

## Attachment Folder

# Item 8.1 Ordinary Meeting

Thursday, 30 May 2024

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**Southern Seawall** 

Attachment 1 Structural Engineering Inspection and Assessment Loo With A View Structure



Memo

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## STRUCTURAL ENGINEERING INSPECTION AND ASSESSMENT LOO WITH A VIEW STRUCTURE

15th December 2023

#### Overview:

Previously SCG Consulting Engineers had prepared the report 'Structural Assessment Loo with a View Mooloolaba Beach (31 August 2021) Report No.: 31213(SP)' relating to the condition of the Loo with a View structure.

On Thursday 2<sup>nd</sup> November 2023 a follow up inspection and assessment of the Loo with a View structure was carried out by external structural engineering consultant, SCG Consulting Engineers organised by Civil Asset Management officers.

Email advice from SCG Consulting Engineers on 6 November 2023 stated that 'The structure in its current state is safe' and 'the structure has exceeded its functional design life' following remedial work carried out in 2021.

The reporting Engineer has confirmed they are not willing to attest to further life expectancy for the deck component.

Council has carried out interim measures to mitigate liability and public safety risk to maintain community safety, noting this is for a limited time requiring regular inspections.

- 1. Steel structure has been sanded back and treated with rust converter and then repainted with two-part epoxy corrosion protective paint, as requested.
- 2. Timber props/bracing have been installed to support the deck overhang with council officers confirming this is solid, though these are not designed to extend the life of the asset.

Civil Asset Management have confirmed the structure is safe to leave open for public use in the short term, including expected increased loads over Christmas, and particularly New Year's Eve. Operations staff will assess the deck daily over the Christmas period for any signs of further deterioration that may necessitate closure of this section.

#### SCG Consulting Engineers report, 2<sup>nd</sup> November 2023:

The cantilevered timber deck that overhangs the beach continues to degrade at a rapid rate.

Remedial works carried out in the last two years are now starting to rust.

The reality is, the structure has exceeded its functional design life and the remedial works that have been completed over the last couple of year have provided a temporary extension to that design life. My opinion is the structure is at a stage now where any further remedial works similar to those recently carried out won't be able to provide any measurable extension to its design life. It would require major works now to extend the design life to 12 months or beyond.

The structure in its current state is safe but I would recommend re-coating the rusted steelwork with corrosion protective paint. I would also recommend Council carry out an inspection closer too and prior to the Christmas holiday period.

p: 07 5455 5604

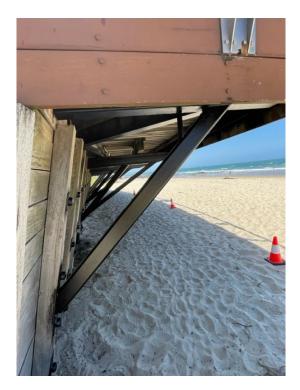
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1 of 3 Loo with a View, Structural Engineering Assessments, 2 November 2023

#### Subsequent maintenance undertaken on the Loo with a View, 15 November 2023:

1. Steel structure was sanded back and treated with rust converter and then repainted with two-part epoxy corrosion protective paint.





2 of 3  $\,$  Loo with a View, Structural Engineering Assessments, 2 November 2023

2. Timber props/bracing have been installed to support the deck overhang, with council officer confirming the temporary bracing is solid after a brief look on 14<sup>th</sup> December 2023.







3 of 3  $\,$  Loo with a View, Structural Engineering Assessments, 2 November 2023

Attachment 1 Structural Engineering Inspection and Assessment Loo With A View Structure



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#### Executive Summary – Loo with a View, Structural and Access Assessments

#### Introduction

This document summarises the key findings of two independent assessments undertaken on the existing Loo with a View (LwaV) at Mooloolaba Beach:

- Access Report 01 Rev A Site Audit Architecture and Access (14 October 2021)
- Structural Assessment SCG Consulting Engineers (31 August 2021)

Both consultant firms have reviewed this Executive Summary and have approved of its content and intended purpose as a reflection of the detailed reports.

Since receipt of the structural assessment, Council has completed all required maintenance works on the LwaV to ensure it is safe and fit-for-purpose for the community. Council is continuing to inspect and maintain the facility as recommended while Council engages with the community to consider its future.

It is important that future design options for this facility consider both assessments, as undertaking works in isolation will not provide a holistic solution.

#### Overview

Recent independent engineering and access assessments indicate:

- the building is suffering the impacts of its highly corrosive beach environment
- the facility is showing extensive material corrosion, weathered decking and roof deterioration
- the Loo with a View structure is ageing with many components nearing end of life
- the assessments deemed multiple areas of the Loo with a View as 'beyond repair' with any ongoing measures as temporary remedies only
- the facility does not meet modern Universal Access (People with Disability Access) requirements
- the Loo with a View, surrounding decks and pathways provide limited access for those in our community with a disability, parents, carers, and those using mobility devices or prams.
- to meet modern building design standards and Universal Access Requirements, refurbishment of the
  existing facility will require significant redesign.

#### Access Report 01 Rev A - Site Audit Loo with a View Mooloolaba

Report No.: 13368 Prepared by: Architecture & Access Pty Ltd (14 October 2021)

The Loo with a View was assessed against the current requirements of the Disability Access to Premises Standards, the National Construction Code/ Building Code of Australia and relevant referenced Australian Standards. Areas of the site and buildings reviewed as they relate to access for people with a disability included:

- External Paths of travel from site boundary to the building, including any ramps, stairs or walkways
- Sanitary facilities
- Statutory access related signage.

The objectives of the audit were to provide the client with an evaluation of the current environment to identify features which:

- Do not meet the current technical requirements of the National Construction Code/Building Code (NCC/BCA) and its referenced Australian Standards for disability access within the built environment.
- Are not mandatory, but are based on other Australian Standards, relevant industry
- documentation and Architecture & Access' professional opinion. These are recommended to more
  closely meet the intent of the DDA and the principles of universal access. Features of a universally
  accessible environment benefit all users, not just those with a disability.
- 1 of 4 Executive Summary Loo with a View, Structural and Access Assessments

- May leave the building operator/owner exposed to a potential claim under the Disability Discrimination Act (DDA)
- Assist in planning future works on the site.

The Disability (Access to Premises - Buildings) Standard (DAPS) 2010 specifies that: "Access is required to be provided to all levels of buildings and all facilities and services operating from them, unless to do so would impose an unjustifiable hardship or the purpose of an area is unsuitable for a person with a disability or poses a health and safety risk for that person."

The following areas were identified in the report as "Required items which are mandatory under the Disability Access to Premises Standards legislation and NCC/BCA Deemed-to-Satisfy requirements." The report notes that there are "many areas that are non-compliant and therefore at high risk of Disability Discrimination Act complaint." Tactile Ground Surface Indicators (TGSIs) are not provided across many of the areas assessed below

#### External Paths of Travel & Street Furniture

- Paths of travel around the Loo with a View lack of nearby accessible path, steep path with no landings and no signage to public amenities
- Currently, the shortest compliant accessible route from the top of the pedestrian crossing on the Esplanade to the public amenity's entry on the lower deck level of the LwaV, is over 200 metres.

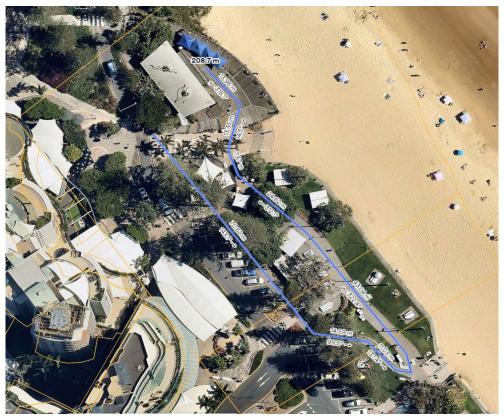


Figure 1: Current condition - Compliant 'all access' path of travel

#### Walkways & Ramps

Entrance ramp to upper level - steep gradient and unsafe for use, inappropriate handrails, climbing hazard.

2 of 4 SCC memo

 Step Ramp to Deck – camber and trip hazards and safety risks for mobility devices, poor visibility of ramp in low light.

#### Stairs

- Entrance Stairs multiple trip hazards, no handrails.
- Deck Stairs to side of Loo with a View (x2) inadequate handrails with multiple issues
- Stairs to Beach multiple handrail issues, not compliant, trees and bin are hazards.

#### Accessible Sanitary Facilities

 Change Facilities - Accessible Toilet and shower are not unisex and cannot allow assistance by a carer of the opposite sex, no ambulant toilet facilities, access issues with basin taps.

#### Signage

Signage – inappropriate and lack of signage to alternative facilities e.g. not in Braille nor tactile.
 Signage location to Surf Club does not indicate Accessible Facilities are provided.

## Structural Assessment Loo with a View Mooloolaba Beach (31 August 2021) Report No.: 31213(SP) Prepared by: SCG Consulting Engineers

Since this report was completed, Sunshine Coast Council has carried out all required rectification and maintenance works on priority areas of the Loo with a View structure as directed by SCG Consulting Engineers. Council Officers are regularly inspecting the LwaV and undertaking maintenance works as required under the direction of the independent structural engineer to ensure community safety.

The following is a list of components of the Loo with a View building that are ageing and suffering the impacts of its highly corrosive beach environment. As per report on 31st August 2021:

#### Loo with a View Building:

- a. Upper-Level Viewing Platform Curved Roof Structure:
  - Corrosion of roof trusses.
  - Corrosion of truss hold down plates and fixings at the tops of the concrete posts.
  - Inspection unable to confirm condition of roof framing hidden by roof sheet and lining.
  - Concrete columns supporting roof trusses are structurally adequate.
- b. Upper-Level Viewing Platform:
  - Corrosion of timber decking support frames and clips.
  - Floor uneven causing ponding.
  - · Moisture ingress under access stairs.
  - · Viewing platform slab is structurally adequate.
  - Timber decking support clips severely corroded around upper-level viewing platform.
- c. Ground Level Toilet Facilities:
  - Ground floor blockwork structure that is visible and tiled floors are in acceptable level of repair, no structural deterioration.
  - · Moisture present in blockwork and ceiling causing peeling of paint and mould growth
  - · Some water ponding at entrances.
  - Toilets recently been repainted along with general repairs to facilities (doors, urinals)

#### Surrounding Deck Area:

- a. Lower Viewing Deck:
  - Severe and substantial corrosion of steel beam substructure and fixings.
  - Substantial corrosion of steel tie-back caps that support the timber sleeper walls, facing the
    ocean at beach level.
  - General on-going deterioration of all areas of decking/facing boards with weathering rot, cracking and splitting.
- b. Shade Sail Structure:
  - Substantial corrosion in the steel frames.

3 of 4 SCC memo

#### Attachment 1 Structural Engineering Inspection and Assessment Loo With A View Structure

Rectification of priority areas identified in the report previously for attention included:

- Areas for immediate repair and which are unsafe: corroded steel support clips supporting the
  decking surrounding the upper viewing platform.
- Beyond repair steel framing elements supporting the lower cantilevered decking areas. "Band aid" solutions included temporary struts being fixed to these beams as directed by SCG. Note this is not a viable long-term solution. These temporary support struts currently supporting the sub-structure beams, if used beyond six months will require "regular" inspection and possible further remedial measures.

Areas identified as acceptable or requiring regular ongoing maintenance included:

- Areas for replacement roof structure over the upper viewing platform and existing timber decked areas on lower level should be replaced.
- Acceptable level of repair and could be considered for ongoing use for approximately 20 years masonry and concrete elements.
- Require regular on-going maintenance and replacement timber elements.

#### **SCG Consulting Engineers Recommendations**

The report recommends: "complete replacement of the facility would be a good outcome for the community. It would also avoid the design constraints which would result if only partial replacement or refurbishment was chosen as a path forward."

Alternatively, if extensive refurbishment is chosen, the consultant made a number of recommendations regarding replacing some elements with more durable materials such as reinforced concrete, stainless steel and aluminium. The blockwork building housing the toilets and showers could be renovated using new coatings and protective membrane and used for another 20 years.

#### Conclusion

The combined outcome of these two independent assessments provides direction for Council in undertaking ongoing maintenance of the LwaW to ensure it remains safe and fit-for-purpose within the limitations outlined. It is important that future design options for this facility consider both assessments, as undertaking works in isolation will not provide a holistic solution.



**WORKING FOR YOUR PROJECTS SUCCESS** 

## STRUCTURAL ASSESSMENT LOO WITH A VIEW MOOLOOLABA BEACH



Client : Sunshine Coast Council

Date : 31 August 2021

**Report No.** : 31213(SP)

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STRUCTURAL | CIVIL | GEOTECHNICAL

#### Attachment 2 Structural Assessment Loo With A View Mooloolaba Beach

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SCG Consulting Engineers 1 SCG Ref: 31213(SP)

#### 1.0 INTRODUCTION:

Following a request from Sunshine Coast Council, SCG Consulting Engineers (SCG) has undertaken a Structural Condition Assessment of the existing 'Loo with a View' at Mooloolaba Beach.

A similar assessment was completed by SCG in 2016 and the findings reported in Report No 26204(SP) dated September 2016. That report will be referred to as the "previous report", within this latest report.

#### 2.0 SCOPE OF WORK:

A site inspection was conducted by Sean Richardson from SCG Consulting Engineers on 27/07/2021. Sean Richardson is a Registered Practising Engineer of Queensland (RPEQ) with over 25 years' experience in both geotechnical and structural engineering.

The scope of work included the following: -

- Review of the previously issued report by SCG which contained documentation relating to the facility's original construction.
- Site visit to inspect the condition of the existing facility.
- Record and categorise any areas of dilapidation.

#### 3.0 EXISTING BUILDING:

Refer the "previous report" for a description of the existing building.

#### 4.0 STRUCTURE OVERVIEW:

Refer the "previous report" for a description of the existing structure.

#### 5.0 OBSERVED DAMAGE/DETERIORATION:

We have retained the dilapidation observations from the previous report under the heading 2016 - Previous Report. Our recent visits, observations and findings follow under the heading, 2021 - Observations.

#### 5.1 'Loo with a View' – Building

#### 5.1.1 Viewing Platform Curved Roof Structure: -

#### 2016 - Previous Report

- Corrosion of Roof Trusses (see Photo 1).
- Corrosion of truss hold down plates at the tops of the concrete posts (see Photo 2).

SCG Consulting Engineers 2 SCG Ref: 31213(SP)

Item 8.1

The linings including ceiling, fascia and eaves appear in reasonable condition. Inspection of roof purlins and associated supports beyond these linings was not possible during our inspection.







Photo 2 (2016)

#### 2021 - Current Observations

- All observations from the "previous report" were still evident during our latest inspection.
- The trusses and their fixings to the concrete columns continue to show corrosion as shown in the photos below.



Photo 1 (2021)



Photo 2 (2021)

#### 5.1.2 Upper Level Viewing Platform: -

#### 2016 - Previous Report

- Identified minor areas of ponding (confirmed by cleaning contractor) (see Photo 3).
- Moisture seepage through concrete slab/blockwall interface in void under access stairs to upper level viewing platform (see Photo 4).
- Corrosion of timber decking support frames and clips (see Photo 5).



Photo 3 (2016)



Photo 4 (2016)



Photo 4 (2016)

#### 2021 - Current Observations

 The viewing platform's concrete floor appears to be in the same state of repair as when previously inspected in 2016.

SCG Consulting Engineers

3

SCG Ref: 31213(SP)

 The timber decking support frames and clips identified in the "previous report" continue to corrode (see Photo 3). There doesn't appear to have been any maintenance on these since our 2016 inspection. These clips are nearing failure and present a safety risk.



Photo 3 (2021)

#### 5.1.3 Ground Level Toilet Facilities: -

#### 2016 - Previous Report

- The visible structure appears in reasonable condition with no visible signs of structural deterioration.
- The cleaning contactor confirmed that all floors within the toilet/shower facilities all drain to the
  provided floor gullies. This suggests the floor slabs remain relatively level and as originally
  poured.
- Superficial peeling of paint off some of the blockwork was noticed and is probably due to consistent moisture conditions adjacent the walls (see Photo 6).
- The cleaning contactor did confirm that some areas of mould on the ceilings have been removed over time. This could be due to poor ventilation or a possible leak above the ceiling from the viewing platform.
- The cleaning contactor confirmed that water ponds periodically at the entrances to both Male and Female toilet facilities (see Photo 7).



Photo 6 (2021)



Photo 7 (2021)

#### 2021 - Current Observations

- There was no noticeable increase in deterioration of the structure forming the toilet and shower areas.
- We were informed by the Facility Manager that the toilets had recently been repainted with the cubicle doors and partition walls also upgraded.

SCG Consulting Engineers

4

SCG Ref: 31213(SP)

#### 5.2 Surrounding Deck Area

#### 2016 - Previous Report

- Substantial corrosion of perimeter steel channels supporting edge bearers and balusters (see Photo 8).
- Corrosion on the steel beams and bolted cleats which support the cantilevered decks around the beach side of the facility (see Photo 9).
- Corrosion on the caps covering the tie backs on the perimeter sleeper walls under the cantilevered deck area (see Photo 10).







Photo 9 (2016)



Photo 10 (2016)

• General deterioration of the decking/facing boards in numerous areas (see Photos 11 &12).



Photo 11 (2016)



Photo 12 (2016)

• Substantial corrosion in the steel frame shade sail structure (see Photo 13).



Photo 13 (2016)

#### 2021 - Current Observations

- This area of the facility continues to show extensive dilapidation.
- We understand from discussions with Council's redacted that the area has ongoing maintenance such as, decking board replacements and similar minor works.

SCG Consulting Engineers 5 SCG Ref: 31213(SP)

are hidden from sight. The photos confirm extensive corrosion to the beams in those areas as well.

 The tie-backs for the timber sleeper retaining wall under the cantilevered deck continue to corrode. It doesn't appear any maintenance has been carried out on these elements from when we last inspected the site.



Photo 14 (2021)



Photo 16 (2021)



Photo 15 (2021)



Photo 17 (2021) (No Bolts)

#### 6.0 DISCUSSION OF FINDINGS

#### 6.1 'Loo with a View'- Building

- The visible areas of the trusses supporting the roof over the upper level viewing platform
  continue to corrode and deteriorate. They appear to be in a similar state of disrepair to that
  when previously inspected. We suspect there has been maintenance carried out since our last
  inspection, but the aggressive coastal atmosphere continues to corrode these elements.
- We can't comment on the state of the roof framing hidden beyond the roof sheeting or cement sheeted linings. We can only suspect corrosion is occurring to the purlins and trusses beyond these areas.
- The concrete columns supporting the roof trusses appear to be in an acceptable level of repair and are considered structurally adequate for continued use.
- The viewing platform floor slab for the upper level appears to be in an acceptable level of repair and is considered structurally adequate for continued use.
- The timber decking areas around the perimeter of the upper level viewing platform are supported by severely corroded support clips which could collapse if directly loaded.
- The ground floor blockwork walls forming the toilet and shower areas are in an acceptable level of repair and are considered structurally adequate for continued use.

SCG Consulting Engineers 6 SCG Ref: 31213(SP)

 The blockwork in the area between the toilets where water tanks and electronic equipment serving the facility are located is in an acceptable level of repair and is considered structurally adequate for continued use.

#### 6.2 Timber Decking Area

- All areas of the timber decking continue to show signs of on-going deterioration such as weathering rot, cracking and splitting. This is an issue with exposed timber and requires regular maintenance/replacement protocols.
- The steel framing supporting the decking is severely corroded in a number of areas and in some instances unsafe for potential deck area loading. We consider these areas are beyond repair and must be replaced as soon as possible.

(Note: SCG Consulting Engineers has provided temporary support measures to several of the supporting beam elements deemed unsafe during the latest site visit. These measures are temporary only.)

• The timber sleeper wall under the deck relies on steel tie-backs for support. These tie-backs are fixed to the walls post with spreader plates and a locking nut. The spreader plates have sustained substantial corrosion reducing their structural capacity in turn reducing the capacity of the wall. We don't believe the wall is at risk of imminent collapse, but we recommend remedial measures be implemented within 3 months to avoid the wall becoming a safety issue.

#### 7.0 RECOMMENDATIONS:

As in the "previous report" we still remain of the opinion that the masonry and concrete elements of the facility remain in an acceptable level of repair and could be considered for on-going use. In the "previous report" we suggested an additional 20 years of service life could be expected for these elements. We still believe this is achievable with ongoing maintenance and upkeep of surface coatings, membranes and drainage elements.

The timber elements continue to require regular on-going maintenance and replacement. The current deterioration evident during our recent visit suggests this is again required.

The decking surrounding the upper viewing platform that's supported on the corroded steel support clips are un-safe. Those clips should be replaced now.

The steel framing elements supporting the decking areas are as stated "beyond repair".

The temporary support struts currently being fixed to the beams as directed by SCG are as stated, temporary measures. We suggest 6 months be considered as temporary. Any use beyond that time frame will require "regular" inspection and possible further remedial measures implemented.

In our "previous report" we discussed the possible continued use of the facility. At that time our opinion was, the steel elements could expect an extension of their serviceable life of upwards to 5 years if maintained.

The poor state of these elements during our latest visit confirms this opinion as true. They have reached the end of their serviceable life and must be replaced. Temporary "band aid" solutions such as the temporary struts being fixed to these beams is not a viable solution moving forward.

In our "previous report" we discussed replacement option in terms of material selections and the like. Those recommendations still remain valid.

SCG Consulting Engineers 7 SCG Ref: 31213(SP)

We believe complete replacement of the facility would be a good outcome for the community. It would also avoid the design constraints which would result if only partial replacement or refurbishment was chosen as a path forward.

However, if an extensive refurbishment is chosen, we would recommend that the timber and steel elements be replaced with more durable materials such as reinforced concrete, stainless steel and aluminium.

We have attached a markup over the original design drawings of the facility that we have on file.

The markup is included to provide comment and suggestions that could assist in any consideration on the facilities future.

Any costings for potential design options would be better placed in the hands of an experienced quantity surveyor.

In the markup we have identified the existing below ground revetment wall which is assumed to extend across the entire beach front of the facility. This could be retained and used as a boundary line for any new or replacement works to occur up to. It could be the location where a more durable concrete retaining wall could be built. A new concrete deck could be built over the wall and extended back to the (retained or replaced) toilets and shower building. The slab could cantilever over the new wall if required to replicate the existing deck cantilever.

We would recommend the use of concrete with strengths no less than 40 MPa, with galvanised reinforcement for all concrete elements.

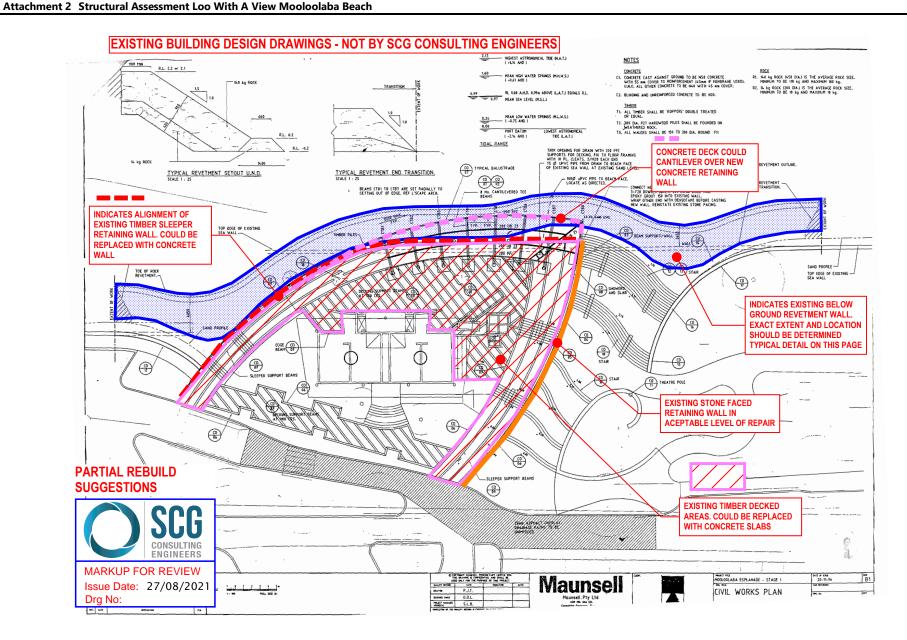
As discussed, the blockwork building housing the toilets and showers could be renovated with new coatings and protective membrane and used for another 20 years.

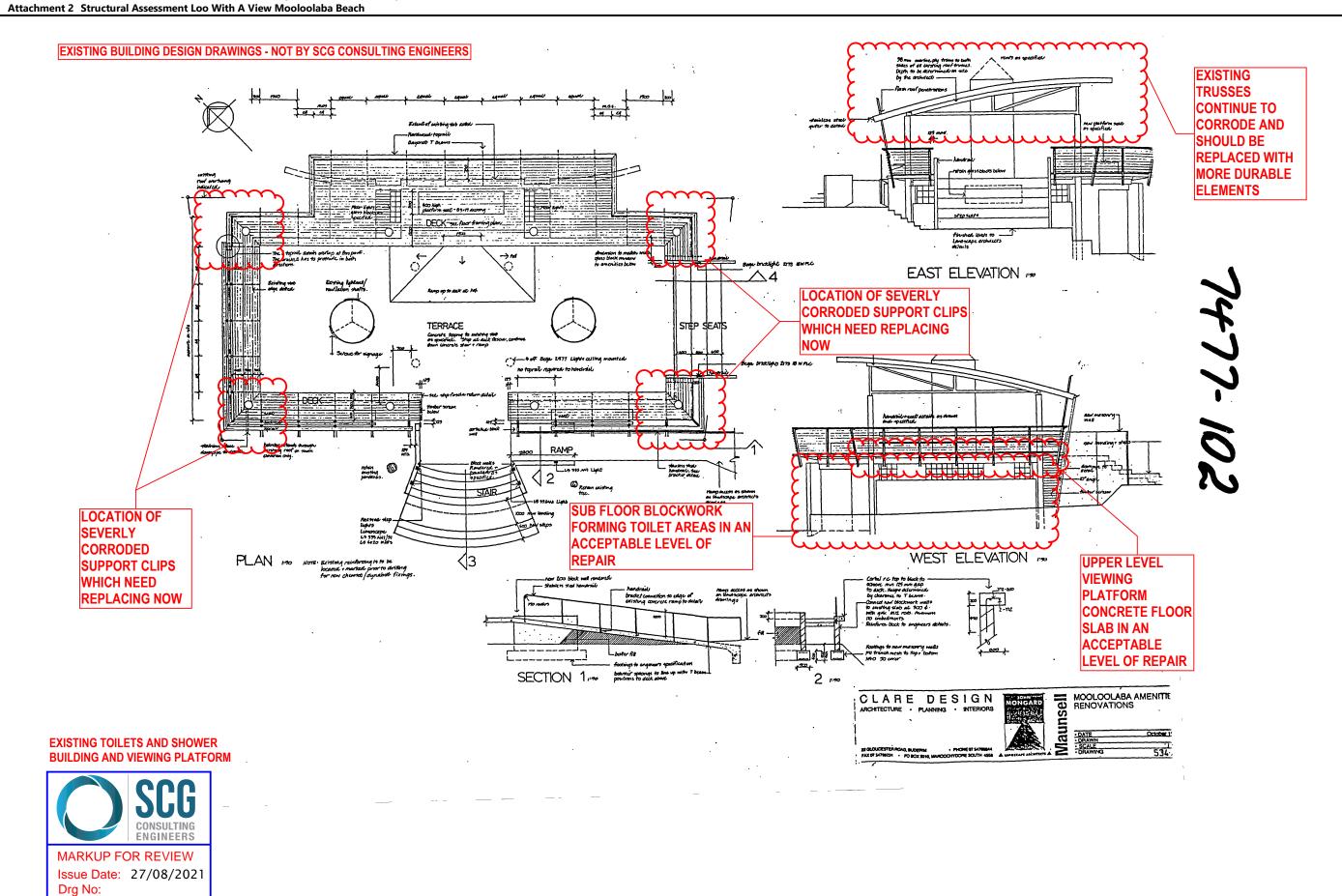
The roof over the upper viewing platform should be replaced. The concrete columns could be re-used but would require re-working of their tops to accept new roof framing arrangements and hold down bolts.

SCG Consulting Engineers were included in Aecom's design team that worked on the design proposals for the Mooloolaba Foreshore redevelopment. As part of those works, a design for a "Loo with a view" replacement was completed. Although the siting and scale may vary from the existing facility, the design could assist in any consideration on the future of the current facility.

Sean Richardson RPEQ 5835 For and on behalf of SCG CONSULTING ENGINEERS

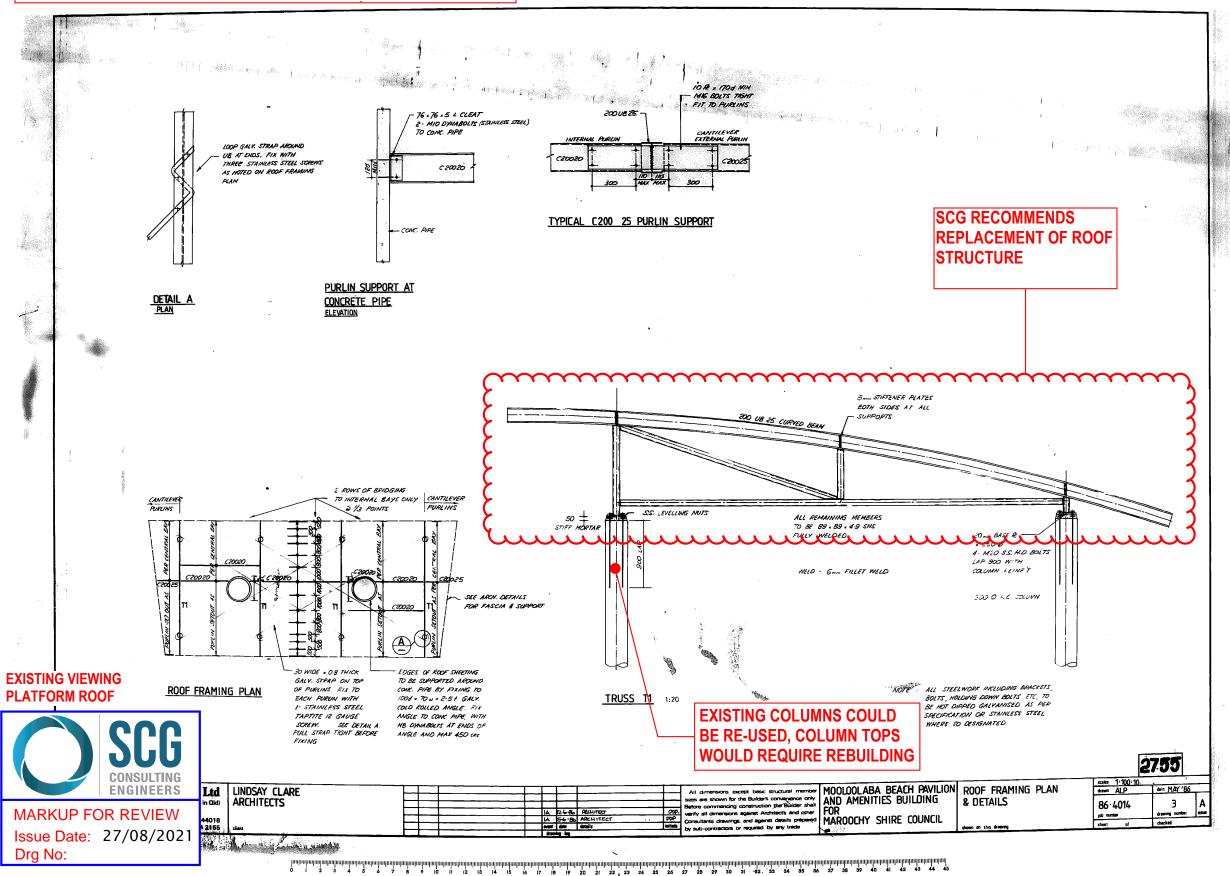
Appendix A: SCG Markup - Existing Architectural Plans - 'Loo with a View'



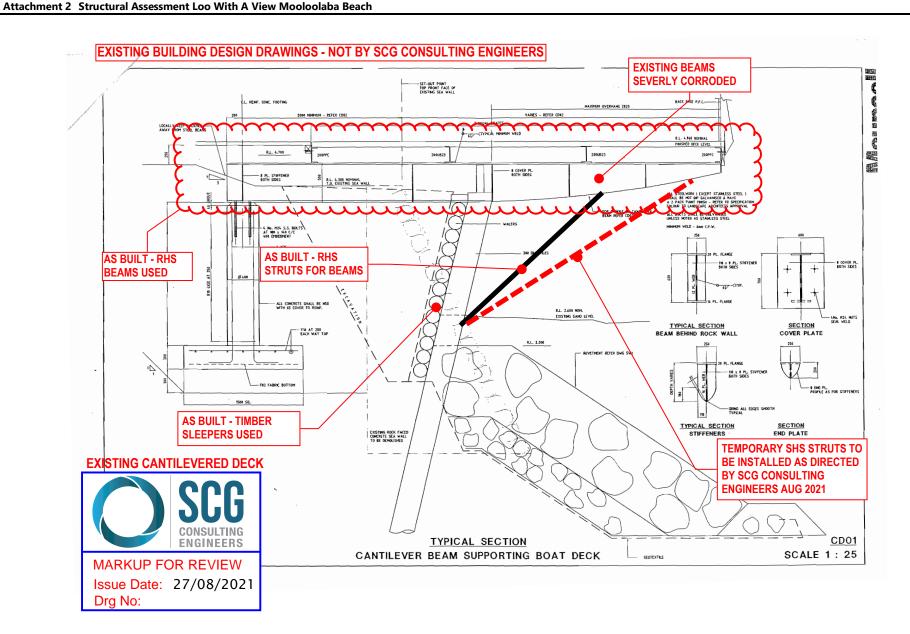


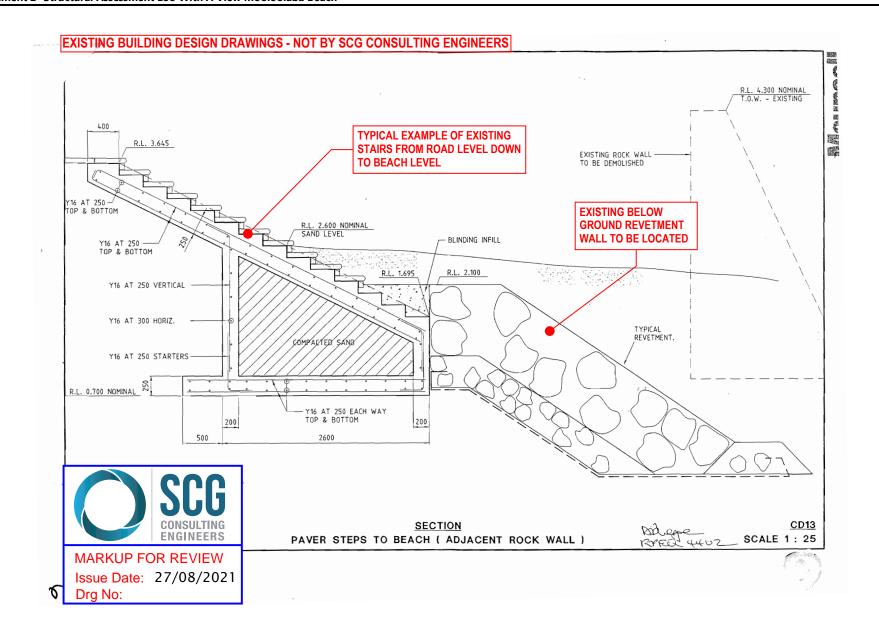
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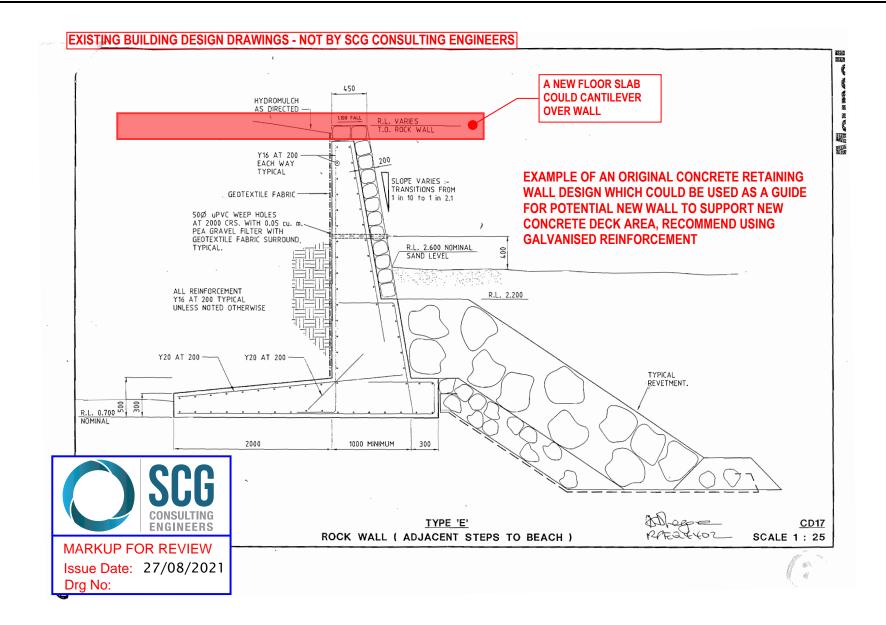
#### EXISTING BUILDING DESIGN DRAWINGS - NOT BY SCG CONSULTING ENGINEERS



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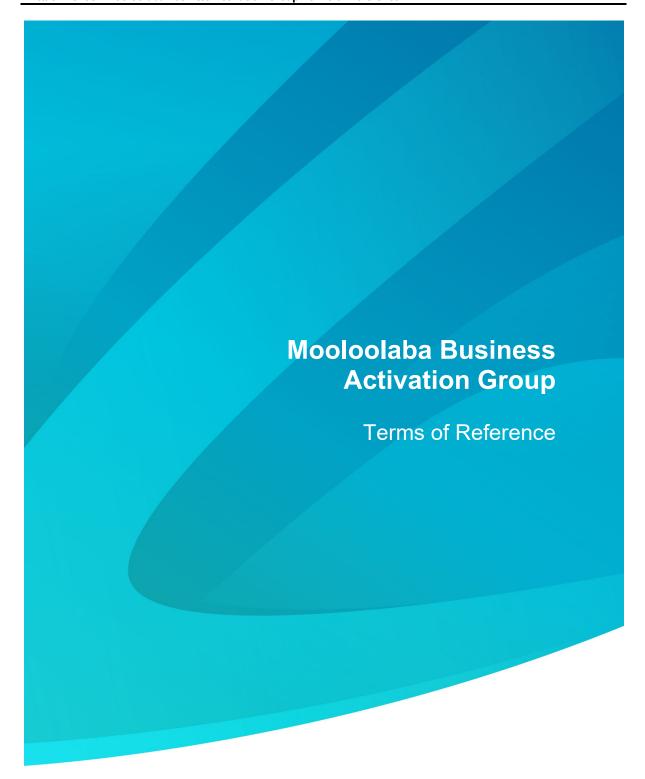






Southern Seawall

Attachment 3 Mooloolaba Business Activation Group Terms of Reference





Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 3 Mooloolaba Business Activation Group Terms of Reference

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#### Acknowledgements

 $Council\ wishes\ to\ thank\ all\ contributors\ and\ stakeholders\ involved\ in\ the\ development\ of\ this\ document.$ 

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Mooloolaba Business Activation Group – Terms of Reference. January 2023

#### Introduction

Sunshine Coast Council (SCC) is seeking to establish two community reference groups for Mooloolaba to support the initiatives from the Place Making Mooloolaba Master Plan:

- Mooloolaba Business Activation Group
- Mooloolaba Stakeholder Interest Group

The Terms of Reference (TOR) for the *Mooloolaba Business Activation Group* is presented in this document.

#### Scope extent

The Mooloolaba Business Activation Group's area of interest is bound to the extent of the endorsed 2015 Placemaking Mooloolaba Master Plan precinct, (the Mooloolaba precinct) and its four areas of interest.

- Foreshore and Esplanade
- The Mooloolaba Heart
- The Wharf
- Southern Gateway



Note: it does not include the area bound by the extent of the Mooloolaba Spit Master Plan.

#### **Definition**

The Mooloolaba Business Activation Group is a forum coordinated by Sunshine Coast Council (SCC) that includes selected community members who provide information, insights and views to Council. The goal is to provide a two-way dialogue between the parties thereby enhancing outcomes and improving relationships for the future benefit of the Mooloolaba precinct.

#### Purpose of the Mooloolaba Business Activation Group

The primary purpose is to share two-way information between the community and SCC. It is an opportunity for current community issues to be discussed with, and understood by SCC, relevant to the groups' purpose.

The Mooloolaba Business Activation Group is not a decision-making body and it is not a requirement that consensus always be reached between members on issues discussed.

The purpose of the Mooloolaba Business Activation Group is to:

- Engage with local businesses including business operators, accommodation providers, landowners, business groups, events and tourism.
- Provide an opportunity for current business-related issues as relevant to the Mooloolaba precinct, to be discussed with and understood by all stakeholders.
- Identify opportunities and provide ideas to the business activation planning consultant to support the future benefit of the Mooloolaba precinct.
- Support and deliver actions derived from the business activation plan for the Mooloolaba precinct.

It should be noted that there are common aims shared with the Mooloolaba Stakeholder Interest Group, such as:

- Involve the key community groups and stakeholders and understand everyone's views.
- Ensure key community and business stakeholders are appropriately engaged with clear and accurate information regarding the key projects occurring within the Mooloolaba precinct.
- Build capacity within the community to support the future benefit of the Mooloolaba precinct.
- Promote, support, develop and deliver opportunities for the future benefit of the Mooloolaba precinct.
- Further build community understanding about Council projects, their opportunities, and activities for a range of projects in the precinct. An example would include Stage Two of the Mooloolaba Foreshore Revitalisation Project (MFR), an outcome of the the endorsed 2015 Mooloolaba Placemaking Master Plan and subsequently approved 2022 Central Meeting Place.

#### **Primary objectives**

The primary objectives of the Mooloolaba Business Activation Group are to:

Share local knowledge between community and stakeholders regarding Mooloolaba and the projects evolving from the endorsed 2015 Placemaking Mooloolaba Master Plan.

- Encourage the development of collegiate and cooperative relationships between all community groups and stakeholders.
- Act as conduit to the broader community to share information and generate understanding about the project within the terms of the Mooloolaba Business Activation Group.

#### **Membership**

- The Mooloolaba Business Activation Group will be facilitated by a third-party independent facilitator. This facilitor may be different for each Mooloolaba community reference group.
- Membership is voluntary and unpaid.
- Members will be representative of the demographic and geographic makeup of the project area.
- SCC staff will provide support through the chairperson in managing the Mooloolaba Business Activation Group.
- Elected representatives may not participate but will be kept informed of progress.
- Visit Sunshine Coast are offered a direct selection membership to the Mooloolaba Business Activation Group.

#### Participant responsibilities

- Prepare for, attend and actively participate in the meetings.
- Have a strong familiarity and an ongoing relationship with the Mooloolaba area.
- Actively and respectfully engage in a professional and civil manner.
- Share their views but also remain committed to open and shared dialogue.
- Not speak publicly or to the media on behalf of the Mooloolaba Business Activation Group or the project(s) without the approval of SCC.
- No electronic recording equipment, cameras or video materials are permitted at meetings without the consent of SCC and the Mooloolaba Business Activation Group.
- Maintain confidentiality and use material and information provided by SCC only for the purposes and primary objectives set out in these Terms of Reference.
- Represent each user/stakeholder group (where applicable) in helping to inform the
  broader community of project objectives, status and outcomes. It will be essential for
  participants to represent the interests of other people in the community. Nominees for
  appointment to the Mooloolaba Business Activation Group will be required to articulate
  their involvement in the community, who they will provide updates to, and how these
  updates will be communicated.

#### Selection process

A panel, consisting of a third-party independent facilitator and senior representatives and officers from SCC will consider all applications for each group.

The panel will seek:

Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 3 Mooloolaba Business Activation Group Terms of Reference

- members from a range of ages and backgrounds within the project area.
- to select a diverse representation across demographics, cultures and interests to promote a diversity of voices.
- a balance of interests from business focussed applicants including local business operators, accommodation providers, landowners, business groups, events and tourism.

10 members will be selected to participate in each group, subject to panel agreement. Those who are not selected will be advised they are unsuccessful and be provided with the contact details of the successful representative for their interest area.

SCC reserves its right to limit membership numbers based on achieving a balanced approach to community viewpoints and opinions.

#### **Appointment**

Nominations for appointment to the Mooloolaba Business Activation Group will be open to all community members who have an interest in the Mooloolaba precinct.

Members will be kept up to date throughout, including during construction, unless members advise they wish to be removed from project mailing lists.

Should an applicant or member intend to nominate as a political candidate, they must resign their position from the Mooloolaba Business Activation Group immediately.

A member may be selected to sit on both the Mooloolaba Business Activation Group and Mooloolaba Stakeholder Interest Group subject to the assessment of their separate nomination.

#### Terms of membership

Membership appointment is initially for a two-year term, to be reviewed by SCC upon the two-year term's anniversary of the Mooloolaba Business Activation Group.

Members agree to commit to attend at least 75 per cent of meetings during the term of the group.

#### **New members**

If the Mooloolaba Business Activation Group requires an appointment of a new member mid-term, SCC may seek other nominations to fill this position as well as previous applications.

#### Membership resignations and vacancies

A member's position becomes vacant if they provide their resignation in writing. A position may be declared vacant if the member:

- fails to attend more than three consecutive meetings without written advice.
- breaches these Terms of Reference.
- becomes an employee of the project team or nominates for a political party at any level of government.

#### The chairperson

SCC will appoint an independent Chairperson to the Mooloolaba Business Activation Group to:

Attachment 3 Mooloolaba Business Activation Group Terms of Reference

- coordinate the agenda
- · organises distribution of meeting invites
- develop presentation slides
- facilitate the meeting, ensuring diverse representation from participants
- provide meeting notes (as required) to members and organise updates.

The Chairperson does not have to be the same person for each of the two community reference groups and will be chosen relevant to their skillset suitability to each group's purpose.

#### Operating protocols

Members will be invited to nominate issues for discussion, as will the project team, through the Chairperson prior to each meeting.

The number of items will be limited to allow for appropriate levels of discussion within the meeting timeframe. Agenda items not covered will be carried over to subsequent meetings.

Where appropriate, there may be times when SCC and the Chairpersons of both the Mooloolaba Business Activation Group and the Mooloolaba Stakeholder Interest Group agree to convene a combined meeting.

#### **Meeting frequency**

The frequency and timing of meetings will be determined at its first meeting. Meetings will likely be held every three months, or as required to meet project deliverables.

Most meetings will be held on a weeknight (Monday to Thursday) at a venue in Mooloolaba. It is anticipated that meetings will run for up to two hours.

#### Management of the panel

SCC staff will assist the Chairperson to prepare meeting agendas, meeting notes and other administrative functions.

Panel members will be notified of the meeting dates no less than one week prior to each meeting.

#### **Project team**

The project team agrees to:

- Provide information on the progress of the precinct's projects.
- Where deemed reasonable by the independent Chairperson, arrange consultant(s) to explain technical information to the Mooloolaba Business Activation Group and, where required, invite representatives from relevant government agencies or other individuals to attend meetings as a guest.
- Follow-up requests for additional information and review of specific issues as requested by the Mooloolaba Business Activation Group.

All requests and proposals from the Mooloolaba Business Activation Group would be considered by the project team, whilst maintaining the right to decline, if requests and proposals are not feasible. The project team must report back to the Mooloolaba Business Activation Group on consideration of their comments.

Southern Seawall

Attachment 3 Mooloolaba Business Activation Group Terms of Reference

The project team will continue to engage with, and respond to, individual community members if they contact the project team or submit enquiries to other areas of SCC. It is noted that the Mooloolaba Business Activation Group is not intended to facilitate all liaison with interested parties.

The project team consists of SCC staff and consultants engaged by SCC. It is responsible for managing and undertaking day-to-day project activities. This Terms of Reference does not govern the project team.

#### **Meeting notes**

It is the responsibility of the chairperson and SCC to organise, facilitate and host the Mooloolaba Business Activation Group meetings. Meeting notes will be kept of meeting attendees, key issues raised and actions recommended or agreed. Comments from individuals will not be attributed to them and a verbatim record of the meeting will not be prepared.

The meeting notes will be forwarded to the Chairperson and SCC for approval, prior to distribution to members within 14 days of the meeting.

Any requested changes to the meeting record should be placed in writing and forwarded to the Chairperson to be tabled for discussion at the next meeting, and adoption if agreed to by Mooloolaba Business Activation Group members.

#### Media liaison

Individual members can speak to the media or share their thoughts on their personal social media channels about the project from an individual perspective, but not as a spokesperson on behalf of SCC or the Mooloolaba Business Activation Group. They must also not make statements relating to the views or involvement of others or pertaining to any confidential or privacy related information.

#### **Breaches of protocol**

Should members of the Mooloolaba Business Activation Group not comply with these Terms of Reference, continually disrupt meetings or disrespect the rights of other members to participate, the member may be asked to resign from the group.

#### **Dissolution of the Mooloolaba Business Activation Group**

If it is deemed by the members or by SCC that the role of the Mooloolaba Business Activation Group is no longer required, SCC may dissolve the group. Any request for dissolution must demonstrate why the Mooloolaba Business Activation Group is no longer required.

#### Dispute resolution

It is not a requirement that consensus be reached among members on the issues discussed. Differing views will be noted and taken into consideration. In the event of any dispute between the Mooloolaba Business Activation Group and SCC, the Chairperson will seek to resolve the issue in consultation with SCC.

#### Confidentiality

From time to time the Mooloolaba Business Activation Group will review information not yet in the public arena, not adopted or approved by SCC or pertaining to particular privately-owned properties. In these instances, the independent Chairperson will advise of the requirement to

Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 3 Mooloolaba Business Activation Group Terms of Reference

maintain the confidentiality of this information. Members will be required to uphold this confidentiality by not taking written notes of the discussion and not discussing the topic or disclosing information concerning it outside the Mooloolaba Business Activation Group forum.

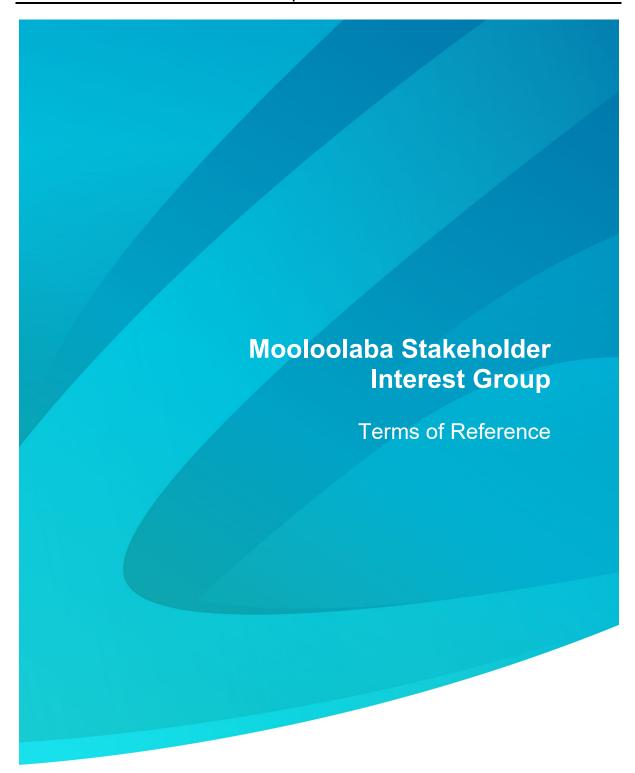
## **Authority**

The Mooloolaba Business Activation Group is not a formal committee but rather an informal community/stakeholder/business interest group that enable the sharing of information between each member of the group and the SCC. It is not a decision-making body.

Yes, I agree to the Mooloolaba Business Activation Group Terms of Reference.

Your name:			
Your signature:			
Date:			

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#### Acknowledgements

Council wishes to thank all contributors and stakeholders involved in the development of this document.

#### Disclaimer

Information contained in this document is based on available information at the time of writing. All figures and diagrams are indicative only and should be referred to as such. While the Sunshine Coast Regional Council has exercised reasonable care in preparing this document it does not warrant or represent that it is accurate or complete. Council or its officers accept no responsibility for any loss occasioned to any person acting or refraining from acting in reliance upon any material contained in this document.

 ${\it Mooloolaba\ Stakeholder\ Interest\ Group-Terms\ of\ Reference.\ January\ 2023}$ 

## Introduction

Sunshine Coast Council (SCC) is seeking to establish two community reference groups for Mooloolaba to support the initiatives from the Place Making Mooloolaba Master Plan:

- Mooloolaba Business Activation Group
- Mooloolaba Stakeholder Interest Group

The Terms of Reference (TOR) for the *Mooloolaba Stakeholder Interest Group* is presented in this document.

## **Scope extent**

The Mooloolaba Stakeholder Interest Group's area of interest is bound to the extent of the endorsed 2015 Placemaking Mooloolaba Master Plan precinct, (the Mooloolaba precinct) and its four areas of interest.

- Foreshore and Esplanade
- The Mooloolaba Heart
- The Wharf
- Southern Gateway



Note: it does not include the area bound by the extent of the Mooloolaba Spit Master Plan.

#### **Definition**

The Mooloolaba Stakeholder Interest Group is a forum coordinated by Sunshine Coast Council (SCC) that includes selected community members who provide information, insights and views to Council. The goal is to provide a two-way dialogue between the parties thereby enhancing outcomes and improving relationships for the future benefit of the Mooloolaba precinct.

## Purpose of the Mooloolaba Stakeholder Interest Group

The primary purpose is to share two-way information between the community and SCC. It is an opportunity for current community issues to be discussed with, and understood by SCC, relevant to the groups' purpose.

The Mooloolaba Stakeholder Interest Group is not a decision-making body and it is not a requirement that consensus always be reached between members on issues discussed.

The purpose of the Mooloolaba Stakeholder Interest Group is to:

- Engage with local community/interest/resident groups around topics related to the environment, beach, sporting and community facilities.
- Share two-way information between the community and SCC relevant to the Mooloolaba precinct and endorsed projects.
- Provide a forum to bring local community groups and stakeholders together to share details of their programs/projects as relevant to the Mooloolaba precinct.
- Identify opportunities for the future benefit of the Mooloolaba precinct.
- To foster positive ongoing relationships between Mooloolaba stakeholders focussed on non-business activities within the Mooloolaba precinct.

It should be noted that there are common aims shared with the Mooloolaba Business Activation Group, such as:

- Involve the key community groups and stakeholders and understand everyone's views.
- Ensure key community and business stakeholders are appropriately engaged with clear and accurate information regarding the key projects occurring within the Mooloolaba precinct.
- Build capacity within the community to support the future benefit of the Mooloolaba precinct.
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  activities for a range of projects in the precinct. An example would include Stage Two of
  the Mooloolaba Foreshore Revitalisation Project (MFR), an outcome of the the endorsed
  2015 Mooloolaba Placemaking Master Plan and subsequently approved 2022 Central
  Meeting Place.

## **Primary objectives**

The primary objectives of the Mooloolaba Stakeholder Interest Group are to:

• Share local knowledge between community and stakeholders regarding Mooloolaba and the projects evolving from the endorsed 2015 Placemaking Mooloolaba Master Plan.

- Encourage the development of collegiate and cooperative relationships between all community groups and stakeholders.
- Act as conduit to the broader community to share information and generate understanding about the project within the terms of the Mooloolaba Stakeholder Interest Group.

## Membership

- The Mooloolaba Stakeholder Interest Group will be facilitated by a third-party independent facilitator. This facilitor may be different for each Mooloolaba community reference group.
- Membership is voluntary and unpaid.
- Members will be representative of the demographic and geographic makeup of the project area.
- SCC staff will provide support through the chairperson in managing the Mooloolaba Stakeholder Interest Group.
- Elected representatives may not participate but will be kept informed of progress.

## Participant responsibilities

- Prepare for, attend and actively participate in the meetings.
- Have a strong familiarity and an ongoing relationship with the Mooloolaba area.
- Actively and respectfully engage in a professional and civil manner.
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  appointment to the Mooloolaba Stakeholder Interest Group will be required to articulate
  their involvement in the community, who they will provide updates to, and how these
  updates will be communicated.

## **Selection process**

A panel, consisting of a third-party independent facilitator and senior representatives and officers from SCC will consider all applications for each group.

The panel will seek:

members from a range of ages and backgrounds within the project area.

- to select a diverse representation across demographics, cultures and interests to promote a diversity of voices.
- a balance of interests from community focussed applicants including local community/interest groups/residents around topics related to the environment, beach, sporting and community facilities.

10 members will be selected to participate in each group, subject to panel agreement. Those who are not selected will be advised they are unsuccessful and be provided with the contact details of the successful representative for their interest area.

SCC reserves its right to limit membership numbers based on achieving a balanced approach to community viewpoints and opinions.

## **Appointment**

Nominations for appointment to the Mooloolaba Stakeholder Interest Group will be open to all community members who have an interest in the Mooloolaba precinct.

Members will be kept up to date throughout, including during construction, unless members advise they wish to be removed from project mailing lists.

Should an applicant or member intend to nominate as a political candidate, they must resign their position from the Mooloolaba Stakeholder Interest Group immediately.

A member may be selected to sit on both the Mooloolaba Business Activation Group and Mooloolaba Stakeholder Interest Group subject to the assessment of their separate nominations.

## **Terms of membership**

Membership appointment is initially for a two-year term, to be reviewed by SCC upon the two-year term's anniversary of the Mooloolaba Stakeholder Interest Group.

Members agree to commit to attend at least 75 per cent of meetings during the term of the group.

#### **New members**

If the Mooloolaba Stakeholder Interest Group requires an appointment of a new member mid-term, SCC may seek other nominations to fill this position as well as previous applications.

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A member's position becomes vacant if they provide their resignation in writing. A position may be declared vacant if the member:

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## The chairperson

SCC will appoint an independent Chairperson to the Mooloolaba Stakeholder Interest Group to:

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- coordinate the agenda
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- facilitate the meeting, ensuring diverse representation from participants
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The Chairperson does not have to be the same person for each of the two community reference groups and will be chosen relevant to their skillset suitability to each group's purpose.

## Operating protocols

Members will be invited to nominate issues for discussion, as will the project team, through the Chairperson prior to each meeting.

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## Management of the panel

SCC staff will assist the Chairperson to prepare meeting agendas, meeting notes and other administrative functions.

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The project team agrees to:

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  required, invite representatives from relevant government agencies or other individuals to
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All requests and proposals from the Mooloolaba Stakeholder Interest Group would be considered by the project team, whilst maintaining the right to decline, if requests and proposals are not feasible. The project team must report back to the Mooloolaba Stakeholder Interest Group on consideration of their comments.

The project team will continue to engage with, and respond to, individual community members if they contact the project team or submit enquiries to other areas of SCC. It is noted that the Mooloolaba Stakeholder Interest Group is not intended to facilitate all liaison with interested parties.

The project team consists of SCC staff and consultants engaged by SCC. It is responsible for managing and undertaking day-to-day project activities. This Terms of Reference does not govern the project team.

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### Media liaison

Individual members can speak to the media or share their thoughts on their personal social media channels about the project from an individual perspective, but not as a spokesperson on behalf of SCC or the Mooloolaba Stakeholder Interest Group. They must also not make statements relating to the views or involvement of others or pertaining to any confidential or privacy related information.

## **Breaches of protocol**

Should members of the Mooloolaba Stakeholder Interest Group not comply with these Terms of Reference, continually disrupt meetings or disrespect the rights of other members to participate, the member may be asked to resign from the group.

## Dissolution of the Mooloolaba Stakeholder Interest Group

If it is deemed by the members or by SCC that the role of the Mooloolaba Stakeholder Interest Group is no longer required, SCC may dissolve the group. Any request for dissolution must demonstrate why the Mooloolaba Stakeholder Interest Group is no longer required.

#### Dispute resolution

It is not a requirement that consensus be reached among members on the issues discussed. Differing views will be noted and taken into consideration. In the event of any dispute between the Mooloolaba Stakeholder Interest Group and SCC, the Chairperson will seek to resolve the issue in consultation with SCC.

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From time to time the Mooloolaba Stakeholder Interest Group will review information not yet in the public arena, not adopted or approved by SCC or pertaining to particular privately-owned

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Attachment 4 Mooloolaba Stakeholder Interest Group Terms of Reference

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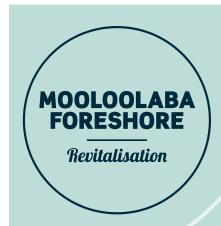
Yes, I agree to the Mooloolaba Stakeholder Interest Group Terms of Reference.

Your name:		
Your signature:		
Date:		

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Southern Seawall
Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report



## Mooloolaba Foreshore Revitalisation

# **Stage Two - Central Meeting Place**

**Community Engagement Summary Report** (Updated November 2022)



Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

# **Acknowledgment of Traditional Custodians**

Sunshine Coast Council acknowledges the Kabi Kabi peoples and the Jinibara peoples and recognises that the Sunshine Coast local government area has always been a place of cultural, spiritual, social and economic significance to its Traditional Custodians.

Council is committed to working in partnership with Traditional Custodians and the First Nations community to support self-determination through economic and community development.

## Acknowledgements

Council wishes to thank all contributors for their involvement in the development of this document, including the Sunshine Coast community, stakeholders and visitors to the region.

## **Project sponsor and partners**

Project sponsor: Liveability and Natural Assets

Project teams: Design and Placemaking Services, Project Delivery, Customer Response and Strategic Property

## **Document control**

	Date	Details	Authorised
Α	18.08.2022	Phase One issue	SCC DPS
В	08.11.2022	Phase Three Draft issue	SCC DPS
С	05.12.2022	Phase Three Final issue	SCC DPS

## **Disclaimer**

Information contained in this document is based on community and stakeholder feedback obtained through formal community engagement undertaken by Sunshine Coast Council across multiple phases held in 2022 as part of Stage Two for the Mooloolaba Foreshore Revitalisation project.

All figures and diagrams are indicative only and should be referred to as such.

Although the report may not capture all responses in detail, the views and suggestions collected are acknowledged and summarised without bias, and key themes collated to help inform how council progresses the project, in alignment with community interests.

While the Sunshine Coast Council has exercised reasonable care in preparing this document it does not warrant or represent that it is accurate or complete. Council or its officers accept no responsibility for any loss occasioned to any person acting or refraining from acting in reliance upon any material contained in this document.

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## Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report Contents** Project background Stage Two engagement overview About the Central Meeting Place design concepts **Project** Concept Blue Concept Yellow 10 Phase Three 'Share your thoughts' What we heard 11 Engagement snapshot 13 Community Participation snapshot 14 Detailed feedback 16 Key themes 17 Phase One 'Have your say' What we heard Engagement snapshot Participation snapshot Detailed feedback 21 Key themes 23 Values important to the community 24 Precincts and staging 27 Stage Two engagement approach 27 28 Stage Two engagement activities Participation results (overall) Demographics analysis 31 Next steps Recommendations ₱ Phase One — 'Have your say': Engagement activities B Phase One — 'Have your say': Promotional materials C Phase Two — 'What we heard': Communications Phase Three — 'Share your thoughts': Engagement activities  ${m \ell}$  Phase Three — 'Share your thoughts': Communications & Promotional materials  ${m {\cal F}}$  Phase Three — 'Share your thoughts': Detailed Survey Results

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report



The report contains the following information:

- an overview of the project and the engagement approach for this stage of the project
- a summary of Phase Three community engagement feedback and results
- overview of Phase One community engagement feedback and results
- snapshots on participation outcomes and engagement communications reach
- the preferred design concept, based on community and key stakeholder group feedback
- recommendations on any changes to the design concept for consideration by council
- next steps in seeking endorsement of the preferred design and actions to progress with the next design phase for the Stage Two Central Meeting Place.

Item 8.1

**Community Engagement Summary Report** 

5

## **Project background**

The Mooloolaba Foreshore Revitalisation project is a multistaged project being undertaken by Sunshine Coast Council (council), as identified by the *Placemaking Mooloolaba Master Plan* (the Master Plan). The Master Plan was endorsed by council in 2015 and provides an overarching vision for Mooloolaba and guidance on precinct-based enhancements, achievable through public and private sector investments.

The Master Plan was developed following an extensive community engagement process that applied best practice engagement principles and received a very high level of community support (82 per cent).

The Mooloolaba Foreshore Revitalisation project is a significant placemaking project from the Master Plan that will increase public beachfront parkland by 40 per cent and add extensive beachfront pathways, enhanced spaces, and modern amenities for community use – all of which reflect the relaxed, natural Sunshine Coast lifestyle.

After its endorsement, council progressed the Master Plan vision for Mooloolaba's foreshore through Detailed Design, which was released in August 2019. The Detailed Design assisted council with obtaining Queensland Government grant funding for the construction of Stage One Northern Parkland precinct, which opened in June 2022.

There are four precincts envisioned by the Master Plan and Detailed Design for Mooloolaba foreshore and the next stage council plan to deliver is Stage Two, the Central Meeting Place.

### Purpose of community engagement

The Master Plan is intended to provide a set of guiding principles for the foreshore and is revisited as the design and construction for each stage is implemented.

As some time has passed since endorsement of the 2015 Master Plan and the release of the 2019 Detailed Design, council have sought to engage the community and key stakeholder groups again to seek current views and opinions in relation to aspects of the Master Plan and Mooloolaba's foreshore that may have to change; specifically, this document focuses on the Central Meeting Place precinct (which encompasses the Loo with a View).

Key drivers of changes to the Master Plan include:

- critical engineering and accessibility reports, which have deemed many components of the 35-year-old Loo with a View building as close to 'end of life' and non-compliant with current Disability Discrimination Act (DDA) requirements nor modern, sustainable building and design standards
- the global COVID-19 pandemic
- community sentiment for greater inclusiveness for all users and integration of First Nation Peoples culture and heritage
- climate change impacts (i.e. rising sea level and increasing frequency of major storm events).

Opinions and feedback received from the community will assist council with determining a preferred outcome.

### **About the Central Meeting Place**

With the first stage of the Mooloolaba Foreshore Revitalisation project now complete, council is planning for delivery of Stage Two of the project, which is the Central Meeting Place.

The Central Meeting Place precinct is located near the Brisbane Road entry point along Mooloolaba foreshore and is a place where our community can arrive, meet, gather, celebrate and connect with nature and each other.

This precinct encompasses the existing Loo with a View, which has been a recognised part of Mooloolaba for over 35 years. The building is located on the main beach access of Mooloolaba foreshore and comprises public amenities, including toilets and showers, public seating, a viewing and event deck, and public art. Its design is based on a boat in recognition of Mooloolaba's strong nautical heritage.

Recently obtained engineering condition reports (2021) on the existing Loo with a View facility advise that the amenities, observation building and surrounding deck structure is nearing the end of its life and must be replaced.

The 2015 Master Plan originally planned for the refurbishment of the existing building, however, the opinion of an independent structural engineer advised that refurbishment is no longer an option.

For these reasons council felt it was necessary to re-engage the community to seek current feedback about the Central Meeting Place precinct to assist council with developing informed decisions to progress and deliver Stage Two.

Phase One of community engagement invited the community to 'Have your say' on the Central Meeting Place and provide feedback on how our community uses and values the current area including the public amenities, meeting and event spaces, and viewing decks.

Feedback received from Phase One engagement assisted council and an external consulting team to develop design concepts for the Central Meeting Place. Two designs were presented to the community as part of Phase Three of community engagement.

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Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

## Stage Two engagement overview

Extensive community and key stakeholder group engagement has been undertaken in planning for Stage Two of the Mooloolaba Foreshore Revitalisation project.

Four (4) phases of community engagement were undertaken in 2022 and early 2023. Two phases provided the community with opportunities to give feedback to council with the other two phases providing council an opportunity to inform the community of project progress updates.



#### Phase One What we heard

The initial phase of community engagement occurred from March 30 to May 4, 2022, where council invited the community to 'Have your Say' on the Central Meeting Place to understand the community's values and opinions.

The primary method used to capture feedback was the 'Have your say' survey available for the four week period on council's webpage (and in hard copy format at drop-in sessions).

Two drop-in sessions were held in Phase One on Mooloolaba's foreshore (April 9 and 23, 2022) where the community could talk to designers and council officers about the project.

More than 1100 survey responses were received, revealing the following key themes and values important to the community:

- the hero for Mooloolaba is the beach
- · be inclusive, safe and accessible to all
- a place to meet, gather and sit
- keep the existing location but refresh the precinct with modern, accessible amenities
- maintain an important landmark and icon of the Sunshine Coast
- maintain and enhance the views to the ocean and Point Cartwright
- important to integrate the history and culture of First Nations peoples
- protect the environment and keep it natural with trees and grass
- more community events and activation are needed.

Council also met with the following key stakeholder groups for one-on-one interviews:

- Mooloolaba Chamber of Commerce
- Beach Matters
- · Mooloolaba Spit Association
- Queensland Police
- Architects for Resilient Communities (ARC)
- · Mooloolaba Activation Group
- · SCAAN, Biometrics
- MP Fiona Simpson
- · Kabi Kabi First Nation Traditional Owners
- Mooloolaba Surf Lifesavers Club.
- · Visit Sunshine Coast & Events
- · Alex Headland Community Association
- · Shane Hepburn and Craig Morrison (Phase Three)
- Sandcastles Body Corporate (Phase Three).



#### Phase Two What we heard (complete)

A summary of Phase One feedback was shared with the community from 22 August 2022.

During Phase Two engagement, council and a team of consultants developed design concepts for the Central Meeting Place based on the feedback received in Phase One.



Concept Blue would adopt a design that is consistent with the look and feel of the newly completed Stage One Northern Parkland.



Concept Yellow would rebuild an extended structure, strongly influenced by the existing Loo with a View design, at the same location and level.

Two design concepts for the Central Meeting Place precinct were developed in response.

Both the Blue and Yellow design concepts proposed for the Central Meeting Place feature Mooloolaba's famed ocean views and improved functionality and amenity with public toilets, beach showers, viewing decks, meeting places, picnic areas, landscaping, integrated seawall and a coastal pathway.

Changing Places facilities have also been incorporated into both concepts to ensure people with a disability, their family members, carers, and friends have equal access to amenities.





Phase One community engagement snapsho

**Community Engagement Summary Report** 

/





Phase Four
Keeping you informed
(early 2023)



Phase Three Share your thoughts (complete)

Council invited the community to 'share your thoughts' on the two design concepts during Phase Three of community engagement held over four (4) weeks in September and October 2022.

A variety of engagement tools and illustrative materials were used in Phase Three to help communicate the design intent and key differences between the two designs. Visual materials developed included architectural plans and sections, and artist impressions of both designs demonstrating proposed outcomes from key locations within the Central Meeting Place precinct.

360-degree virtual reality views provided an immersive look into each design option. The community could view these on smart devices by scanning a QR code advertised on signs situated at two GPS-coordinated locations on the foreshore. A link provided within the 360-view connected participants to either concept and to the 'Share your thoughts' survey. The 360-degree views were an effective engagement method, receiving over 1400 individual scans of the QR codes.

Other communication materials used included videos interviewing the designers and Kabi Kabi Traditional Custodians describing the designs, large posters displayed at community drop-in events, and council's detailed engagement webpage.

Council also met with key stakeholder groups again for one-onone meetings to present the two design concepts, discuss and seek feedback.

The 'Share your thoughts' survey available on council's community engagement webpage was the primary method used by council to capture community feedback in Phase Three. Hard copies were available at community drop-in events. The survey asked for feedback on key features proposed by both concept. Over 1300 survey responses were received, indicating clearly preferred outcomes by the community.

#### Determining a preferred outcome

Council will consider all community feedback summarised in this report together with engineering reports and any state authority approvals and funding requirements to assist in determining the final design of the Central Meeting Place.



Phase Four Keeping you informed (early 2023)

Once council has supported an agreed outcome for the Central Meeting Place, the final design will be announced to the community. It is anticipated that the final outcome will be announced in early 2023. Council will continue to keep the community informed as Stage Two progresses.













Phase Three community engagement snapshot

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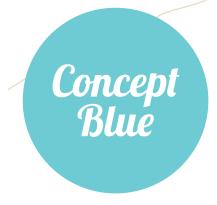
Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

## **About the Central Meeting Place design concepts**

The following describes each concept and their key differences. Each design also includes improved functionality and amenity with new public toilets, beach showers, viewing decks, meeting places, picnic areas, landscaping, integrated seawall and a coastal pathway.

Changing Places facilities have also been incorporated to ensure people with a disability, their family members, carers, and friends have equal access to amenities.





Artist Impressions Only of Concept Blue

Concept Blue celebrates Mooloolaba's natural beauty and beach as the hero of the foreshore. It proposes a new accessible and inclusive public amenities building, consistent with the look and feel of the recently completed Northern Parkland.

Design intent and key features in this concept include:

- Creating a new arrival experience to Mooloolaba beachfront that showcases the natural beauty of the foreshore.
- A new, open sided, shade canopy inspired by nature, creates a new meeting place and event space, that flows onto a large, grassed area.
- An open-plan design that allows for increased beachfront parkland with new viewing decks, grassed areas and terraced seating.
- New fully accessible public amenities with a Changing Places facility and family change rooms located on the same level as Mooloolaba Esplanade for direct and easy access from the coastal pathway.
- The public amenities are housed in 'pods' in the same architectural style as Stage One Northern Parkland. Walkways and breezeways provide enhanced ventilation and views from the Esplanade to the ocean.

**Community Engagement Summary Report** 











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Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place





Artist Impressions Only of Concept Yellow

Concept Yellow reflects on Mooloolaba's recent history and involves the construction of a new, accessible, and extended public amenities building that is strongly influenced by the existing Loo with a View design.

Design intent and key features in this concept include:

- A new meeting place is maintained on top of the public amenities block, consistent with the existing structure, while a connected lower viewing deck offers a meeting place and event space.
- Views of the beach and Point Cartwright are appreciated from an open, boat inspired, timber deck.
- New public amenities are located on the lower viewing deck, with entry via stairs or disability complaint ramps, set down from the Mooloolaba Esplanade level.















Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report





# Phase Three survey feedback

Our community overwhelmingly supported Concept Blue as their preferred design for the Central Meeting Place (75%) with the following results to each question.

# Question 1 Preferred architectural design style:



Reimagined architecture in the same style as the Stage One Northern Parkland.

# Question 2 Preferred accessibility outcome:



Public amenities on the same level as the Mooloolaba Esplanade and shops with direct access from the new coastal pathway.

# Question 3 Preferred arrival experience & meeting place outcome:



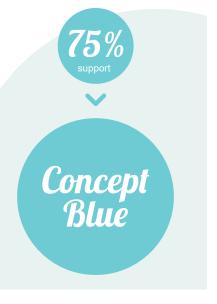
A new, open sided, shade canopy inspired by nature, to create a new meeting place and event space, that flows onto a large, grassed area.

# Question 4 Preferred open space outcome:



An open-plan design to allow for increased beachfront parkland with new viewing decks, grassed areas and terraced seating.

# Question 5 Preferred design:



Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

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Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



## Phase Three Engagement snapshot



weeks of engagement (28th September – 25th October, 2022)



social media posts (paid and organic)



795
visits to the project webpage



3 community drop-in sessions and presentations



advertisements placed in (print, social media, radio, and signage)



visits to council's Phase Three engagement webpage



'Walk the street' day to chat with local traders and businesses



views on council's social media posts



unique QR code scans of the two 360-degree views



key stakeholder group one-on-one interviews



406
comments made on council's social media posts



1390 online surveys completed



3009
emails sent to
stakeholders
and project
subscribers



new project subscribers



622 comments made via the survey

Refer to Appendix A for copies of the engagement materials used in Phase Three.

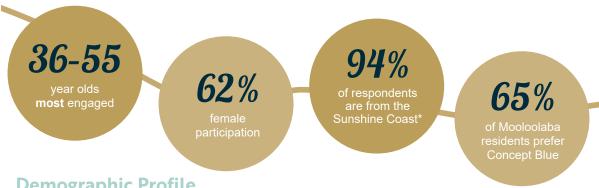
† 1388 validated responses (2 responses were duplicate submissions and deemed invalid)

**Community Engagement Summary Report** 

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## Phase Three Participation snapshot



## **Demographic Profile**

## Gender / identify as



<1%

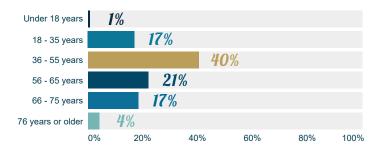


Prefer not to say

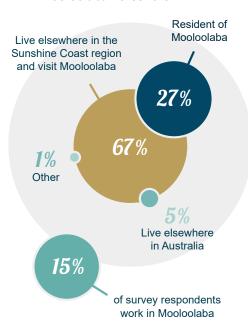
**36**%

<1% Non binary

#### Age group



### Place of residence or interest in Mooloolaba Foreshore



## Participants who provided feedback during Phase One 'Have your Say' engagement



## How did respondents hear about Phase Three 'Share your thoughts' engagement?





**Sunshine Coast** Council social media

From a group or organisation, of which I am a member

**22**%

News or advertising

9% Other

16

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



## Phase Three Detailed feedback

## **Survey results**



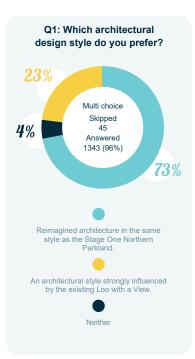
# Survey questions

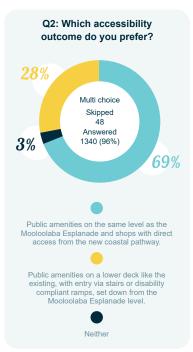
Council asked the community the following questions on the features, functions and facilities proposed by each design concept.

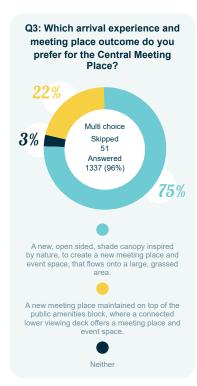


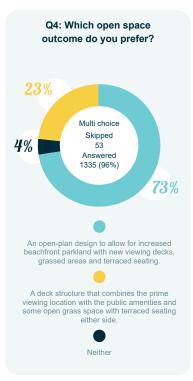
## Survey feedback

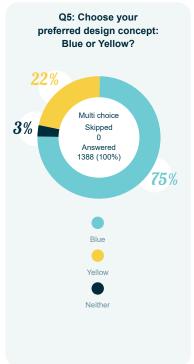
All feedback will be considered to help council determine a final outcome for the Central Meeting Place.











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Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

## **Key themes**

## Concept Blue

### **Thoughts about Concept Blue**

- It is modern and contemporary yet in keeping with nature and what people love about Mooloolaba and the Sunshine Coast – its natural environment.
- It keeps the focus on the beach and view, not a toilet block.
- The flowing, open plan nature of this design and how it blends into the beach. It has more openness, enhances views, feels more inclusive and accessible, and provides more green (plants and natural surfaces like grass).
- Provides better access for people with limited mobility and families.
- The design looks more consistent with the new character, aesthetic and quality established in the Northern Parkland, and many would like to see the overall vision for Mooloolaba foreshore continued in the next stages.
- Some respondents commented that they voted for Concept Blue because they feel Concept Yellow does not provide enough shade and green areas - "it looks too hot".

Phase Three
'Share your thoughts'
Survey received
622 comments

## Concept Yellow

#### **Thoughts about Concept Yellow**

- Support for how this design retains the key features and characteristics that people favour / love about the existing Loo with a View but with a refresh.
- Preference for this concept having an elevated vantage point to take in the view. Some like that the design retains the existing multi-level structures because the upper deck hides the toilets from view from the cafes and has beach showers and toilets accessed directly off the beach.
- Comments were captured that hero or instagram moments were important for the community.
- With the existing buildings to be removed it is important to capture memories, tell the stories and maintain the connection to place and memories.
- Some respondents expressed concern about potential risks to personal safety should Concept Yellow amenities be located at a lower level to the street, as they feel the location reduces passive surveillance, particularly at night when there is reduced visibility.

#### Main themes\*



## 1. Add more green (trees, grass and native gardens)

## 9% (130/1388)

Increase the amount of trees, grass and landscaping.
Reduce the extent of hard surfaces and utilise materials and finishes that do not absorb heat.

Sustainable building outcomes are preferred, including selection of green materials and smart technology.

Ensure material selection considers heat absorption and how it affects the ability of all and how they use the space, particularly those with mobility aides, strollers and beach carts, and people in bare feet.



# 444

## 2. Provide more shade

## 9% (121/1388)

Shade provision is a key concern for the community, as sun safety is a priority.

Natural shade is preferred, however, alternative options, such as shade sails, is desired

Planting more tall, large canopy trees for shade is favoured, as well as, the retention of existing trees where possible.

Provide plenty of shady seating that is inclusive and accessible so visitors can sit and spend long periods to sit and look at the view.





## 3. Provide more park furniture

## 6% (84/1388)

Ensure the Central Meeting Place provides plenty of inclusive and accessible park furniture for all to enjoy.

Picnic and seating nodes need to have shade cover.

Ensure there is a place provided to shelter in inclement weather.

Other park furniture and features commonly requested included end of trip facilities, water refill stations, dog water bowls, more bins and recycling, and smart lighting.

Community groups and families already regularly using this area want beachside BBQ facilities retained in the Central Meeting Place.



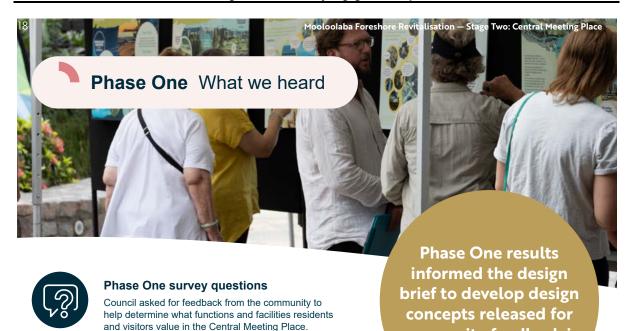
The terraced seawall is generally supported, particularly as it serves dual functions for foreshore protection and public seating enabling hosting events and people gathering. A few respondents expressed that the seawall should not encroach any further into the beach with some seeking it retreat 2m. Overall, the most significant community feedback was to add more green, which supports the proposed seawall alignment.

While this was not part of the Central Meeting place survey questions or engagement, some community members mentioned questions or concerns about existing or future potential changes to traffic and parking conditions

Some expressed concern for the risk of conflicts occurring between different users and speed of travel on the coastal pathway (i.e. walkers conflicting with cyclists and e-scooters).

\* Themes were derived from a count of repeated feedback topics taken from a collective review of all stakeholder interview conversations and 622 comments received via the Phase Three Share your thoughts survey. Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report





## Phase One survey feedback

**Priority outcomes:** 

Access for all users (92%)

2. Access to an area with views of the ocean and bay (90%)

3 A place to sit and to meet friends in all seasons (89%)

4 Public safety (86%)

**5.** A meeting place (75%).



Top uses of the existing Loo with a View:

community feedback in Phase Three

For toilets and hand washing (83%)

To see coastal views of the area (68%)

Sat on the deck with others (67%)

Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 



## Phase One Engagement snapshot



weeks of engagement (30th March – 4th May, 2022)



'Walk the street' day to chat with local traders and businesses



advertisements placed in various media spots (print, social media, radio, and signage)



2 community drop-in sessions



key stakeholder group one-on-one interviews



visits to Mooloolaba Foreshore Revitalisation website



15 social media posts/ads



views on council's social media posts (Facebook, Instagram, Twitter and LinkedIn)



post engagements (the number of reactions, likes, comments, saves, interactions and shares)



emails to
Mooloolaba

Mooloolaba Foreshore Revitalisation project-update subscribers



1133<sup>†</sup>
online 'Have your Say' surveys completed



**733** comments made via the survey



802

new subscribers to the project email for updates



548

comments made on council's social media posts (additional 1,491 interactions on third party channels)



1039

signatures on a petition opposing the removal of the Loo with a View and observation decks

Refer to Appendix A for copies of the

† 1082 validated responses (49 responses were deemed invalid submissions Item 8.1

Youth & Tourists were the **least** 

engaged

20

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



## Phase One Participation snapshot



## **Demographic Profile**

## Gender / identify as



.7%

Female

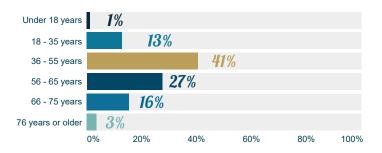
Prefer not to say

**38**%

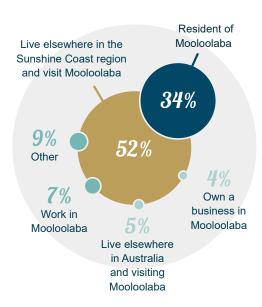
.3% Non

binary

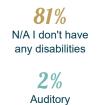
Age group



## Place of residence or interest in Mooloolaba Foreshore



## **Physical impairments**



(hearing)



8%

Visual (eyesight)

3%

**5**% Motor (i.e. the ability to walk)



## Devices used for mobility assistance

13%











None

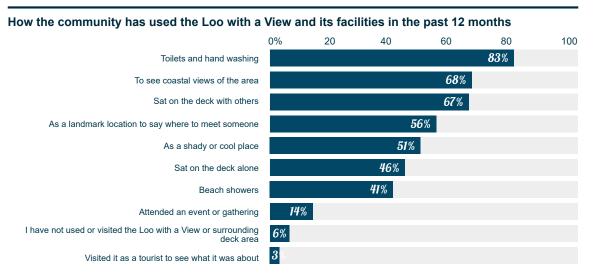
**Community Engagement Summary Report** 

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## Phase One Detailed feedback

## **Survey results**



#### 7% of respondents made a comment\* about other ways that they have used the facilities...

#### An important spot to take photographs:

- "As a professional photographer, I have used this location as a backdrop for many published works"
- "Used it as a photo to share to friends overseas of our cool landmark, used it as a location to escape the rain in the early morning and still work out, used it to enjoy a coffee with friends and watch the sunrise in the rain. PLEASE don't remove it or change it."

#### Specific features that some would like to see retained:

- "I have lived here 46 yrs & love the Loo with a View. Design is still modern year on & functional. Make all changes flow with nature."
- "Great to see historic old photos on the top level."
- "When the piano was there for a short time, I would take my daughter there to play. People would stop to listen to her play, drink their coffee and chat. It is a great place to seek shelter when it rains. Also a great spot for lunch or a break from work. Please refurbish this building and leave it where it is. It is also extremely convenient to the flagged area of the beach."

## Specific features that some would like to see retained – as a shelter from the elements:

- "Used it as shelter from rain while walking my dog. It is important to provide shaded/roofed areas to protect from weather."
- "Utilising the covered tables from the sun and rain 3-4 times per week. There should be more of the tables that are covered like the current surf board tables. It is important to have covered tables close to the foreshore without any paths or foot traffic between the covered tables and the coastline and aspect. Retain the trees and natural shade."

## But, in the eyes of some, it needs to change, or is not fit for purpose:

- "Eyesore blocking sea view and vista."
- "I use it everyday to change after swimming it's horrible and I use the chairs and benches for stretching exercises."
- "Not used the deck when others are smoking, fighting, skating or large groups gather for alcohol drinking."
- "It could be upgraded to accommodate today's regulations with as much as possible for a natural entry to the beach."

### An important meeting place:

- "Important to have a 'free' meeting place... more than enough restaurants Also critical to have free amenities in proximity to main beach and central to shopping precinct."
- "A meeting place that is obvious and well known when friends are visiting the area who are not familiar with the area."

### A facility used for exercise or those involved with sports:

 "I run the beach volleyball activities, so these facilities are frequented by me and others."

<sup>\*</sup> These comments should not be read as a full summary of responses, only an indication.

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

## Community preferences for public amenities and facilities in Central Meeting Place

# $\mathbf{Q}\!:$ Thinking about the public amenities and facilities in the Central Meeting Place I would like to see...

	trongly sagree	disagree	in between	agree		strongly agree
	1	2	3	4		5
					Average	•
the design to ensure access for all users (e.g. people using prams, mobility walkers or wheelchairs, or are vision impaired)	92% ag	ree/strongly agree	?		4.5	
access to an area with views of the ocean and bay	90% ag	ree/strongly agre	2		4.5	
a place to sit and to meet friends in all seasons	89% ag	ree/strongly agree	?		4.5	
design to consider public safety	86% ag	ree/strongly agree	?	4	1.3	
design to act as a meeting place	75% agı	ree/strongly agree	!	4.0		
design to make a landmark statement that attracts visitors	68% ag	ree/strongly agre	2	3.9		
have some views of the ocean from across street	67% ag	ree/strongly agree	?	3.9		
main Central Meeting Place on Foreshore to make a distinctive design statement		ree/strongly agree	?	3.7		
a multi-purpose area to hold small to medium size events (as offered at Loo with a View site)	60% ag	ree/strongly agree	2	3.7		
to see public art incorporated into this location	56% ag	ree/strongly agree	? 3	.6		

The community strongly agree that accessibility and inclusivity are fundamental, as is maintaining views to the ocean and providing a place to sit and meet with friends.



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### Phase One Key themes

Main Themes\*



'Have your Say' Community Feedback

Phase One Engagement — Mooloolaba Foreshore Revitalisation (Stage Two)



Be inclusive, safe and accessible to all.



A place to meet, gather and sit.



Keep the existing location but refresh the precinct with modern, accessible amenities.



Maintain an important landmark and icon of the Sunshine Coast.



Maintain and enhance the views to the ocean and Point Cartwright.



Important to integrate the history and culture of Aboriginal and Torres Strait Islander people.\*\*



Protect the environment and keep it natural with trees and grass.



More community events and activation are needed.



Keep the amenities where it is - they're conveniently close to the flagged area of the beach.



Incorporate a Visitor Information Centre to help promote tourism across the Sunshine Coast region.



Incorporate public art that is an attraction and enhances Mooloolaba (e.g. sculpture trail, interactive, educational and interpretive).



Provide more shade and shelter.



Increase the amount of open green space and park furniture (i.e. BBQs, bins, seats, shelters, bike racks, water refill stations).



Concern for sustainability, particularly increased rubbish generated from takeaway packaging.

- \* Themes were derived from a count of repeated feedback topics taken from a collective review of all stakeholder interviews and the 700+ comments provided via council's Phase One: Have your Say survey.
- \*\* Image credit: Lyndon Davis, The Lore of the Land (detail), 2018. Sunshine Coast Art Collection.

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#### Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

### Values important to the community

All feedback received during Phase One engagement provided council with an understanding of how the community currently use existing facilities located in the central area of the foreshore (encompassing the Loo with a View).

Phase One engagement activities and tools included the 'Have your say' survey, one-on-one key stakeholder interviews, and informal submissions to council. Feedback captured from these consultation methods were analysed to identify main themes, interests and concerns expressed by the community.

Key feedback themes were provided to the design team as part of their design brief and were to be considered as fundamental design principles when developing the design concept options for the Central Meeting Place.

Detailed descriptions of main themes are provided below.



### Inclusive, safe and accessible by all

Feedback received from the first phase of engagement indicates that the community strongly supports an inclusive and accessible outcome for Mooloolaba foreshore, and particularly the need for clean and modern public amenities in the Central Meeting Place.

The community feels strongly about improving public spaces to be more inclusive by providing accessible toilets and change facilities, equitable access along the foreshore and to the beach, selecting suitable materials, and the design of park furniture. This includes other modes of transportation, such as prams/strollers.



### A place to meet, gather and sit

The community feel the primary function of the existing Loo with a View is a central meeting place and viewing location. The community also feel strongly that the facility should carry on as a place to sit, relax and appreciate the view. Its central location and the distinctive presence of the existing structure are important elements that assist with wayfinding, particularly for visitors.

Retaining the current location for its close proximity to the flagged section of Mooloolaba beach was also a common theme, with some individuals concerned that moving the public amenities further away would be too far for some to walk.

Many also feel it is important for council to prioritise sustainability and minimise the cost expended to revitalise the existing structure. Cost comparisons of design concepts to be presented were also requested by many.



### Maintaining an icon for Mooloolaba

"The hero for Mooloolaba is the beach."

The terms 'landmark' and 'iconic' were frequently mentioned in the feedback received. These terms were used by many respondents who expressed concern or an objection to the demolition or relocation of the Loo with a View. Many feel it has historical and cultural importance for the Sunshine Coast and would like to see it retained and refurbished.

On the contrary, a common theme in the feedback was the opinion that the true hero for Mooloolaba is the beach. The unique natural characteristics of the place are the real drawcard, and those elements are what should be celebrated and highlighted as "... it's more than just a public toilet block with a view."

Regardless, the community feels strongly that the role of the Central Meeting Place is to provide an accessible meeting place for the community, in its current location, and in a manner that is distinct and befitting of Mooloolaba as a world-class destination.

Further, many in the community feel this is an important opportunity to incorporate Aborigina history, names, art and cultural practices to further enhance visitor experience, interpretation of the local area, and promote tourism.





### Views to the ocean

Preserving views to the ocean from the Central Meeting Place is very important to the community. Feedback received indicates that people value Mooloolaba's outstanding natural beauty and appreciate the ability to visit the foreshore and take in the view from a weatherproof vantage point.

Another common theme was people's desire for future foreshore structures to complement the natural landscape and be permeable so to maintain open views through the building from the Esplanade to the ocean and to capture vistas of Point Cartwright.



### Protect the environment

A common theme in the feedback received indicates the community is concerned for the environment and the impacts of climate change. Many people appealed to council to ensure that future outcomes are holistic, blend-in with the landscape, and are sustainable to help protect Mooloolaba's natural assets and beauty.

The community also expressed strong support for incorporating more family-friendly grassy open spaces that are naturally shaded, and placed importance on protecting existing trees/vegetation and adding more native plantings, particularly to soften and balance any foreshore protection measures.



#### **Events and activation**

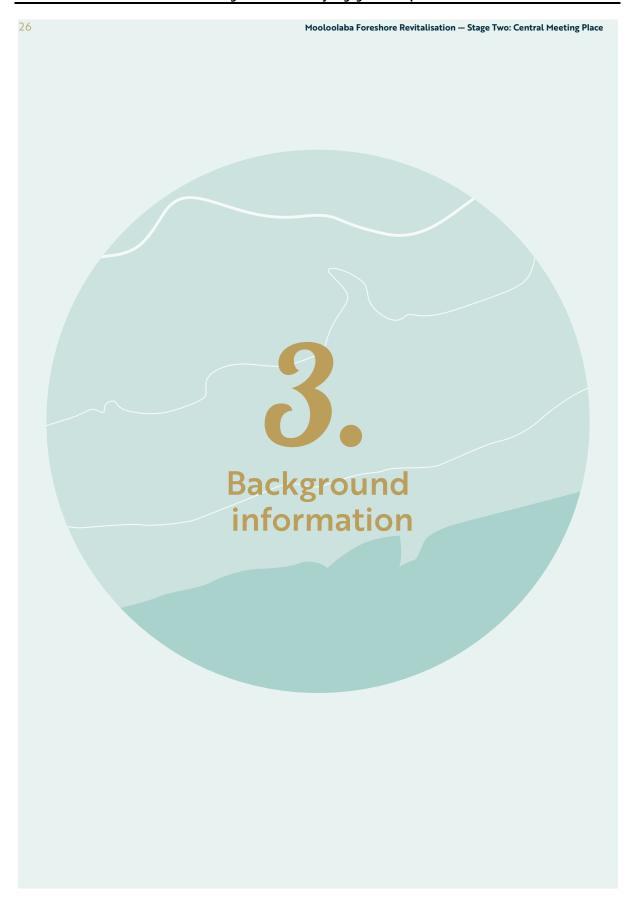
Many people feel that more diverse community-focused events are needed to help activate Mooloolaba and that the Central Meeting Place and Northern Parkland precincts should both build-in capacity to host smaller, more intimate events, such as weddings, busking, and entertainment other than sports events. Further, the community encouraged pop-up events that would help to attract locals and be compatible with the offering of existing businesses to avoid impacting trade.

There was support for more night-time activation and that the foreshore would benefit from increased public lighting to improve safety and the ability to hold events or visit in the evening.

Some feel a Visitor Information booth in the Central Meeting Place and public art along the foreshore would improve visitor experience and help promote the region.

Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report



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### **Precincts and staging**

The Mooloolaba Foreshore Revitalisation project covers an extensive area that is complex in nature with significant costs and time associated with its delivery. For those reasons, council plan to stage its delivery.

Staged revitalisation of Mooloolaba's foreshore reflects the four separate precincts envisioned by the 2015 Master Plan and 2019 Detailed Design:

- Stage One of the project is now complete. The Northern Parkland recently opened in June 2022 and was delivered at a cost of \$16 million jointly funded by Sunshine Coast Council and the Queensland Government through its 'Unite and Recover Community Stimulus Package'.
- Stage Two, Central Meeting Place (current and next stage to be delivered)
  - Council is now assessing community feedback and other project considerations to determine and announce a final design outcome in early 2023.
     Detailed design will then occur before a construction tender and timing can be set.
- Central Parkland (future stage) timing and funding to be determined. This precinct will include:
  - an amphitheatre and event space
  - new junior playground
  - continuation of the coastal pathway and dedicated cycleway
  - park furniture including a long outdoor dining table
  - extensive landscaping and open space
  - integrated public art, storytelling and other placemaking outcomes.
- Southern Parkland (future stage) timing and funding to be determined. This precinct will include:
  - a children's water play space
  - continuation of the terraced seawall, coastal pathway and dedicated cycleway
  - park furniture and picnic facilities
  - extensive landscaping and open space
  - integrated public art, storytelling and other placemaking outcomes.

### **Stage Two engagement approach**

Council sought to engage a broad cross-section of users, including local residents and traders, the Sunshine Coast community, special interest groups, visitors and tourists.

In line with the recommendations of the International Association for Public Participation (IAP2), several consultation methods were employed to ensure the community and key stakeholder groups are suitably engaged and provided with an opportunity to participate in the process.

The primary method of capturing feedback for Stage Two of the Mooloolaba Foreshore Revitalisation project has been through online surveys available via council's webpage.

In Phase Three, interactive and engaging techniques were used to ensure everyone had a chance to participate and provide feedback on the design concepts.

Other traditional consultation techniques used in both phases of engagement included one-on-one stakeholder interviews, 'walk and talk' days along the Esplanade (where council officers informally met with traders and locals), and several community drop-in sessions held in Mooloolaba.

Engagement materials ranged from digital/online platforms to physical displays. Content provided included an overview of project background information and history, details about the current condition of the Loo with a View facility, details about food and drink outlet options proposed in the Northern Parkland (Phase One only), and design information describing the intent and key features of the two design concepts.

All feedback received from community engagement informed the key values and themes used to develop the design concepts, and to determine a preferred outcome.

Refer to the Appendices to see communications materials used to promote community engagement phases undertaken as part of Stage Two of the Mooloolaba Foreshore Revitalisation project.



### Stage Two engagement activities

#### **Promotions**

Print and digital news articles, social media campaigns (Facebook, Instagram, Twitter and LinkedIn), radio broadcasts, direct email campaigns, local print advertising, out-of-home advertising (community signage), and online blogs and forums promoted engagement periods for Phase One and Three.

This multichannel communications approach was used to inform, raise awareness and encourage participation via the online survey platforms.

Comment moderation directing people to complete the survey on council's website was necessary and carried out by council's Communication Branch during both engagement periods.

#### Media platforms used and results



#### **Phase One**

- Social media campaigns had a reach of 498,960 interactions across all media channels during Phase One. Facebook provided the best outcome in terms of reach and comments made, with social media posts viewed 385,044 times across the three main channels.
- Most engaged Facebook demographic was individuals aged 50+ years old and Sunshine Coast residents.
- Ads targeting tourists from outside of the region had the lowest click rate.



### Phase Three

- Social media drove the highest level of referral traffic to the 'Share your thoughts' survey page, accounting for 44.60% of total page traffic.
- Posts with more general targeting proved most effective in generating engagement (possibly reflected in Q9 results – 66.45% of Phase Two survey respondents did not 'Have your say' in Phase One, i.e. – new audience).
- Posts on Facebook had the most engagement and comments, followed by Instagram.
- Direct email ensured stakeholders, project subscribers, and community were informed of the engagement and design concepts proposed.
- Various news articles secured across local print and digital publications served to raise awareness of the engagement and inform the community of the project.
- Out-of-home advertising (community signage) proved very popular and drove users to the 360-degree virtual tours of the two design concepts.

### Stakeholder interviews

Council invited 14 key stakeholder groups, as representatives of the community from the Mooloolaba area, to attend one-on-one interviews held for both phases of engagement. The stakeholder groups included:

- · Mooloolaba Chamber of Commerce
- Beach Matters
- Mooloolaba Spit Association
- Queensland Police

- · Architects for Resilient Communities (ARC)
- · Mooloolaba Activation Group
- SCAAN, Biometrics
- MP Fiona Simpson
- · Kabi Kabi First Nation Traditional Owners
- Mooloolaba Surf Lifesavers Club.
- · Visit Sunshine Coast & Events
- · Alex Headland Community Association
- Clare Design Architects (Phase Three)
- Shane Hepburn and Craig Morrison (Phase Three)
- · Sandcastles Body Corporate (Phase Three).

Interviews included presentations about each phase of the project and provided relevant background information and updates on progress, as well as, time allowed for questions, discussion and open dialogue.

Conversations were also had with Councillors, the Project Control Group and Senior Management, and other key internal stakeholders, including:

- Civil Asset Management
- · Environmental Operations
- · Property Management
- · Parks and Gardens
- Other interested stakeholders (e.g. Communication Branch).

### Community drop-in sessions

Drop-in sessions were held for both Phases One and Three. The sessions held reflect the recommendations of the International Association for Public Participation (IAP2).

Local venues were chosen for the drop-in sessions to ensure the community had the ability to visit and see the physical areas and components council were consulting on.

Drop-in stations were established in the plaza area opposite the Loo with a View on Mooloolaba Esplanade and along the coastal pathway in the Northern Parkland.



### Phase One

Drop-in sessions during Phase One were held on two Saturdays (April 9 and 23, 2022) in the early morning (7:30am - 11am) along Mooloolaba foreshore.

Although two locations were advertised for the first event day (April 9), wet weather hindered the second station from being established in the Northern Parkland.



#### Phase Three

During Phase Three, there were three separate drop-in events held in Mooloolaba - two along Mooloolaba foreshore and one held at The Mantra Mooloolaba.

Large, A1 full-colour posters were displayed at both drop-in stations and sessions to provide relevant project information and a QR code linking attendees to the 'Have your Say' survey.

Council officers and the design consultants attended drop-in events to answer questions from the community.

The main Phase Three survey questions asked were:

- · Which architectural design style do you prefer?
- Which accessibility outcome do you prefer?
- Which arrival experience and meeting place outcome do you prefer for the Central Meeting Place?
- Which open space outcome do you prefer?
- · Choose your preferred design concept Blue or Yellow?

### Virtual reality 360-degree views (Phase Three)

Two virtual reality viewing stations were created for Phase Three of community engagement on Mooloolaba's foreshore (see map for locations). Each station provided a QR code that connected participants to 360-degree views of the proposed design concepts and the 'Share your thoughts' survey.

Temporary signs provided at these locations captured a total of 1461 unique scans of the QR code.

The peak numbers and day of users was 11 October (261 scans) and 12 October (146).

#### Top number of views by location

Location A – Concept Blue 2161 views
 Location A – Concept Yellow 1183 views
 Location B – Concept Blue 428 views
 Location B – Concept Yellow 269 views

#### **Findings**

- Location A (outside the toilets on the deck) was viewed 5 times as much as Location B (beside the road).
- Concept Yellow was viewed half as any times as Concept Blue in both locations.
- It appears that many users may have navigated to Concept Yellow and then back to the Concept Blue, as the view counts are from only 1,461 users.
- Average of 100-200 views per day.
- Users spent an average 36 seconds per session viewing the two concepts.

### Survey



#### **Phase One**

The Phase One online 'Have your say' survey was accessible for 35 days (the entire 5 week period of Phase One). A total of 1133 survey submissions were received. After analysing the survey data, there were 1082 valid responses.

The survey was presented in two parts to separate questions on the Central Meeting Place, with a total of 18 multi-choice, value-based questions asked.

The main Phase One survey questions asked were:

- When thinking about the Loo with a View and its facilities, how have you used this area in the past 12 months?
- Thinking about the public amenities and facilities in the Central Meeting Place, I would like to see...?
- Have you visited the Northern Parkland (i.e. the new boardwalk, viewing platform and grassy area) since late last year?
- Thinking about the food and drink outlet options for the Northern Parkland I would like to see access to...?
- How important is access to food and drinks in the Northern Parkland area?

The remaining questions asked participants for personal details to assist council in working out the mix of views from foreshore users, and to assist with quality control.



#### **Phase Three**

The Phase Three online 'Share your thoughts' survey was accessible for 27 days (the entire 4 week period of Phase Three). A total of 1390 surveys submissions were received. After analysing the survey data, there were 1388 valid responses.

This survey asked participants for feedback and preferences on the key features proposed in both concepts. Feedback received will help determine a preferred design.



l ocation man of the 360-degree views and artist impressions



Signage to advertise 360-degree views

### Other submissions

Council did not call for formal written submissions, as the Stage Two engagement approach encouraged the community to provide feedback via the online surveys. Other submissions were, however, received and have been reported. This included 16 written submissions in Phase One and 19 written submissions in Phase Three, which were tendered by email to council accounts. All informal submissions received were from individuals or organisations from the local community.

During Phase One engagement, a petition with 1039 signatures was lodged to council for consideration. The petition opposes the removal of the Loo with a View and observation decks from its current location, and requests that council does not demolish the Loo with a View and observation decks, and that it renovates and refurbishes the current Loo with a View building and amenities in its existing position.

The petition was received and presented to council as part of normal community engagement feedback processes.

### What was being talked about on social media?

Below are 'word clouds' representing the main topics being talked about amongst the community on council's social media channels during the two main phases engagement.







### Participation results (overall)

Activity	Phase One	Phase Three		
PR stories (print, digital and broadcast)	29 (non-paid)	27 (non-paid)		
SCC social media ad sets (paid)	10	4		
Digital banner ads (on OurSC and SCN)	8	7 3		
Print ads in My Weekly Preview	3			
Radio ads on 104.9 Sunshine FM	36	0		
Engagement signage boards	12	25		
Partner placements (e.g. VisitSC EDMs)	2	0		
Views on social media (SCC channels only, paid and organic)	52,438	42,248		
Comments on SCC social media posts	548	406		
Comments on third party social media pages	1491	1840		
Drop-in events	2	3		
Emails sent to existing Mooloolaba Foreshore Revitalisation database subscribers	846	3009		
New subscribers to Mooloolaba Foreshore Revitalisation database	802	182		
Key stakeholder groups interviewed	12	14		
Survey submissions	1133 (1082*)	1390 (1388*)		
Informal submissions	16	17		
Petition (signatures on submission)	1039	N/A		
Webpage (project page) visits	1016	795		

\* Validated responses

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### **Demographics analysis**

#### Gender

Feedback received from the surveys provided in Phases One and Three resulted in higher than anticipated participation

This reflects the Australian Bureau of Statistics (ABS) 2021 Census Data, where a slightly higher percentage of females (51%) of the 12,443 residents living in the Mooloolaba -Alexandra Headland area.

#### Age

Older individuals (over the age of 56 years) accounted for almost half of survey participants. This was closely followed by middle-aged respondents (36 to 55 years).

A majority of participants from these age groups is reinforced by the forecasted population increases in the region over the next two decades. Council's Environment and Liveability Strategy says that forecasted population increases will be mostly those aged 75 years and over, and those 40-54 years (i.e. more established families)1.

A lower rate of young participants (less than 1%) than anticipated occurred in both phases of engagement. There is a lower proportion of persons aged under 18 years in Mooloolaba Alexandra Headland area.

Service age groups used by the ABS indicate the typical life stages of the population. In the Mooloolaba - Alexandra Headland area there is higher proportions of tertiary aged residents (18 to 24) and older residents (over 50)2. When planning future public realm outcomes, this data may provide an indication of the levels of demand and types of services needed, based on different stages in life.

#### Implications of population change

An increase of interstate migration to Queensland in 2021 and 2022 saw over 228,100 people move to the state and Sunshine Coast region. Queensland had the fastest growing population over the year to March 2022 and continues to have the largest net inflow of interstate migrants4.

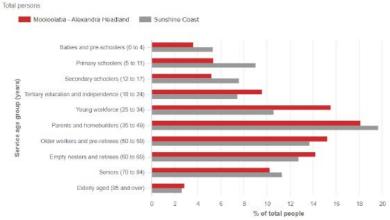
The March 2022 quarter saw Australia's population grow at the fastest rate since the beginning of the COVID-19 pandemic, by 124,000 people (or 0.5 per cent) driven mostly by the strong recovery in net overseas migration4.

There is potential for community feedback to experience a swing in community values resultant of the significant population growth and change in demographic composition on the Sunshine Coast in the past 12 months to two years.

For the most part, however, feedback received during community engagement undertaken for Stage Two of the Mooloolaba Foreshore Revitalisation project reflects similar themes to the 2015 Master Plan engagement findings, which included the following values:

- the community placing significant value on the beach and its natural environment, particularly the beach and ocean
- the identity of the locality is enshrined in the beach and its associated healthy lifestyle with the area offering a diversity of active and passive recreational opportunities
- enhanced access to the beach and supporting family friendly facilities as essential outcomes.
- improving traffic congestion and car parking provision with mixed support for retaining existing foreshore car parking as opposed to transforming such into public open space for enhanced foreshore amenity and pedestrian experience
- potential economic and social opportunities stemming from regional growth, tourism, cultural events, and festivals

#### Age structure - service age groups in Mooloolaba - Alexandra Headland suburb area, ABS 2016



- Sunshine Coast Council, Environment and Liveability Strategy
  Sunshine Coast Council Community Profile, URL: https://profile.id.com.au/sunshine-coast/service-age-groups?WebID=290, accessed: 10/05/2022
- 3 Sunshine Coast News, URL: https://www.sunshinecoastnews.com.au/2021/05/06/coast-faces-population-surge-like-never-seen-before/, accessed: 10/05/2022 4 Australian Government, Centre for Population analysis of the National, state and territory population publication from the Australian Bureau of Statistics (ABS), URL: https://population.gov.au/data-and-forecasts/key-data-releases/national-state-and-territory-population-march-2022#:~:text=Population%20in%20the%20
- March%202022,recovery%20in%20net%20overseas%20migration, accessed: 07/11/2022



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### **Next steps**

Council will consider feedback received from all phases of community engagement to assist with determining preferred outcomes for the Central Meeting Place and Mooloolaba Foreshore Revitalisation project.

### Preferred design outcome for the Central Meeting Place

The results of community engagement for Stage Two indicate that the community and key stakeholders prefer Concept Blue (supported by 75% of Phase Three survey respondents).

Council will consider the results of Phase Three engagement together with all community and key stakeholder feedback received to-date.

Other key considerations include:

- alignment with Sunshine Coast Design Principles
- compliance with universal and equitable access requirements to ensure the new Central Meeting Place meets best practice and current Disability Discrimination Act requirements
- · risk of environmental impact and flood/tidal inundation
- · sustainability and resilience outcomes
- whole-of-life cost (50 years)
- · value for money.

Council will announce the final outcome to the community as part of Phase Four engagement (anticipated early 2023).

Following this, design development and documentation of the final design concept is required before commencing construction.

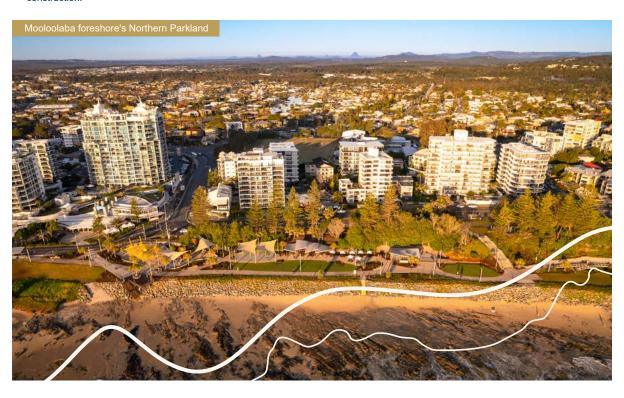
### **Approvals**

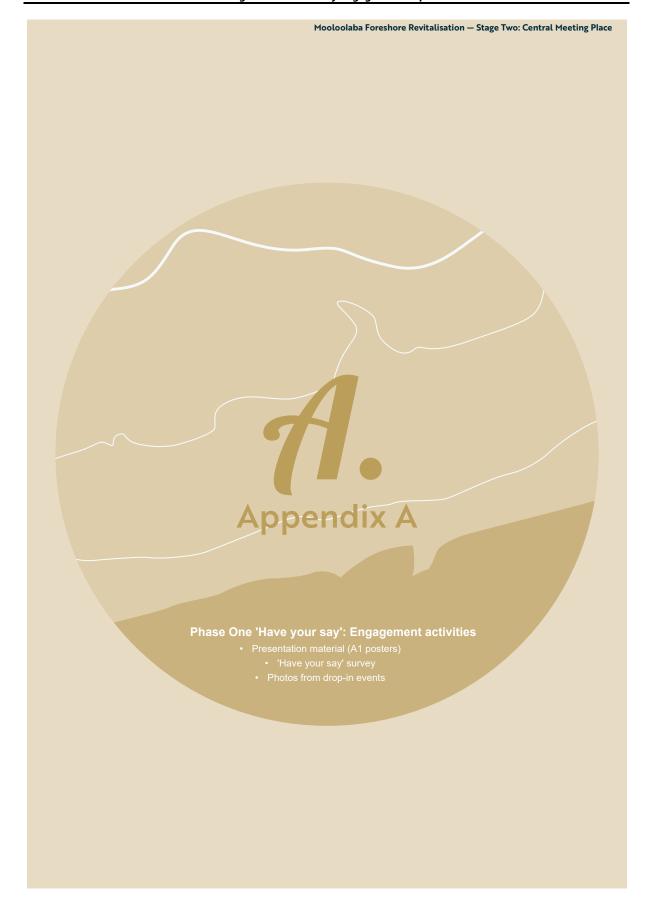
Subject to council approval, the final design and its associated documents will also be submitted to the Queensland Government's State Assessment and Referral Agency (SARA) for their consideration and approval. Noting the preferred design concept may need to change to gain the necessary approval.

### Where to from here

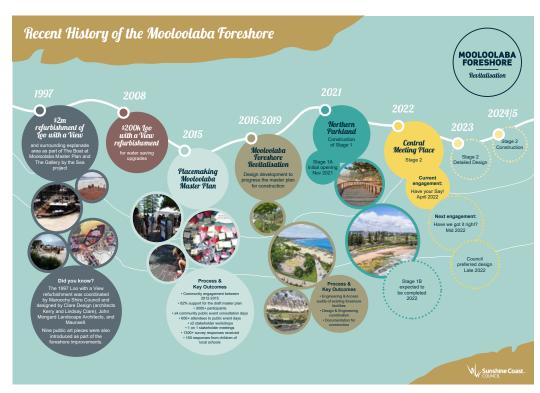
Council and the design team will now assess all community feedback and other project considerations to arrive at a final design for the Central Meeting Place.

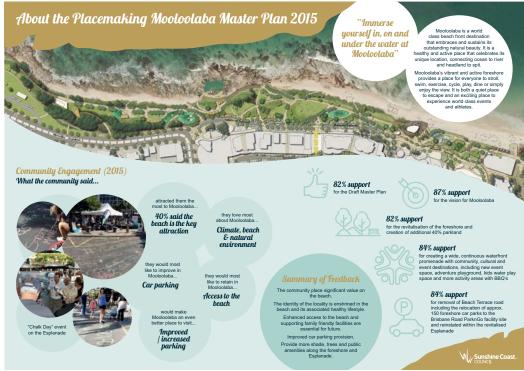
Council will continue to keep the community informed regarding the Mooloolaba Foreshore - Central Meeting Place.



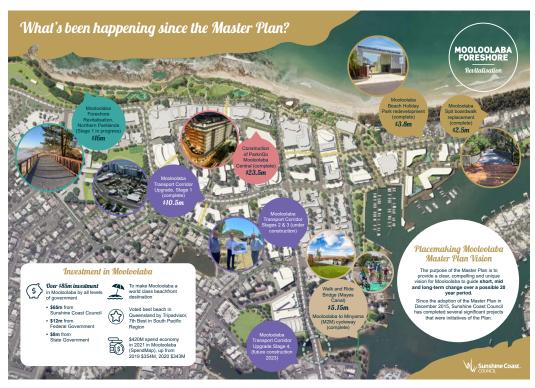


# Phase One 'Have your say': Engagement activities — Presentation Material (Al Posters)





# Phase One 'Have your say': Engagement activities — Presentation Material (Al Posters)





# Phase One 'Have your say': Engagement activities — Presentation Material (A1 Posters)



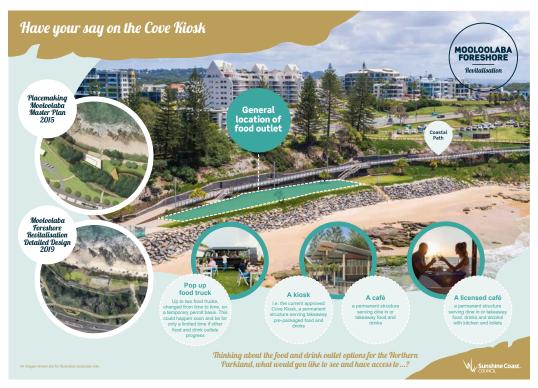


# Phase One 'Have your say': Engagement activities — Presentation Material (Al Posters)





# Phase One 'Have your say': Engagement activities — Presentation Material (Al Posters)





# Phase One 'Have your say': Engagement activities — Survey



## Mooloolaba Foreshore Revitalisation - Stage 2

Help us design community facilities on the Mooloolaba foreshore

### Have your Say!

# MOOLOOLABA PORESHORE Regulation MOOLOOLABA PORESHORE Regulation MOOLOOLABA PORESHORE Regulation MOOLOOLABA PORESHORE Regulation MOOLOOLABA PORESHORE PORESHORE Regulation MOOLOOLABA PORESHORE PORESHORE Regulation MOOLOOLABA PORESHORE PORESHORE Regulation MOOLOOLABA PORESHORE Regulation MOOLOOL

### **Part 1: Central Meeting Place**

The next stage is the Central Meeting Place which is located near the Brisbane Road entry point along the Mooloolaba Foreshore. It will be a place where our community can **arrive**, **gather**, **celebrate**, **and connect** with nature and each other.

Q1: When thinking about the Loo with a View and its facilities, how have you used this area in the past 12 months? Please select all that apply.

- ☐ I have not used or visited the Loo with a View or surrounding deck area
- Toilets and handwashing
- Beach showers
- ☐ Sat on the deck alone
- Sat on the deck with others
- Used it to see coastal views of the area
- ☐ Used it as a shady or cool place
- ☐ Use it as a landmark location to say where to meet someone
- $\hfill \Box$  Attended an event or gathering
- ☐ Visited it as a tourist to see what it was about
- ☐ Other (please specify in the box below)



#### Location of public amenities and facilities

Below is a map of the 'Central Meeting Place.' This is generally where public amenities, seating and deck facilities need to be provided.

### What you need to know

Constructed in 1997, the Loo with a View includes toilets and showers, public seating, viewing and event decks and local artwork.

However, recent independent engineering and access assessments have identified that the building is suffering from the effects of age and environmental impacts. The building does not meet People with Disability access requirements. It has limited access for those in our community with a disability using mobility devices or prams.

Toilets, handwashing, and shower facilities all need to be included in the public amenities in the Central Meeting Place.



Page 1 of 4

**Community Engagement Summary Report** 

# Phase One 'Have your say': Engagement activities — Survey (continued)

Q2: Thinking about the vision for Mooloolaba as a world class beach front destination, how important are the following considerations in this location? To what extent do you agree or disagree with the following?

Thinking about the public amenities and facilities in the Central Meeting Place I would like:

	Strongly disagree	Disagree	In between	Agree	Strongly agree
to have access to an area with views of the ocean and bay					
to have a place to sit and to meet friends in all seasons					
a multi-purpose area to hold small to medium size events (as currently of- fered at the Loo with a View site)					0
to have some views of the ocean from across the street					
to see public art incorporated into this location					
the design to ensure access for all users (e.g. people using prams, mobility walkers or wheelchairs, or are vision impaired)			٥	٥	0
the design to consider public safety					
the design to act as a meeting place					
the design to make a landmark state- ment that attracts visitors					
the main Central Meeting Place on the Foreshore to make a distinctive design statement					0

### Part 2: Food and drink options in the Northern Parkland

The Northern Parkland includes a boardwalk, a viewing platform and a grassed area with more parkland to come. As a result, more people will be using this area.

The image below shows the general location of potential temporary activation (food vans) and food outlet options in the Northern Parkland.



### What you need to know

The Placemaking Mooloolaba Master Plan, endorsed by council in 2015, provides for access to food and drink in the Northern Parkland. This was called the 'Cove Kiosk' on the Master Plan and is shown as a permanent structure on the endorsed Plan.

However, as some time has passed. Council would like to understand current community views about what type of food and drink outlets should be available in this part of the Foreshore. And, if food and drink in this location is still important to the community.

Page 2 of 4

 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

# Phase One 'Have your say': Engagement activities — Survey (continued)

I don't know where Northern Parklar I have not visited the Northern Parkl	and					
<ul> <li>I plan to visit the Northern Parkland i</li> <li>I have visited the Northern Parkland</li> <li>I have visited the Northern Parkland</li> </ul>	- a few times					
Food and drink options in the N	lorthern Pa	arkland				
Please now think about what type of out built structure). Please select to what ex	et the food ar	nd drink wou		, ,	a temporary t	truck, or a
Q4: Thinking about the food and drini	coutlet optio	ns for the N	orthern Parkl	and I woul	d like to see	access to:
	Strongly disagree	Disagree	In between	Agree	Strongly agree	Not sure / undecided
Pop up food truck – one to two food trucks, changed from time to time, on a temporary permit basis						
A kiosk (i.e. the current approved Cove Kiosk) – a permanent structure serving takeaway pre-packaged food and drinks						
A café – a permanent structure serving dine in or takeaway food and drinks					0	
A licensed café – a permanent structure serving dine in or takeaway food, drinks and alcohol with kitchen and toilets.						
Q5: Overall, how important is access	to food and	drinks in the	Northern Pa	rkland area	1?	
☐ Not at all important						
<ul><li>❑ Not important</li><li>❑ Somewhat important</li></ul>						
☐ Important						
<ul><li>☐ Very important</li><li>☐ Not sure/undecided</li></ul>						
Your comments						
Q6: Do you have any comments or fu	rther contrib	utions you	vould like to r	nake? (ple	ase specify b	elow)

Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

# Phase One 'Have your say': Engagement activities — Survey (continued)

Th	is information is only collected to assist us in working out that we have a mix of views from Parkland users.
Q.	7: What best describes your place of residence or interest in Mooloolaba Foreshore?
_ _ _	I live elsewhere on the Sunshine Coast region and am visiting Mooloolaba I am a resident of Mooloolaba I work in Mooloolaba I own a business in Mooloolaba I live elsewhere in Australia and am visiting Mooloolaba Other (please describe)
	3: Gender
_ _	Female Male Non binary Prefer to self describe:
Q	9: Age group
_ _ _	Under 18 years 18 - 35 years 36 - 55 years 56 - 65 years 66 - 75 years 76 years or older
Q.	I0: Are you willing to share with us if you have any physical impairments?
_ _ _	No, I prefer not to answer Visual (eyesight) Auditory (hearing) Motor (i.e. the ability to walk) Cognitive / learning ability N/A I don't have any disabilities Other (please specify)
Q.	I1: Do you use any of the following devices to assist you or your family in moving around?
_ _ _	Pram or stroller Wheelie walker Wheelchair Walking stick Smart cane for visually impaired None
	assist us with quality control, please provide further details. Your personal details will not be retained or linked your survey responses.
F	irst Name (required)
L	ast Name (required)
	mail (required)
	hone number
Р	ostcode
١٨,	ould you like to receive updates on the Mooloolaba Foreshore Revitalisation project? You may unsubscribe at

 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

# Phase One 'Have your say': Engagement activities — Photos from drop-in events









**Community Engagement Summary Report** 

# Phase One 'Have your say': Engagement activities — Photos from drop-in events









Southern Seawall
Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place Appendix B

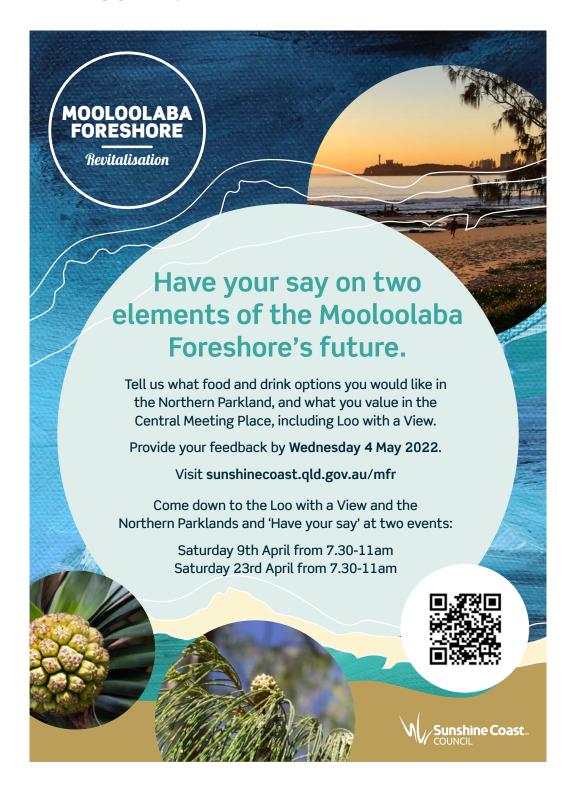
**Community Engagement Summary Report** 

# Phase One 'Have your say': Promotional materials — Adverts





Phase One 'Have your say': Promotional materials — Phase One engagement poster



Southern Seawall
Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

# Phase One 'Have your say': Promotional materials — Community update newsletter



The first stage of the Mooloolaba Foreshore Revitalisation project is nearing completion with the Northern Parkland set to be unveiled in July.

Sunshine Coast Council is now seeking community input on two elements of the foreshore masterplan ahead of future works.

# Stage One: Northern Parkland - opening soon!

The \$16 million Northern Parkland is a joint initiative between Sunshine Coast Council and the Queensland Government. It includes:

- a new 200-metre-long accessible boardwalk and viewing platform
- open grass spaces to picnic, play ball, or host weddings and entertainment events
- · new beach access points
- sheltered barbecues and dining tables
- state-of-the-art Adventure Playground
- new public amenities offering People with Disability access and ambulant facilities
- upgraded seawall to protect our foreshore
- accessible pathways and public seating
- SmartCity technology
- more than 120 new trees and 10,000 new plants.

Construction is expected to be completed in June (weather permitting) ahead of a community celebration planned for July 2022.

Subscribe to the project  $\underline{webpage}$  for further updates on construction progress and opening events.



Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

# Phase One 'Have your say': Promotional materials — Community update newsletter



### **Stage Two: Central Meeting Place**

The next stage is the Central Meeting Place which is located near the Brisbane Road entry point along the Mooloolaba Foreshore. It will be a place where our community can **arrive**, **meet**, **gather**, **celebrate** and **connect** with nature and each other.

The Central Meeting Place will provide a variety of features for our community to enjoy, including enhanced ocean views, improved connection between the foreshore and esplanade, revitalised event space to elevate Mooloolaba's status as a world-class destination, improved viewing decks to take in the iconic coastal panorama, and accessible public amenities. Community engagement will determine how these future works progress.

Like Stage One, future stages will be planned and constructed in sections to minimise inconvenience to the community, and as funding becomes available.

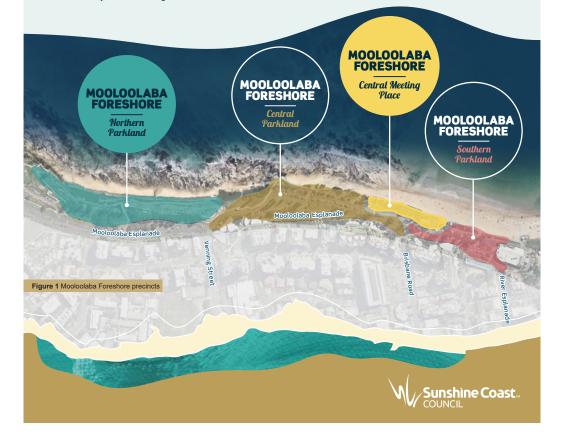
### **Community Engagement**

As part of Stage Two planning, council wishes to seek further community feedback on two elements from the 2015 Placemaking Mooloolaba Master Plan and 2019 Detailed Design that have since been impacted by social and environmental change.

From Wednesday 30 March to Wednesday 4 May 2022, council will ask our community for feedback on two elements of the foreshore revitalisation:

- The meeting place and public amenities (Central Meeting Place): to help determine the functions and facilities residents and visitors value in the Central Meeting Place, which encompassess the Loo with a View.
- Cove Kiosk (Northern Parkland): to understand what type of food and drink outlet/s should be available in the Northern Parkland.

Complete the survey here.



**Community Engagement Summary Report** 

# Phase One 'Have your say': Promotional materials — Community update newsletter



Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

Phase One 'Have your say': Promotional materials — Mooloolaba Foreshore Revitalisation construction notification — **April update** 



8 April 2022

### **Construction Notification**

Project number: B-4741

### Mooloolaba Foreshore Revitalisation Stage 1 Northern Parkland, April Update

Mooloolaba



April 2022 Construction (weather and site conditions permitting)

Monday to Friday 6.30am - 6pm some Saturday works between 7am - 1pm



Temporary changes to traffic conditions as required for construction machinery access

### **Construction overview**

The past few weeks of fine weather conditions have allowed for solid construction progress in the Northern Parkland.

Most underground infrastructure works are now complete, with other elements of the parkland including the new BBQ Shelter and new public amenities building almost complete.

Soft fall flooring and shade sails have been installed in the adventure playground and swing set areas, ahead of further landscape works.

All Northern Parkland construction is expected to be complete by June 2022 with a community celebration planned in July

### Details of April works (Zone B)

- New public amenities building construction
- New BBQ shelter construction
- Lighting and electrical works
- Landscaping and planting

### **Community Engagement**

The next stage of the Mooloolaba Foreshore Revitalisation project is the Central Meeting Place, located near the Brisbane Road entry point along the Mooloolaba Foreshore.

From Wednesday 30 March to Wednesday 4 May, council is seeking community feedback on two elements from the 2015 Placemaking Mooloolaba Master Plan and 2019 Detailed

- Cove Kiosk (Northern Parkland): to understand what type of food and drink outlet should be available
- The meeting place and public amenities (Central Meeting Place): to help determine the functions and facilities residents and visitors value in the Central Meeting Place, which encompasses the Loo with a View.

See the map on page 3 for the location of the Central Meeting Place and have your say by completing the survey here:

https://haveyoursay.sunshinecoast.qld.gov.au/m ooloolaba-foreshore-2

All information contained in this communication is accurate at the time of distribution however works and dates are subject to change due to circumstances outside of Sunshine Coast Council's control.

sunshinecoast.qld.gov.au

Mooloolaba Foreshore Revitalisation Page 1 of 2

**Community Engagement Summary Report** 

Phase One 'Have your say': Promotional materials — Mooloolaba Foreshore Revitalisation construction notification — April update



Figure 1 New swing set being installed prior to shade sail installation

### Contact the project team

For any questions about these works, contact council's customer service team on (07) 5475 7272 (Monday to Friday 8.15am – 5pm) or email mfr@sunshinecoast.qld.gov.au



Figure 2 New public amenities building in the Northern Parkland - landscaping to come



Figure 3 New beach stairs, BBQ Shelter and Public Amenities building under construction

sunshinecoast.qld.gov.au ⊤ 07 5475 7272 E mail@sunshinecoast.qld.gov.au Locked bag 72 Sunshine Coast Mail Centre Qld 4560

Mooloolaba Foreshore Revitalisation Page 2 of 3

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

Phase One 'Have your say': Promotional materials — Mooloolaba Foreshore Revitalisation construction notification — April update





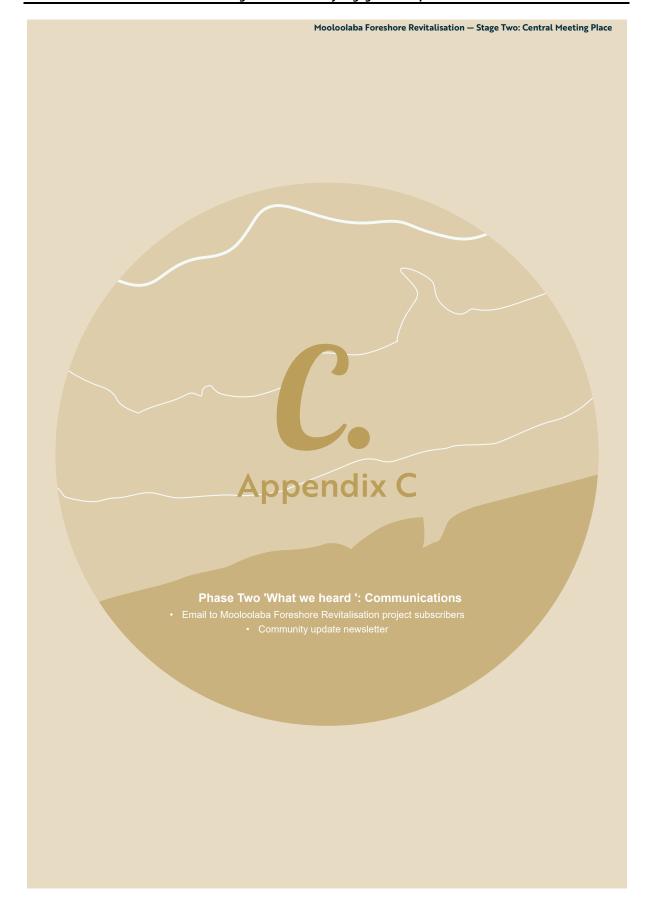
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Mooloolaba Foreshore Revitalisation Page 3 of 3

Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 



Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

### Phase Two 'What we heard': Communications — **Email to Mooloolaba Foreshore Revitalisation project subscribers**

From: XXXX To:

XXXX Cc:

Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place, Phase 1 Community Engagement Subject:

Monday, 22 August 2022 3:01:42 PM Date:

image001.png Attachments:

Dear internal stakeholders

I am pleased to share community feedback from Phase One of engagement regarding Mooloolaba Foreshore Revitalisation (MFR), Stage Two Central Meeting Place.

This information will be sent out to the community at 3pm today.

I have attached the following briefing documents for your information.

- The latest community newsletter[1943KB]
- Download our community's feedback from Phase One Community Engagement[9957KB]
- Mooloolaba Foreshore Revitalisation Project (sunshinecoast.qld.gov.au)

To enable us to best service our community, please:

- Direct any **community enquiries** about the project to the official MFR project email address: mfr@sunshinecoast.qld.gov.au
- Direct any media enquiries to Communications Officer, Kobi Facto at: mediainfo@sunshineco ast.qld.qov.au

Should you have any further please, please don't hesitate to contact me directly. Kind regards

#### XXXX

Design & Placemaking Services | Liveability and Natural Assets Group | Sunshine Coast Council Caloundra

T: (07) XXXX XXXX | M: XXXX XXX XXX

E: XXX@sunshinecoast.qld.gov.au

W: www.sunshinecoast.qld.gov.au | A: Locked Bag 72, Sunshine Coast Mail Centre, QLD 4560

Please consider the environment before printing this email



### Phase Two 'What we heard': Communications — Email to Mooloolaba Foreshore Revitalisation project subscribers

Page 1 of 2

Is this email not displaying correctly? View it in your browser.



### **Community Update**

AUGUST 2022

### **Mooloolaba Foreshore Revitalisation Project**

Dear Community Members and Representatives,

As you have previously expressed interest in the multiple stage Mooloolaba Foreshore Revitalisation Project, we wish to provide you with the following update.

#### Stage One, Northern Parkland

Stage One, Northern Parkland is now open and has been enthusiastically embraced by many in our community. The new boardwalk and viewing decks, barbecue area, open green space, adventure playground, new gardens, and new facilities including public toilets and beach access points proved especially popular during the recent school holidays.

### **Community Feedback**

Council would like to thank everyone who recently (March 30 to May 4, 2022) participated in the community engagement about the next stage of the project, the Central Meeting Place and the Cove Kiosk (part of Stage One, the Northern Parkland).

You can read our community's feedback in the latest project newsletter, and community engagement report.

#### Stage Two, Central Meeting Place

Attention has now turned to the next stage of the project - the Central Meeting Place, which is located on the foreshore near the Brisbane Road entry point.

Community engagement feedback is helping to inform design concepts for this area. These concepts are under development and will be presented back to the community for review and further feedback later this year.

Subject to funding, construction of the Central Meeting Place is expected to take place in 2023/2024, following further community engagement outcomes and other processes including state authority approvals.

### **Future Stages**

Future stages for the foreshore's revitalisation include the Central Parkland and Southern Parkland with timing and funding of these stages not determined. Construction is being staged to minimise inconvenience to the community, and as funding becomes available.

You can view a map of all the stages here.

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Item 8.1 Mooloolaba Foreshore Revitalisation - Stage Two Central Meeting Place and Southern Seawall

#### Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

Page 2 of 2

#### **About the Mooloolaba Foreshore Revitalisation Project**

The multiple stage Mooloolaba Foreshore Revitalisation (MFR) project is guided by the vision of the Placemaking Mooloolaba Master Plan endorsed by council in December 2015.

The project will increase public beachfront parkland by 40 per cent and provide new community spaces, enhanced family facilities and accessible public amenities - all of which aim to celebrate the natural and inclusive Sunshine Coast way of life.

Combined with significant revegetation, new planting and protection of the foreshore, the project will deliver major economic benefit to Mooloolaba and further position the famous esplanade as a world-class destination for locals and visitors.

#### For more information or to register for project updates

- Email: mfr@sunshinecoast.qld.gov.au
- Phone: Council's customer service team (07) 5475 7272 (please mention Mooloolaba Foreshore Revitalisation project)
- · Visit the project website
- · Subscribe to email project updates.

We will continue to keep you informed throughout all phases of the project.

#### Mooloolaba Foreshore Revitalisation Team

You have received this correspondence as you have previously expressed interest in projects in Mooloolaba. If you do not wish to receive Mooloolaba Foreshore project updates, please UNSUBSCRIBE.

Subscribe to a variety of Council newsletters from Libraries to Bush Hands.

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Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

## Phase Two 'What we heard': Communications — Community update newsletter



Stage One of the Mooloolaba Foreshore Revitalisation project, the Northern Parkland, is now complete and open for the community to enjoy.

Council would like to thank everyone who recently participated in community engagement about Stage Two and the Cove Kiosk.

Your feedback is helping to guide development of design concepts for the Central Meeting Place.

### **Stage Two: Central Meeting Place update**

The next stage of the Mooloolaba Foreshore Revitalisation project is the Central Meeting Place, which is located near the Brisbane Road entry point to Mooloolaba Esplanade.

The Central Meeting Place will be a place where our community can arrive, meet, gather, celebrate, and connect with nature and each other.

It will provide a variety of features for our community and visitors to enjoy, including:

- · enhanced ocean views
- improved connection between the foreshore and esplanade
- revitalised event space to elevate Mooloolaba's status as a world-class destination
- improved viewing decks to take in the iconic coastal panorama
- accessible public amenities.

Stage Two involves addressing the Loo with a View, its aged state and accessibility issues. For these reasons the Central Meeting Place has been prioritised for the next stage of construction.

To learn more about Stage Two and the Mooloolaba Foreshore Revitalisation project, visit Council's website here.

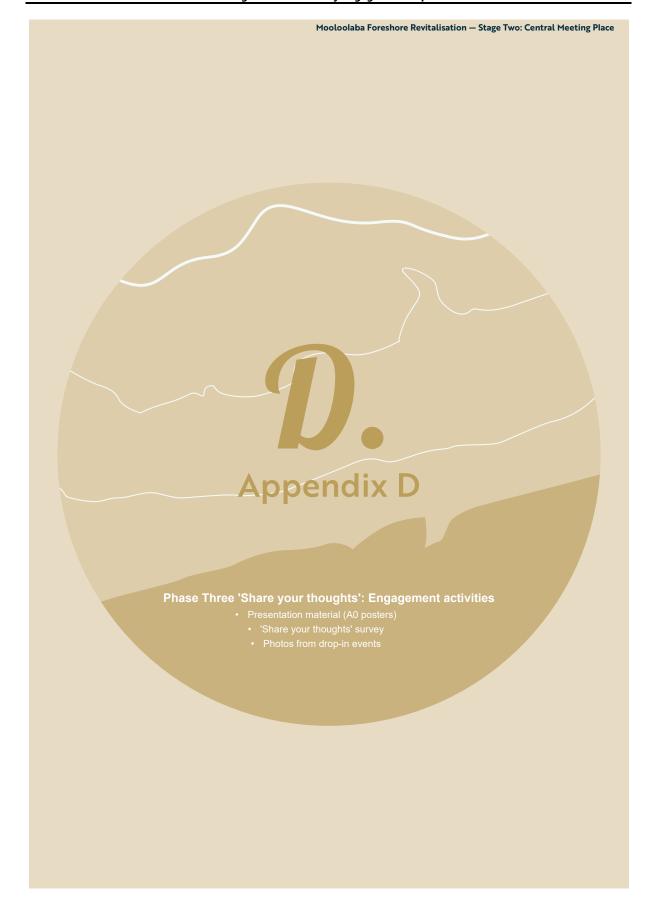




Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place





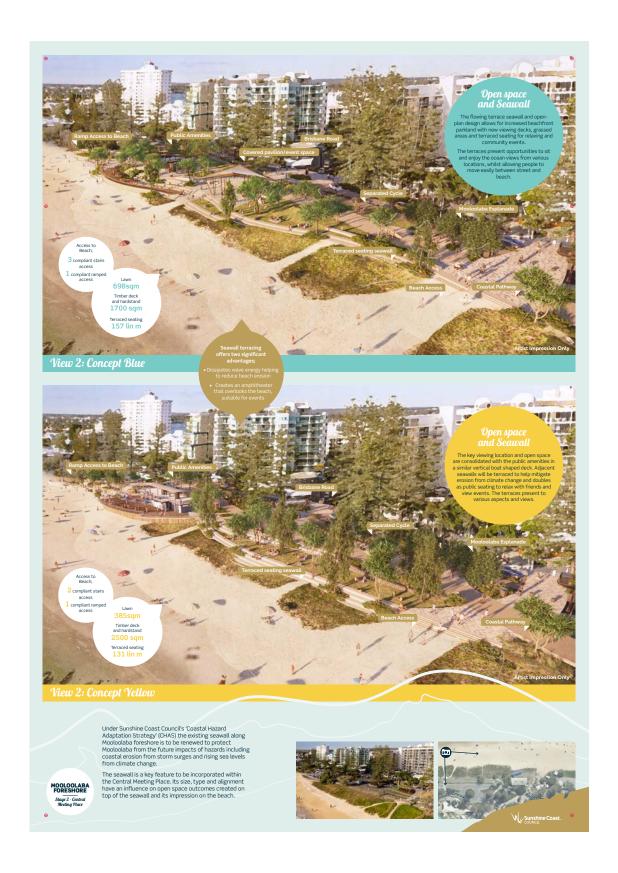


Phase Three 'Share your thoughts': Engagement Activities — Presentation material (A0 posters)



Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place





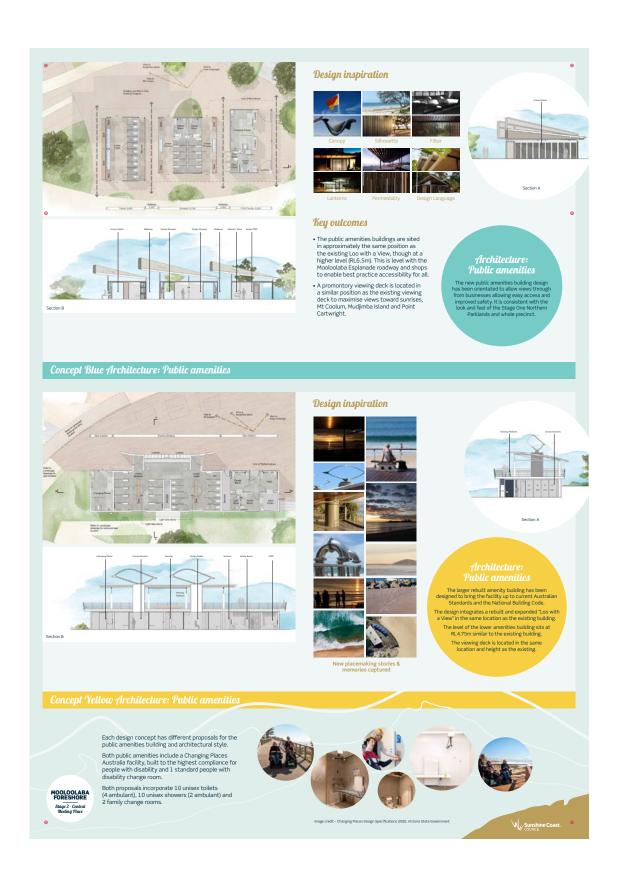




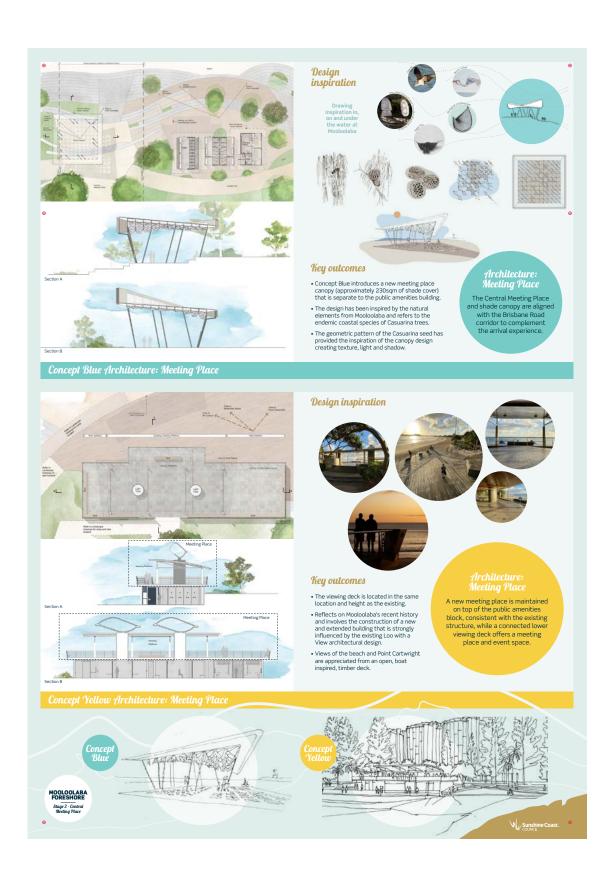








Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



**Community Engagement Summary Report** 

### Phase Three 'Share your thoughts': Engagement Activities — 'Share your thoughts' survey



Mooloolaba Foreshore Revitalisation project: Stage Two -Central Meeting Place



## Share your thoughts on draft design concepts for Mooloolaba's Stage Two Central Meeting Place

This is a hardcopy version of the online survey currently available on council's Have your Say webpage. All questions are the same as the online survey. Hardcopies returned to council will be manually entered into the online survey platform by a council officer before the community engagement closing date. All information requested by this survey must be completed to make a valid submission.

The Blue and Yellow design concepts have many things in common, including public amenities with a Changing Places facility and family rooms, beach showers, viewing decks, meeting places, picnic areas, landscaping, integrated seawall and a coastal pathway.

When considering the design concepts' key differences, please select your preferred outcome:

Q1: V	Vhich	architectural	design	style	do	you	prefe	r?	Required.	Please	select	one.
-------	-------	---------------	--------	-------	----	-----	-------	----	-----------	--------	--------	------

- ☐ Reimagined architecture in the same style as the Stage One Northern Parkland.
- ☐ An architectural style strongly influenced by the existing Loo with a View.
- Neithe

#### Q2: Which accessibility outcome do you prefer? Required. Please select one.

- Public amenities on a lower deck like the existing, with entry via stairs or disability complaint ramps, set down from the Mooloolaba Esplanade level.
- Public amenities on the same level as the Mooloolaba Esplanade and shops with direct access from the new coastal pathway.
- Neither

### Q3: Which arrival experience and meeting place outcome do you prefer for the Central Meeting Place? Required.

- A new meeting place maintained on top of the public amenities block, where a connected lower viewing deck offers a meeting place and event space.
- A new, open sided, shade canopy inspired by nature, to create a new meeting place and event space, that flows onto a large, grassed area.
- Neither

#### Q4: Which open space outcome do you prefer? Required. Please select one.

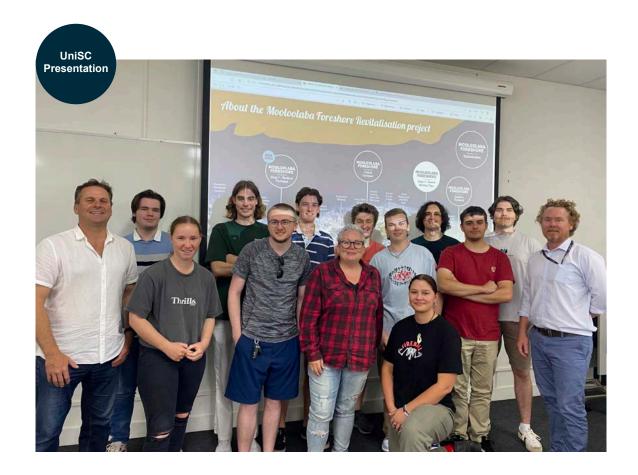
- An open-plan design to allow for increased beachfront parkland with new viewing decks, grassed areas and terraced seating.
- A deck structure that combines the prime viewing location with the public amenities and some open grass space with terraced seating either side.
- Neither

Page 1 of 2 (Survey continued over page)  ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

Q5: Choose your preferred design concept - Blue or Y	'ellow? Required. Please select one.
□ Concept Blue □ Concept	t Yellow
Q6: Now you have chosen your preferred concept, is a about the Central Meeting Place? Optional. Please specify in	
Personal details	
This information is only collected for quality control purpos o your survey response. All personal details are required	ses only. Your personal details will not be retained or linked to make a valid submission.
• •	Q11: Gender - how do you identify?
I am a resident of Mooloolaba	☐ Female
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast	□ Female □ Male
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia	□ Female □ Male □ Non-binary
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia	□ Female □ Male □ Non-binary □ Prefer not to say
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)	□ Female □ Male □ Non-binary
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  28: Do you work in Mooloolaba?  Yes	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  28: Do you work in Mooloolaba? I Yes	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group □ Under 18 years
I I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  St. Do you work in Mooloolaba? Yes No  St. Do you provide feedback during Phase One	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify) □ Under 18 years □ 18 - 35 years
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  Se: Do you work in Mooloolaba? Yes No  No  Se: Did you provide feedback during Phase One	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify) □ Under 18 years □ 18 - 35 years □ 36 - 55 years
1 I am a resident of Mooloolaba 1 I live elsewhere on the Sunshine Coast 1 I live elsewhere in Australia 2 Other (please specify) 28: Do you work in Mooloolaba? 2 Yes 2 No 29: Did you provide feedback during Phase One Have your say' engagement?	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify) □ Under 18 years □ 18 - 35 years
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  St. Do you work in Mooloolaba? Yes No  No  St. Did you provide feedback during Phase One Have your say' engagement? Yes	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify) □ Under 18 years □ 18 - 35 years □ 36 - 55 years □ 56 - 65 years
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  R8: Do you work in Mooloolaba? Yes No  R9: Did you provide feedback during Phase One Have your say' engagement? Yes No No  No  No  No  No  No  No  No  No	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group □ Under 18 years □ 18 - 35 years □ 36 - 55 years □ 56 - 65 years □ 66 - 75 years
I I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  Res: Do you work in Mooloolaba? Yes No  No  Per Did you provide feedback during Phase One Have your say' engagement? Yes No	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group □ Under 18 years □ 18 - 35 years □ 36 - 55 years □ 56 - 65 years □ 66 - 75 years □ 76 years or older  Q13: First Name
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  28: Do you work in Mooloolaba? I Yes No 29: Did you provide feedback during Phase One Have your say' engagement? I Yes No 210: How did you hear about this engagement? I am signed up to receive Sunshine Coast Council email/news updates News or advertising (e.g. TV, radio, newspaper,	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group □ Under 18 years □ 18 - 35 years □ 36 - 55 years □ 56 - 65 years □ 66 - 75 years □ 76 years or older
I am a resident of Mooloolaba I live elsewhere on the Sunshine Coast I live elsewhere in Australia Other (please specify)  28: Do you work in Mooloolaba? Yes No  29: Did you provide feedback during Phase One Have your say' engagement? Yes No  20: How did you hear about this engagement? I am signed up to receive Sunshine Coast Council email/news updates News or advertising (e.g. TV, radio, newspaper, posters)	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group □ Under 18 years □ 18 - 35 years □ 36 - 55 years □ 56 - 65 years □ 66 - 75 years □ 76 years or older  Q13: First Name
<ul> <li>News or advertising (e.g. TV, radio, newspaper, posters)</li> <li>Sunshine Coast Council social media (e.g.)</li> </ul>	□ Female □ Male □ Non-binary □ Prefer not to say □ Other (please specify)  Q12: Age group □ Under 18 years □ 18 - 35 years □ 36 - 55 years □ 56 - 65 years □ 66 - 75 years □ 76 years or older  Q13: First Name  Q14: Last Name
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Thank you for completing this survey. Please return to the box provided.  ${\tt Page\ 2\ of\ 2}$ 

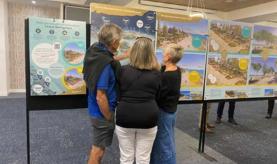
Phase Three 'Share your thoughts': Engagement Activities — Photos from drop-in events































Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place Appendix E Phase Three 'Share your thoughts': Communication & Promotional materials

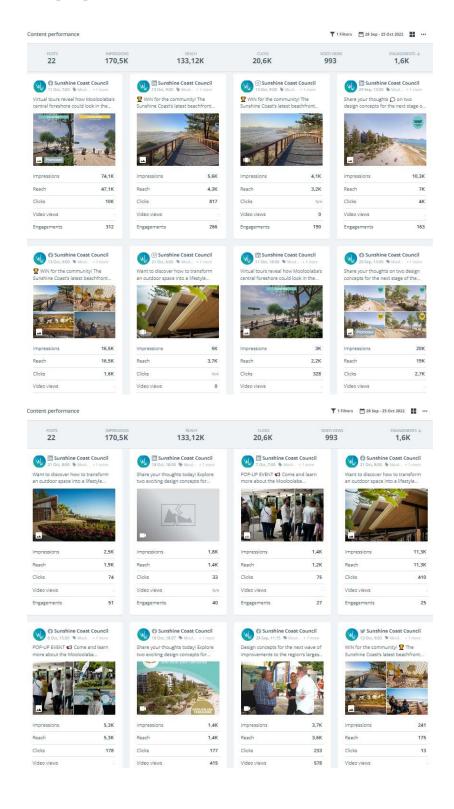
**Community Engagement Summary Report** 

Phase Three 'Share your thoughts': Promotional materials — Adverts



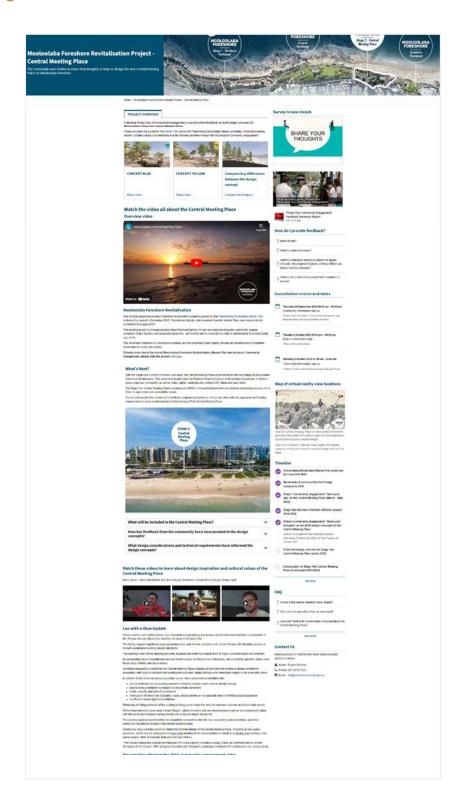
Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

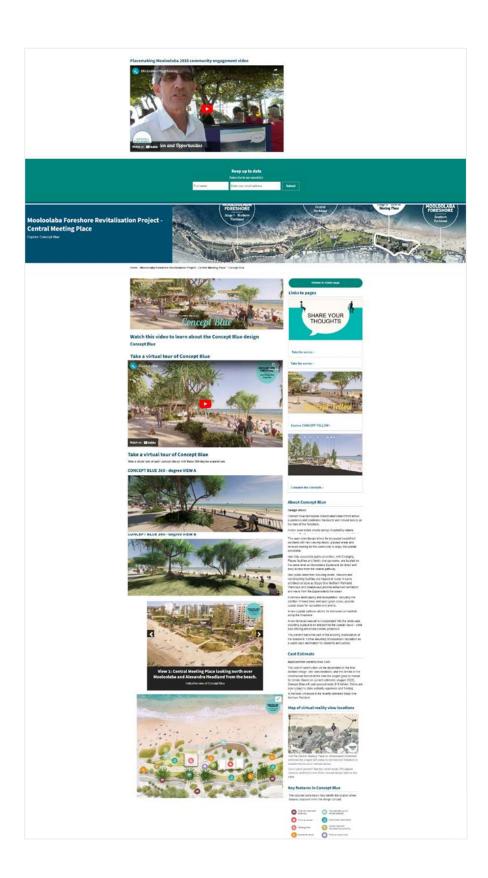
## Phase Three 'Share your thoughts': Promotional materials — Social media highlights

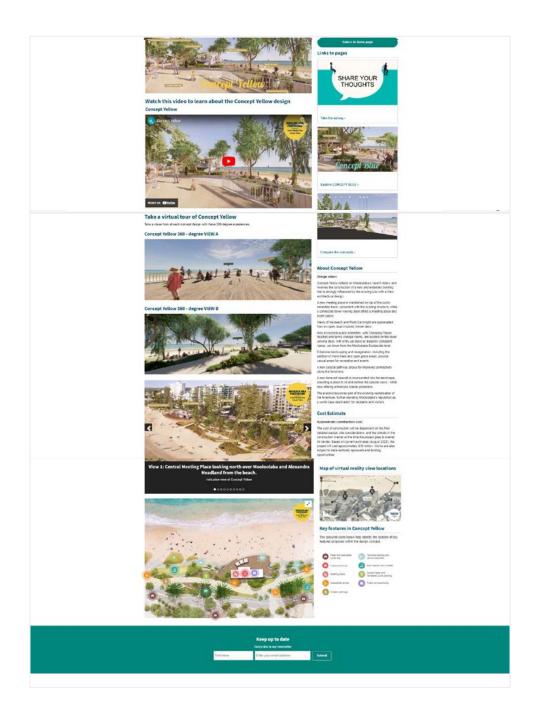


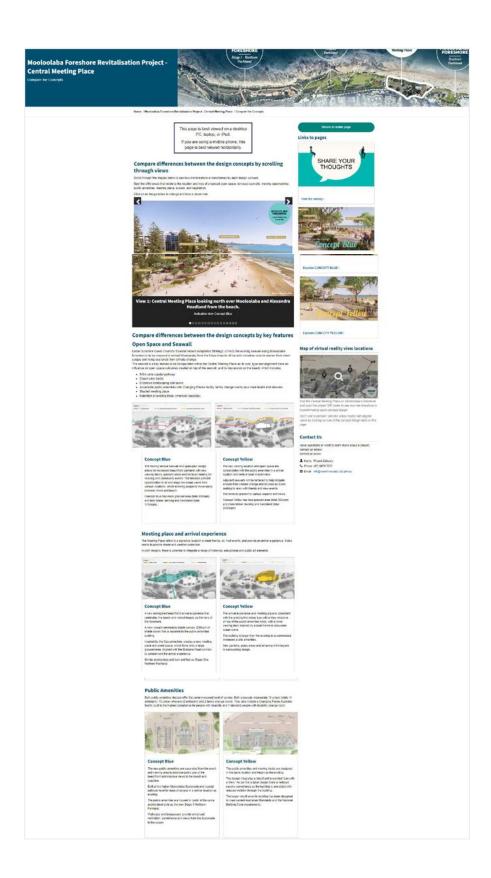
**Community Engagement Summary Report** 

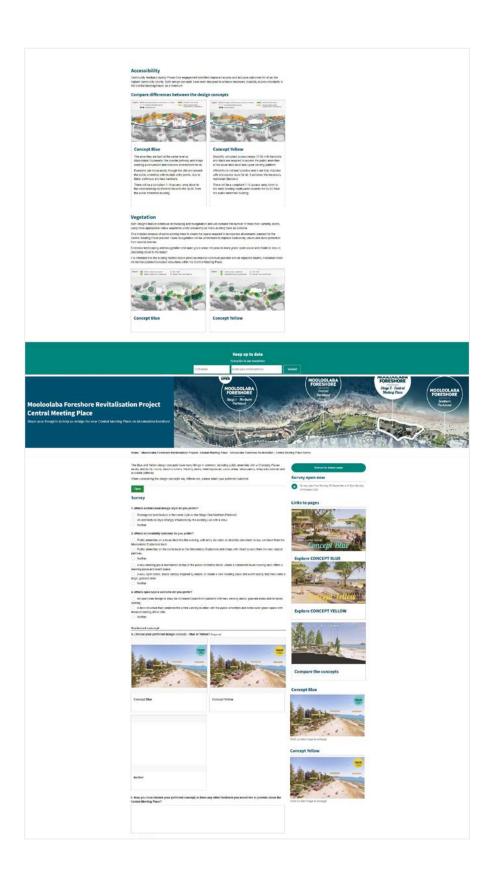
# Phase Three 'Share your thoughts': Promotional materials — HIVE page

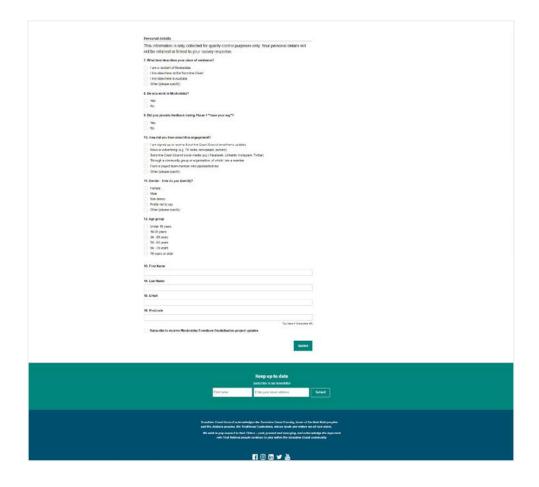












Phase Three 'Share your thoughts': Promotional materials — Engagement poster



Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

### Phase Three 'Share your thoughts': Promotional materials — Banners







# Phase Three 'Share your thoughts': Promotional materials — '360 degree' image QR signage











Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

### Phase Three 'Share your thoughts': Promotional materials — Email to Mooloolaba Foreshore Revitalisation key stakeholders

 $\textbf{From:} \ Sunshine \ Coast \ Council - Mooloolaba \ Foreshore \ Revitalisation \ Project < \underline{mail@sunshinecoast.qld.gov.au} > 1000 \ August \ Au$ 

Sent: Wednesday, 28 September 2022 9:30 AM

To: XXXX

Subject: Mooloolaba Foreshore Revitalisation Project update

Is this email not displaying correctly? View it in your browser.



### **Community Update**

SEPTEMBER 2022

### **Mooloolaba Foreshore Revitalisation Project**

Today we embark on Phase Two of community engagement for the next stage of the Mooloolaba Foreshore Revitalisation Project, the Central Meeting Place.

Our community will see how feedback received from Phase One, combined with council's consideration of independent engineering and access reports about the 35 year old\* Loo with a View Building, climate change considerations and other factors have resulted in two design concepts (named Concept Blue and Concept Yellow for engagement purposes) being created for the area.

From Wednesday 28 September to Tuesday 25 October our community can read our latest newsletter, take virtual tours of each concept, visit pop up displays and speak with the project team before sharing their thoughts about the two concepts by completing the online survey.

All feedback received will help council determine the final design of the Central Meeting Place, including its new public amenities, which may be reimagined in a new style building or rebuilt as a similar style building – both in the current location.

As a valued stakeholder I invite you to contact me directly should you wish to discuss any element of the

We thank you again for your ongoing interest and contribution to date and will continue to keep you informed.

Yours sincerely

Design & Placemaking Services Sunshine Coast Council

1

### Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

\*1987 project designers included architectural firm Clare Design (Architect Lindsay Clare) as commissioned by former Maroochy Shire Council. 1997 designers included John Mongard Landscape Architects with contributions by various artists.

### On behalf of the Mooloolaba Foreshore Revitalisation Team

- Email: mfr@sunshinecoast.qld.gov.au
- Phone: Council's customer service team (07) 5475 7272 (Monday to Friday 8.15am -5.00pm excluding public holidays)
- For more information: Visit the project website or subscribe to email updates.

You have received this correspondence as you have previously expressed interest in projects in Mooloolaba. If you do not wish to receive Mooloolaba Foreshore project updates, please UNSUBSCRIBE.

Subscribe to a variety of Council newsletters from Libraries to Bush Hands.

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

## Phase Three 'Share your thoughts': Promotional materials — Email to Mooloolaba Foreshore Revitalisation project subscribers

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Dear Community Me Thank you for registe Project, the Central N We invite you to reac Concept Blue and Co concepts include con From Wednesday 28 pop up displays and	mbers and Representatives,  pring your interest about the next stage of the Mooloolaba Foreshore Revitalisation  Meeting Place.  I our latest newsletter, which includes information about two design concepts (named oncept Yellow for engagement purposes) which have been created for the area. Both
Dear Community Me Thank you for registe Project, the Central N We invite you to reac Concept Blue and Co concepts include con From Wednesday 28 pop up displays and about the project, and	mbers and Representatives,  bring your interest about the next stage of the Mooloolaba Foreshore Revitalisation  Meeting Place.  If our latest newsletter, which includes information about two design concepts (named concept Yellow for engagement purposes) which have been created for the area. Both is ideration of the existing 35 year old* Loo with a View Building.  September to Tuesday 25 October, you can take a virtual tour of each concept, visit the speak with a member of the project team, scan the onsite QR Codes to learn more dishare your thoughts about each concept by completing the online survey.  If will help council to determine the final design of the Central Meeting Place, including its which may be reimagined in a new style building or rebuilt as a similar style building —
Dear Community Me Thank you for registe Project, the Central N We invite you to reac Concept Blue and Co concepts include con From Wednesday 28 pop up displays and about the project, and All feedback received new public amenities both in the current local	mbers and Representatives,  bring your interest about the next stage of the Mooloolaba Foreshore Revitalisation  Meeting Place.  If our latest newsletter, which includes information about two design concepts (named concept Yellow for engagement purposes) which have been created for the area. Both is ideration of the existing 35 year old* Loo with a View Building.  September to Tuesday 25 October, you can take a virtual tour of each concept, visit the speak with a member of the project team, scan the onsite QR Codes to learn more dishare your thoughts about each concept by completing the online survey.  If will help council to determine the final design of the Central Meeting Place, including its which may be reimagined in a new style building or rebuilt as a similar style building —
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\*1987 project designers included architectural firm Clare Design (Architect Lindsay Clare) as commissioned by former Maroochy Shire Council. 1997 designers included John Mongard Landscape Architects with

contributions by various artists.

### Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

**Community Engagement Summary Report** 

- Email: mfr@sunshinecoast.qld.gov.au
- Phone: Council's customer service team (07) 5475 7272 (Monday to Friday 8.15am 5.00pm excluding public holidays)
- For more information: Visit the project website or subscribe to email updates.

You have received this correspondence as you have previously expressed interest in projects in Mooloolaba. If you do not wish to receive Mooloolaba Foreshore project updates, please UNSUBSCRIBE.



Subscribe to a variety of Council newsletters from Libraries to Bush Hands.

Sunshine Coast Council



To find out more about the Sunshine Coast Council, visit us online at  $\underline{www.sunshinecoast.qld.gov.au}$ , If correspondence includes personal information, please refer to  $\underline{Council's Privacy Policy}$ .

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Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

### Phase Three 'Share your thoughts': Promotional materials — Community update newsletter



**Community Engagement Summary Report** 



### **Stage Two Central Meeting Place**

The Central Meeting Place is located near the Brisbane Road entry point along the Mooloolaba Foreshore. It is a place where our community can arrive, meet, gather, celebrate and connect with nature and each other.

The precinct will provide a variety of features for our community and visitors to enjoy, including:

- · enhanced ocean views
- improved connection between the foreshore and esplanade
- revitalised event space to elevate Mooloolaba's status as a world-class destination
- improved viewing decks to take in the iconic coastal panorama
- · accessible public amenities
- · extensive landscaping

The Central Meeting Place is part of the evolving revitalisation of the foreshore, further elevating Mooloolaba's reputation as a world class destination for residents and visitors.

### Loo with a View update

While currently safe and functional, two independent engineering and access reports have deemed many components of the 35-year-old Loo with a View building\* as close to the end of life.

The facility requires significant ongoing maintenance, and it is not compliant with current People with Disability Access or modern sustainable building design standards.

The building's roof, timber decking and steel structure are suffering impacts from its highly corrosive beach environment.

Its surrounding decks and pathways provide limited access for those in our community with a disability, parents, carers, and those using mobility devices or prams.

Architects engaged by council for the Central Meeting Place's design advise there are extensive design constraints associated with trying to refurbish the existing structure and 'simply adding extra wheelchair ramps' is not a feasible option.

In addition to the structural and accessibility issues, there are problems identified with:

- lack of protection by the existing seawall in extreme weather events due to climate change
- poor building orientation to respond to the climate conditions
- · safety, security and lack of surveillance
- interrupted views from footpaths, roads and properties on the opposite side of the Mooloolaba Esplanade
- insufficient natural light and ventilation.

Removing all failing elements of the existing building would mean that only the concrete columns and besser block walls remain.

While these elements have some further lifespan, refurbishment is not considered economically or environmentally viable with the revitalised foreshore being created with a 50-year future design life.

The existing building must therefore be completely removed to allow for new accessible public amenities, and other community facilities to be built in the central foreshore area.

Community input will help council determine the final design of the Central Meeting Place.



Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



### **Design Concepts Revealed**

Both the Blue and Yellow design concepts proposed for the Central Meeting Place feature Mooloolaba's famed ocean views.

The designs feature improved functionality and amenity with public toilets, beach showers, viewing decks, meeting places, picnic areas, landscaping, integrated seawall and a coastal pathway.

Changing Places facilities have also been incorporated into both concepts to ensure people with a disability, their family members, carers, and friends have equal access to amenities.

A summary of the **key differences** between the concepts is provided below:



- This reimagines Mooloolaba's beachfront arrival experience and celebrates the beach and natural beauty as the hero of the foreshore.
- A new, open sided, shade canopy inspired by nature, creates a new meeting place and event space, that flows onto a large, grassed area.
- This open-plan design allows for increased beachfront parkland with new viewing decks, grassed areas and terraced seating.
- New fully accessible public amenities, with Changing Places facilities and family change rooms, are located on the same level as Mooloolaba Esplanade for direct and easy access from the coastal pathway.
- The public amenities are housed in 'pods' in the same architectural style as Stage One Northern Parkland. Walkways and breezeways provide enhanced ventilation and views from the Esplanade to the ocean.



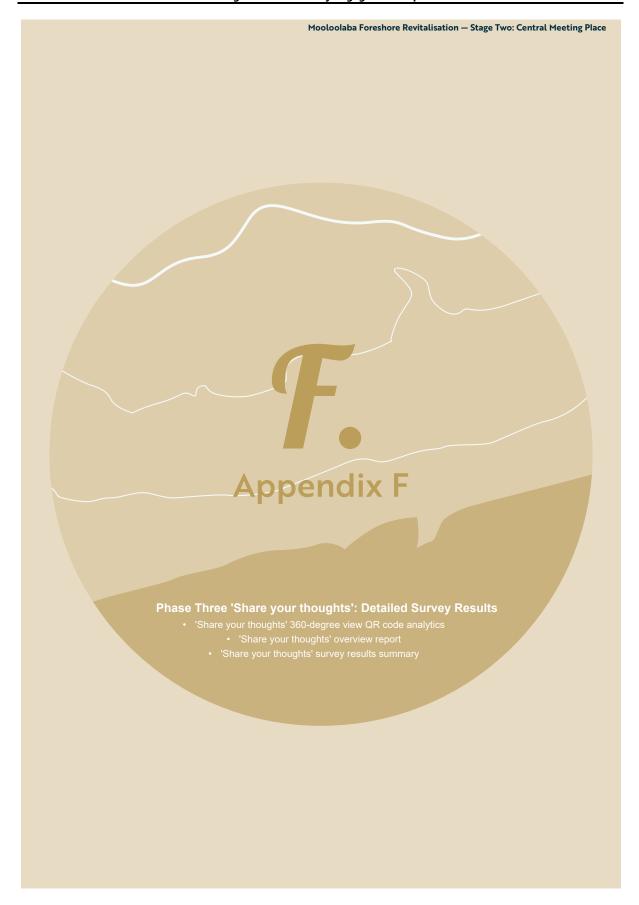


Take a 360 degree virtual tour. Scan or click the QR code for Concept Blue





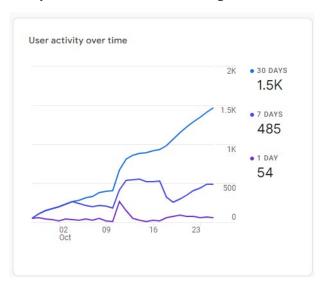




**Community Engagement Summary Report** 

### Phase Three 'Share your thoughts': Detailed Survey Results — 'Share your thoughts' 360-degree view QR code analytics

# Mooloolaba Foreshore Revitalisation Project – Central Meeting Place Analytics From QR Coded 360 Degree Scenes



Total Users: 1461 over 30 days. A pretty steady progression with one large spike – 261 users on Tuesday 11 Oct and 146 users on Wednesday 12 Oct.

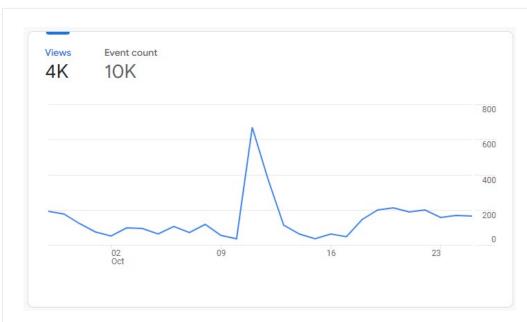
Views by Page title and screen clas	S
PAGE TITLE AND SCREEN	VIEWS
Location A - Concept Blue	2.2K
Location A - Concept Yellow	1.2K
Location B - Concept Blue	428
Location B - Concept Yellow	269

Total views (Note: one user can view multiple pages):

Location A – Concept Blue: 2,161
Location A – Concept Yellow: 1,183
Location B – Concept Blue: 428
Location B – Concept Yellow: 269

Location A (outside the toilets on the deck) was viewed 5 times as much as Location B (beside the road). The yellow concept was only viewed half as much as the blue concept in both locations. It appears that many users may have navigated to the yellow concept and then back to the blue concept, as the view counts are from only 1461 users.

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



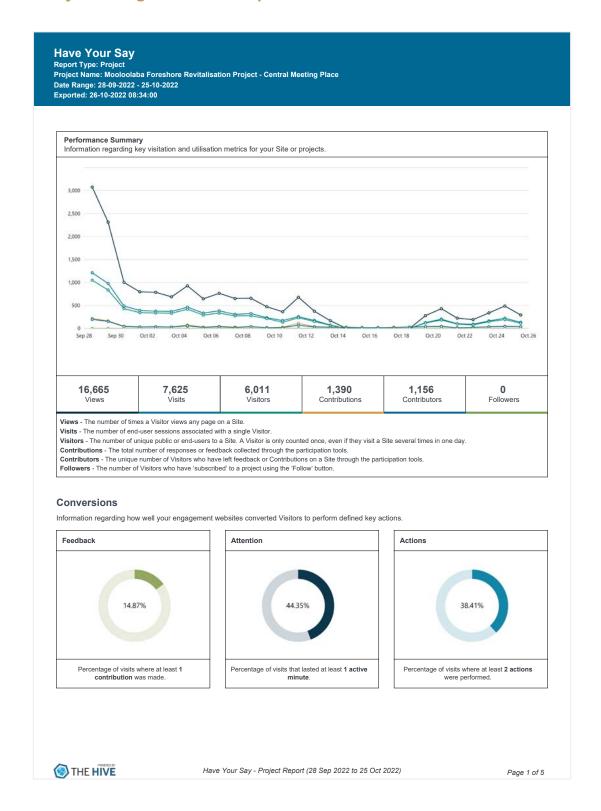
Averaging 100-200 views per day. Spike of 666 views on Tuesday 11 Oct and 374 views on Wednesday 12 Oct, which corresponds with spike in users on those days.



Users spent an average of 36 seconds per session which is pretty good – maybe they viewed each concept for 15 seconds or so? This was consistently seen across the entire engagement timeframe.

**Community Engagement Summary Report** 

### Phase Three 'Share your thoughts': Detailed Survey Results — 'Share your thoughts' overview report



 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

### **Participation**

Information regarding how people have participated in your projects and activities.

Contributions by Acti Contributions by Activity	vity y is a breakdown of contributions	s across each tool	
Activity	Contributions		%
I Form	1,390		100%

		Activities Activities is the top 5 to	pols that received the highest contributions		
		Activity	Page Name	Contributions	Contributors
Ī	I	Form	Mooloolaba Foreshore Revitalisation - Central Meeting Place Survey	1,390	1,156

### **Projects**

The current number and status of your Site's projects (e.g. engagement websites)

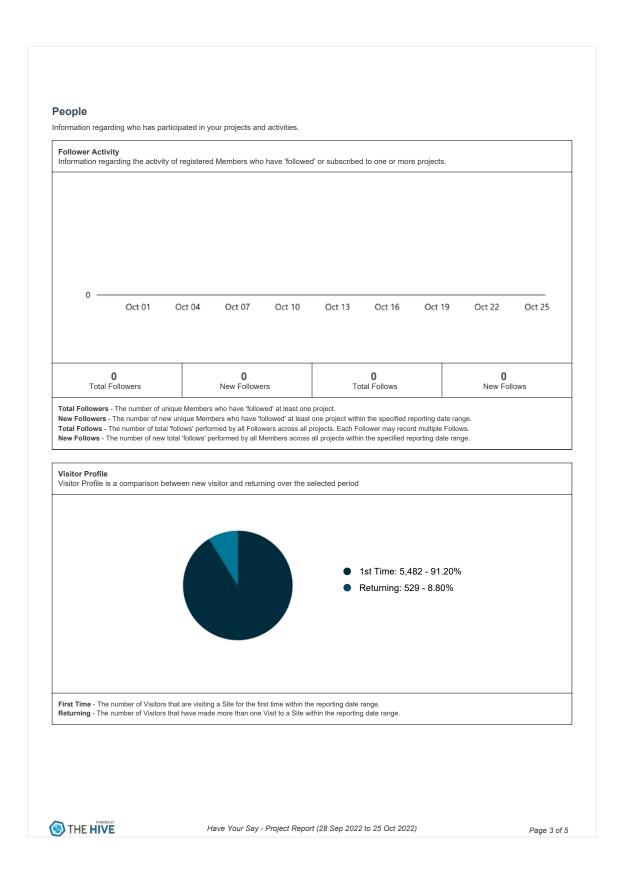
Engagement	Time		
<b>13</b> Days	<b>2</b> Ho	_	58 Minutes
Sep 28th 20 Peak Visitation I			ednesday Visitation Day

Top Visited Pages Summary information for the top five most visited Pages.			
Page Name	Visitation %	Visits	Visitors
Mooloolaba Foreshore Revitalisation Project - Central Meeting Place	83.24%	6,339	5,350
Concept Blue	35.46%	2,700	2,393
Concept Yellow	25.62%	1,951	1,763
Mooloolaba Foreshore Revitalisation - Central Meeting Place Survey	21.8%	1,660	1,434
Compare the Concepts	18.58%	1,415	1,185



Have Your Say - Project Report (28 Sep 2022 to 25 Oct 2022)

Page 2 of 5



Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

### Acquisition

Information regarding the method by which Visitors arrived to your Site or projects.

### Referral Types

Referral traffic is the segment of traffic that arrives on your website through another source, like through a link on another domain.



Direct - Visitors who have arrived at a Site by entering the exact web address or URL of the page.

Search Engine - Visitors who have arrived at a Site via a search engine. Such as Google, Yahoo, etc.

Websites - Visitors who have arrived at the Site after clicking a link located on an external website.

Social Media - Visitors who have arrived at a Site by clicking a link from a known social media site such as Facebook, Twitter, LinkedIn, etc.

Campaigns - Visitors who have arrived through a campaign (using a UTM). See your email campaign report for more details on campaigns sent from this platform.



Have Your Say - Project Report (28 Sep 2022 to 25 Oct 2022)

Page 4 of 5

**Community Engagement Summary Report** 

### **Downloads**

Information regarding your downloads, the total set of unique documents downloaded, total downloads of all files, and your top downloads.



Total Documents



Total Downloads

Top Downloads Top file downloads in your selection, ordered by the number of downloads.				
File Title	File Type	Downloads		
MFR_CENTRAL MTG PLACE_FINAL (1).pdf	PDF	46		
COMPARE-Vegetation diagram-YELLOW-FINAL.png	PNG	0		
COMPARE-Vegetation diagram-BLUE-FINAL.png	PNG	0		
Panorama_220828_MFR CENTRAL MEETING PLACE_360_CONCEPT BLUE_LOCATION B_V11_2022-08-28-17-24-42.jpg	JPG	0		
Panorama_220828_MFR CENTRAL MEETING PLACE_360_CONCEPT BLUE_LOCATION A_V11_2022-08-28-17-26-40.jpg	JPG	0		

### **Email Campaigns**

Information regarding your email campaigns, your total campaigns, the total number of recipients, and your top campaigns by click-through rate (clicks as a percentage of total recipients).



Email Campaigns Sent



991 Total Recipients



6.96% Click-through Rate

Top Campaigns
Top email campaigns that have activity in your selection, ordered by click-through rate (clicks as a percentage of total recipients).

Campaign Name	Recipients	Clicks	Click-through Rate
Mooloolaba Foreshore Revitalisation Project - Central Meeting Place	991	69	6.96%

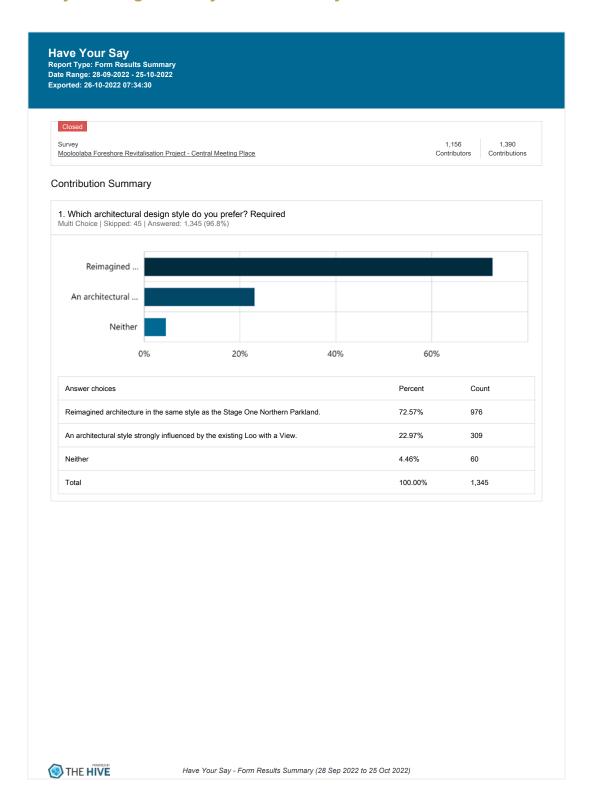


Have Your Say - Project Report (28 Sep 2022 to 25 Oct 2022)

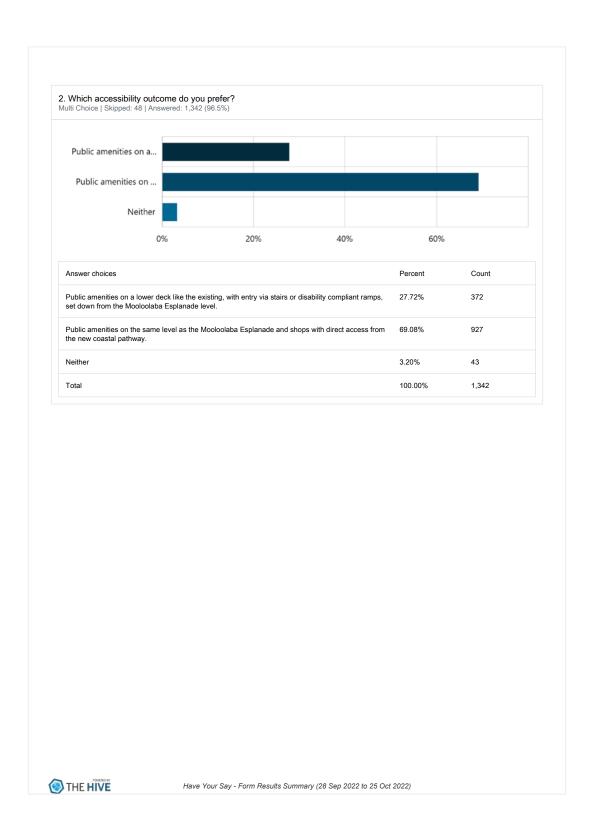
Page 5 of 5

Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place

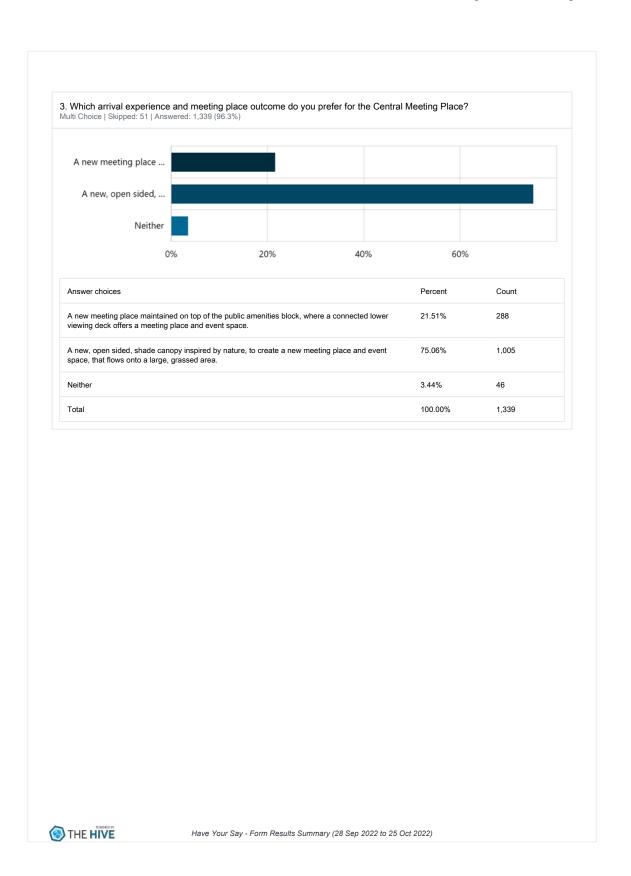
## Phase Three 'Share your thoughts': Detailed Survey Results — 'Share your thoughts' survey results summary



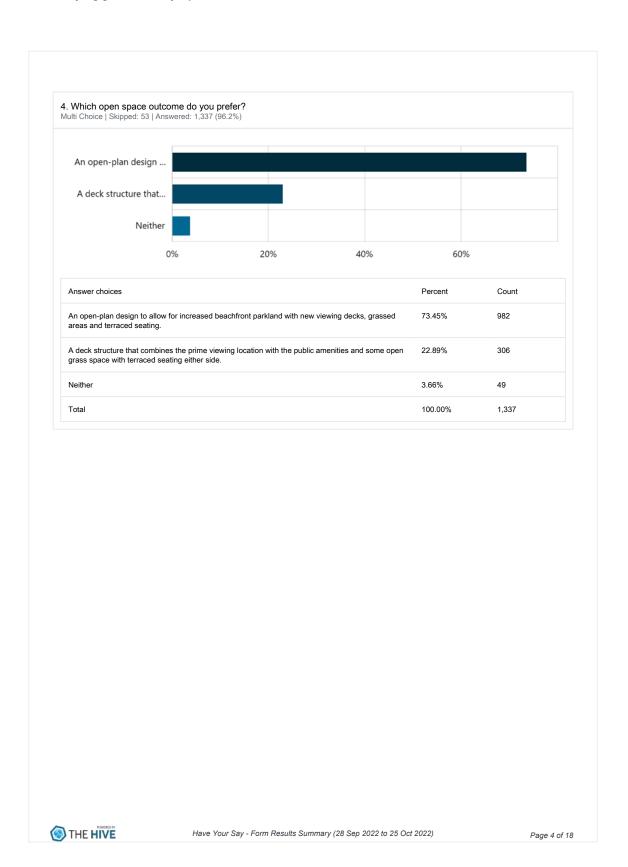
### Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report



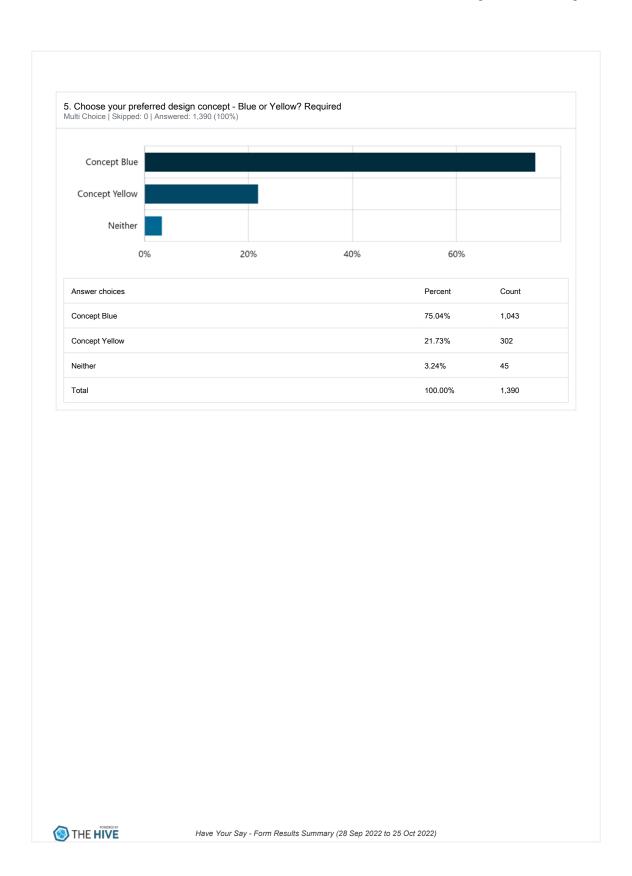
Mooloolaba Foreshore Revitalisation — Stage Two: Central Meeting Place



### Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report



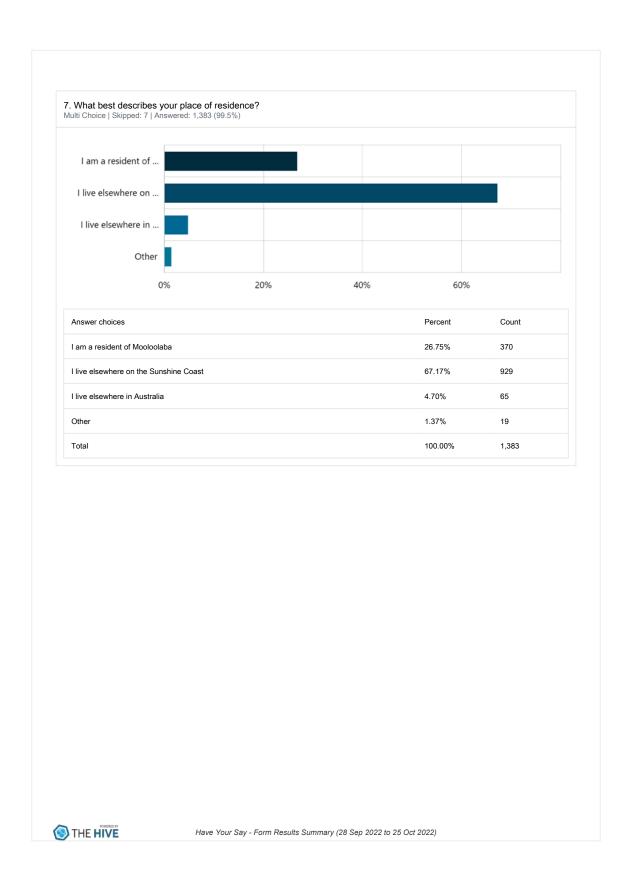
 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

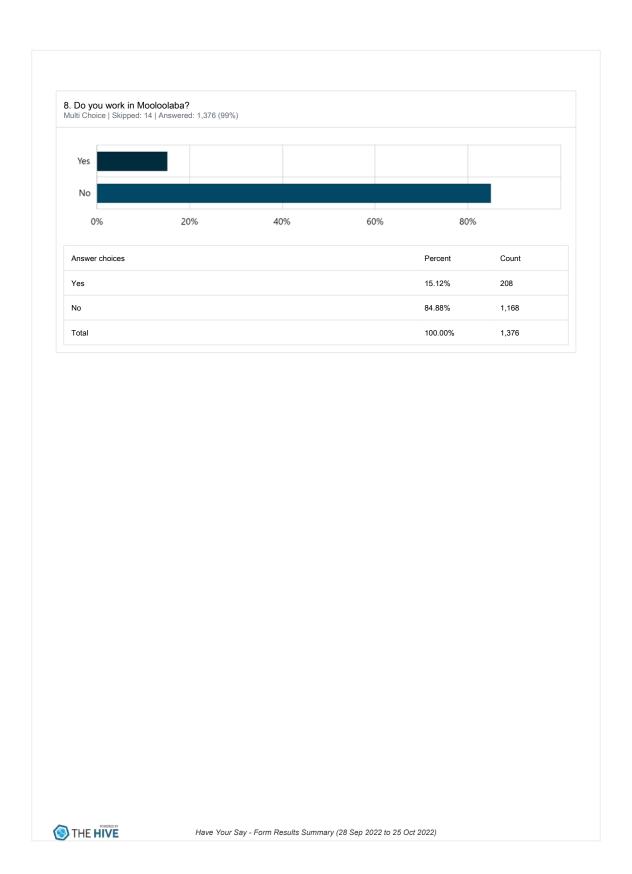


Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

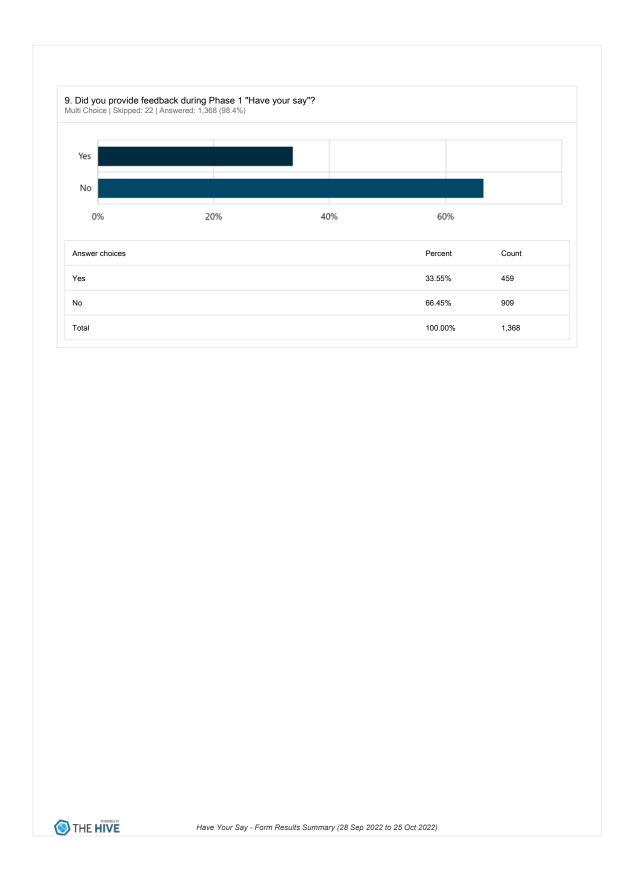
6. Now you have chosen yo Meeting Place? Long Text   Skipped: 768   Answ	our preferred concept, is there any other feedback you would like to provide about the Central vered: 622 (44.7%)
Sentiment	
No sentiment data	
Tags	
No tag data	
Featured Contributions	
No featured contributions	

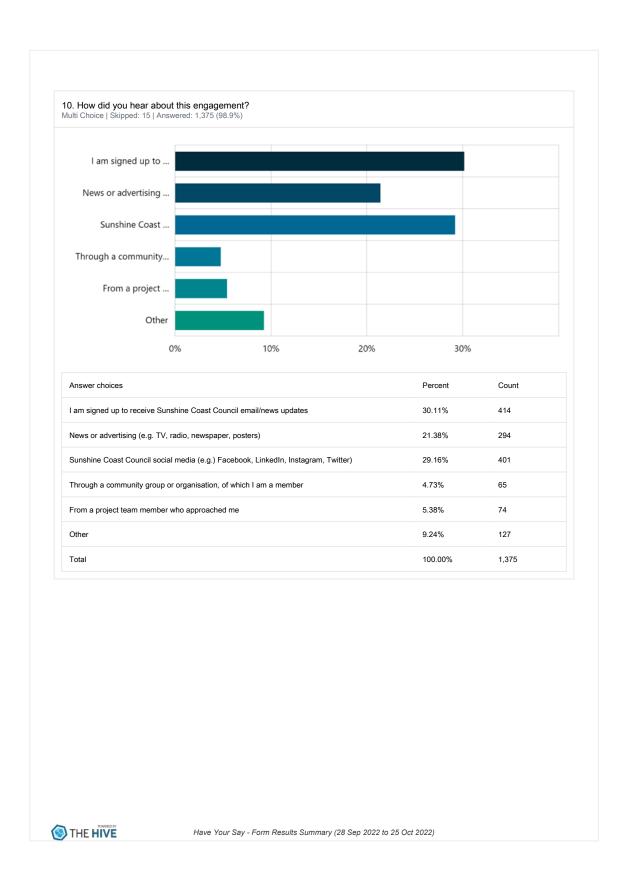
 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 



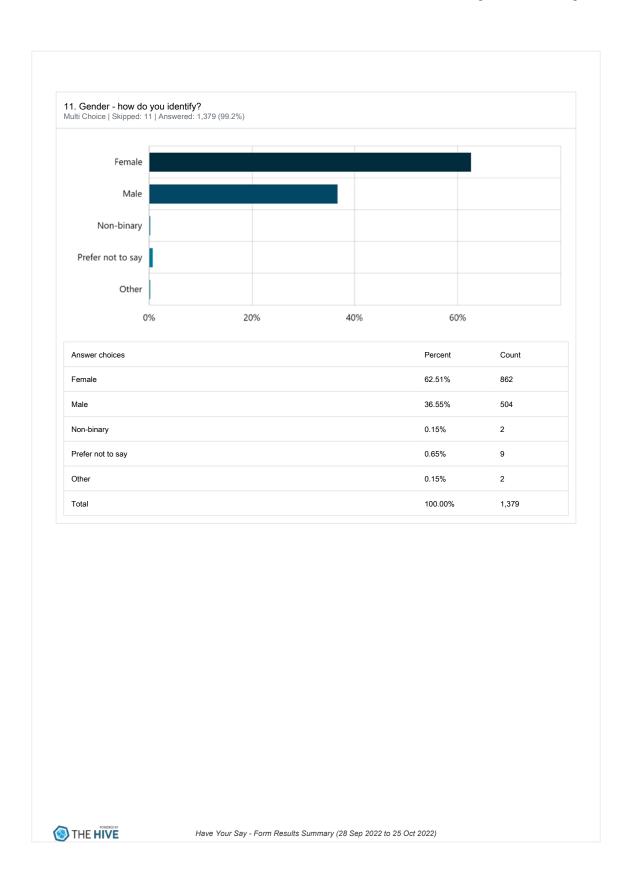


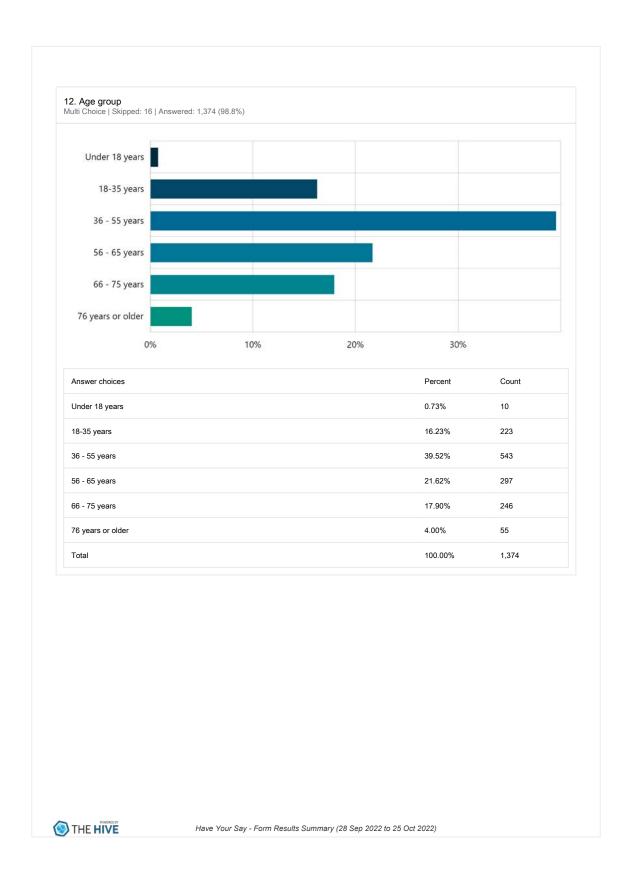
 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 





 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 





Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

13. First Name Short Text   Skipped: 179   Ar	swered: 1,211 (87.1%)		
Sentiment			
No sentiment data			
Tags			
No tag data			
Featured Contributions			
No featured contributions			

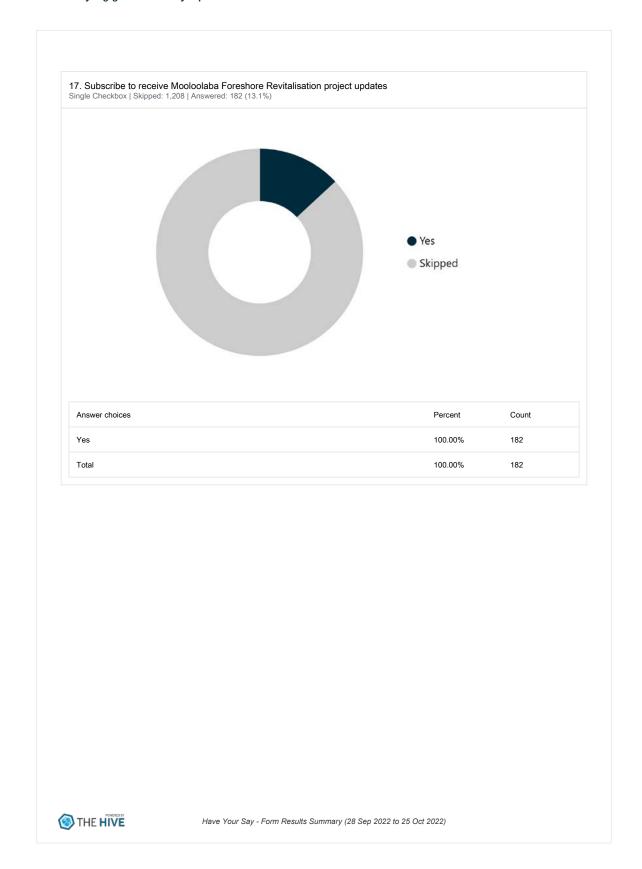
Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

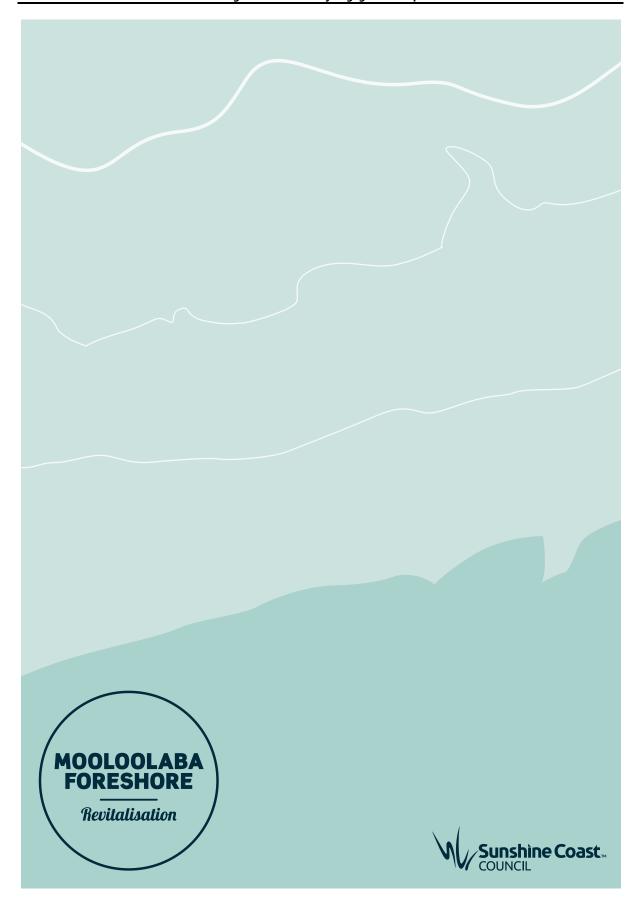
Short Text   Skipped: 203   A	nswered: 1,187 (85.4%)		
Sentiment			
No sentiment data			
Tags			
No tag data			
Featured Contributions			
No featured contributions			

Attachment 6 Mooloolaba Foreshore Stage Two Community Engagement Report

 ${\bf Mooloolaba\ Foreshore\ Revitalisation-Stage\ Two:\ Central\ Meeting\ Place}$ 

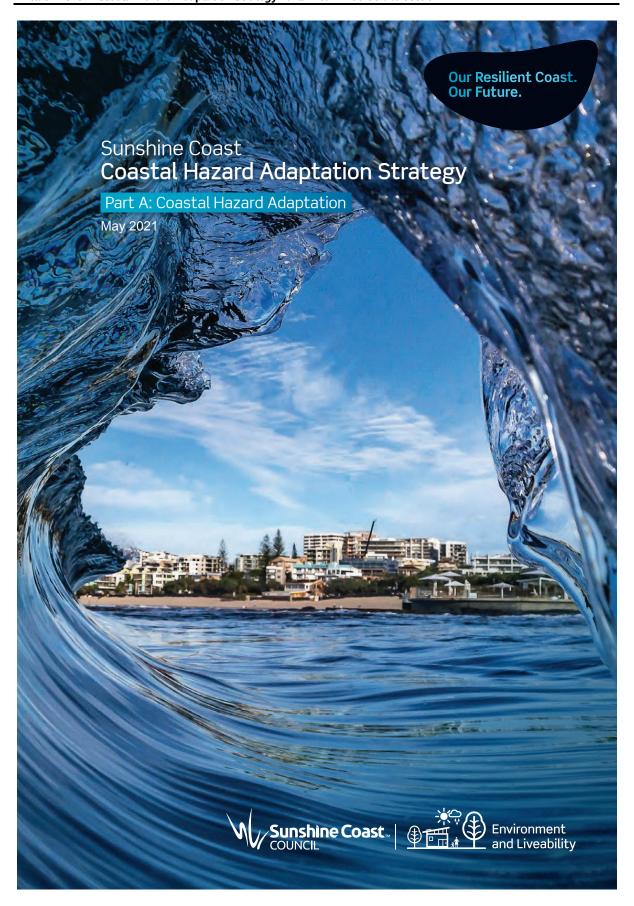
Short Text   Skipped: 168   An	nswered: 1,222 (87.9%)		
Sentiment			
No sentiment data			
Tags			
No tag data			
Featured Contributions			
No featured contributions			





Southern Seawall

Attachment 7 Coastal Hazard Adaptation Strategy Parts A & B Mooloolaba section



### **Locality 12: Mooloolaba Beach north**

Mooloolaba Beach north includes Mooloolaba Beach from the rock outcrops at Beach Terrace to the start of Mooloolaba spit beach. This area includes the surf club and recreational beach and foreshore assets (Figure 19). The area is one of the focal points for tourism and beach related recreation.

Existing areas of dunes and vegetation provide a natural defence to erosion events, however, are diminished or absent in high foot-traffic areas. Seawalls are present in front of the surf club and adjacent foreshore area, and beach nourishment has also been

The beach may be increasingly exposed to open coast erosion into the future. Assets that may be at risk if mitigation actions are not maintained or upgraded include the public foreshore infrastructure, the access road, some private assets and the sandy beach.

The present-day adaptation response for Mooloolaba Beach north is to continue to mitigate coastal hazard risk and prepare for additional hazard mitigation in the

The adaptation pathway includes a focus on special area adaptation planning (linked to 'Mooloolaba Foreshore Revitalisation Project') to inform seawall upgrades and connections and confirming the feasibility of a sand nourishment pipeline extension and an ongoing nourishment program (Table 25).

Review of the adaptation pathway will be ongoing and guided by the outcome of present day actions and relevant triggers. LGA-wide actions also apply where relevant to this locality.

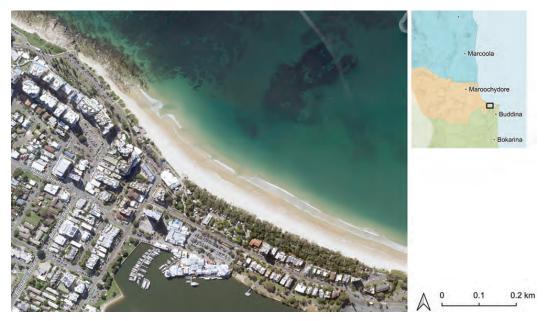


Figure 19: Mooloolaba Beach north.

Sunshine Coast Coastal Hazard Adaptation Strategy

		0.2m	0.5m	0.8m	
Mooloolaba Beach north	Present day	By 2041	By 2070	By 2100	
	Mitigate	Mitigate	Mitigate	Mitigate	
Enhance adaptive capacity	As per region-wide actions as applicable, including:  - Implement stewardship program/initiatives.  - Encourage dune growth, revegetation, controlled access, monitoring.  - Promote awareness of coastal hazards and natural processes, including the role of the dunes.  - Enhance adaptive capacity in the context of significant recreational and commercial values.				
Planning	As per region-wide actions as applicable, including:  Develop special area adaptation plan to inform upgrade and connections of seawalls and foreshore infrastructure  – linked to ' Mooloolaba Foreshore Revitalisation Project'.		ctions as applicable.		
Modifying infrastructure	As per region wide actions as applicable.			As per region wide actions as applicable, includin Foreshore infrastructure modifications linked to seawall upgrades.	
Coastal management and engineering	Develop and implement management planning.	updated shoreline erosion   Primary action: Implement hybrid seawall and nourishment.			
	<b>Primary action:</b> Implement nourishment.	ent hybrid seawall and sand	wall and sand Upgrade informal seawall extents, maintain sea infrastructure.		
		s for upgrading informal seawas required between existing al area adaptation plan).	all Extend nourishment pipeline from sourthern main beach to main beach north.  Implement nourishment program.		
		d source arrangements for hked to region wide study).	implement nourishme	ını program.	
	Develop concept design extension, and nourishme	s for sand nourishment pipeline ent program.	Э		
Triggers and other considerations	CHAS review triggers ap	oply (Section 7).			

### Attachment 7 Coastal Hazard Adaptation Strategy Parts A & B Mooloolaba section

### Locality 13: Mooloolaba Beach spit and Mooloolah River floodplain

Mooloolaba Beach spit and the Mooloolah River floodplain include the foreshore areas along the spit and the floodplain areas of the Mooloolah estuary including residential areas and canal/constructed lake estates across Mooloolaba, Minyama, Buddina and Parrearra (Figure 20). Similar to Mooloolaba north, this area is one of the focal points for tourism and beach related

The shoreline along the spit has existing vegetated dunes and sections of additional structural protection works including buried seawalls. Alignment training (rock groynes) maintains a fixed opening for the Mooloolah River and dredged sand from the entrance is used to nourish the spit beach. Revetment walls are present along the canal/constructed lake estate waterfront areas.

The spit beach may be increasingly exposed to open coast erosion into the future. Assets that may be at risk if mitigation actions are not maintained or upgraded include the public foreshore infrastructure, the access road, some private assets and the sandy beach.

Low-lying areas of the Mooloolah River floodplain and canal systems may also be increasingly exposed to tidal, storm tide and coincident flooding in the future. Low-lying urban areas may be at risk from long term inundation hazards.

The present-day adaptation response for Mooloolaba Beach spit and Mooloolah River floodplain is to continue to mitigate coastal hazard risk and prepare for additional hazard mitigation in the future.

The adaptation pathway includes a focus on special area adaptation planning (linked to 'Placemaking Mooloolaba') to inform seawall upgrades and connections, nourishment, resilient housing, reviewing planning controls and a feasibility study for an alternative tidal barrier option (Table 26)

Review of the adaptation pathway will be ongoing and guided by the outcome of present day actions and relevant triggers. LGA-wide actions also apply where relevant to this locality.



and Mooloolah River floodplain.

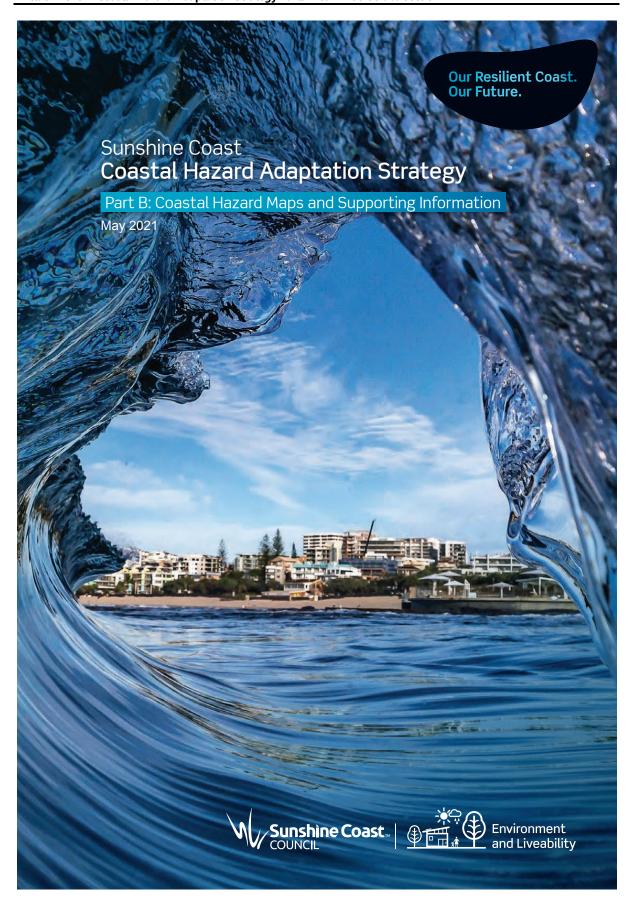
Sunshine Coast Coastal Hazard Adaptation Strategy

able 26: Mooloo loodplain adapt	olaba Beach spit and ation pathway.	Mooloolah River		Sea level rise projections	
		0.2m	0.5m	0.8m	
Mooloolaba Beach spit	Present day	By 2041	By 2070	By 2100	
and Mooloolah River floodplain	Mitigate	Mitigate	Mitigate	Mitigate	
Enhance adaptive capacity	As per region-wide actions as applicable, including:  - Implement stewardship program/initiatives.  - Encourage dune growth, revegetation, controlled access, monitoring.  - Raise community awareness and enhance social adaptive capacity for inundation hazards.				
Planning	As per region-wide actions as applicable, including:  Develop special area adaptation plan to inform upgrade and connections of seawalls and foreshore infrastructure – linked to 'Mooloolaba Foreshore Revitalisation Project'.  Review planning provisions to enable an option for long-term raising of lot levels in inundation prone coastal urban areas.  Review supplementary drainage options.  Canal/constructed lakes estates: Review walkable waterfront levels of service (linked to region wide study) and management implications.		Establish a timeline finundation prone are	As per region-wide actions as applicable, including: Establish a timeline for raising lot/floor levels in inundation prone areas, and subsequent services (including road) raising.	
Modifying infrastructure	As per region-wide ac Resilient homes.	tions as applicable, including	g: As per region wide actions as applicable	As per region-wide actions as applicable, including: Implement drainage upgrades (as per drainage strategy) and road/services raising.	
Coastal management and engineering	Primary action: : Implement hybrid seawall and nourishment, with dune protection and maintenance along the spit.		e nourishment, with du	Primary action: Implement hybrid seawall and nourishment, with dune protection and maintenance along the spit.	
	Develop concept des seawall extents, and cexisting seawalls (link plan). Confirm and secure sonourishment program Undertake a feasibility option for Mooloolah Foositioning (main vs. cand environmental co	igns for upgrading informal connections required between ed to special area adaptation and source arrangements for (linked to region wide study). It is study for a tidal gate/barrier River estuary – including anals only), social, economic nstraints, liabilities and flood s, consultation with State stakeholders.	Upgrade informal se infrastructure. Implement nourishm Develop concept scroption (if feasible).	Upgrade informal seawall extents, maintain seawall infrastructure.  Implement nourishment program.  Develop concept scoping/design for tidal gate/barrie	
Triggers and other considerations	CHAS review triggers	apply (Section 7).	'		

Sunshine Coast Coastal Hazard Adaptation Strategy

Southern Seawall

Attachment 7 Coastal Hazard Adaptation Strategy Parts A & B Mooloolaba section



Attachment 7 Coastal Hazard Adaptation Strategy Parts A & B Mooloolaba section





Fact sheet 15 Coastal Management and Engineering

**Beach Renourishment** 

Beach renourishment involves providing additional sand to increase the volume of sand on the upper beach.

Sand can be sourced from the intertidal zone, quarries, offshore (if appropriate) or other sources. Beach renourishment is typically combined with dune maintenance and protection to enhance resilience to coastal hazards.



Beach renourishment has the benefit of providing increased protection from coastal hazards while maintaining the natural values and aesthetics of the beach and coastline. Beach renourishment is typically achieved through sand scraping or importing sand.

### Sand scraping

Sand scraping involves mechanically moving sand from the intertidal zone to the dune or upper beach zone, mimicking the natural beach recovery processes (at an accelerated rate). The overall sediment budget of the beach remains the same.



### Importing sand

Importing sand to nourish the beach involves sourcing and distributing sand to increase sand volume and build up the dune system. Sand can be placed through a variety of methods, including pumping via a pipeline, sand rainbowing from off-shore or direct profile renourishment and dune renourishment with excavators.

Beach renourishment volumes can be designed to mitigate coastal hazards at specific sites for a number of years. A routine beach renourishment program can often be a more cost-effective adaptation option (with added recreational/aesthetic benefits) for mitigating coastal hazards than last line of defence structures (seawalls).



#### Relevant and priority areas

Beach renourishment is currently part of the active shoreline management processes at several locations along the Sunshine Coast, including substantial renourishment programs at Maroochydore and Mooloolaba.

A detailed beach renourishment assessment is required wherever major beach renourishment is pursued, to evaluate site specific issues including:

- potential sources of sediment and longevity of sediment supply
- characteristics of desired sediment (e.g. colour, grain size, material)
- volume of material required over the short and long term
- potential impacts on environmental values and coastal processes.

Beach renourishment is relevant to several beach units across all localities/zones and a priority action in areas of high open coast erosion risk.

Beach nourishment			
	Sand scraping	Import sand to renourish the beach	
Zone 1 Coolum Beach to Maroochy estuary			
Zone 2 Maroochydore Beach to Mooloolaba			
Zone 3 Point Cartwright to Shelly Beach			
Zone 4 Kings Beach to southern boundary.			
Delevertificaci			



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Southern Seawall

Attachment 7 Coastal Hazard Adaptation Strategy Parts A & B Mooloolaba section





Fact sheet 18

Coastal Management and Engineering

### Last line of defence structures can be used to protect critical assets from coastal hazards. These structures are

Seawalls can be vertical or sloped structures and are typically made of rock, concrete or geo-textile containers (geo-bags) and can be designed as buried revetments or exposed walls.

typically in the form of a seawall that provides a barrier between the ocean and adjacent coastal land.



Figure adapted from USACE Coastal Engineering manual

Seawalls are normally very large structures designed to withstand extreme events. A seawall structure must be appropriately engineered to ensure the design (size, height, grade, layers, filters and material) meets the required standards to provide sufficient protection from the local wave climate.

### Exposed seawall

An exposed seawall is a hard barrier to wave energy. Unlike a dune system, a seawall has limited capacity to dissipate (spread out and absorb) energy when it hits the wall. Consequently, waves refract off the seawall and can scour sand from the base, resulting in a change in, or progressive loss of the sandy beach.

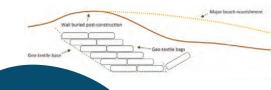




An exposed seawall will change the natural aesthetics of the beach and coastline. Exposed seawalls are typically used only as a last line of defence to protect critical assets (an access road or other critical infrastructure) and in urbanised foreshore environments.

### Buried seawall

In some cases, seawalls can be constructed as a buried revetments. In these cases the wall is buried and dune system revegetated and effort is made to ensure sufficient sand is retained to keep the wall buried (in all except extreme events).





Buried geo-bag seawall at Zilzie, QLD

A buried seawall provides protection from extreme events while maintaining natural beach aesthetics, however will may involve additional costs of periodic beach nourishment to ensure the wall remains buried.

### Relevant and priority areas

Seawalls are currently established in several areas along the Sunshine Coast, in areas of high open coast erosion risk. New/upgraded seawalls are feasible for several beach units, established as a last line of defence structure and based on implementation triggers consistent with State planning

Last line of defence structures				
	Exposed seawall	Buried seawall		
Zone 1 Coolum Beach to Maroochy estuary				
Zone 2 Maroochydore Beach to Mooloolaba				
Zone 3 Point Cartwright to Shelly Beach				
Zone 4 Kings Beach to southern boundary.				



