of Australian Accommodation for the Caravan Holiday Park category.
- The **Customer Response team** won the Customer Service Team of the Year (Medium: 20 to 100 staff) the at the Customer Service Institute of Australia 2023 Australian Service Excellence Awards.
- The **ParkSmart program** received the 'Onstreet Excellence in Technology and Innovation' award at the 2023 Parking Industry Awards.
- **Buderim Village Park** was awarded an International Green Flag Award, recognising the provision and management of high-profile parks to industry best practice methods.
- Council won the Excellence Award for Projects over \$20 million for the **Sunshine Coast City Hall** project at the 2023 Institute of Public Works Engineering Queensland and Northern Territory Excellence Awards.
- **Sunshine Coast City Hall** was named winner of the Excellence in the Social and Community Infrastructure category at the 2024 Urban Development Institute of Australia National Awards for Excellence.
- **Council employee Carole Licht** was Highly Commended at the 2023 Women in Technology (WiT) Queensland Public Sector Excellence Awards for her excellence in leadership and outstanding service of the Sunshine Coast community.
- **Council employee Timothy McGinnes** won the Project Connect, Innovation and Creativity Award at the University of the Sunshine Coast iEngage Seminar for presenting a solution for disaster alerting and management.
- **Council employees Jane Willis and Hayley Wright** were recognised as Queensland Disaster Resilience Champions by the Local Government Association of Queensland for their individual contributions to impacted Councils during South East Queensland severe thunder storms and tropical cyclone Jasper.
- **Council employee Teresa Kohne** was identified as a Local Government Influencer in 2024 by the Local Government Managers Australia for her contribution to the Sunshine Coast Libraries and across the wider sector.
- **Council team 'Sunshine Summit'** was announced second place in the Local Government Managers Association (LGMA) Management Challenge, announced at the 2024 LGMA Awards for Excellence Gala.

In addition, Council recognises an award provided to builder McNab for Sunshine Coast City Hall:

- McNab was awarded the National Commercial/Industrial Construction Award (\$50m to \$100m) at the Master Builders National Excellence in Building and Construction Awards for the Sunshine Coast City Hall.

SECTION III



Section III – Annual disclosures

Organisational governance

Council is committed to maintaining a contemporary governance framework that inspires trust and confidence in the operations of Council. Council operates in accordance with legislation, with a focus on ensuring ethical operations which meet reasonable community expectation. Our Governance Framework, in conjunction with education and training programs, focuses on:

- Accountable leadership that promotes transparency.
- Decision making that is evidence based and responsive to strategic risks and changing community needs.
- Building and maintaining awareness of organisational responsibilities and accountabilities.
- Strong financial stewardship and fiscal responsibility.
- Compliance with legislation, policy, standards and controls.
- Processes that enable ethical decision making.
- Continuous improvement activities and transparent reporting.
- Engaging with the community, to inform decision making and achieving collaborative outcomes.

Public sector ethics

Council's administrative procedures and management practices have proper regard to the *Public Sector Ethics Act 1994*. Council's Employee Code of Conduct, policies, procedures and delegations of authority are monitored and regularly reviewed.

Employee Code of Conduct

A shared understanding of how we work is critical to our organisation's ability to support Council's vision. Council's Employee Code of Conduct (the Code) is a foundation for this shared understanding and is based on the 4 ethics principles outlined in the *Public Sector Ethics Act 1994*

and the local government principles set out in the *Local Government Act 2009*. It is a public statement by Council of our commitment to leading the way in all that we do, supported by openness, transparency and accountability.

The Code guides the work we do for the Sunshine Coast community and reflects our values and culture. Everyone plays a part in creating our organisational culture, by living behaviours aligned with our values of caring for people and place, respect, trust, being curious and exploring possibilities and connecting.

The Code is available on Council's website and all employees complete regular compulsory training. This year, 5 online training modules were developed to support employees to reflect on how the Code applies to them and the work they do. All Council employees are expected to be accountable and adhere to Council's core values and comply with the behavioural standards outlined in the Code.

Legislative obligations

Council maintains a contemporary awareness of legislative obligations, which shift over time. In this reporting period, shifting obligations in relation to records management and heavy vehicles have been a focus.

Policy Framework

This year saw the implementation of Council's new Policy Framework which is an integral component of the broader Governance Framework. Council is committed to policy settings which support legislative and regulatory compliance, enable efficient and effective decision making, and establish clear accountabilities and responsibilities. Policy currency and relevance are maintained through a systematic review process and enhanced reporting mechanisms.

Education and training

The effective implementation and administration of Council's Governance Framework relies on the commitment, skills and professionalism of Council employees. Council offers employees up-to-date and relevant training designed to ensure employees can undertake their roles and perform to high standards which meet reasonable community expectation. Delivery of training related to governance is an essential component and is predominantly delivered online to ensure it is accessible to all employees, irrespective of work location. The training emphasises the importance of working together to build a culture of ethical practice, openness, transparency, and integrity.

Governance training encompasses the following topics - Code of Conduct, Public Sector Ethics, Delegations, Human Rights, Good Decision Making, Fraud and Corruption Control, Information Privacy, Right to Information, Conflicts of Interest, and Authorised Persons.

As part of our commitment to continuous improvement, additional governance development opportunities are frequently offered to targeted areas of the organisation. This may be in response to specific areas of concerns or opportunities for improvement, which may be raised by managers, identified through audits or complaint patterns, or insights gathered from sector best practice.

Risk management

Council operates in a dynamic and ever-changing environment. With the region's rapid growth, rising complexities, costs of service and project delivery, together with growing community expectations, it is crucial that Council sustains a working culture where risk and opportunities are considered part of normal work practices.

Council continually researches, monitors, tests and applies control measures and strategies to mitigate exposure to risk. It regularly reviews and resets its risk-tolerance levels to determine what is acceptable to operate efficiently and with confidence. This approach is supported by a risk management framework, policy, manual and a risk culture that continues to mature and is proactive in its pursuit of good governance.

Risks are reviewed, monitored, updated and reported on a regular and ongoing basis to Council, the Audit Committee and the Executive Leadership Team.

Councillor information

Councillor remuneration

The Mayor and Councillors were remunerated in accordance with section 247 of the Local Government Regulation 2012. The table below sets out the remuneration paid to Sunshine Coast Councillors during the period 1 July 2023 to 30 June 2024.

Continuing Councillors – 1 July 2023 to 30 June 2024

Councillors	Salary	Superannuation
Cr Terry Landsberg	\$148,597	\$17,831
Cr Joe Natoli	\$148,597	\$17,831
Cr Winston Johnston	\$148,597	\$17,831
Cr Christian Dickson	\$148,597	\$17,831
Cr Ted Hungerford	\$148,597	\$17,831
Cr Maria Suarez (appointed Deputy Mayor)	\$152,795	\$18,335
Cr David Law	\$148,597	\$17,831

Incoming Councillors – 3 April 2024 to 30 June 2024

Councillors	Salary	Superannuation
Mayor Rosanna Natoli	\$54,628	\$6,555
Cr Jenny Broderick	\$33,167	\$3,980
Cr Tim Burns	\$33,167	\$3,980
Cr Taylor Bunnag	\$33,167	\$3,980

Outgoing Councillors – 1 July 2023 to 2 April 2024

Councillors	Salary	Superannuation
Mayor Mark Jamieson	\$190,120	\$22,814
Cr Rick Baberowski (outgoing Deputy Mayor)	\$130,421	\$15,650
Cr Peter Cox	\$115,430	\$13,851
Cr Jason O'Pray	\$115,430	\$13,851

Councillor expenses and facilities

In accordance with section 250 (1) of the Local Government Regulation 2012, the Councillor Expenses and Resources Policy (the Policy) provides for the payment of reasonable expenses incurred by Councillors for discharging their duties and responsibilities as Councillors.

The Policy also outlines the facilities provided to Councillors to assist them in carrying out their duties, efficiently and effectively.

Council business is described as activities conducted on behalf of Council where a Councillor is required to undertake certain tasks to satisfy a legislative requirement, perform ceremonial activities or achieve the business objectives of Council. Council business should result in a benefit being achieved either for the local government and/or the local community.

The following table shows the total expenses incurred by Councillors under the Policy in the 2023-24 financial year.

Continuing Councillors – 1 July 2023 to 30 June 2024

Councillors	Expenses
Cr Terry Landsberg	\$1,297
Cr Joe Natoli	\$2,932
Cr Winston Johnston	\$1,247
Cr Christian Dickson	\$2,905
Cr Ted Hungerford	\$2,881
Cr Maria Suarez (Deputy Mayor from 11 April 2024)	\$1,232
Cr David Law	\$1,997

Incoming Councillors – 3 April 2024 to 30 June 2024

Councillors	Expenses
Mayor Rosanna Natoli	\$89
Cr Jenny Broderick	\$312
Cr Tim Burns	\$2,219
Cr Taylor Bunnag	\$930

Outgoing Councillors – 1 July 23 to 2 April 2024

Councillors	Expenses
Mayor Mark Jamieson	\$199
Cr Rick Baberowski (Deputy Mayor until 2 April 2024)	\$4,721
Cr Peter Cox	\$357
Cr Jason O'Pray	\$855

Councillors were provided with the following facilities and resources to enable them to perform their duties and undertake Council business:

- Operational support.
- Office accommodation and meeting rooms located in Council operated premises.
- Business and communication tools.
- Vehicle, subject to personal use contribution or alternative arrangement.

It is recognised that demands on the Mayor are such that a private use contribution for the provision of a vehicle will not be sought from the Mayor, unless the Mayor takes personal leave for a period of more than 2 weeks.

Councillor meeting attendance

In the 2023-24 financial year, there were a total of 12 Ordinary Meetings and 2 Special Meetings of Council.

The table below shows meeting attendance for all Councillors and the Mayor.

Continuing Councillors	Ordinary Meeting attendance	Special Meeting attendance
Total number of meeting held between 1 July 2024 to 30 June 2024	12	2
Cr Terry Landsberg	11	2
Cr Joe Natoli	12	2
Cr Winston Johnston	11	2
Cr Christian Dickson	12	2
Cr Ted Hungerford	12	2
Cr Maria Suarez (Deputy Mayor from 11 April 2024)	12	2
Cr David Law	12	2
Incoming Councillors	Ordinary Meeting attendance	Special Meeting attendance
Number of meeting held between 3 April 2024 to 30 June 2024	3	2
Mayor Rosanna Natoli	3	2
Cr Jenny Broderick	3	2
Cr Tim Burns	3	2
Cr Taylor Bunnag	3	2
Outgoing Councillors	Ordinary Meeting attendance	Special Meeting attendance
Number of meetings held between 1 July 2023 to 2 April 2024	9	0
Mayor Mark Jamieson	9	0
Cr Rick Baberowski (Deputy Mayor until 2 April 2024)	9	0
Cr Peter Cox	9	0
Cr Jason O'Pray	9	0

Note: Councillors are required to notify any absences and reasons for such. These may include competing diary

commitments, medical leave, annual leave, professional development and personal commitments.

Conduct and performance of Councillors

The *Local Government Act 2009* (the Act) sets out the roles, responsibilities, and obligations of Councillors. In accordance with reporting requirements, the table below shows outcomes relating to the conduct and performance of Councillors for the period of 1 July 2023 to 30 June 2024.

The following table discloses matters relating to the conduct of Councillors that were raised during the financial year.

Conduct and performance of Councillors	
Orders made under section 150I(2) of the Act	Nil
Orders made under section 150IA(2)(b) of the Act	Nil
Orders made under section 150AH(1) of the Act	Nil
Decisions, orders and recommendations made under section 150AR(1) of the Act	Nil
The name of each Councillor for whom a decision, order or recommendation under sections 150I(2), 150AH(1) or 150AR(1) of the Act was made	NA
A description of unsuitable meeting conduct, inappropriate conduct or misconduct engaged in by each of the Councillors	NA
A summary of the decision, order or recommendation made for each Councillor	NA
Complaints referred to the assessor under section 150P(2)(a) of the Act by the local government entities for the local government	3
Matters, mentioned in section 150P(3) of the Act, notified to the Crime and Corruption Commission	Nil
Notices given under section 150R(2) of the Act	6
Notices given under section 150S(2)(a) of the Act	Nil
Decisions made under section 150W(1)(a), (b) and (e) of the Act	6
Referral notices accompanied by a recommendation mentioned in section 150AC(3)(a) of the Act	Nil
Occasions information was given under section 150AF(4)(a) of the Act	Nil
Occasions the local government asked another entity to investigate, under chapter 5A, part 3, division 5 of the Act for the local government, the suspected conduct breach of a Councillor	Nil

Conduct and performance of Councillors	
Applications heard by the conduct tribunal under chapter 5A, part 3, division 6 of the Act about whether a Councillor engaged in misconduct or a conduct breach.	Nil
The total number of referral notices given to the local government under section 150AC(1) of the LGA during the financial year	Nil
The total number of suspected conduct breaches for which an investigation was not started or was discontinued under section 150AEA of the LGA	Nil
The number of decisions made by the local government under section 150AG(1) of the LGA during the financial year	Nil
The number of matters not decided by the end of the financial year under section 150AG(1) of the LGA	Nil
The average time taken by the local government in making a decision under section 150AG(1) of the LGA	Nil

Disclosures

Audit Committee

The Audit Committee is established under Section 105 (2) of the *Local Government Act 2009*, with the objective to assist the Council and the Chief Executive Officer to discharge their duties. In particular, the Audit Committee monitors and reviews:

- The integrity of Council's financial documents and reporting.
- The internal audit function.
- The effectiveness and objectivity of Council's internal auditors.
- The Audit Committee makes recommendations to Council about any matters that the Committee considers need action or improvement.

The Committee typically meets 5 times a year with membership comprised of the following:

- Councillor Ted Hungerford.
- Councillor Joe Natoli.
- Mr Mitchell Petrie (Independent Chair).
- Mr Pat McCallum (Independent Member).
- Ms Sue Tindal (Independent Member).

Five meetings were held within the financial year. The table below shows meeting attendance for the Councillors who are members of the Audit Committee.

Councillors	Audit Committee attendance
Meetings held 1 July 2023 to 30 June 2024	5
Cr Joe Natoli	5
Cr Ted Hungerford	5

Activities undertaken during the 2023-24 financial year by the Audit Committee included:

- Monitoring the annual preparation of Financial Statements, process and reviewed the draft Financial Statements prior to certification.
- Overseeing governance reporting, including risk management and workplace health and safety.
- Reviewing both external and internal audit plans, reports and recommendations.
- Actively contributing to Council's culture of continuous improvement.

Audit and assurance

Audit and assurance activities were conducted in accordance with best practice principles, including guidance issued by the Institute of Internal Auditors.

Internal audit activities for the period 1 July 2023 to 30 June 2024 included the following:

- Road Maintenance – Compliance with Legislation and Best Practice Report.
- Rates Waste Utility Charges Report.
- Fleet Vehicle Processes and Procedures Report.
- Report On Climate Performance.
- Corporate Safety Improvement Program.
- Payroll Technical Health Check.
- Gender Equity Report.

Integrity management

In 2023-24 Council continued to participate in the follow-up review on the recommendations from the Office of the Information Commissioner's (OIC) Compliance Audit for the *Right to Information Act 2009* and the *Information Privacy Act 2009*. Council responded to the Information Commissioner with our progress on completing the 22 recommendations.

The Follow-Up Report No.1 for 2021-22 presented the results of the OIC's audit of Council's implementation of the 22 recommendations and was tabled in the Queensland Parliament on 28 November 2023.

Remuneration packages to senior management

During 2023-24 Council's senior executive management, (comprising direct reports to the Chief Executive Officer, with senior management responsibilities), consisted of:

1 July 2023 to 30 June 2024

- Chief Executive Officer.
- Six Group Executives.

Total remuneration for these positions (including vehicles) from 1 July 2023 to 30 June 2024 was \$2,547,065.88.

Senior Executive Management (number)	Total remuneration value range
0	\$200,000 - \$300,000
6	\$300,001 - \$400,000
0	\$400,001 - \$500,000
1	\$500,001- \$600,001

National competition policy

Council conducted the following business activities during the 2023-24 financial year:

- Aquatic centres.
- Caloundra Indoor Stadium.
- Caloundra Regional Gallery.
- Cemeteries.
- Festivals.
- Multisport complexes and showgrounds.
- Off-street parking.
- Quarries.
- Retail electricity and the Sunshine Coast Solar Farm.
- Sunshine Coast Holiday Parks.
- Sunshine Coast International Broadband Network.
- Sunshine Coast Stadium and Kawana Sports Precinct.

- Venue 114 and community spaces.
- Waste and resource management.

Waste and resources management was a significant business activity and applied the competitive neutrality principle. There were no new significant business activities.

Note: No investigation notices were issued in 2023-24 by the Queensland Competition Authority for competitive neutrality complaints.

Registers

Council maintains a number of registers. These include:

- Accommodation parks register.
- Asbestos register.
- Asset register (Confirm Asset Management Information System).
- Biosecurity invasive plants property inspections register.
- Building site delivery noise register.
- Business activities to which the competitive neutrality principle applies.
- Contract register.
- Councillor conduct register.
- Delegation of Authority – Appendix A Financial Authority Limits.
- Delegations register.
- Development Applications register (Development.i).
- Environmentally relevant activities register.
- Extraordinary building work noise register.
- Financial asset register.
- Fleet asset register (Maximo).
- Food business registers – fixed, mobile, temporary.
- Gifts and disclosures register.
- Local Laws register.
- Personal appearance services register.
- Register of general cost recovery fees and commercial charges 2023-24.
- Registered cat register.
- Registered dog register.
- Registers of interests.
- Roads register.
- Temporary homes register.
- Information Asset register.

Beneficial enterprises

Council participated in beneficial enterprises with 4 entities during the 2023-24 financial year.

Beneficial enterprises are entities that Council engages in or helps them to benefit the whole or part of the local government area. These entities were:

- SunCentral Maroochydore Pty Ltd.
- Sunshine Coast Events Centre Pty Ltd.
- Sunshine Coast Arts Foundation Ltd.
- Visit Sunshine Coast Ltd.

Service, facility or activity

There are no details to report for the financial year under section 190(d) of the Local Government Regulation 2012, on action taken for, and expenditure on, a service, facility or activity:

- supplied by another local government under an agreement for conducting a joint government activity, and
- for which the local government levied special rates or charges for the financial year.

Administrative action complaints

Council applies its Administrative Action Complaints Management Policy to effectively manage complaints in a fair, prompt, confidential and respectful manner.

Council’s Administrative Action Complaints Management Policy is available to employees via Council’s intranet and the community can access the process via Council’s website.

As required under section 187(2) of the Local Government Regulation 2012, the table below summarises the administrative action complaint outcomes for 2023-24.

Administrative Action Complaints	
Number of complaints made in 2023-24	53
Number of complaints completed*	50
Number of complaints not resolved (outstanding) by 30 June 2024	5
Number of administrative action complaints not resolved that were made in the previous financial year	0

Council dealt with 92%* of complaint matters within the agreed timeframes identified to meet the legislative performance reporting requirements.

*This includes 2 complaints received in the previous financial year.

Overseas travel

Under section 188 of the Local Government Regulation 2012, Council must provide information about any overseas travel made in a financial year by a Councillor or local government employee in an official capacity.

The below table shows overseas travel undertaken by a Councillor or Council employee during the financial year 2023-24.

Attendee	Destination	Purpose	Month	Cost
Councillor Terry Landsberg	New York City, USA	Councillor Landsberg attended the Intelligent Communities Forum Global Summit and Intelligent Community Awards where the Sunshine Coast was nominated as a global Top7 Intelligent Community and was a candidate for 2023 Intelligent Community of the Year. Councillor Landsberg participated in panel discussions, charrette workshops and networking events throughout the conference.	October 2023	\$8,647
Greg Lavery, Group Executive Economic and Community Development	New York City, USA	Greg Lavery participated in the Study Tour provided by Property Council of Australia. Learnings gained included planning, innovation and urban development, in particular activation of new precincts through retail, residential and commercial strategies, how to plan the communities of the future, and how innovative planned residential communities will shape modern cities. Greg Lavery attended the Intelligent Communities Forum Global Summit and Intelligent Community Awards. The Sunshine Coast was nominated as a global Top7 Intelligent Community and was a candidate for 2023 Intelligent Community of the Year. Greg Lavery participated in panel discussions, charrette workshops and networking events throughout the conference.	October 2023	\$16,338
Christopher Secker, Head of Tourism and Major Events	Birmingham, United Kingdom	Christopher Secker attended the Sport Accord World Sport and Business Summit. The summit brought together 1,500 key decision makers from more than 120 International Sports Federations and provided an unrivalled platform to engage with leaders from sporting governing bodies and International Federations. The summit provided an opportunity to promote the Sunshine Coast as a premier destination for major events and championship events in the lead up to the Brisbane 2032 Olympic and Paralympic Games, and the opportunity to meet with National Olympic Committees in attendance to understand more about their plans for high performance training camps ahead of the Games.	April 2024	\$5,017

Differential general rate concession

Council grants a general rates concession to land identified in section 120(1)(b) of the Local Government Regulation 2012 to the extent Council is satisfied the land is owned and directly used by an entity whose objectives do not include making a profit, or an entity that provides assistance or encouragement for arts or cultural development, and the entity meets the specific criteria detailed in the 2023-24 Revenue Statement.

Deferral of differential general rate

In accordance with sections 120 and 121 of the Local Government Regulation 2012, Council will allow deferment of up to 50 per cent of the differential general rate to assist eligible pensioner ratepayers residing in their principal place of residence. The deferment is subject to the ratepayer meeting the eligibility criteria detailed in the 2023-24 Revenue Statement.

Rates and charges debt concession

In accordance with sections 120 and 121 of the Local Government Regulation 2012, Council may grant property owners a concession by way of an agreement to pay rates and charges by instalments over a period of up to 12 months. This concession may be granted to property owners that satisfy Council that payment of rates and charges for their principal place of residence will cause them hardship. The concession is granted subject to the ratepayers meeting the eligibility criteria detailed in the 2023-24 Revenue Statement.

Pensioner rate concession

In accordance with section 120 of the Local Government Regulation 2012, Council grants a pensioner rate concession to property owners who are in receipt of either a part or full pension who meet the eligibility criteria detailed in the Queensland Government's Rate Subsidy Scheme and the additional criteria in the 2023-24 Revenue Statement. The concession is a maximum of 25 per cent of the differential general rate up to the maximum amounts detailed in the table below:

Pension rate	Sole title to the property	Joint title to the property
Maximum level of pension (full pension)	\$290 per annum maximum	\$227 per annum maximum
Not maximum level of pension (part pension)	\$145 per annum maximum	\$83 per annum maximum

Changes to tenders

Item No.	Contract No.	Contract title	Details of changes
1.	ITT2267	Streetscape - Cribb Street Landsborough (Stage 2)	Reduction and revision of scope.
2.	ITT2215	Caloundra Administration Building Repurposing	Changes identified as part of the due diligence stage completed by the recommended contractor following their appointment as preferred contractor.

Grants to community organisations and discretionary funds

The total allocation of grants funding for the financial year was \$5,280,074. This includes \$254,657 in Councillor discretionary funding.

Council's discretionary funding for 2023-24 was as follows:

- The prescribed amount \$257,349 (defined in section 201B(5) of the Local Government Regulation 2012 to mean 0.1 per cent of Council's revenue from general rates for the previous financial year).
- Budgeted amount \$257,349 (each financial year Council may determine a budget allocation for discretionary funds, not exceeding the prescribed amount, for use by the Mayor and Councillors for the purpose of allocating it for community purposes).

Each Councillor had a budget of \$23,395 to allocate to community organisations for community purposes within the financial year. The 2024 local government election for the Sunshine Coast Council local government area was declared on 2 April 2024, with 4 incoming Councillors and 7 returning Councillors assuming office. Incoming Councillors included Mayor Rosanna Natoli, Jenny Broderick (Division 1), Tim Burns (Division 3) and Taylor Bunnag (Division 8) who automatically inherited remaining discretionary funds allocated to the former Councillor for the 2023-24 financial year. Funding allocated is detailed in the tables over the following pages.

Mayor

Mayor Mark Jamieson (Outgoing: 1 July 2023 to 2 April 2024)

Applicant funded	Project / Purpose	Date Allocated	Amount
FESTURI – a multicultural celebration Inc	Stage hire for Festuri Annual Multicultural Festival at Cotton Tree on 16 September 2023.	7 August 2023	\$2,000
Speak Up Now Stop Domestic and Family Violence Maleny and Blackall Range	Contribution to 4 hour workshop to upskill community members and prevent incidents of domestic violence in a safe manner.	25 September 2023	\$500
The Legacy Club of Brisbane Limited	Contribution to catering for the Legacy widows to celebrate the 2023 festive season and to mark milestones.	27 September 2023	\$375
Friends of the Maroochy Regional Bushland Botanic Gardens Inc	Local flora, fauna and fungi reference books to assist with identification, new plant selection and research for guided walks.	19 October 2023	\$450
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	20 October 2023	\$1,036
Friends of the Maroochy Regional Bushland Botanic Gardens Inc	Purchase of parallel audio system with charger and trolley.	11 December 2023	\$1,432
Hair Aid Inc.	Purchase of 3 neck trimmers, volunteer uniforms, combs and neck brushes.	11 December 2023	\$1,935
Sunshine Coast Bunyas Inc.	Jerseys for the 2024 Sunshine Coast Bunyas Rugby League Carnival	20 December 2023	\$3,000

Mayor Rosanna Natoli (Incoming: 3 April 2024 to 30 June 2024)

Applicant funded	Project / Purpose	Date Allocated	Amount
Blackall Range Woodcrafters Guild Inc.	Materials for children participating in free woodworking workshops at the Maleny Wood Expo.	14 May 2024	\$1,896
Sunshine Queer Collective	Contribution towards event costs for a LGBTQIA+ ball.	24 May 2024	\$1,500
Step out for Parkinson's Task Force	Contribution towards venue hire, signage and social media marketing for Parkinson's awareness event.	4 June 2024	\$2,500
Rotary Club of Caloundra Pacific Inc	Contribution towards venue costs for annual event held at Queensland Air Museum.	6 June 2024	\$1,000
Hair Aid Inc.	Contribution towards haircutting scissors and razor combs for community cuts in Caloundra.	6 June 2024	\$750
Yandina Street Fair	Funding towards design and print of promotional banners for the Yandina Street Fair.	10 June 2024	\$1,000
Sunshine Coast First Nations Network Group (SC1NG)	Funding for transfer and establishment of SC1NG Membership SharePoint Portal.	10 June 2024	\$800
FESTURI - a multicultural celebration, Inc.	Contribution towards site manager, workshop presenters, performers and sound engineer costs for Festuri Annual Multicultural Festival at Cotton Tree on 21 September 2024.	17 June 2024	\$3,000

Division 1

Councillor Rick Baberowski (Outgoing: 1 July 2023 to 2 April 2024)

Applicant Funded	Project / Purpose	Date Allocated	Amount
Youth Mental Health Summit Planning Group	Contribution towards catering for event.	24 October 2023	\$232
Arts Connect Inc.	Installation of signage and contribution towards manufacture of signage for 2023 Sculpture on the Edge event.	22 November 2023	\$5,000
Glasshouse Country Chamber of Commerce Inc.	Installation of Christmas lighting to Beerwah Tower Green.	22 November 2023	\$2,476
4 Paws Animal Rescue Inc	Top-coat painting of exterior weatherboards of the cattery.	5 December 2023	\$3,000
Glass House Mountains Community Group Inc.	Renovation of bathroom.	11 December 2023	\$810
Glass House Mountains Community Hall Inc.	Purchase of commercial microwave.	11 December 2023	\$1,100
Rhythm Initiative Limited	Fees for first aid courses including mandatory e-learning for 6 people.	11 December 2023	\$850
Landsborough School of Arts Memorial Hall Association Inc	Purchase of security camera system.	12 December 2023	\$2,299
Sunshine Coast Chamber Music Festival Ltd	Quartet, composer, producer and lighting fees for Beerwah opening concert of the 2024 Sunshine Coast Chamber Music Festival.	12 December 2023	\$6,000
Arts Connect Inc	Postcard artwork and printing to promote 2024 Open Studio event in Glasshouse Country.	14 December 2023	\$300

Division 2

Councillor Terry Landsberg (Continuing: 1 July 2023 – 30 June 2024)

Applicant Funded	Project / Purpose	Date Allocated	Amount
Rotary Club of Caloundra Inc	Purchase of memorial plaque.	19 July 2023	\$900
Caloundra Power Boat Club Ltd	Contribution towards BBQ catering and certificates for Take-A-Kid-Fishing Day event.	19 July 2023	\$1,000
Night Eyes Water and Landcare Inc.	Purchase of essential safety equipment for the volunteers.	25 July 2023	\$1,010
Suncoast Spinners Wheelchair Basketball Inc.	Contribution to first aid medic costs at 3 day wheelchair basketball event.	31 July 2023	\$1,000
Friends for Friends	Contribution towards afternoon tea and bus hire costs for outing for senior community members.	8 August 2023	\$1,000
Trinity Youth and Community Services	Skate park event costs including skate instructors, judges, event insurance, advertising and emcee.	8 August 2023	\$1,500

Applicant Funded	Project / Purpose	Date Allocated	Amount
Rosies Youth Mission Inc.	Purchase of new fold up tables and benches for use at outreach locations.	17 August 2023	\$422
Australian Pensioners & Superannuants League Caloundra Inc.	Purchase of an iPad for information technology training and skill building for seniors.	25 August 2023	\$500
Caloundra Committee of Services to the Ageing (CCSA)	Purchase of tools and safety equipment for volunteers to maintain the CCSA hall.	25 August 2023	\$1,678
Australian Volunteer Coastguard Inc Caloundra QF4	One off contribution towards marina berth costs.	4 September 2023	\$4,000
Youturn Limited	Contribution towards the hire of furniture for Your Space "Chill Out" Zone at Caloundra Music Festival.	4 September 2023	\$1,453
Pelican Waters Bowls Club Inc	Purchase of weather station and maintenance equipment for club.	6 October 2023	\$1,036
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	18 October 2023	\$250
STEPS Charity Ltd	Face painter for annual Christmas event for people with autism and their families.	8 November 2023	\$500
Sunshine Coast Kerala Association Inc	Contribution towards stage hire costs for the 2023 Multicultural Dragon Boat Regatta.	9 November 2023	\$1,000
Queensland Justices Association	Hall hire for three events to conduct professional development for Sunshine Coast Justices of the Peace and Commissioners of Declarations.	10 November 2023	\$354
Arts Connect Inc	Welcome to Country and First Nations performance fees at official opening of 2023 Sculpture on the Edge Event.	24 November 2023	\$2,000
Australian Volunteer Coastguard Inc Caloundra QF4	Contribution towards inaugural Pelican Waters Christmas Lights Parade.	5 December 2023	\$300
FESTURI - a multicultural celebration, Inc.	Performer fees for multicultural showcase event at 50th Anniversary of the Pa and Ma Bendall Memorial Surfing Contest.	12 December 2023	\$1,500
Association of Veteran Surfers Sunshine Coast	Contribution towards marquee accessories and a surfboard with marketing logo printed.	14 December 2023	\$1,000
Hair Aid Inc.	Contribution towards rechargeable clippers, portable tripod light and extension cord for community cuts at Caloundra.	17 May 2024	\$400
Caloundra City Boxing Association Inc	Contribution towards funding for officials at boxing tournament.	17 May 2024	\$500

Division 3

Councillor Peter Cox (Outgoing: 1 July 2023 to 2 April 2024)

Applicant funded	Project / Purpose	Date Allocated	Amount
Parent to Parent Association Qld. Inc.	Performance fees at Loud and Clear Qld concert developed by people with intellectual disabilities.	30 August 2023	\$500
Comlink Australia Limited	Refreshment costs for photography event promoting the outcomes of University of the Sunshine Coast research into older persons wellbeing.	4 September 2023	\$250
Seawolves Water Polo Inc.	Contribution to purchase of club equipment.	4 September 2023	\$2,000
Sippy Creek Animal Refuge Society Inc	Contribution towards insulation of puppy shelter.	4 September 2023	\$1,500
Kawana Community Kindergarten and Preschool Association Inc	Contribution towards art equipment and catering for Kawana Community Kindergarten open art studio.	7 September 2023	\$150
Currimundi Catchment Care Group Inc	Contribution towards hire of light tower and generator to provide power for performers, food vendors and patrons at Lights on the Lake 2023.	7 September 2023	\$1,000
STEPS Charity Ltd	Contribution towards event rides and entertainment for annual Christmas event for people with autism and their families.	19 September 2023	\$750
Bamboo Projects Education Ltd.	Purchase of starter batteries as part of an all abilities accessible boat fit out.	25 September 2023	\$1,200
Currimundi United Football Club Inc	Contribution towards project manager fee for field lighting project.	26 September 2023	\$2,800
Youth Mental Health Summit Planning Group	Contribution towards presenter for workshop.	20 October 2023	\$250
Sunshine Coast Kerala Association Inc	Contribution towards first aid costs for the 2023 Multicultural Dragon Boat Regatta.	13 November 2023	\$600
Arts Connect Inc	Musicians and sound technician at official opening of 2023 Sculpture on the Edge Event.	27 November 2023	\$2,000
Wishlist (Sunshine Coast Health Foundation)	Child and infant mannequin for free first aid program for new parents.	27 November 2023	\$590
4 Paws Animal Rescue Inc	Painting of windows on the exterior of cattery.	29 November 2023	\$1,300
Coastal Assassins Roller Derby Inc	Contribution to track line marking.	12 December 2023	\$750
Association of Veteran Surfers Sunshine Coast	Contribution towards 2 surfboards with marketing logo printed and surfboard leashes.	14 December 2023	\$1,000

Division 3

Councillor Tim Burns (Incoming: 3 April 2024 – 30 June 2024)

Applicant Funded	Project / Purpose	Date Allocated	Amount
Currimundi United Football Club Inc	Contribution to costs for 2 steel sleeves required for the pole footings for the club's field lights.	14 May 2024	\$3,855
Sunshine Coast Indoor Rowing Club Inc	Funding towards venue and AV hire for Queensland Indoor Rowing Championships 2024.	16 May 2024	\$900
Lake Kawana Community Garden Inc	Purchase of storage shed.	3 June 2024	\$1,852

Division 4

Councillor Joe Natoli (Continuing: 1 July 2023 – 30 June 2024)

Applicant Funded	Project / Purpose	Date Allocated	Amount
FESTURI - a multicultural celebration inc.	A contribution towards performer fees for Festuri Annual Multicultural Festival at Cotton Tree on 16 September 2023.	10 August 2023	\$2,000
Vietnam Veterans Association of Australia Sunshine Coast Sub-Branch Inc	Contribution to chair and bus hire costs for 50th Anniversary Commemoration of end of Vietnam War.	15 August 2023	\$1,388
Mooloolaba Surf Life Saving Club Inc	Water safety and first aid expenses for Kozii Iron Challenge in Mooloolaba.	16 August 2023	\$1,500
Rotary Club of Mooloolaba Inc.	Contribution towards mental health awareness raising luncheon to promote participation and support for the 2023 Lift the Lid Walk.	22 August 2023	\$2,500
STEPS Group Australia Ltd	Contribution towards costs of running the 2023 Sunshine Coast Community Awards that recognise community members and groups that make a significant contribution to our community.	4 September 2023	\$500
Yandina Street Fair	Contribution towards the provision of first aid services for Yandina Street Fair.	4 September 2023	\$250
Bamboo Projects Education Ltd.	Purchase of safety equipment as part of an all abilities accessible boat fit out.	18 September 2023	\$1,442
Sunshine Coast Chinese Association Inc	Contribution towards marketing, first aid, waste solution and performance costs.	27 September 2023	\$4,000
The Legacy Club of Brisbane Limited	Purchase of diaries for Legacy widows to celebrate the 2023 festive season and to mark milestones.	27 September 2023	\$375
Arts Connect Inc	Contribution towards t-shirts for event volunteers for 2023 Sculpture on the Edge event.	10 November 2023	\$3,000
FESTURI - a multicultural celebration, Inc.	A contribution towards performer fees for Festuri Annual Multicultural Festival at Cotton Tree on 21 September 2024.	28 November 2023	\$2,000
Friends of the Maroochy Regional Bushland Botanic Gardens Inc	Pre-production, videography and editing services for promotional video focusing on Maroochy Regional Bushland Botanic Garden.	28 November 2023	\$2,500
4 Paws Animal Rescue Inc	Painting all gutters and timber fascia board to the exterior of cattery.	30 November 2023	\$1,940

Division 5

Councillor Winston Johnston (Continuing: 1 July 2023 – 30 June 2024)

Applicant Funded	Project / Purpose	Date Allocated	Amount
Nambour Amateur Swimming Club Inc	Contribution towards event referees, catering and hiring of timing equipment for swim meet at the Nambour Aquatic Centre.	12 September 2023	\$1,000
Lions Club of Maleny Blackall Range Inc	Compilation of promotional booklet identifying local organisations and businesses given to new residents at Maleny Lions Club meet and greet event.	13 September 2023	\$1,500
Speak Up Now Stop Domestic and Family Violence Maleny and Blackall Range	Contribution to 4-hour workshop to upskill community members and prevent incidents of domestic violence in a safe manner.	19 September 2023	\$500
Knitfest Inc	Contribution towards the planning, marketing, governance and reporting of the 2023 Knitfest Yarn and Fibre Arts Festival.	4 October 2023	\$4,000
Sippy Creek Animal Refuge Society Inc	Purchase of large pots and advanced trees for around new shelter.	16 October 2023	\$1,064
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	20 October 2023	\$500
Maleny Music and Performing Arts Incorporated	Contribution to wristbands and skip bin costs to support an annual three day event held at the Maleny Showgrounds, showcasing local performers and artists.	23 October 2023	\$900
The Corporation of the Synod of the Diocese of Brisbane (Trading as Anglican Parish of Maleny)	Purchase of defibrillators.	24 October 2023	\$3,300
Mooloolah Valley Community Association Inc.	Contribution to caterings costs for free community concert at Mooloolah Valley Hall featuring University of the Sunshine Coast Choir.	30 October 2023	\$250
Palmwoods Community and Business Association Inc	Engagement of classical music trio to perform at membership drive event.	31 October 2023	\$1,035
The Corporation of the Synod of the Diocese of Brisbane (Trading as Anglican Parish of Maleny)	Printing and display costs for Christmas activity engaging children to explore their local interpretation of Christmas.	2 November 2023	\$650
Arts Connect Inc	Lighting costs for Sculpture on the Edge Event.	13 November 2023	\$2,500
Friends of the Maroochy Regional Bushland Botanic Gardens Inc	Purchase of parallel helix amplifier / speaker.	6 December 2023	\$1,432
Woombye Community Library Inc	Purchase of new adult fiction and non-fiction books for community library.	8 December 2023	\$2,000
Woombye Community & Business Association Inc	Purchase of signage for 2024 Woombye Happy Days event.	13 December 2023	\$2,000
Arts Connect Inc	Postcard artwork and printing to promote 2024 Open Studio events in Maleny and Montville.	15 December 2023	\$450

Division 6

Councillor Christian Dickson (Continuing: 1 July 2023 – 30 June 2024)

Applicant funded	Project / Purpose	Date Allocated	Amount
Mountain Creek Junior Australian Football Club Inc	Purchase of Club Indigenous Jerseys for 2 teams.	25 July 2023	\$3,127
Headland Buderim Croquet Club Inc	Replacement of ceiling tiles.	17 August 2023	\$5,000
The Silverfox Initiative Inc	Contribution towards providing free coffees on Mental Health Day to increase community access to mental health support.	17 August 2023	\$2,000
Comlink Australia Limited	Catering costs for photography event promoting the outcomes of University of the Sunshine Coast research into older persons wellbeing.	14 September 2023	\$250
Bamboo Projects Education Ltd.	Purchase of toilet and installation costs as part of an all abilities accessible boat fit out.	15 September 2023	\$1,000
STEPS Charity Ltd	Contribution towards event rides and entertainment for annual Christmas event for people with autism and their families.	15 September 2023	\$500
The Legacy Club of Brisbane Limited	Contribution towards Christmas cards for Legacy widows to celebrate the 2023 festive season and to mark milestones.	29 September 2023	\$750
Buderim Library Association Inc	Purchase of 80 new large print books for vision impaired readers.	12 October 2023	\$2,500
Sippy Creek Animal Refuge Society Inc	Funding of trees and fertilizer for around new shelter.	20 October 2023	\$478
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	20 October 2023	\$268
4 Paws Animal Rescue Inc	Sanding peeling paint and applying undercoat to the exterior of cattery.	7 December 2023	\$1,000
Sunshine Sign and Sing	Contribution towards sign and sing nursery rhyme booklets, postage and packaging.	8 December 2023	\$2,500
Association of Veteran Surfers Sunshine Coast	Contribution towards 3x6 metre marquee with logo printed.	14 December 2023	\$2,500
Arts Connect Inc	Contribution towards printing costs for 2024 Sculpture on the Edge event.	13 May 2024	\$1,000

Division 7

Councillor Ted Hungerford (Continuing: 1 July 2023 – 30 June 2024)

Applicant funded	Project / Purpose	Date Allocated	Amount
Buderim Kindergarten and Pre-School Association Inc	Contribution towards Welcome to Country, catering and entertainment costs for 50th Anniversary Event	11 August 2023	\$2,000
Vietnam Veterans Association of Australia Sunshine Coast Sub-Branch Inc	Contribution to first aid, ceremonial cadets and wreath costs for 50th Anniversary Commemoration for end of Vietnam War.	15 August 2023	\$600
Bamboo Projects Education Ltd.	Purchase of safety ocean signal as part of an all abilities accessible boat fit out.	6 October 2023	\$1,359
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	18 October 2023	\$500
ICKFA (Sunshine Coast Branch) Inc	Purchase of an external automated defibrillator.	20 October 2023	\$2,544
Lions Club of Buderim Inc.	Funding for laptop and bain-marie.	20 October 2023	\$3,304
Calisthenics Buderim Inc	Contribution towards uniforms for dance club that promotes participation of women and young people in sports.	8 November 2023	\$2,500
4 Paws Animal Rescue Inc	Supply of scaffolding to undertake works to the exterior of cattery.	30 November 2023	\$1,000
Buderim War Memorial Community Association Inc.	Audio equipment, waste collection and promotion of community event, celebrating responsible pet ownership.	7 December 2023	\$2,000
Diddillibah Community Hall and Progress Association Inc	Hiring costs for band, emcee, puppet entertainment, staging lights and purchase of Santa suit.	8 December 2023	\$1,200
Hair Aid Inc.	Purchase of scissors, white capes and first aid kits.	8 December 2023	\$1,938
Playgroup Queensland Limited	Contribution towards an all abilities sandpit.	12 December 2023	\$3,000
Association of Veteran Surfers Sunshine Coast	Contribution towards 3 surfboards with marketing logo printed.	14 December 2023	\$1,000
Maroochy Mens Shed Inc	Contribution towards purchase of replacement CIG welder.	27 May 2024	\$450

Division 8

Councillor Jason O'Pray (Outgoing: 1 July 2023 – 2 April 2024)

Applicant funded	Project / Purpose	Date Allocated	Amount
Maroochy North Shore Lions Club Inc	Purchase of replacement marquee cover.	15 August 2023	\$500
Mudjimba RSL Sub Branch Inc	Contribution towards the purchase of fridge and freezer for Mudjimba RSL.	15 August 2023	\$1,500
Sunshine Coast Cricket Association Inc	Contribution towards portable toilets and promotional costs for T20 Max Event.	16 August 2023	\$500
Sunshine Cove Residents' Association	Contribution towards entertainment and equipment for a local community Christmas event.	7 September 2023	\$500
Twin Waters Residents Association Inc.	Contribution towards fireworks and face painting for 26th Twin Waters Party in the Park.	15 September 2023	\$1,500
Mudjimba Community Garden Incorporated	Contribution to purchasing 6 raised garden beds.	19 September 2023	\$2,070
STEPS Charity Ltd	Contribution towards event rides and entertainment for annual Christmas event for people with autism and their families.	27 September 2023	\$1,000
North Shore Community Centre Inc.	Solar panel cleaning costs and purchase of whiteboards and equipment.	6 October 2023	\$2,000
Teens Take Control Inc	Contribution to purchase laptops to support disengaged youth.	6 October 2023	\$5,000
Bamboo Projects Education Ltd.	Purchase of a deck shade cover and installation cost as part of an all abilities accessible boat fit out.	6 October 2023	\$1,000
Sunshine Coast Rowing Club Inc	Contribution towards 4 sets of sweep riggers	27 October 2023	\$1,500
Twin Waters Residents' Association Inc.	Contribution towards costs of generator, portaloos and rubbish bins for 2023 Christmas Carols Community Event.	13 November 2023	\$1,800
Maroochy Canal Action Group Inc	Purchase of bags of lollies for Santa to hand out to children on the Maroochy canal.	24 November 2023	\$400
Association of Veteran Surfers Sunshine Coast	Contribution towards 3 surfboards with marketing logo printed.	15 December 2023	\$1,000
North Shore 'Jets' Australian Football Club Inc.	Contribution towards laptop for club.	18 December 2023	\$1,500
Cotton Tree Swimming Club	Purchase of 3 marquees including printing of logos.	21 December 2023	\$1,500
Maroochy Squash Club Inc.	Purchase of laptop, tablet and tablet holder.	21 December 2023	\$125

Division 9

Councillor Maria Suarez (Continuing: 1 July 2023 – 30 June 2024)

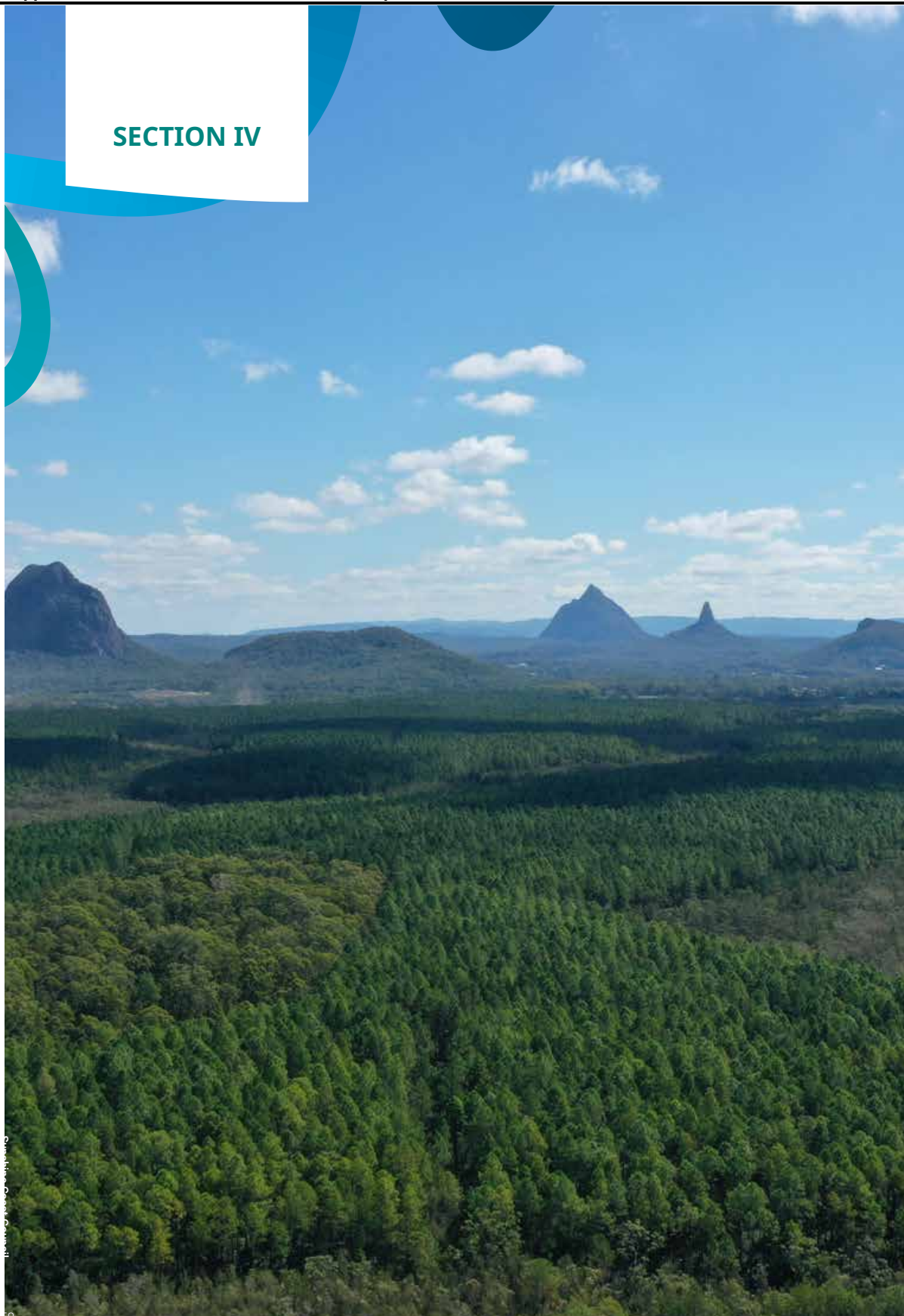
Applicant funded	Project / Purpose	Date Allocated	Amount
Eumundi School of Rock Incorporated	Contribution towards musician fees for Eumundi School of Music's performance at the Sunshine Sounds Festival.	1 August 2023	\$1,563
The Corporation Of The Synod Of The Diocese Of Brisbane (Trading as Anglican Parish of Coolum Beach)	Contribution to roof restoration project.	2 August 2023	\$1,000
Coolum Beach Meals on Wheels Inc.	Purchase of a label printer for the meals provided by Coolum Beach Meals on Wheels.	8 August 2023	\$1,232
Coolum Crusaders Soccer Club	Purchase of soccer equipment and uniforms for over 50s walking football teams.	8 August 2023	\$1,640
Sunshine Coast Sports Club Ltd	Replacement of 8 damaged portable mini goals.	3 October 2023	\$1,976
Coolum Common Community Garden Inc	Costs to transport sandstone blocks to community garden.	12 October 2023	\$528
Bamboo Projects Education Ltd.	Purchase of auto inflatable life jackets as part of an all abilities accessible boat fit out.	12 October 2023	\$1,745
Coolum Common Community Garden Inc	Contribution to demonstration garden beds project.	24 October 2023	\$1,983
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	24 October 2023	\$500
Coolum HeARTs Inc	Purchase of tiles for community mosaic group.	24 October 2023	\$500
Descendants of the Australian South Sea Islanders Association Inc	Videography costs for floating pontoon launch event.	9 November 2023	\$1,130
Coolum Wedge Inc.	Purchase of shade marquee for Coolum Wedge Bodysurfing event.	23 November 2023	\$2,093
Peregian Family & Friends Inc.	Promotional presentation cheque.	11 December 2023	\$484
4 Paws Animal Rescue Inc	Repairs and maintenance to cattery.	12 December 2023	\$998
Verrierdale Community Group Incorporated	Re-oil floor and deck of hall and purchase of fridge.	12 December 2023	\$799
Bli Bli Tennis Club Inc	Purchase of shade structure, personal protective equipment, sunscreen and insect repellent for come and try day.	13 December 2023	\$500
Association of Veteran Surfers Sunshine Coast	Contribution towards a 3x3 metre marquee and accessories with logo printed.	14 December 2023	\$2,000
Bli Bli Little Athletics Centre Inc	Screening of amenity entrance.	14 December 2023	\$1,975
Peregian Family and Friends Inc.	Printing of group's promotional material.	4 June 2024	\$749

Division 10

Councillor David Law (Continuing: 1 July 2023 – 30 June 2024)

Applicant Funded	Project / Purpose	Date Allocated	Amount
Yandina & District Historical Society Inc	Funding for hire of venue and exhibition panels, and a contribution towards street stall fees, for En Plein Air Paint Out exhibition at the Yandina Street Fair on 20 August 2023.	28 July 2023	\$1,000
Eumundi School of Rock Incorporated	Contribution towards musician rehearsal fees for Eumundi School of Music's performance at the Sunshine Sounds Festival.	1 August 2023	\$1,500
Nambour and District Historical Museum Association Inc.	Contribution towards musical entertainment by brass band for free public event.	8 August 2023	\$1,000
Mapleton Hall & Sportsground Trust	Contribution to production fees for Mapleton Hall to host the Festival of Small Halls Spring Tour 2023 event.	23 August 2023	\$1,500
Nambour Branch Little Athletics Centre Inc	Purchase of equipment for canteen.	23 August 2023	\$659
Nambour Rugby League Club Inc.	Contribution towards live music entertainment, decorations, food and advertisement costs for a dance event for people with disability at Nambour Crushers.	23 August 2023	\$850
The Range Community Kindergarten Association Inc.	Contribution to purchase beds, blinds and fridge for Community Kindergarten.	23 August 2023	\$2,000
Yandina Bowls Club Inc	Contribution towards replacement of kitchen cabinets.	23 August 2023	\$1,500
Sunshine Coast Badminton Association Incorporated	Painting of mural in foyer.	28 August 2023	\$1,980
Nambour & Districts Netball Association Inc	Purchase of blower vacuums to ensure netball courts and seating areas are clean and safe.	19 September 2023	\$438
Backyards for Biodiversity SEQ Inc	Purchase of native plants for display verge gardens.	5 October 2023	\$2,000
Yandina Chamber of Commerce Inc	Traffic management, security, waste removal, portable toilets and advertising for event.	10 October 2023	\$2,500
Youth Mental Health Summit Planning Group	Contribution towards catering and presenters for workshop.	24 October 2023	\$500
Mapleton and District Community Association Inc	Contribution towards sign and banners to promote the 2024 Wuthering Heights of Mapleton - Red Dress Day event.	7 November 2023	\$615
Sunshine Coast Bunyas Inc.	Contribution towards food, beverages and guest presenter at Sunshine Coast Bunyas' Achievement Celebration.	7 November 2023	\$1,000
Nambour Yandina United Football Club Inc	Purchase a set of portable soccer goals.	11 November 2023	\$1,790
Kenilworth Arts Council Inc	Maintenance to the kitchen walls, ceiling and flooring at St Lukes Community Hub.	1 December 2023	\$2,500

SECTION IV



Section IV – Financial summary



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Sunshine Coast Council

Chief Executive Officer's Quarterly Progress Report Quarter 1 2024-25

Progress against operational plan activities





Traditional acknowledgement

Sunshine Coast Council acknowledges the Sunshine Coast Country, home of the Kabi Kabi peoples and the Jinibara peoples, the Traditional Custodians, whose lands and waters we all now share.

We recognise that these have always been places of cultural, spiritual, social and economic significance. The Traditional Custodians' unique values, and ancient and enduring cultures, deepen and enrich the life of our community.

We commit to working in partnership with the Traditional Custodians and the broader First Nations (Aboriginal and Torres Strait Islander) communities to support self-determination through economic and community development.

Truth telling is a significant part of our journey. We are committed to better understanding the collective histories of the Sunshine Coast and the experiences of First Nations peoples. Legacy issues resulting from colonisation are still experienced by Traditional Custodians and First Nations people.

We recognise our shared history and will continue to work in partnership to provide a foundation for building a shared future with the Kabi Kabi and the Jinibara peoples.

We wish to pay respect to their Elders – past, present and emerging, and acknowledge the important role First Nations people continue to play within the Sunshine Coast community.

Together, we are all stronger.

Message from the CEO



Welcome to the first quarterly progress report for the financial year, providing a status update on the delivery of each activity within the Operational Plan 2024-25.

I am pleased to report that the year is off to a good start, with over 97 percent of our operational plan activities progressing as planned, with only 2 experiencing delays to their expected delivery timeframes. The first of these delays relates to the tenders for the design and delivery of Brisbane 2032 Olympic and Paralympic Games venues on the Sunshine Coast as the Queensland Government has entered caretaker period prior to the upcoming state election. The second relates to the evaluation of tender submissions for the Food Organics and Garden Facility, planned to be established in our Nambour Waste Precinct.

Our dedicated team here at Council deliver a breadth of programs, projects and services for our community, I would like to draw your attention to a few highlights that have advanced our strategic goals and vision this quarter.

- Council provided \$2,068,023 to the community through 324 community grants, supporting our local community groups to deliver outcomes across the region.
- Council advocated to the Australian and Queensland Government to protect our Regional Inter-urban Break as part of the South-East Queensland Regional Plan, this is a priority in Council's advocacy campaign for the 2024 Queensland Government election alongside the transport, housing and industry needs of our community.
- The Minister for Economic Development Queensland adopted the Development Scheme for the Sunshine Coast Airport Priority Development Area following a process of community consultation, to enhance the benefits for the region from this critical infrastructure.
- Council expended \$39 million on capital works projects, with a range of construction activity progressing that will deliver much needed infrastructure for our growing community.
- 1000 residents participated in a Community Satisfaction Survey 2024 with the results being used to inform our corporate and operational planning as well as future budget processes.

These are just some of the significant achievements during the quarter, I invite you to read on to find out more about the work Council is doing on behalf of our wonderful community.

I would like to finish with a thank you to the Mayor, Councillors, staff, volunteers and contractors who continue to actively support the work of our Council as we seek to make the Sunshine Coast Australia's most sustainable region.

Debra Robinson

Acting Chief Executive Officer

SUMMARY BY GOAL

Operational Plan activities

Quarter 1, 2024-25

OUR STRONG COMMUNITY

Our communities are connected and thriving places where people are included, treated with respect and opportunities are available for all.

Libraries

- Participation in Heritage Library events has increased by 55 percent when compared to last quarter, and 2,426 people participated in library programs for the quarter.
- A redesign of the winter holiday program resulted in a 74 percent increase in participation this quarter.
- Use of e-library resources increased by 16 percent compared to the same quarter last year.

Community grants

A total of \$2,068,023 was allocated to the community through 324 grants including:

- 144 multi-year allocations totalling \$1,172,904 for the Community Partnership Funding Program
- 22 multi-year allocations totalling \$635,500 for the Environment Levy Funding Program
- 36 multi-year allocations totalling \$109,230 for the Festive and Commemorative Events Grants, Program.

Caloundra Transport Corridor

- The design of 2 sections of the Caloundra Transport Corridor has progressed towards finalisation:
 - Section 1: Omrah Avenue to Arthur Street
 - Section 2: Arthur Street to Nicklin Way / Industrial Avenue
- Demolition of 16 properties along Oval Avenue completed to make way for construction works.



OUR ENVIRONMENT AND LIVEABILITY

Our natural assets, healthy environment and liveability credentials are maintained and enhanced.

Queensland Reconstruction Authority projects

- 7.1% of Council's claim received from Queensland Reconstruction Authority was completed during the quarter, bringing the total program delivery up to 97.1% to reconstruct civil asset damages, including sealed and unsealed roads, drainage and landslip works in response to the 2022 severe weather events.
- 38 submissions were made to the Queensland Reconstruction Authority for the reconstruction of essential public assets, with 4 finalised, and 4 in the process of acquittal.

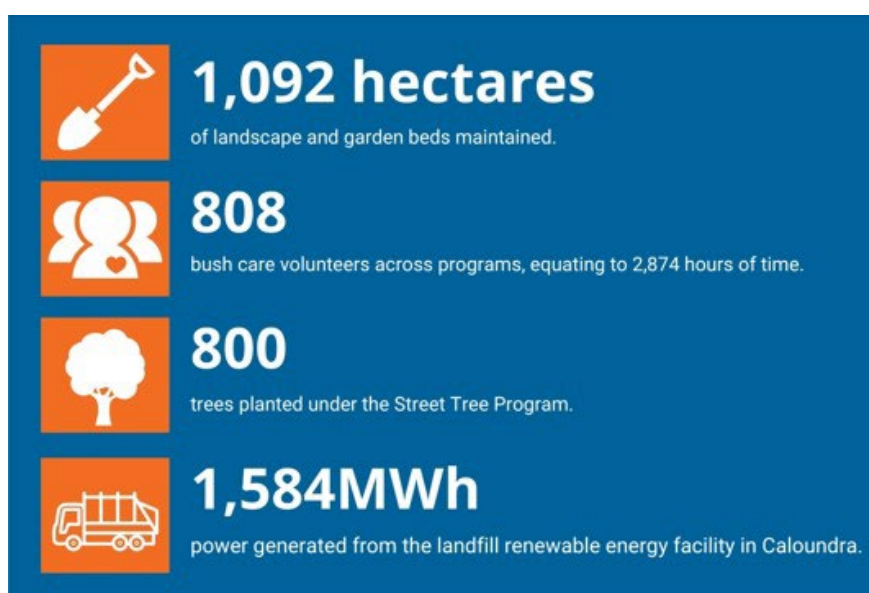
Streetscapes

The 10-year Place Revitalisation Program 2026-2036 has commenced with streetscaping, and projects being progressed in:

- Cribb Street, Landsborough
- Memorial Drive, Eumundi
- Mill Street/Currie Street, Nambour
- Maple Street, Maleny
- Ocean Street, Maroochydore
- Lorraine Avenue, Marcoola.

Innovation in weed management

- A 2-year Advancing Queensland Industry Grant, exploring machine learning for identification of 3 new weed species was granted to Council and Queensland University of Technology.
- Creating genetic markers for Madeira vine, Cat's claw creeper, Dutchman's pipe and any similar related species as part of the eDNA trial with the University of the Sunshine Coast.



OUR RESILIENT ECONOMY

Our resilient, high-value economy of choice drives business performance, investment, and enduring employment.

Mooloolaba Master Plan

- Mooloolaba Foreshore Revitalisation Stage 2 - Central Meeting Place and Southern Parklands Seawall design were completed and construction procurement progressed.
- Mooloolaba Transport Corridor Stage 4 early works have been completed with the site being stabilised for the next phase of works.

Visit Sunshine Coast

The Funding and Performance Deed was signed between Council and Visit Sunshine Coast, providing:

- greater insights on initiatives and activities
- improved assessment of Visit Sunshine Coast's performance through new key performance indicators to focus on sustainable and achievable growth in visitors each year, and
- collaborative planning and agreed priorities.

Events

18 events were delivered including:

- emerging events such as the Australian Wearable Art Festival and Rangebow Festival
- events with strategic alignment to Brisbane 2032 Olympic and Paralympic Games, including the National Basketball League (NBL1) National Finals and the Sunshine Coast Marathon.



OUR SERVICE EXCELLENCE

Our services are inclusive and responsive to the needs of our community and deliver positive experiences for our customer.

Capital Works Program

Progressed a range of significant construction projects including:

- Honey Farm Sports and Recreation Precinct.
- Stringybark Road Pedestrian and Cycle Bridge.

Customer Experience Roadmap

Delivered initiatives to provide better outcomes for our customers including launching:

- Council's new website, providing a more seamless and enriched user experience and increasing accessibility.
- an online form for Pension Concession for Property Rates, improving accessibility for our customers and efficiency for our staff.

Smart City Framework

Progressed all 5 action areas of the Smart City Framework and Implementation Plan 2022-2025 to better understand use of services and inform decision making including:

- Deployment of a Data Acquisition Trailer at Maroochydore City Centre and Happy Valley.
- Bluetooth customer interaction data counters were installed at Coolum and human movement count sites went live in Landsborough and Maroochydore City Centre to improve service delivery to our community.



OUR OUTSTANDING ORGANISATION

Our organisation lives its values and is high performing, sustainable, innovative and community focused, marked by great people, good governance and regional leadership.

Planning

- Several Council workshops were conducted during the quarter to progress development of a new Corporate Plan.
- Development has progressed on a draft Organisational Excellence Strategy to build the capability and capacity of the organisation to respond to the needs of the community.
- A refreshed People Plan has commenced development that will build and maintain a high-performance and values-based culture.
- 1,000 residents participated in Council's Community Satisfaction Survey with the results due to be published later this year and will be used to inform the development of the Corporate Plan 2025-2030, Organisational Excellence Strategy and budget.

Digital Plan

Implementation of the Digital Plan this quarter included:

- Improve digital services to deliver greater efficiencies.
- Digitising and classifying physical records to streamline business processes.
- Delivery of a streamlined and personalised mobile application improving the customer experience.

Funding and grants

- 40 projects under multiple funding programs were developed and submitted.
- Successful applications were announced that will result in over \$9 million of incoming grant funds.
- 20 applications are either in the development phase or pending announcement.









Operational Plan Activities Quarter 1 2024-25









Corporate Plan Goal: Our Strong Community



Goal Objective: In all our communities, people are included, treated with respect, and opportunities are available to all.







Healthy and active communities





Action Code	Action Name	Progress	On Time	On Budget	Comments
1.1.1	Identify and secure an enduring legacy for the Sunshine Coast as a key delivery partner in the Brisbane 2032 Olympic and Paralympic Games and work collaboratively with our key partners to identify and implement Sunshine Coast specific themes, opportunities and challenges.	25%			Council continues to be active in contributing to the Brisbane 2032 Olympic and Paralympic Games Legacy Strategy, Elevate 2042. A strategic merit testing process has been undertaken to assess a range of project initiatives, with the aim to deliver a Legacy Implementation Plan in 2025. Council continues to facilitate the Sunshine Coast 2032 Legacy Community Reference Group who met on 11 July 2024. The Community Reference Group is continuing to provide valuable input regarding the development of 2032 Legacy Strategy for our region.
1.1.2	In collaboration with our Games Delivery Partners, progress the planning, design and delivery of the region's Brisbane 2032 Olympic and Paralympic Games venues - Sunshine Coast Stadium, Sunshine Coast Indoor Sports Centre, Sunshine Coast Mountain Bike Centre and the Sunshine Coast Athletes Village.	25%			The contracts for the Quantity Surveyor and Programmer for Sunshine Coast Stadium were awarded on 8 August 2024. Tenders for the Managing Contractor for this project have closed and are now in evaluation phase but will not be awarded prior to the Queensland Government entering caretaker period prior to the state government elections. The Expression of Interest for the 2 Sunshine Coast Indoor Sports Centre packages, architectural and managing contractor, closed on 7 August 2024 and evaluations are underway. Council's project design and delivery team for the Sunshine Coast Mountain Bike Centre have commenced, with onsite surveying and investigations undertaken. Planning has progressed and collaboration with SunCentral and Walker Corporation has continued in respect to the Olympic and Paralympic Athlete's Village to be situated in Maroochydore.
1.1.3	Deliver the Healthy Sunshine Coast program to increase health and wellbeing in the community through low cost or free activities and workshops across our region.	25%			The Healthy Sunshine Coast program has continued to enjoy strong membership growth with close to 6,000 registered members as of mid-September 2024. Participation numbers in classes continues to grow and the number of health and wellbeing activities on offer has increased, including Qi Gong and Meditation, Parents and Bubs Fitness, Strength and Stability for Older People, Fitness and Strength for all Abilities, and Chair Yoga.

Action Code	Action Name	Progress	On Time	On Budget	Comments
1.1.4	Progress recommendations from the Lifeguard Service Plan 2023-2028, including: • the service increase at Maroochy River Mouth to include weekends between September and May • increase Bokarina to a Tier 2 service to be patrolled during September and May, winter weekends and public holidays, and • increase the Buddina/Kawana service to provide a lunch shift during September and Easter school holidays to maintain staffing across the full day.	25%			Lifeguard service increases have been implemented at both the Maroochy River Mouth on weekends between September and May, and the Bokarina Tier 2 service (patrolled 7 days a week between September and May, plus weekends, school and public holidays during winter).
1.1.5	Implement prioritised actions from the Sunshine Coast Sport and Active Recreation Plan 2011-2026, including: • the demolition and construction of a new clubhouse for the Caloundra City Churches Football Club • finalise review of the Non-Motorised Water Sports Plan • the construction of new change rooms, amenities and storage for Palmwoods cricket and rugby league clubs, and • upgrade of access road at the Ballinger Park Sports Complex, Buderim.	25%			Demolition of the Caloundra City Churches Soccer clubhouse and remediation works have been completed in readiness for earthworks and slab installation scheduled for next quarter. Drafting of the Non-Motorised Water Sports Plan - Situational Analysis has commenced. Detailed designs of the new change rooms, amenities and storage facility for Palmwoods Cricket and Rugby League Clubs has commenced. Design work for the upgrade of the access road for the Ballinger Park Sports Complex is complete.
1.1.6	Progress implementation of the Honey Farm Road sport and recreation project with a focus on preparing the fields and facilities to activate the designated sporting uses.	30%			The Bulk Earthworks and Buried Services Works is currently on track for completion in Quarter 4 2024-25, weather permitting. The scope includes bulk earthworks for the sports precinct, wetlands/waterbodies, buried services (water reticulation, sewer, electrical), roads, carparks, footpaths and Energex connection. The water main is under construction and nearing completion.







Vibrant community places and spaces that are inclusive, accessible and adaptable





Action Code	Action Name	Progress	On Time	On Budget	Comments
1.2.1	Implement prioritised actions from the Sunshine Coast Aquatic Plan 2011-2026, including the commencement of Stage 2 works at Kawana Aquatic Centre main administration building, change rooms and amenities.	25%			Stage 2 works at the Kawana Aquatic Centre are progressing as planned, including the main administration building, change rooms and amenities. The concrete slab, block and steel work is now complete and aligned to the project schedule. All elements of the project are due for completion by mid-2025.



Action Code	Action Name	Progress	On Time	On Budget	Comments
1.2.2	Implement prioritised projects and programs from the Sunshine Coast Library Plan 2014-2024 and the Library Network Plan 2019-2041, including: delivery of programs that support life-long learning; planning for the delivery of new and refurbished libraries at Caloundra, Nambour and Sippy Downs, and commence the development of a new contemporary Library Service Plan.	25%			The Heritage Library significantly increased engagement with the community with development and delivery of a number of Heritage related programs. Participation in Heritage Library events has increased by 55% when compared to last quarter. Libraries programming was strongly supported with 2426 attendees for the quarter. The winter holiday program experienced a 74% increase in participation due to a program redesign. E-audio usage increased by 16% when compared to the same quarter last year, demonstrating continued support for e-library resources. As part of the First 5 Forever early literacy initiative, communication and keyword sign boards were installed in parks in Currimundi, Buddina, Alexandra Headland and Brightwater to support children and adults with communication difficulties to understand and get their message across to others.
1.2.3	Finalise the Kulangoor Cemetery Master Plan in consultation with the Cemetery Services Community Reference Group to ensure Council can continue to meet the region's evolving needs for end-of-life services.	50%			The Kulangoor Cemetery Masterplan is in the final stages of development with the final proposal taking into consideration community engagement and Community Reference Group feedback. The concept design is anticipated to be presented to Council for consideration in the coming months.
1.2.4	Coordinate the delivery of Council's Transport Levy policy and projects including encouraging sustainable travel choices by supporting the planning and delivery of major public transport enhancements, conducting travel behaviour change programs and connecting our local communities with trial transport services, such as the provision of the Flexilink and Council Link bus services, the ThinkChange programs for workplaces, events and communities, and the Ridescore Active Schools program.	25%			Council's Transport Levy works to support better transport options on the Sunshine Coast recognising the current over-reliance on private vehicle use is not sustainable. Initiatives for the 2024-25 financial year include promoting and enabling travel behaviour change utilising Council's ThinkChange program, trialling transport services and developing the rationale to support improved public transport services. Initiatives are progressing as planned.

Action Code	Action Name	Progress	On Time	On Budget	Comments
1.2.5	Finalise planning and options analysis for the repurposing of the Nambour administration buildings to inform detailed designs and development of an implementation plan for staged delivery.	25%			Early works on the Eddie De Vere building commenced in Quarter 1 of 2024-25 and are due for completion by end of Quarter 2. These works will create an improved community lounge in the foyer along with a new hireable community venue. Improvements are also being made to enhance accessibility, create a staff multipurpose room and kitchen. The broader Nambour administration buildings functional options for creation of integrated library, community and corporate facility have advanced with staging scenarios for improvements over multiple future financial years developed. These will be considered through Council's budgetary processes in 2024-25 for delivery in future financial years.
1.2.6	Progress construction of Library+ Caloundra and finalise operational management frameworks to ensure functional readiness of the library community and corporate facilities.	30%			The Caloundra Administration building refurbishment works to create Library+ Caloundra have advanced significantly by local firm Hutchinson Builders. Significant internal works have been delivered in addition to external works through Quarter 1 2024-25, tracking slightly ahead of schedule. Multiple tenders for furniture and equipment have also been released to the supply market. The preliminary Operational Management Plan for the building has undergone further development and will be considered as part of Council budgetary processes for refinement and finalisation ahead of the building reopening. Completion of the building's transformation into a library and community facility with corporate office spaces is forecast for mid-2025 (subject to onsite progress).



An inclusive community, with opportunities for everyone







Action Code	Action Name	Progress	On Time	On Budget	Comments
1.3.1	Finalise the Sunshine Coast Stretch Reconciliation Action Plan and implement a new set of actions for the next three years to embed reconciliation within the workplace and to support improved social and economic outcomes for the First Nations community.	45%			Development of the Sunshine Coast Stretch Reconciliation Action Plan (RAP) 2025-2027 is in its final stages. A collaborative process has been undertaken with Council and the community, including meetings with representatives of the Kabi Kabi Peoples Aboriginal Corporation, Jinibara Peoples Aboriginal Corporation, RAP Advisory Group and internal RAP Working Group to develop draft RAP actions. A successful NAIDOC Week Flag Raising event was held at Nambour on 10 July 2024 and planning is underway for a Supplier Day event to be held on 24 October 2024.
1.3.2	Deliver the Youth Leaders Academy program to foster youth leadership, identify youth-led initiatives and empower young people to drive sustainable and positive change in their communities.	25%			The Young Leaders Academy continues to meet monthly. Recent input has focused on effective groupwork and leading change-making conversations. A number of young leaders are now working on the early stages of the initiatives they have identified. Expressions of Interest to join the 2025 intake of the Young Leaders Academy will be invited during October 2024.
1.3.3	Work collaboratively to deliver initiatives and outcomes that build a welcoming, inclusive and culturally diverse community including review of Multicultural Welcome Hub, ongoing delivery of Shine a Light on Racism campaign for broader community, businesses and sporting organisations, migrant employment and business opportunities, and progress of the Welcoming Cities standard.	25%			Three new members have joined Council's Multicultural Advisory Group after a highly competitive expression of interest process. Phase 2 of the Shine a Light on Racism campaign is progressing with plans to launch next quarter. A total of 13 participants completed the Migrant Business Ready program in September. Work is continuing to develop the Welcoming Cities accreditation, through which Council will be recognised as a national leader in inclusive governance, supporting social cohesion and diversity across the region. An option to participate in a Welcoming Workplaces pilot project, to support businesses to embed inclusive employment processes, is also currently being explored.







Action Code	Action Name	Progress	On Time	On Budget	Comments
1.3.4	Implement the Community Engagement Policy and Excellence in Engagement Framework to support the delivery of best practice engagement.	25%			Planning, delivery and coordination of engagement activity were ongoing priorities for the quarter. Training and information sharing were also prioritised to advance excellence in engagement outcomes, with a focus on planning for engagement and methods for deciding to engage. Council published an article in the International Association for Public Participation (IAP2) e-newsletter, 'Nothing about us without us,' promoting the principles and practices of inclusive engagement. There were 6 projects launched for community feedback this quarter, including Maleny District Park, John Hotton Park improvements, Pelican Waters Dog Exercise Area, Proposed Temporary Local Planning Instrument (Accommodation Hotel Incentive Measures), Young Leaders Academy Expression of Interest, and the Accessible Sunshine Coast Photo Competition.
1.3.5	Continue to implement the Housing and Homelessness Action Plan with a focus on the delivery of affordable housing initiatives and reviewing Council processes and charges.	25%			Council continues to advance opportunities to utilise Council-owned land to realise affordable housing outcomes and identify additional locations in which the State Government could seek to deliver social housing projects. Council is proceeding to develop 22 homes on 11 council owned sites at Marcoola, utilising grant funding from the Queensland Government Housing Investment Fund. The homes are in the form of 1, 2 and 3 bedroom modular dwellings that are factory-built and transported to site. The homes will be available as affordable rental for low-income key worker singles, couples and small family households.



Action Code	Action Name	Progress	On Time	On Budget	Comments
1.3.6	Deliver on the actions set out in the All Abilities Action Plan 2024-2028 to improve inclusion and accessibility for people with disability, including raising awareness and education around disability, introducing the Hidden Sunflower initiative and Cérge at Council venues, expanding mobility mapping, promoting guidelines for inclusive events and activities, and developing guidelines to improve communications.	25%			Council has contracted Cerge to deliver companion technologies to make facilities more accessible through provision of web tools including sensory guides, audio guides and virtual tours. Facilities which will be covered include Council's aquatic centres, libraries, Landsborough Museum, Bankfoot House, Caloundra Regional Gallery, Mary Cairncross Scenic Reserve, Arts and Ecology Centre in Maroochy Bushland Botanic Gardens, Venue 114, Altitude Nine, City Hall and the Nambour Administration Building. Web tools will also be developed for the Accessible Wheelchairs at four beach locations and Mary Cairncross Scenic Reserve. The online booking calendar for Accessible Wheelchairs is approaching completion. Planning is well advanced for All Access Day at the Beach, with the first smaller community event taking place at Dicky Beach on 9 November 2024.

Connected, resilient communities, with the capacity to respond to local issues



Action Code	Action Name	Progress	On Time	On Budget	Comments
1.4.1	Support community organisations to deliver projects and events, and operate facilities that meet community need through the community grants program.	25%			This quarter a total of \$2,068,023 was allocated to the community through 324 grants across a number of Council grants and funding programs. This included 144 multi-year allocations totalling \$1,172,904 for Community Partnership Funding Program, 22 multi-year allocations totalling \$635,500 for Environment Levy Funding Program, and 36 multi-year allocations totalling \$109,230 for Festive and Commemorative Events Grants, all of which commenced new 3-year cycles. Funding was also awarded through the Sports Field Maintenance Funding Program, Emergency Grants, Individual Development Grants and Councillor Discretionary Funding Program. Council delivered 5 grant writing workshops including an online session and 4 in-person sessions. A total of 60 people attended these sessions. Participant feedback was very positive with 88% of respondents rating the content as "extremely useful" or "very useful" and 91% of feeling "confident" or "strongly confident" in grant writing following the workshops (up from 31% beforehand).





Action Code	Action Name	Progress	On Time	On Budget	Comments
1.4.2	Complete a refresh of the Sunshine Coast Community Strategy and Action Plan 2019-2024 and commence implementation a renewed set of actions for the next five years, working with the community towards our shared goal of a strong community.	70%			Analysis and refinements were undertaken this quarter to finalise the renewed Community Strategy and Action Plan, with the key themes of engagement feedback presented back to the community. The Community Strategy Annual Report 2023-24 has been developed to report on the highlights and achievements of the last year of implementation. Both the refreshed Community Strategy 2019-2041 and integrated Action Plan 2024-2029, and the Community Strategy Annual Report 2023-24 will be presented to Council for consideration at the Ordinary Meeting in October 2024.
1.4.3	Undertake a review and develop the next version of the Active Transport Plan that recognises walking and riding as an essential part of an integrated transport system by providing greater transport options, safer streets, opportunities to improve resident wellbeing and the liveability of the region.	25%			This quarter the project consultant ARUP has focused on interpreting the data collected from the community to reflect their perceptions of the barriers to using active transport and the factors which will support them to use it more frequently. Since the close of the survey Council, working with ARUP, has undertaken further targeted engagement across the region to better understand how active transport relates to different residents associations, business groups, and representative bodies.
1.4.4	Complete the design and progress construction of Section 1 of the Caloundra Transport Corridor Upgrade project and continue collaboration with Council's funding partners for Section 2 to provide safer and more direct road and active transport access to Caloundra.	15%			Design is due for completion in Quarter 2 for the corridor (Section 1: Omrah Avenue to Arthur Street and Section 2: Arthur Street to Nicklin Way / Industrial Avenue). Demolition of 16 properties along Oval Avenue is now complete. Construction of Section 1 scheduled to commence in early 2025. Following withdrawal of the Australian Government's funding contribution for Section 2 of the project, Council continues to advocate to the Queensland Government to fund the shortfall.

Action Code	Action Name	Progress	On Time	On Budget	Comments
1.4.5	Progress a detailed business case and early works investigations with the State Government for the Sunshine Coast Public Transport project to maintain liveability and connectivity for the Sunshine Coast.	25%			Consideration of Brisbane 2032 Olympic and Paralympic Games road based events for the Sunshine Coast on the constructability of the project are being investigated, including staging solutions around the major events. The investment rationale for the Sunshine Coast Public Transport project has also changed, with the business case and supporting analysis needing to be updated to reflect the current status of the SEQ Transport Network, namely Direct Sunshine Coast Rail Line announcement and loss of federal funding for Mooloolah River Interchange. Activities to update the business case analysis have commenced and are due to be completed by June 2025.
1.4.6	Review and develop the Road Safety Plan and implement initiatives that support liveable neighbourhoods and limit the number of road related injuries and ensure all three tiers of government work towards a common goal of reducing the impact of road trauma through a 'One Network' approach to road management.	80%			The draft Transport Network Safety Plan and Action Plan have been amended and will continue to be progressed in the coming months.
1.4.7	Work collaboratively with community organisations and government agencies to raise awareness and support initiatives for key social issues with a focus on homelessness and domestic and family violence prevention.	25%			During Homelessness Week, Street Up was launched in Nambour on 6 August 2024. Street Up is an initiative to amplify and elevate lived experience voices to raise awareness and improve policy and practice outcomes. It is a collaborative effort involving Council, Caloundra Community Centre, Nambour Community Centre, and individuals with firsthand experience of homelessness. A community education video was also released to raise awareness and understanding of the types of homelessness, the system of care and how people can be part of the solution. The Housing with Dignity partnership project has provided transitional housing for 13 women. Council is working with community partners to support initiatives and activities for the upcoming 16 Days of Activism against Gender Based Violence in November. Conversations are continuing with men from different backgrounds to explore the role of men in acting to support the prevention of domestic violence.

Action Code	Action Name	Progress	On Time	On Budget	Comments
1.4.8	Provide effective, timely and coordinated planning, preparedness, response and recovery for the region in response to disaster events and undertake a review of Council's Local Disaster Management Plan.	25%			The revised 2024 edition of the Sunshine Coast Local Disaster Management Plan (LDMP) was adopted by Council on 29 August 2024. The LDMP continues to serve the community well through community-facing activations. The annual disaster management exercise held on 8 August 2024 further validated the plan. Community resilience building workshops and Get Ready Schools visits are underway across the region. Planning of Local Disaster Coordination Centre training is underway for the beginning of the high season which commences in October.

Creative and innovative approaches to building a strong community











Action Code	Action Name	Progress	On Time	On Budget	Comments
1.5.1	Deliver the Sunshine Coast's premier multi-arts Horizon Festival to celebrate place, encourage community participation and provide opportunities to present and build capacity for our local arts sector.	25%			The program for the next Horizon Festival was further developed this quarter in readiness for a February 2025 launch. This includes partnership negotiations with local businesses, relocating the key FutureNOW City project from the Maroochydore City Centre to the central entertainment precinct in Maroochydore to increase access and exposure for this core program, confirmation of the Gathering First Nations event in Coolum Beach which will bring together traditional dance groups from surrounding Gubbi Gubbi Country, and a refresh of the festival's brand.











Action Code	Action Name	Progress	On Time	On Budget	Comments
1.5.2	Develop and deliver Council's Arts Levy Program to support an annual program of developmental opportunities for the creative sector and in line with the Sunshine Coast Creative Arts Plan 2023-2038, coordinate the delivery of the Regional Arts Development Fund and deliver an engaging Regional Gallery program of exhibitions and events.	25%			MadeSC — a creative development program that supports independent artists, collectives, and small-medium organisations to generate new work on the Sunshine Coast offered 20 artists a residency through Second Space; 6 peer mentoring sessions; 2 progress showings with a total attendance of 95 people; and support to 6 Sunshine Coast creative enterprises through a studio co-working space. FutureNOW, a 3-year art and new technology development project, delivered a weekend intensive workshop with 8 program participants and used the expertise of an experienced new media curator. Council supported the Sunshine Coast Creative Alliance in delivering the Refinery 6.0 arts incubator program to 13 participants. The public showcase was held on 15 August at The Events Centre Caloundra, with 11 presentations and 300 people attending.
1.5.3	Develop and deliver Council's annual Heritage Levy program to support the implementation of priority activities and projects identified in the Sunshine Coast Heritage Plan 2021-2031 including the next stage of planning for the Sunshine Coast Regional Collection Store, delivery of activation events for Bankfoot House and the Landsborough Museum, building the capacity of the region's network of heritage community organisations, and support to First Nations priority projects.	25%			The Historian in Residence program launched this quarter with an expression of interest call out and Historians for 2024-25 appointed. Digitisation of the significant Bill Robinson Collection continues to improve public accessibility. Our heritage facilities delivered engaging and diverse community programs, reflected in visitation: Bankfoot House had 1,725 visitors and Landsborough Museum had 1,737 visitors over the quarter. A total of \$120,000 in grants were provided to community heritage groups. The regional museum network continues to be promoted with refreshed marketing collateral at community and tourism events.





Corporate Plan Goal: Our Environment and Liveability

Goal Objective: Our natural assets, healthy environment and liveability credentials are maintained and enhanced.



A resilient region shaped by clever planning and good design



Action Code	Action Name	Progress	On Time	On Budget	Comments
2.1.1	Progress the new planning scheme informed by the preliminary community consultation outcomes and the State Interest Review, prior to undertaking formal community consultation on the proposed planning scheme that will shape future settlement patterns across the region.	25%			A key focus of this quarter has been preparing a response to the Information Request, including making necessary adjustments to the proposed planning scheme. Other key focus areas in this quarter have included ongoing drafting of proposed planning scheme policies that will support the proposed planning scheme and initial scoping of the formal consultation program. The State Interest Review process will remain ongoing into the next quarter with potential implications for the timing of the next project phase (formal public consultation).
2.1.2	Continue to negotiate with landowners in relation to the Palmview Infrastructure Agreement to ensure delivery of all infrastructure obligations under the agreement.	25%			Negotiations for the Palmview Infrastructure Agreement No.2A and the State Infrastructure Agreement are now complete. Council is continuing to negotiate with the Palmview landowners regarding proposed Palmview Infrastructure Agreement No.3.
2.1.3	Continue to advocate Council's policy positions to the State Government to inform the South East Queensland Regional Plan implementation projects.	25%			Council continues to engage with the Queensland Government on implementation of the updated SEQ Regional Plan (ShapingSEQ 2023) on an 'as needed' basis. Council participated in the Project Steering Committee established by the Queensland Government and provided input into identified priority actions as requested and required. Less engagement and activity has been occurring in this quarter due to the 2024 Queensland Government election.
2.1.4	Continue to work with the State Government to progress the preparation of planning for the Beerwah East South East Queensland Development Area.	25%			Discussions with the State Government are continuing in line with the directions set down in ShapingSEQ 2023.
2.1.5	Advocate for the protection of the Regional Inter-urban Break in perpetuity to secure the environmental, production and recreation values through its retention at current extent and identifying and acquiring strategic land.	25%			Council has continued to advocate for the protection of the Regional Inter-urban Break in perpetuity and is a priority in Council's advocacy documentation for the 2024 Queensland government elections.

Action Code	Action Name	Progress	On Time	On Budget	Comments
2.1.6	Progress priority activities from the Environment and Liveability Strategy five-year implementation plan, including a revised Part C - Network Plan and progressing the dark sky reserve proposal.	25%			A refresh of the Environment and Liveability Strategy (Part C) is progressing to align with the refreshed Part A: Strategic Directions and Part B: Implementation Plan. Phase 2 of the Dark Sky Reserve Project has continued including ongoing stakeholder engagement and finalisation of community consultation findings.
2.1.7	Improve stormwater asset identification and condition reporting to better shape appropriate levels of service in accordance with the Stormwater Management Strategy.	25%			This quarter, Council inspected 1012 pipes via closed- circuit television (CCTV), and 642 drainage pits for structural condition. Projects included: <ul style="list-style-type: none"> • 152 end structures (40 open drain) • 30 pipe relining projects, 20 pipe patches, 2 full pipe renewals, and 32 pit upgrades were completed • 56 customer requests were investigated • 6 build over stormwater development approvals and 12 easement encroachment approvals issued, and • 8 easements for unauthorised encroachments inspected.
2.1.8	Finalise and promote the Design Guide for Multi-Unit Developments to encourage better designed neighbourhoods and more liveable, healthy housing outcomes which align with the principles contained in the Sunshine Coast Design Yellow Book.	80%			The Design Guide for Multi-Unit Developments is nearing completion for an anticipated launch before the end of the year. The draft Design Guide is currently being reviewed by industry representatives and Council.
2.1.9	Deliver an integrated coastal management program including implementation of the Coastal Hazard Adaptation Strategy and finalisation of a Healthy Coast Management Plan and a Shoreline Erosion Management Plan.	25%			The development of a draft Healthy Coast Management Plan to provide a strategic and coordinated approach is progressing with community consultation proposed during November 2024.
2.1.10	Implement the Resource Recovery Strategy 2023 including construction of a new resource recovery centre within the Nambour waste precinct, and development of a Master Plan for the Sustainability Park.	25%			Resource Recovery Strategy 2023 actions are being progressively delivered.







Action Code	Action Name	Progress	On Time	On Budget	Comments
2.1.11	Coordinate the delivery of Council's Environment Levy including the strategic land acquisition program and environment levy partnerships and grants.	25%			Investigations relating to potential properties for acquisition have continued. The Queensland Minister for the Environment, Leanne Linard, formally announced the joint acquisition between Sunshine Coast Council and the Queensland Government of a 155 hectare property of coastal woodland at Monak Road, Peregrin Beach.
2.1.12	Continue the planning, stakeholder consultation and community engagement for the Maud Street and Sugar Road Transport Corridor upgrade.	25%			Detailed planning is progressing with design responses being prepared to the matters raised during the community consultation process in late 2023. The design responses will be subject to further consultation in the coming months.



Protection and enhancement of our natural assets and distinctive landscapes





Action Code	Action Name	Progress	On Time	On Budget	Comments
2.2.1	Coordination of weed management activities, demonstration sites, and exploring new technology and methodologies to improve industry and community understanding of weed management practices.	25%			<p>Works continue at the Maleny demonstration site, transitioning to full maintenance. Inclusion of a neighbouring Department of Transport and Main Roads (DTMR) lot was added to the Witta site given the spread of vine species and erosion concerns. Ongoing negotiations are occurring with DTMR regarding maintenance after the project end date of June 2026. Positive feedback was received from community members from 2 community information days which were held on 16 and 17 August 2024 with a total of 45 participants.</p> <p>Queensland University of Technology and Council were successful in receiving a 2-year Advancing Queensland Industry Grant, exploring machine learning for identification of 3 new species (Cat's claw creeper, Madeira vine and Camphor laurel). The eDNA trial with the University of the Sunshine Coast is progressing, with genetic markers created for Madeira vine, Cat's claw creeper, Dutchman's pipe and any similar related species. Phase 2 (field testing and validation) experimental design is currently being created.</p>

Action Code	Action Name	Progress	On Time	On Budget	Comments
2.2.2	Review and update the Shorebird Conservation Plan, including community consultation, to support the recovery and conservation of Shorebird populations on the Sunshine Coast by reducing threats, improving habitat quality, and strengthening community-based management.	25%			A workshop was held in July 2024 with key stakeholders from Council, Queensland Government, University of the Sunshine Coast, key community groups and shorebird experts, to seek feedback to support development of the draft Shorebird Conservation Plan. Community consultation is scheduled to commence in Quarter 2.





Responsive, accessible and well managed assets and infrastructure



Action Code	Action Name	Progress	On Time	On Budget	Comments
2.3.1	Implement Blue Heart Sunshine Coast in partnership with Unitywater and the State Government including delivery of the Blue Carbon Pilot project, land acquisitions, land management activities and stakeholder engagement.	25%			Works to remove 2 tidal structures on Council owned land at the end of River Road have been completed as part of the project's Blue Carbon Farming Trial. There has been ongoing landholder engagement, including project neighbours and Kabi Kabi peoples.
2.3.2	Continue to implement the Sunshine Coast Ecological Park Masterplan including staged design and delivery and exploring strategic and financial partnerships to help realise the park's benefits.	25%			The implementation of the Sunshine Coast Ecological Park master plan is progressing with a current focus on detailed site investigations to inform ongoing planning. Several community education and revegetation initiatives have been undertaken.
2.3.3	Progress projects funded through the Queensland Reconstruction Authority for the reconstruction of essential public assets in our region that have been affected by natural disasters.	95%			<p>Council completed 97.1% of the total program of works required to reconstruct more than 5,400 civil asset damages, including sealed and unsealed roads, drainage and 14 of 15 landslip works. In Quarter 1, of the 38 submissions made to the reconstruction of essential public assets, 4 have been finalised, and 4 are in the process of acquittal. Council continues to work with the Queensland Reconstruction Authority to complete the remaining activities.</p> <p>Extensions of time have been submitted and approved for the remaining works from last financial year to be delivered in 2024-25.</p>

Action Code	Action Name	Progress	On Time	On Budget	Comments
2.3.4	Commence development of the next 10-year Streetscape Revitalisation Program 2026-2036 and progress delivery of placemaking initiatives including streetscape improvements for Mooloolaba, Eumundi, Maleny, Nambour, Maroochydore and Coolum.	25%			<p>The 10-year Place Revitalisation Program 2026-2036 has commenced with the following initiatives:</p> <ul style="list-style-type: none"> Landsborough Cribb Street Stage 2 Construction has been completed with final defects rectifications and heritage trail being finalised. Eumundi Memorial Drive Streetscape Project has commenced construction with the aim of completion before the end of the financial year. Nambour Place Plan has progressed to detailed design with a focus on improvements on Mill Street and the Corner of Mill/Currie Streets. Maleny Maple Street Streetscape project tender has been postponed so that construction timing is after the Christmas Trading period to reduce impacts on local businesses and the community. Ocean Street Refresh has been reviewed to ensure the concept is updated to reflect findings from the feasibility stage. Delivery is planned to be completed this financial year. Marcoola Lorraine Avenue Streetscape Project - the design has been finalised, with construction postponed until early 2025 in response to site constraints posed by the development of a private lot near the site. Coolum Connections project is preparing to undertake limited community engagement in October with Detailed Design to follow. Construction is proposed to be completed this financial year.







Action Code	Action Name	Progress	On Time	On Budget	Comments
2.3.5	Implement activities to support a climate ready organisation, through emissions reduction and climate risk management, including delivery of the critical infrastructure failure and cascading climate risk project.	25%			<p>Council continues to build a climate ready organisation by embedding our climate change response into our policies, systems and processes, with a recent focus on asset management which has included a trial to better understand assets that are vulnerable to climate hazards.</p> <p>Implementation of our Organisational Zero-net Emissions Plan has resulted in a 4.7% (8,382 tCO2-e) emissions reduction for the 2023-24 financial year. Embedding activities have also included building staff capacity and capabilities through participation in Griffith University's Micro-credential in being a 'Climate Ready' local government organisation.</p>
3.2.4	Finalise the review of the infrastructure agreements for the Maroochydore City Centre Priority Development Area to ensure consistency with the amended Development Scheme (No. 3) and continue to liaise with Economic Development Queensland about Council's requirements relating to the assessment of development applications in the Priority Development Area.	25%			The Maroochydore City Centre Water Infrastructure Agreement Amendment No. 2 (2024) has been executed by Unitywater and is currently with the Minister for Economic Development Queensland for execution.

Transitioning to a sustainable and affordable way of living

Action Code	Action Name	Progress	On Time	On Budget	Comments
2.4.1	Implement the Street Tree Master Plan to protect, enhance and maintain the region's existing and future street tree network through additional planting, better selection, placement and care of these environmental assets across the Sunshine Coast.	25%			The Sunshine Coast Street Tree Master Plan Refresh Project has continued to progress with project planning and community engagement documentation is finalised.
2.4.2	Coordinate the implementation of the Sunshine Coast Biosphere in partnership with our community and investigate other complementary protection mechanisms.	25%			<p>During the quarter, the Biosphere's Coordinating Committee and Community Advisory Group met to provide ongoing oversight of implementation.</p> <p>The second Biosphere NExT roadshow event - Exploring Active Conservation was also held in partnership with the University of the Sunshine Coast, with over 40 community members attending.</p>

Action Code	Action Name	Progress	On Time	On Budget	Comments
2.4.3	Implement strategic actions within the Recreation Parks Plan to design and deliver recreation parks that support the health and lifestyle needs of our region's communities, including: complete the Play Opportunities Plan, develop guidelines for park trees which meet urban forest objectives, and provide additional opportunities for community tree planting in recreation parks.	25%			<p>The draft Play Opportunities Plan, which is an action of the Recreation Parks Plan was further progressed during this quarter. This will be incorporated into the Landscape Infrastructure Manual to guide developers and will be published for external and internal awareness.</p> <p>The Street Tree Master Plan refresh project has commenced, expanding the scope to include the park tree guidelines.</p> <p>Initial scoping of a Heat Risk Plan (replacing the Urban Cooling Strategy) has also commenced and parks and street trees will be included in this scope.</p>



A reputation for innovation and sustainability

Action Code	Action Name	Progress	On Time	On Budget	Comments
2.5.1	Implementation of large-scale battery energy storage systems to increase utilisation of renewable energy and reduce energy costs.	25%			After identifying grid connection constraints at the new Nambour Resource Recovery Centre, site selection research was extended to include closed landfills. Consulting engineers are progressing connection enquiries with Energex for Sunshine Coast Solar Farm, Coolum and Eumundi closed landfill.
2.5.2	Evaluate tender submissions for design, construction and operation of a Food Organics and Garden Organics (FOGO) Facility, which would support achieving landfill diversion targets and improve emissions reductions.	20%			The project is behind schedule due to resourcing availability and project complexity.
2.5.3	Investigate and engage with our community regarding opportunities and costs to introduce alternative large items waste services such as kerbside collection, vouchers and skip bag collection.	25%			Consultants have been engaged to investigate potential options, benefits and implications associated with large items collection and recycling services.





Corporate Plan Goal : Our Resilient Economy





Goal Objective: Our resilient, high-value economy of choice drives business performance, investment and enduring employment

Leadership, sustainability, equity





Action Code	Action Name	Progress	On Time	On Budget	Comments
3.1.1	Progress priority activities from the Regional Economic Development Strategy five-year implementation plan to deliver a resilient economy for the Sunshine Coast region, including analysis of economic information to guide strategic directions and advocacy, supporting the growth of a circular economy, and advocating for accessible and inclusive communities that enable workforce participation.	25%			The Regional Economic Development Strategy 2023 Refresh Action Plan continues to be progressed by Council along with strategic delivery partners. Particular focus has been applied to the Leadership, Sustainability and Equity pathways and the initiative to advocate to the Queensland Government and Australian Government to support investment into key catalytic infrastructure.



Investment and growth

Action Code	Action Name	Progress	On Time	On Budget	Comments
3.2.1	Supporting Economic Development Queensland (EDQ) and Sunshine Coast Airport to finalise the preparation of the Development Scheme for the Sunshine Coast Airport Priority Development Area (PDA) and liaise with EDQ about Council's requirements relating to the assessment of development applications in the PDA.	25%			The Minister for Economic Development Queensland adopted the Development Scheme for the Sunshine Coast Airport Priority Development Area following a process of community consultation undertaken in accordance with the provisions of the Economic Development Act 2012.
3.2.2	Progress the staged design and implementation of the Caloundra Community and Creative Hub Precinct in alignment with the objectives of the Caloundra Centre Master Plan.	25%			Caloundra Community and Creative Hub precinct activities have focused on the detailed design of the first stage of enabling works for Bill Venardos Park. These works are scheduled for completion by mid-2025 in conjunction with Library+ timeframes. Next stages of implementation, focused on the interim town square, will be advancing into detail design through 2024-25 ahead of construction in future financial years. The proposed regional Gallery options for development of concept designs have been explored through Quarter 1 of 2024-25. This will be advanced further in coming quarters, noting that actual delivery of the proposed facility is reliant on partnership funding being obtained in future financial years.



Action Code	Action Name	Progress	On Time	On Budget	Comments
3.2.3	Support investment and growth in the region by positioning the Sunshine Coast as an investment destination of choice through: <ul style="list-style-type: none"> targeted marketing campaigns and bespoke investment facilitation services support opportunities that enable business exports out of the region, and leverage the Brisbane 2032 Olympic and Paralympic Games to raise awareness of investment opportunities and to create economic assets for the future. 	25%			The Invest Sunshine Coast electronic direct mail was sent each month to over 5,100 recipients outside the Sunshine Coast and had an average open rate and click-through rate well above the industry standard. This quarter saw 96 new leads from combined organic social and digital media platforms. In August, a complimentary concierge Investment and Growth Toolkit session was held with the President of Sunshine Coast Chinese Association to demonstrate the online platform and the types of services, tools and resources that are available for potential investors in the region. The National Grow Coastal Food and Agribusiness Network export workshop was held at the Innovation Centre on 9 July 2024 and attended by 35 businesses. The Sunshine Coast Business Women's Network Export and Grants Workshop was held on 30 July 2024 at Vitality Village and attended by 20 businesses. Both the Hotel Investment Prospectus and Relocation Guide were updated and are promoted on the Invest Sunshine Coast website.
3.2.5	Implement prioritised actions across Council's Holiday Parks business including: <ul style="list-style-type: none"> the commencement of Cotton Tree and Dicky Beach Holiday Park powered site upgrades continue investigations into a new Holiday Park development site, and undertake a review of the business plan to support Council's Holiday Parks business beyond 2025. 	25%			Priority actions relating to Council's holiday parks have been implemented, achieving the objective of maintaining an appropriate level of occupancy while increasing revenue. Dicky Beach Holiday Park's powered site upgrade tender has been awarded and is scheduled to start in October 2024. The Cotton Tree Holiday Park's powered site upgrade is in the final design stage and will go to tender in early 2025. A new business plan has been developed and is in draft form ready for review and endorsement.

Business retention and expansion





Action Code	Action Name	Progress	On Time	On Budget	Comments
3.3.1	Progress the implementation of the Mooloolaba Master Plan with construction commencing on Stage 2 Central Meeting Place and Southern Seawall as part of the Mooloolaba Foreshore Revitalisation project, and complete early works for the final stage of the Brisbane Road, Mooloolaba four lane road upgrade (Bandari Court section).	10%			Mooloolaba Master Plan work continues with the Mooloolaba Foreshore Revitalisation Stage 2 - Central Meeting Place and Southern Parklands Seawall design complete and construction procurement progressing. The draft Mooloolaba Business Activation Plan has Mooloolaba Transport Corridor Stage 4 early works have been completed, the site will now be stabilised with the next phase of works scheduled for 2027.
3.3.2	Support local businesses through the delivery of: <ul style="list-style-type: none"> • the Local Business Support Program • targeted campaigns such as the Buy Local initiative • workshops and events for business owners to raise capacity, build resilience and business growth, and • deliver bespoke place activation initiatives to drive economically viable and vibrant precincts. 	25%			The Local Business Support Program delivered tailored and specialist advice to 193 businesses across the region. Council supported 2 Sunshine Coast Business Women's Network events involving 400 participants; the Purple Room Finalist Cocktail Event and the Business Woman of the Year Gala Awards. The Place Activation team delivered support to 743 businesses and delivered 12 key events in Nambour, Mooloolaba and Caloundra that were attended by more than 22,100 members of the community. In Caloundra, the annual Winter Wonderland event was held on 19 July 2024 which drew 15,000 attendees to the CBD and attracted out of region visitation, with the top 9 attendee postcodes from Brisbane; and the Caloundra Visitor Information Centre supported 2284 visitors. In Nambour, 6 Twilight Markets were held to activate Nambour Square; 3 Rummagers Markets were held in the Nambour Council Chambers Forecourt; and Council supported a Nambour Chamber coffee catch-up event and a Nambour Forecourt Beat Street event. In Mooloolaba, Council supported a Friday Night Lights beach volleyball event, and a feature lighting project adding warmth and vibrancy to the Mooloolaba Esplanade was installed.

Action Code	Action Name	Progress	On Time	On Budget	Comments
3.3.3	Continue to position Visit Sunshine Coast as a key delivery partner for Council to deliver significant tourism expenditure outcomes across the local government area including reviewing the funding and performance deed.	25%			The Funding and Performance Deed between Council and Visit Sunshine Coast was signed this quarter. The new deed adopted many of the recommendations from the review completed in 2021. This includes updated reporting templates to provide greater insights and more information on Visit Sunshine Coast's initiatives and activities, new key performance indicators to focus on sustainable but achievable growth in visitors each year and to enable better and fairer assessment of Visit Sunshine Coast's performance, and collaborative planning to be undertaken at the beginning of each financial year to establish agreed priorities where both organisations will work together.





Innovation, technological advancement and scaling up

Action Code	Action Name	Progress	On Time	On Budget	Comments
3.4.1	Continue to promote and advance the region's innovation and digital capability through: <ul style="list-style-type: none"> the development of the region's innovation ecosystem in collaboration with key strategic delivery partners leveraging key physical assets including the Sunshine Coast International Broadband Network, and supporting Smart City initiatives to further support local businesses and attract investment to the region. 	25%			The Forward Fest 2024 business and innovation festival, incorporating Sunshine Coast Innovation Showcase and Xplore XR Healthtech conference, had over 440 in attendance. Hosted by Silicon Coast, the program included 97 expert speakers across 6 tracks: Climate, Emerging, Health, Invest, Scale and Executive. Ten local industry members were supported to attend Something Tech in Brisbane via an Industry Vertical Partnership. This partnership enabled a strong presence at the event including 2 speaking opportunities, exhibition and Council branding. The Testing Tech in Paradise Sundowner networking event and the oversubscribed VIP Tech Tour showed significant the interest in Smart Cities infrastructure and activities in the Maroochydore City Centre. The Sundowner event attracted more than 100 attendees who were predominantly an executive audience. The Testing Tech in Paradise Australia second webinar was held with guest presenters including the CEO of the Critical Infrastructure - Information and Sharing Analysis Centre, a national body for identifying and managing intelligence around cyber threats, who invited members of the audience to also consider the Sunshine Coast for undertaking tech-based trials, research, and residency.

Talent and skills

Action Code	Action Name	Progress	On Time	On Budget	Comments
3.5.1	Work with education and training sector and the broader industry to implement 'Study Sunshine Coast' and better prepare and connect young people to education and employment opportunities in the region including through skills development, innovation and employability initiatives.	25%			Study Sunshine Coast were proud sponsors of the 2024 University of the Sunshine Coast (UniSC) Student Leadership and Volunteer Awards Ceremony. This annual event is dedicated to celebrating and recognising the incredible contributions of student volunteers who have devoted their time and skills to various causes throughout their academic journey. It's a wonderful opportunity to highlight the positive impact these students have made within the UniSC community and beyond.
3.5.2	Conduct talent attraction, development and retention programs to support the growth of a high-quality workforce for local businesses and support local education and training providers to build pathways for workforce development aligned with local industry needs and opportunities.	25%			The quarterly Sunshine Coast Health Panel meeting held in September 2024 provided an opportunity for guest speaker Professor Laurie Buys from the Australian Catholic University to present and share information on the challenges in recruitment and retaining talent in Aged Care and Allied Health and Hospital Services, and the National Care Workforce Alliance which supports career development across the industry.





A major and regional event destination

Action Code	Action Name	Progress	On Time	On Budget	Comments
3.6.1	Develop and attract events and sporting opportunities at Council venues including Caloundra Indoor Stadium, Maroochydore Multi Sports Complex, Nambour Showgrounds, Sunshine Coast Stadium and Venue 114 and other community spaces.	25%			Caloundra Indoor Stadium hosted Australian Steelers and Australian Diamonds trainings, National Basketball League 1 (NBL1) National Finals, junior netball games including finals, and Queensland Brazilian Jiu Jitsu. Maroochydore Multi Sports Complex delivered the Catholic Primary Schools Cup, Unitywater Lightning Netball Cup, junior AFL/netball/soccer grand finals and Brisbane Lions State Academy Carnival. Nambour Showgrounds celebrated the 40th Queensland Garden Expo, Nambour Swap Meet, Sunshine Coast Street Sprints, Sunshine Coast Caravan and Outdoor Expo, Monster Trucks and Collectorama. Sunshine Coast Stadium held the Australian Schools Rugby Union Championship for the first time, Sunshine Coast Falcons matches including a semi-final, Steve Hirst's Guinness World Record attempt, Triple j's On Ya Bike event, Queensland Oztag All Schools Cup with 19,500 attendees, various local sports grand finals including a standalone event for the Open Women's Rugby League Grand Final, the 2024 National Rugby League (NRL) Schoolboy and Schoolgirl Cups and the Sunshine Coast Expo. Venue 114 presented the Polaris Tour, Careers Expo, Maggie Beer, Burlesque L'Amour, Australian Wearable Art Festival, Emma Memma and a Travel Expo. Altitude Nine welcomed The Curated Plate, FWD Fest, Sunshine Soiree and Sunshine Coast Open House launch.
3.6.2	Implement the refreshed Major Events Strategy 2018-2028 with a focus on: <ul style="list-style-type: none"> prioritising a broad and balanced major events calendar for the region legacy opportunities for the Brisbane 2032 Olympic and Paralympic Games, and the delivery of the 'Emerging Events' category to ensure new events are actively encouraged and supported to grow within the region. 	25%			During the quarter, 18 events were delivered providing a broad range of benefits across the region. Events delivered included emerging events such as the Australian Wearable Art Festival and Rangebow Festival, and events with strategic Olympic and Paralympic Games alignment including the National Basketball League 1 (NBL1) National Finals and the Sunshine Coast Marathon.



Corporate Plan Goal : Our Service Excellence

Goal Objective: Our services are inclusive and responsive to the needs of our community and deliver positive experiences for our customers.



Engage with our customers to design inclusive, contemporary and sustainable community services

Action Code	Action Name	Progress	On Time	On Budget	Comments
4.1.1	Finalise and implement the Strategic Asset Management Plan that delivers consistent asset management practices, processes and systems throughout the organisation.	70%			The development of the Strategic Asset Management Plan is nearing finalisation, however is subject to review to ensure alignment with the development of the new Corporate Plan.
4.1.2	Deliver the capital works program based on robust scopes, cost and risk assessment with well sequenced delivery schedules aligned to corporate priorities and long-term financial plans.	20%			<p>This quarter, a range of significant construction projects were progressed, including; Library+ Caloundra, Honey Farm Road Sports and Recreation Precinct, Stringybark Road Pedestrian and Cycle Bridge, all contributing to the delivery of \$39m in the first 2 months of the financial year.</p> <p>Budget Review 1 identified a financial sustainability risk due to lower than forecast revenue requiring a review of the program. Identification of projects to be considered for deferral will be reviewed and presented at Budget Review 2.</p>



Deliver consistent services that provide positive experiences for our community

Action Code	Action Name	Progress	On Time	On Budget	Comments
4.2.1	Implement the Customer Experience Roadmap that embeds customer experience into all of Council's operations and aligns to the International Customer Service Standard.	25%			<p>In Quarter 1, development of the multi-year roadmap focussed on strategic long term programs of work as well as delivering better outcomes for our customers and service delivery. These included:</p> <p>Engagement with Councillors to share customer experience results and actions being undertaken to drive a better customer experience and develop Council's Customer Experience Roadmap.</p> <ul style="list-style-type: none"> • Launch of Council's new website. The new design was informed by data, industry expertise, local customer testing and feedback, and provides a more seamless and enriched user experience whilst increasing accessibility. Early feedback on the design has been positive and Council will continue to build on these improvements. • Council published an online form for Pension Concession for Property Rates. The launch included process improvements making this service experience easier and more accessible for our customers, and more efficient for our staff. • The redevelopment of Council's Mobile App continued to progress and is anticipated to go live in Quarter 2. • Council also launched a new Small Business Factsheet to better enable our local businesses to navigate Council processes and approvals.

Assess service performance using data driven insights to inform sustainable service delivery

Action Code	Action Name	Progress	On Time	On Budget	Comments
4.3.1	Deliver the Smart City Framework and Implementation Plan 2022-2025 and continue to: develop a solutions pipeline; data acquisition services; and, the expansion of telecommunications and connectivity which realises Smart City opportunities and further develops Council's data driven decision making capability.	25%			<p>During Quarter 1 progress has been made against all 5 action areas of the Smart City Framework and Implementation Plan 2022-2025: Smart Technologies, Telecommunications, Data Driven Decision Making and the Solutions Pipeline. Specific achievements against these areas for the quarter include:</p> <ul style="list-style-type: none"> Approval of Smart City Framework and Implementation Plan 2024-2027. Leadership - Council received the Queensland award for the iAwards. Several Smart City tours of the Maroochydore City Centre were conducted for schools, business and community groups. Advanced Technologies - the Data Acquisition Trailer was deployed at Maroochydore and Happy Valley. Bluetooth counters were installed at Coolum. Data Driven Decision Making - Maroochydore City Centre and Landsborough human movement count sites went live. Solutions Pipeline - reached 96 operational solutions. Evaluation of drowning prevention solution.







Optimise our services through operational excellence, digital enablement and agile delivery models





Action Code	Action Name	Progress	On Time	On Budget	Comments
4.4.1	Progress development of an outcomes-based model for Council's planning, budget development and resource decision making processes, including analysis of the current service architecture and undertaking a program of service reviews.	35%			<p>Stakeholder consultation and benchmarking has progressed to ensure there is a strong connection between strategic outcomes, services delivered to the community and organisational responsibilities. Through this work, Council's legislated services and associated budget allocations will be considered to inform future prioritisation and service reviews.</p>



Corporate Plan Goal : Our Outstanding Organisation

Goal Objective: Our organisation lives its values and is high performing, sustainable, innovative and community focused, marked by great people, good governance and regional leadership.





Maintain a sustainable organisation that is well placed to respond to the needs of our growing region



Action Code	Action Name	Progress	On Time	On Budget	Comments
5.1.1	Develop and progress implementation of an Organisational Excellence Strategy to build the capabilities and capacity of the organisation to implement regional objectives and respond to the needs of the community.	35%			The drafting of the Organisational Excellence Strategy is underway. The pathways to excellence have been identified as sustainable service delivery, building community trust, being a great place to work, achieving high performance and being a climate ready organisation.
5.1.2	Develop the Corporate Plan 2025-2029 informed by community consultation and evidence based data to set the strategic direction for Council for the next five-years.	30%			The development of a new Corporate Plan is well underway with several Council workshops conducted during the quarter. The Community Satisfaction Survey 2024 was also conducted with an independent research firm undertaking 1000 interviews with residents via a random selection process. These results will be used to inform the development of the Corporate Plan and to inform operational planning for Council services and assets as well as priorities for future budget processes.
5.1.3	Continue to review and develop the long-term financial plan based on sound financial modelling that includes improved contributed asset processes, enhanced asset management valuation systems and the delivery of a well-informed budget, maintaining long term financial sustainability.	25%			<p>Council adopted a revised budget at the Ordinary Meeting in September through Budget Review 1. The resulting budget review ensures continuing projects are funded and delivered for the community.</p> <p>Council's Long Term Financial Model is consistent with the most recent revision of the 2024/25 budget, with a review of forward years required to ensure financial sustainability is maintained.</p>

Action Code	Action Name	Progress	On Time	On Budget	Comments
5.1.4	Progress the implementation of the Digital Plan focusing on cyber security, systems rationalisation, network infrastructure, workplaces technology and enhancing customer experience.	25%			<p>The Digital Plan implementation has progressed this quarter, and highlights included:</p> <ul style="list-style-type: none"> • Council's Cyber Security program supporting zero reportable cyber security breaches. • Rationalising duplicate or redundant services supporting Council financial sustainability targets. • A 2-year Property and Rating Program streamlining over 360 business processes improving the customer experience for the Community by 2026. • The technical delivery for the new Caloundra Library precinct in 2025. • The delivery of a streamlined and personalised mobile application improving the customer experience through streamlined business processes and personalised service experiences via our mobile application and online services. • Digitising and classifying physical records in Council to streamline business processes contributing to Council financial sustainability targets whilst providing the Community with greater access and transparency to public records.
5.1.5	Streamline business processes via enterprise data management and artificial intelligence that support self-service and streamlined delivery.	25%			<p>The Enterprise Data Platform is now a core service for Council. Training has been provided to over 60 key staff to uplift analytics self-service capability.</p> <p>A draft artificial intelligence (AI) policy for Council has been drafted for approval. The new Microsoft Enterprise Agreement was completed in September 2024 and has incorporated a new AI CoPilot Web and M365 as a standard service capability across Council. A Council readiness assessment has been completed for CoPilot M365 with recommendations. Implementation plans have been created and are pending approval. An AI ChatBot to assist Councillor's and Liaison officers is being piloted. A governance group aligning to the Digital Plan has been established to identify efficiency opportunities across Council.</p>





Action Code	Action Name	Progress	On Time	On Budget	Comments
5.1.6	Undertake a review of Council's approach to procurement to maximise organisational and community outcomes through engagement and benchmarking against like organisations to ensure Council is using best practice in procurement to maximise organisational and community outcomes.	25%			During Quarter 1 the procurement team completed a workshop to commence the review of Council's approach to procurement and discuss initial focus areas for potential opportunities. Additionally, discussions were held with external organisations to understand different approaches to procurement.

Embrace a safe, values based workplace culture that attracts and retains high performing and engaged people





Action Code	Action Name	Progress	On Time	On Budget	Comments
5.2.1	Develop and implement a People Plan that builds and maintains a high-performance and values-based culture and includes a workforce plan that enables Council to ensure our people and services are skilled to meet the needs of our Sunshine Coast community.	20%			A refreshed People Plan is now underway. It is being based on a combination of several inputs, including Council's previous People Plan, the current Operational Plan and Corporate Plan, research based on other local government strategies and best practice private sector strategies.
5.2.2	Implement wellbeing, health and safety initiatives focused on managing critical risks, improving the safety management system, strengthening education, and delivering a psychosocial framework.	25%			All Wellbeing, Health and Safety projects are on track. A formal risk assessment of Council's mowing services has been completed as part of critical control management. The contractor management project has commenced and a project plan is in development. Projects on psychosocial risk management and building psychological safety in the workplace are on track, with a report and recommendations to be submitted for endorsement.

Action Code	Action Name	Progress	On Time	On Budget	Comments
5.2.3	Complete staff relocations at Caloundra and Nambour administration centres and advance the refresh of Council's depot strategy to support future service delivery needs.	25%			Staff movements at Caloundra are being programmed ahead of the new Library+ building being completed in mid-2025. Change management activities have been developed for delivery through Quarter 2 and 3 of 2024-25, supporting the transition of staff from current office and library facilities into the new integrated building. Early works in Nambour Eddie De Vere are being delivered while the building remains occupied by staff. Any further staff relocations are yet to be determined, pending finalising of administration centre redevelopment options and timings. The Depot and Satellite Sites Strategy refresh has advanced with internal stakeholder engagement and data analytics, however future Council service provisions are critical inputs and are expected to progress through 2024-25 to inform this long-term strategy. In the interim maintenance and minor improvements to these facilities continue to be programmed and delivered through Council's annual capital works program for safety and efficiency benefits.

Maintain a contemporary governance framework that inspires trust and confidence in the operations of Council

Action Code	Action Name	Progress	On Time	On Budget	Comments
5.3.1	Deliver the adopted 2024-25 Internal Audit Program of Work which focuses on 12 internal audits to provide objective assurance and insight on the effectiveness and efficiency of risk management, internal control, and governance processes and foster public trust and confidence in Council and its systems.	20%			The adopted 2024-25 Internal Audit Program of work has commenced, with 5 of the audits underway this quarter.
5.3.2	Update and maintain a contemporary Strategic Risk Management Framework for Council that assists with the identification of strategic risks and the consideration and mitigation across Council's statutory and service delivery responsibilities.	35%			The Strategic Risk Framework has been included in the recently endorsed 2024 Risk Management Manual.

Partner with community, business and other tiers of government to fulfil the needs of our region

Action Code	Action Name	Progress	On Time	On Budget	Comments
5.4.1	Manage Council's statutory, governance and contractual responsibilities associated with the Maroochydore City Centre project and Council's relationship with Sunshine Coast Airport Pty Ltd.	25%			Council has continued to work with SunCentral Maroochydore Pty Ltd and Walker Maroochydore Developments Pty Ltd to further the development of the Maroochydore City Centre (MCC). Council's application to the Minister for a Ministerial Exemption to facilitate the continuation of a land disposal model has been approved by the Minister for Local Government. Council continues to work with its partners on a number of other matters within MCC, including Athletes Village for the Brisbane 2032 Olympic and Paralympic Games, parking and new developments. Council continues to engage with Sunshine Coast Airport Pty Ltd (SCAPL) regarding the existing contractual arrangements. Council has also been facilitating a service arrangement between SCAPL and UnityWater for the maintenance of water and sewerage assets within Sunshine Coast Airport. The Sunshine Coast Airport PDA Development Scheme has been approved by the Minister.
5.4.2	Continue to work productively with the other tiers of government, the private and community sectors on securing investment in and the delivery of the region's major infrastructure, services and program priorities.	25%			During the quarter, over 40 projects under multiple funding programs were developed and submitted. Council has been successful in attracting over \$9 million of incoming grant funds on behalf of the community. The funding pipeline includes a further 20 applications that are either in the development phase or pending announcement. Council has also continued to advocate for the needs of the community in the lead up to the state general election to be held on 26 October 2024. This has included development of a State Election Advocacy document that has been utilised through online channels, industry engagement and presentations to cabinet and shadow cabinet members.



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TEMPORARY LOCAL PLANNING INSTRUMENT No.# of 2024 (ACCOMMODATION HOTEL INCENTIVE MEASURES)

Sunshine Coast Planning Scheme 2014

PART 1 SHORT TITLE

This Temporary Local Planning Instrument (TLPI) may be cited as **TLPI ##/2024 (Accommodation Hotel Incentive Measures)**.

PART 2 OVERVIEW

- (1) This TLPI provides an augmented policy response to support the development of *resort complex* and *short-term accommodation* uses (where in the form of an *accommodation hotel*) in appropriate locations and configurations within the Sunshine Coast local government area (LGA).
- (2) The TLPI is one of a range of measures being implemented by Council in response to the growth of both domestic and international visitors to the region and the demand for more quality, internationally and nationally branded *accommodation hotels* in preparation for the Brisbane 2032 Olympic and Paralympic Games.
- (3) The TLPI recognises that there is an urgent need for more *accommodation hotels* at the same time as there are significant investment attraction challenges to this form of development.
- (4) The TLPI (in conjunction with other non-planning related measures) provides targeted incentives to support the development and construction of *accommodation hotels* in order to meet projected need and enhance the competitiveness of the Sunshine Coast as a tourism and leisure destination.

PART 3 PURPOSE OF THE TLPI

- (1) The purpose of the TLPI is to encourage the development of new *accommodation hotels* and to facilitate the redevelopment of existing premises for *accommodation hotels* that are of at least an upscale standard or 4.0-star rating¹.
- (2) To achieve this purpose, the TLPI provides, subject to locational and other requirements, an additional height allowance and reduced on-site car parking rate for *accommodation hotels*.

¹ As determined under the Smith Travel Research Chain Scale or Australian Star Rating Scheme.

PART 4 EFFECTIVE DATE AND DURATION OF THE TLPI

- (1) In accordance with section 9(3)(a) of the *Planning Act 2016* (the Planning Act), the effective date of the TLPI is the day on which public notice of the TLPI is published in the gazette.
- (2) This TLPI will have effect in accordance with the Planning Act for a period not exceeding two (2) years from the effective date unless otherwise repealed sooner.

PART 5 APPLICATION OF THE TLPI

This TLPI applies:

- (a) for provisions related to the *additional hotel height allowance* and *accommodation hotel rooftop use*—to land within the *Sunshine Coast Planning Scheme 2014* area included in the zones identified on the map in **Schedule 1 (Areas Subject to TLPI Height Allowances)**; and
- (b) for provisions related to minimum on-site car parking rates—to land within the *Sunshine Coast Planning Scheme 2014* area.

PART 6 INTERPRETATION

- (1) Where a term used in this TLPI is not defined, the term has the meaning assigned to it by:
 - (a) the Planning Scheme; or
 - (b) the Planning Act or the *Planning Regulation 2017* where the term is not defined in the Planning Scheme.
- (2) To the extent of any consistency between the Planning Scheme and the TLPI or a Planning Scheme Policy and the TLPI, the TLPI prevails.
- (3) The following terms and definitions apply for the purposes of the TLPI.

Column 1 Term	Column 2 Definition
<i>Accommodation hotel</i>	The use of premises being <i>resort complex</i> or <i>short-term accommodation</i> where for a full-service hotel providing a high level of comfort, services and amenities typical of a national or international hotel brand and where all rooming units/dwellings are in common ownership. Note—a full-service hotel typically provides a comprehensive range of services and amenities such as on-site dining options (restaurants, fine dining, bars and room service), recreational facilities (gyms, swimming pools and spas), business services (conference rooms and meeting facilities), 24/7 reception and concierge services, housekeeping, loyalty programs, transportation services (shuttle services and valet parking) and laundry services.
<i>Accommodation hotel height allowance</i>	A use specific height allowance for erecting a building or structure for an <i>accommodation hotel</i> where: (a) the use:

Column 1 Term	Column 2 Definition
	<p>(i) is within:</p> <p>(A) a stand-alone, purpose specific building; or</p> <p>(B) comprises not less than 40% of the total gross floor area of a mixed use building; and</p> <p>(ii) involves at least 140 rooming units/dwellings; and</p> <p>(iii) the building height does not exceed:</p> <p>(A) for a site already subject to an additional height allowance under the planning scheme, 3 metres above the maximum additional height allowance (in metres or RL AHD) specified for the site in a site specific note on the applicable Height of Buildings and Structures Overlay Map; or</p> <p>(B) for any other site, 7 metres above the maximum height specified for the site on the applicable Height of Buildings and Structures Overlay Map.</p>
Accommodation hotel rooftop use	<p>A garden, recreation area and/or other facility forming part of an <i>accommodation hotel</i> that is located on the rooftop of a building, and that:</p> <p>(a) does not exceed a maximum height of 3 metres, or 5 metres where for a lift overrun, above the maximum height specified for the site on the applicable Height of Buildings and Structures Overlay Map and any other applicable additional height allowance (i.e. <i>accommodation hotel</i> height allowance);</p> <p>(b) includes public or communal open space only;</p> <p>(c) provides at least 15% of the rooftop as soft landscape area;</p> <p>(d) does not include a tennis court or sports court;</p> <p>(e) has a maximum combined total footprint of 50% of the rooftop for all roofed buildings and structures; and</p> <p>(f) a maximum total footprint of 30% of the rooftop for all enclosed buildings and structures.</p> <p>Note—for the purpose of calculations under (e) and (f) above:</p> <ul style="list-style-type: none"> a reference to the rooftop means the area on top of the highest storey of a building measured to the outermost projection; and a roofed structure includes a pergola or similar, with a roof or an adjustable roofing system with the capability of being impervious to water or wind.
Flood hazard allowance	<p>A constraint specific height allowance for a building or structure erected on land within a flooding and inundation area, as identified on a Flood Hazard Overlay Map, calculated in accordance with the following formula:</p> <p>MH = OMH + FHA, where:</p> <p>(a) MH is the maximum height of a building or structure;</p> <p>(b) OMH is the maximum height of a building or structure specified for the <i>site</i> on the applicable Height of Buildings and Structures Overlay Map; and</p>

Column 1 Term	Column 2 Definition
	<p>(c) FHA is the <i>flood hazard allowance</i>.</p> <p>Note—the <i>flood hazard allowance</i> is the vertical difference, in metres, between ground level and the minimum design floor level specified in Column 3B of Table 8.2.7.3.3 (Flood levels and flood immunity requirements for development and infrastructure) of the Flood Hazard Overlay Code.</p>

PART 7 EFFECT OF THE TLPI

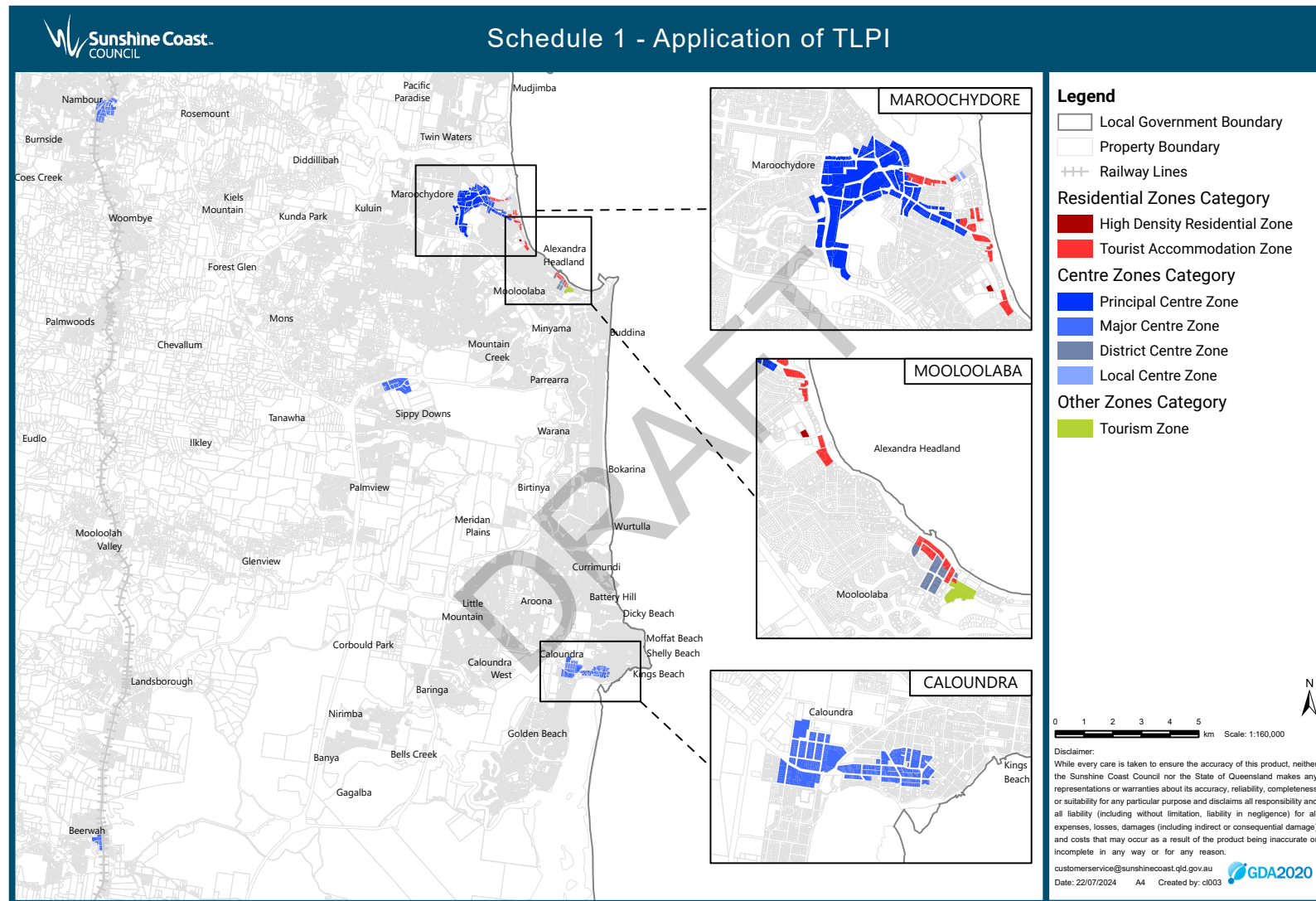
7.1 Overview

This TLPI is a local categorising instrument under the Planning Act which identifies categories of development and categories of assessment and sets out assessment benchmarks against which assessable development must be considered.

7.2 Development for an *accommodation hotel*

For an *accommodation hotel*, as defined in Part 6(3) Interpretation above, the TLPI:

- (a) suspends that part of Table 5.10.1 (Overlays) of Section 5.10 (Categories of development and categories of assessment – overlays) of Part 5 (Tables of Assessment) of the Planning Scheme, relating to the Height of buildings and structures overlay and replaces it with the table of assessment, provided in **Schedule 2 (Table of Assessment for Height of Buildings and Structures Overlay for an Accommodation Hotel)**;
- (b) suspends Section 8.2.8 (Height of buildings and structures overlay code) of Part 8 (Overlays) of the Planning Scheme, and replaces it with **Schedule 3 (Height of Buildings and Structure Overlay Code for an Accommodation Hotel)**;
- (c) amends Table 9.4.8.3.3 (Minimum on-site parking requirements) of Section 9.4.8 (Transport and parking code) of Part 9 (Development codes) of the Planning Scheme, by specifying new minimum on-site parking requirements for *resort complex* and *short-term accommodation* where for an *accommodation hotel*, provided in **Schedule 4 (Minimum On-site Parking Requirements for an Accommodation Hotel)**; and
- (d) amends SC1.2 (Administrative definitions) of **Schedule 2 (Definitions)** of the Planning Scheme, by adding a new definition for *accommodation hotel rooftop use* provided in Part 6(3) Interpretation above.



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Schedule 2 Table of Assessment for Height of Buildings and Structures Overlay for an Accommodation Hotel

1.1 Table of assessment

Table 1.1 Overlays - Height of Buildings and Structures Overlay (*Accommodation Hotel*)

ASSESSMENT BENCHMARKS FOR ASSESSABLE DEVELOPMENT FOR AN ACCOMMODATION HOTEL		
Defined use	Category of development and category of assessment	Assessment benchmarks for assessable development and requirements for accepted development
Height of building and structures overlay		
<p>Any development for an <i>accommodation hotel</i> if exceeding the cumulative total of the following height allowances, as applicable to the site and the use:</p> <p>(a) the maximum height (including any height allowance provided by a specific site note) in metres or RL AHD specified for the <i>site</i> on the applicable Height of Buildings and Structures Overlay Map;</p> <p>(b) the <i>accommodation hotel height allowance</i>;</p> <p>(c) any allowance for an <i>accommodation hotel rooftop use</i>; and</p> <p>(d) the <i>flood hazard allowance</i>.</p>	Impact assessment	<ul style="list-style-type: none"> The planning scheme
<p>Any development for an <i>accommodation hotel</i> other than as specified above.</p>	No change	<ul style="list-style-type: none"> Height of buildings and structures overlay code for an <i>accommodation hotel</i>

Schedule 3 Height of Buildings and Structures Overlay Code for an *Accommodation Hotel*

1.1 Application

- (1) This code applies to assessable development:
 - (a) subject to the Height of buildings and structures overlay shown on the overlay maps contained within **Schedule 2 (Mapping)** of the *Sunshine Coast Planning Scheme 2014*; and
 - (b) identified as requiring assessment against the **Height of buildings and structures overlay code for an Accommodation Hotel**.
- (2) All provisions in this code are assessment benchmarks for applicable assessable development.

1.2 Purpose and overall outcomes

- (1) The purpose of the **Height of buildings and structures overlay code for an Accommodation Hotel** is to ensure development for an *accommodation hotel* protects the distinctive character of the Sunshine Coast and does not have a significant adverse impact on the amenity of surrounding development.
- (2) The purpose of the **Height of buildings and structures overlay code for an Accommodation Hotel** will be achieved through the following overall outcomes:
 - (a) development complies with the combination of the following height allowances as applicable to the site and the use:
 - (i) the maximum height (including any height allowance provided by a specific site note) in metres or RL AHD specified on the **Height of Buildings and Structures Overlay Map**;
 - (ii) the *accommodation hotel height allowance*;
 - (iii) any allowance for an *accommodation hotel rooftop use*; and
 - (iv) any *flood hazard allowance*.
 - (b) development contributes to the retention of the preferred built form character for the Sunshine Coast, and the local plan area in which it occurs;
 - (c) development does not result in a significant loss of amenity for surrounding development, having regard to:
 - (i) the extent and duration of any overshadowing;
 - (ii) privacy and overlooking impacts;
 - (iii) impacts upon views;
 - (iv) building character and appearance; and
 - (v) building massing and scale relative to its surroundings.
 - (d) development is designed and managed to avoid, or minimise and mitigate adverse direct or indirect lighting impacts on priority species (including sea turtles).

1.3 Performance outcomes and acceptable outcomes

Table 1.3.1 Performance outcomes and acceptable outcomes for assessable development (*Accommodation hotel*)

Performance Outcomes		Acceptable Outcomes	
Maximum Height of Buildings and Structures			
PO1	Development for an <i>accommodation hotel</i> , does not exceed the cumulative total of the following height allowances as applicable to the site and the use: (a) the maximum height (including any height allowance provided by a specific site note) in metres or RL AHD specified for the <i>site</i> on the applicable Height of Buildings and Structures Overlay Map; (b) the <i>accommodation hotel height allowance</i> ; (c) any allowance for an <i>accommodation hotel rooftop use</i> ; and (d) any <i>flood hazard allowance</i> .	AO1	No acceptable outcome provided.
PO2	Development for an <i>accommodation hotel</i> , subject to an <i>accommodation hotel height allowance</i> , does not: (a) adversely impact upon significant <i>views</i> and <i>vistas</i> ; (b) adversely impact upon the character of the local area; and (c) result in a significant loss of amenity for surrounding development. Note—A visual impact assessment prepared in accordance with the Planning scheme policy for the scenic amenity overlay code may be required to demonstrate compliance with this performance outcome with a particular focus on comparing the proposal to a theoretical development outcome that is not subject to an <i>accommodation hotel height allowance</i> .	AO2	No acceptable outcome provided.
Lighting			
PO3	Development for an accommodation hotel, subject to a height allowance, where located within the Maroochydore/Kuluin Local plan	AO3.1	All external lighting, including on balconies and rooftop terraces, is narrow spectral wavelength Amber or PC Amber in colour and is directed

Performance Outcomes		Acceptable Outcomes	
	<p>area, Mooloolaba/Alexandra Headland Local area plan and Caloundra Local plan area, ensures all external lighting is positioned and managed to minimise sky glow and light spill.</p> <p>Note—A Sea Turtle Lighting Plan prepared by a suitably qualified person may be required to demonstrate compliance with this performance outcome.</p>	<p>A03.2 External lights are fitted with motion detection sensors and/or timers to ensure lighting is turned off when not required.</p> <p>A03.3 External building design and landscaping does not incorporate vertical illumination of buildings, other structures or vegetation using lighting that shines into the sky.</p>	<p>downward using directional fittings such that light is prevented from shining above the horizontal plane.</p>
Roof form			
PO4	<p>Building design incorporates articulated roof forms that:</p> <ul style="list-style-type: none"> (a) make a positive contribution to the skyline; (b) are consistent with, and reflect the intended character of, the particular neighbourhood in which the development occurs; and (c) provide for the screening of building plant, equipment and services. 	<p>AO4.1 Development provides for an articulated roof form which:</p> <ul style="list-style-type: none"> (a) contributes to a coherent skyline silhouette; (b) is integrated with the overall building design; (c) incorporates one or more of the following design elements: <ul style="list-style-type: none"> (i) pitches, skillions, curves or a combination; (ii) accentuated corners; (iii) recessions or projections from the external wall envelope; (iv) expressive, shadow casting elements; (v) distinctive soffit treatments that accentuate the roof form; or (vi) landscapes. <p>AO4.2 Development incorporating an accommodation hotel rooftop use is designed such that:</p> <ul style="list-style-type: none"> (a) it enhances the presentation and visual amenity of the rooftop and skyline when viewed from external public vantage points; (b) any building or structure is setback a minimum of 2 metres from the rooftop perimeter, other than: <ul style="list-style-type: none"> (i) a pool or spa and associated safety fencing, where not 	

Performance Outcomes		Acceptable Outcomes	
			<p>exceeding 2 metres in height above the rooftop; and</p> <p>(ii) clear glass balustrading up to 2 metres in height;</p> <p>(c) lift overrun and building plant are setback a minimum of 3 metres from the rooftop perimeter (applicable to new building work only), other than where facing another tower element on the same site; and</p> <p>(d) incorporates visually transparent material to a minimum of 75% of external walls (other than walls to fire egress stairs), windows and doors, and 25% of the entire roofed area or fixed shade elements.</p>
		<p>AO4.3</p> <p>Lift shafts, roof top plant and equipment and other service elements are:</p> <p>(a) integrated into the roof design;</p> <p>(b) grouped together in one area;</p> <p>(c) screened from view such that they are not visible from the street, adjoining properties and public places; and</p> <p>(d) for rooftop plant and equipment and other service elements, visually and acoustically screened from any <i>accommodation hotel rooftop use</i>.</p> <p>AO3.4</p> <p>Development provides a roof form that enables future inclusion of plant and equipment such as satellite dishes/telecommunication facilities in an unobtrusive manner.</p>	
Transition of Building Height			
PO5	Where adjoining land with a lower maximum height as specified on the applicable Height of Buildings and Structures Overlay Map , development provides for a transition of building height adjacent to this land to:	AO5	No acceptable outcome provided.
	(a) minimise adverse impacts on neighbouring premises, particularly if used or intended		

Performance Outcomes		Acceptable Outcomes	
	<p>to be used for residential purposes, including by:</p> <ul style="list-style-type: none"> (i) minimising overlooking and visual dominance; (ii) maintaining adequate levels of natural ventilation and light penetration to habitable rooms and private open space; (iii) providing tall, dense landscaping of the interface area; and <p>(b) achieve a greater consistency of streetscape character and scale having regard to the intended maximum height of buildings on the adjacent land.</p> <p>Note—the <i>National Construction Code</i> contains requirements in relation to energy efficiency, shading and natural ventilation. Development must meet the relevant requirements of the <i>National Construction Code</i>.</p>		

Schedule 4 Minimum On-site Parking Requirements for an Accommodation Hotel

Column 1 Land Use	Column 2 Car spaces	Column 3 Service vehicle spaces	Column 4 Motorcycle / scooter spaces	Column 5 Cycle spaces
Resort complex being an Accommodation Hotel Note—Where the resort complex comprises one or more dwellings, the parking rates specified for a multiple dwelling apply.	<ul style="list-style-type: none"> Sufficient spaces to accommodate the design peak number of vehicles likely to be parked at any one time (minimum 1 space / 3 rooming units (covered) + parking requirement for other associated land uses of the resort + 1 visitor space / 10 rooming units) 	Sufficient spaces to accommodate number of vehicles likely to be parked at any one time	Sufficient spaces to accommodate number of motorcycles/scooters likely to be parked at any one time	Sufficient spaces to accommodate number of bicycles likely to be parked at any one time
Short-term accommodation being an Accommodation Hotel Note—Where the short-term accommodation comprises one or more dwellings, the parking rates specified for a multiple dwelling apply.	<ul style="list-style-type: none"> Sufficient spaces to accommodate the design peak number of vehicles likely to be parked at any one time (minimum 1 space / 3 rooming units (covered) + parking requirement for other associated land uses of the short-term accommodation use + 1 visitor space / 10 rooming units) 	Sufficient spaces to accommodate number of vehicles likely to be parked at any one time	Sufficient spaces to accommodate number of motorcycles/scooters likely to be parked at any one time	Sufficient spaces to accommodate number of bicycles likely to be parked at any one time

RECOMMENDATION

APPROVE a change to the development approval in relation to Application No. MCU23/01113.01, situated at De Vere Road, 230 Godfreys Rd, 232 - 284 Godfreys Road, Settlers Park Ocean Drive and 581-593 David Low Way, PACIFIC PARADISE and 23 Stillwater Drive, TWIN WATERS, in accordance with the following details for the decision notice.

- A. Disagree to change items (a) & (d) of Condition 24.
 - B. Change Conditions 24, 26, 36, 45, 81 & 85 to read as follows:
24. Works on site must be undertaken in accordance with the following Heritage Management requirements:
- (a) an archaeologist must be engaged to monitor development works in Settlers' Park and should be 'on-call' for works in the vicinity of the park to manage the potential for discovery of historic archaeological material. A stop work procedure must be implemented to manage any unexpected discoveries during the development;
 - (b) information about the historic significance of Settlers' Park and the Blazed Tree, and the stop work procedure is to be included in inductions for all staff and contractors involved in ground disturbing project works;
 - (c) an arborist must be engaged to establish appropriate Tree Protection Zones (TPZ) around the mango trees and the Blazed Tree to protect them from the surrounding development works. The TPZ is to be established in accordance with Condition 86 and subsequent operational works approval. The heritage trees are to be fenced during construction according to these zones to ensure the area around them is not used for parking of construction vehicles or machinery;
 - (d) excavation or compaction works near the trees must not impact on the root zones. Recommendations from the National Trust Queensland should be taken for the protection of the mango trees; and
 - (e) Heritage Interpretation signage must be included in both heritage tree locations. A heritage consultant must be engaged to prepare an interpretation strategy, prior to construction of the stage including Settlers Park or the stage adjoining the Blazed Tree commencing. This must include archival research and sourcing of historic photographs and/or plans to be used in new interpretive panels. The Heritage interpretation strategy must be designed and implemented in consultation with Council as part of the PAMP.
 - (f) Public visibility of the Mango Trees and the Blazed Tree must not be detrimentally impacted as a result of the development, including landscaping or fencing.
26. The applicant must install a bench seat adjacent to the Blazed Tree and its interpretation signage. The seat must be positioned facing the Blazed Tree. The works must be undertaken in accordance with an Operational Work approval and Council's Open Space and Landscape Infrastructure Manual. The bench seat must be accepted 'on maintenance' prior to approval of the plan of survey for the development stage adjoining the Blazed Tree.
36. The development must be provided with an Evacuation Centre. The Evacuation Centre must be constructed:

- (a) to the standard of a cyclone shelter; and
- (b) with a minimum combined gross floor area of 700m² located above the PMF flood level; and
- (c) sanitation, water supply and waste management to cater for a minimum population of 350 people as a temporary shelter based on the Australia Red Cross 'Preferred Sheltering Practices for Emergency Sheltering in Australia 2015; and
- (d) DELETED
- (e) sufficient onsite power generation, water storage capacity and sewerage storage capacity to cater for 583 people for a 5-day period of isolation; and
- (f) the delivery of the Evacuation Centre must be staged as follows:

Stage	Trigger for provision of evacuation centre
1. Creation of lots with finished lot levels exceeding the Probable Maximum Flood (PMF)	No requirement
2. Prior to approval of the plan of subdivision for the first residential lot with a finished lot level below the PMF	Community buildings with total GFA of 700m ² provided.

45. The applicant must design and construct the waterbody and its associated infrastructure in accordance with Council's Development Design Planning Scheme Policy to:
- (a) ensure regular inflow of saline water from the existing Twin Waters Lake to the constructed waterbody; and
 - (b) maintain adequate water circulation within the waterbody using a system generally in accordance with the Lake Management Plan referenced in this Decision Notice; and
 - (c) ensure that the water quality of the waterbody complies with the following water quality criteria: Compliance will be assessed as being achieved if the median of monthly independent samples collected at each specified permanent monitoring site within the waterbody do not exceed the specified value.
 - (i) turbidity: ≤ 20 NTU
 - (ii) total suspended solids: ≤ 30 mg/L
 - (iii) chlorophyll a: ≤ 10 µg/L*
 - (iv) total nitrogen: ≤ 400 µg/L
 - (v) Oxidised ≤ d N: < 50 µg/L
 - (vi) ammonia N: ≤ 50 µg/L
 - (vii) inorganic N: ≤ 400 µg/L
 - (viii) total phosphorous: ≤ 60 µg/L
 - (ix) filterable reactive phosphorous: ≤ 50 µg/L
 - (x) dissolved oxygen: 80 – 105% saturation*
 - (xi) pH: 6.5 – 8.5
 - (xii) DELETED
 - (xiii) total aluminium ≤ 200 µg/L
 - (xiv) total iron ≤ 300 µg/L
 - (xv) Cyanobacteria/algae ≤ 5,000 cells/mL* & biomass ≤ 0.4 mm³/L*
 - (xvi) Intestinal enterococci: 95th percentile ≤ 40 organisms per 100 mL*

*Applicable to surface samples only

The above water quality criteria apply with respect to the finished component of the waterbody within each stage as well as the ultimate configuration of the waterbody and apply to both surface and samples taken at depth unless specified otherwise.

The above water quality criteria and implications of not meeting the above specified criteria can be modified through approval by Council's delegate of a Lake Management and Maintenance Plan which has alternative criteria.

In the event that the water quality criteria are not being achieved, and the applicant can demonstrate that the criteria is not being achieved due to the influence of the water quality of in flowing waters from the existing Twin Waters Lake system, then the water quality criteria shall default to the median water quality values (the "Default Criteria") sampled and measured in the existing Twin Waters Lake at the finish of an incoming tide. The "Default Criteria" shall only apply during the monitoring period that water quality within the waterbody system has been detrimentally affected by inflowing waters from the existing Twin Waters Lake.

81. As part of the lodgement of the first development application for a development permit for Operational Work in relation to the approved development, and prior to commencement of any use, the applicant must submit to Council for approval as part of that development application a detailed "Groundwater Recharge Strategy". The Groundwater Recharge Strategy must:
 - (a) be prepared by a suitably qualified consultant;
 - (b) be generally in accordance with the advice provided in the HydroAlgorithmics memorandum (HA2023/13),
 - (c) demonstrate that the applicant has all necessary legal rights to provide that water; and
 - (d) maintains, on an ongoing basis, a minimum Saturated Hydraulic Conductivity of 1.73×10^{-5} m/s measured within the subsurface profile, at 0.3 m depth from the base of the unlined bio retention device at each point of groundwater recharge. Such permeability testing is to be completed at each discharge point annually and reported to Council.
85. The 'lakeside park' shown on the approved plans must be constructed and accepted 'on maintenance' prior to approval of the plan of survey for the first residential lot in the development, unless bonding of the uncompleted works is agreed. The works must be undertaken in accordance with an Operational Works approval. Despite any bonding of uncompleted works, approval of any survey plan including a residential lot other than the first 40 residential lots must not occur until the 'lakeside park' is delivered.

Minutes

Audit Committee

Tuesday, 29 October 2024

Teleconference only

AUDIT COMMITTEE MEMBERS

Councillor J Broderick	Division 1
Councillor E Hungerford	Division 7
Mr M Petrie	External Member (Chair)
Mr P McCallum	External Member
Ms S Tindal	External Member

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

TABLE OF CONTENTS

ITEM	SUBJECT	PAGE NO
1	DECLARATION OF OPENING	4
2	RECORD OF ATTENDANCE AND LEAVE OF ABSENCE	4
3	INFORMING OF CONFLICTS OF INTEREST	5
3.1	PREScribed CONFLICTS OF INTEREST	5
3.2	DECLARABLE CONFLICTS OF INTEREST	5
4	REPORTS DIRECT TO AUDIT COMMITTEE	6
4.1	MEETINGS MINUTES AND AUDIT COMMITTEE RESOLUTIONS/ACTION ITEMS.....	6
4.2	DRAFT 2023-24 FINANCIAL STATEMENTS AND CURRENT YEAR FINANCIAL SUSTAINABILITY STATEMENT	7
4.3	ATTEMPTED FRAUD - ACCOUNTS PAYABLE	9
5	NEXT MEETING.....	10
6	MEETING CLOSURE	10

Please Note: The resolutions as shown in italics throughout these minutes are the resolutions carried by the Audit Committee.

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

1 DECLARATION OF OPENING

The Chair declared the meeting open at 8:02am.

Councillor Hungerford acknowledged the Traditional Custodians of the land on which the meeting took place.

2 RECORD OF ATTENDANCE AND LEAVE OF ABSENCE

AUDIT COMMITTEE MEMBERS

Councillor J Broderick	Division 1
Councillor E Hungerford	Division 7
Mr M Petrie	External Member (Chair)
Mr P McCallum	External Member

COUNCIL OFFICERS

Acting Chief Executive Officer
 Group Executive Built Infrastructure
 Acting Group Executive Business Performance
 Acting Group Executive Civic Governance
 Acting Group Executive Customer and Planning Services
 Group Executive Economic and Community Development
 Acting Group Executive Liveability and Natural Assets
 Manager Audit, Assurance and Risk Advisory Services
 Coordinator Financial Accounting
 Chief Financial Officer
 Principal Auditor

APOLOGIES

Ms S Tindal	External Member
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ATTENDEES

Engagement Manager	Queensland Audit Office
Engagement Leader	Queensland Audit Office
Councillor D Law	Division 10

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

3 INFORMING OF CONFLICTS OF INTEREST

3.1 PRESCRIBED CONFLICTS OF INTEREST

Pursuant to Section 150EL of the *Local Government Act 2009*, no declarations of prescribed conflicts of interest were made during this meeting.

3.2 DECLARABLE CONFLICTS OF INTEREST

Pursuant to Section 150EQ of the *Local Government Act 2009*, no declarations of declarable conflicts of interest were made during this meeting.

Mitchell Petrie noted his recent appointment to Audit Committee for Toowoomba Regional Council.

Patrick McCallum noted that his son, a Queensland elected Member of Parliament, will now be sitting in parliament as an Opposition MP.

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

4 REPORTS DIRECT TO AUDIT COMMITTEE

4.1 MEETINGS MINUTES AND AUDIT COMMITTEE RESOLUTIONS/ACTION ITEMS

File No: Audit Committee

Author: Manager Audit, Assurance and Risk Advisory Services
Civic Governance

EXECUTIVE SUMMARY

The Minutes of the Audit Committee meeting on 2 September 2024 were presented to Council for consideration at its Ordinary Meeting on 26 September 2024.

Resolutions and action items recorded at audit committee meetings refer to specific approvals, recommendations, tasks, actions, or responsibilities assigned to individuals or teams.

Items are documented in meeting minutes and serve as a point of reference to ensure actions agreed are followed through and implemented effectively.

Committee Recommendation (AC24/46)

Moved: Councillor E Hungerford

Seconded: P McCallum

That the Audit Committee receive and note the report titled "Meetings Minutes and Audit Committee Resolutions/Action Items".

Carried unanimously.

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

**4.2 DRAFT 2023-24 FINANCIAL STATEMENTS AND CURRENT YEAR
FINANCIAL SUSTAINABILITY STATEMENT**

File No: Audit Committee

Author: Coordinator Financial Accounting
Business Performance Group

EXECUTIVE SUMMARY

Council has a statutory obligation to prepare “general purpose” Financial Statements on an annual basis, culminating in audit certification later in October, before publication in Council’s Annual Report.

The general purpose Financial Statements and Financial Sustainability Statement for 2023-24 have been audited by external auditors, the Queensland Audit Office to ensure accounting and legislative compliance.

Queensland Audit Office expect to issue an unmodified audit opinion for Council’s 2023-24 financial statements.

Committee Observations

An informative *in camera* session was held with the Queensland Audit Office and Council’s Audit Committee members on 9 October 2024

The Committee observed that the reporting of assets is a continuing challenge as observed in the issues raised by the Queensland Audit Office and in the missed audit preparation deadlines established with the expectation expressed during planning that they would be met. The Committee believes the missed deadlines are not a reflection on any lack of effort in attempting to meet the challenges. It is more a reflection of the nature of the challenges, which have been reviewed in previous years, and inadequate project plans to deal with them effectively. The situation places great pressure on those attempting to meet the challenge.

The Committee notes the deficiency raised by the Queensland Audit Office in respect to contributed assets and the misstatement arising from the incomplete valuation of the other infrastructure assets for this year’s financial statements. These issues reflect on the quality and reliability of the financial reports for decision making. There are significant restatements of prior year reports based on the information presented in the current reports.

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

Committee Recommendation (AC24/47)

Moved: P McCallum

Seconded: Councillor E Hungerford

That the Audit Committee:

- (a) *receive and note the report titled "Draft 2023-24 Financial Statements and Current Year Financial Sustainability Statement"*
- (b) *receive and note the final draft Financial Statements and Current Year Financial Sustainability Statement, and the Queensland Audit Office closing report on its audit of these statements for the financial year 2023-24*
- (c) *advise that it has been actively involved in monitoring the preparation process throughout the year and in that process has reviewed previous drafts of these statements, it has received an update on changes which have occurred in those drafts up to the finalisation of this final draft and*
- (d) *on the basis of the work of the Audit Committee, we are not aware of any issue which would prevent the Council from adopting this draft and approving the Council's Financial Statements for the year 2023-24.*

Carried unanimously.

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

4.3 ATTEMPTED FRAUD - ACCOUNTS PAYABLE

File No: Audit Committee

Author: Coordinator Financial Accounting
Business Performance Group

EXECUTIVE SUMMARY

Council experienced an attempted fraud in the Accounts Payable area. The fraud was prevented by Council's internal controls and staff diligence.

Committee Recommendation (AC24/48)

Moved: Councillor J Broderick

Seconded: Councillor E Hungerford

That the Audit Committee receive and note the report titled "Attempted Fraud - Accounts Payable".

Carried unanimously.

AUDIT COMMITTEE MINUTES

29 OCTOBER 2024

5 NEXT MEETING

The next Ordinary Meeting will be held on 25 November 2024 Sunshine Coast City Hall Chamber, 54 First Avenue, Maroochydore.

6 MEETING CLOSURE

The meeting closed at 8:56am.
